Town Council
Tuesday, January 17, 2023
4:00 PM
130 Kearns Road
Town Council Chambers
Snowmass Village, Co 81615
You Can Watch The Meeting Live Online On Our Website At Tosv.Com.
Agenda

1. CALL TO ORDER

2. ROLL CALL

3. PROCLAMATIONS AND PRESENTATIONS

4. PUBLIC COMMENT

- This section is set aside for the Town Council to LISTEN to comments by the public regarding items that do not otherwise appear on this agenda. Generally, the Town Council will not discuss the issue and will not take an official action under this section of the agenda. (Five Minute Time Limit)

5. CONSENT AGENDA

- These are items where all conditions or requirements have been agreed to or met prior to the time they come before the Council for final action. A Single Public Hearing will be opened for all items on the Consent Agenda. These items will be approved by a single motion of the Council. The Mayor will ask if there is anyone present who has objection to such procedure as to certain items. Members of the Council may also ask that an item be removed from the consent section and fully discussed. All items not removed from the consent section will then be approved. A member of the Council may vote no on specific items without asking that they be removed from the consent section for full discussion. Any item that is removed from the consent agenda will be placed on the regular agenda.

5.A. 2023 Draft Agendas
Pages 4-7 2023 Agenda Overview

5.B. Minutes for approval
Pages 8-9 01-03-23 Special Meeting Minutes - DRAFT
Pages 10-14 01-03-23 Regular Meeting Minutes - DRAFT

5.C. Resolution 04, Series 2023 Appointing New B & C members
Pages 15-16 Agenda Item Summary Appointing New B & C Members
Pages 17-18 Resolution No. 04, Series 2023 Various Board Appts

6. ADMINISTRATIVE REPORTS

6.A. Approve Attorney Engagement Letter
Pages 19-20 Agenda Item Summary Town Attorney Hiring
Pages 21-25 Town Attorney Engagement Letter

6.B. Community Survey Results
Pages 26-27 Agenda Item Summary Community Survery
Pages 28-165 2022 TOSV Survey_Report
Pages 166-224 2022 TOSV Survey_Comments

6.C. Financial Request from Response for Capital Campaign
Pages 225-227 Response Grant Request Summary
Pages 228-229 Shelter Grant Request letter
Pages 230-234 Architectural Design Sketches
Pages 235 Project Budget

7. PUBLIC HEARINGS - QUASI-JUDICIAL HEARINGS

- Public Hearings are the formal opportunity for the Town Council to LISTEN to the public regarding the issue at hand. For land use hearings the Council is required to act in a quasi-judicial capacity. When acting as a quasi-judicial body, the Council is acting in much the same capacity as a judge would act in a court of law. Under these circumstances, the judicial or quasi-judicial must limit its consideration to matters which are placed into evidence and are part of the public record. The Council must base their decision on the lawand the evidence presented at the hearing.

7.A. Mall Transit Center Special Review
Pages 236-237 Agenda Item Summary Transit Center Special Review

7.B. Ord 1, Series 2023 - Zoning of numbered lots - 2nd Reading
Pages 238-239 Agenda Item Summary_ Numbered Lots 5 and 6 Rezoning
Pages 240-244 Attachment 1_Ord 1 2023 - Rezoning of Numbered Lots
Pages 245-248 Attachment 2 PC Resolution No. 4 of 2022 Rezoning of

Numbered Lots
Pages 249 Rezone map
Pages 250-252 Public Comment RE ReZoning- Keefer 01-08-23 emails Re_ Public Comment - Transit Center Project and Rezoning
Pages 253-255 Public Comment RE ReZoning - Ilfeld 01-11-23 Re_ Public Comment - Transit Center Project and Rezoning

8. POLICY/LEGISLATIVE PUBLIC HEARINGS

9. TOWN COUNCIL REPORTS AND ACTIONS

- Reports and Updates

10. ADJOURNMENT

DRAFT End 2022 - 2023 Agenda Items

- Regular Meetings begin at 4:00 p.m. unless otherwise noted
- Work Sessions begin at 4:00 p.m. and aim to end at 6:00 p.m.
- The dates on which agenda items are listed are only a best approximation. Agenda items are added to this list as they arise. Agenda items may well be moved to different meeting dates. Agendas are generally not finalized until the Thursday prior to the meeting.
- In addition to agenda items, this document also lists expected absences of Town Council members. In compliance with section 2-49 of the municipal code, once the consent agenda is approved, the absences noted will be considered to have received the prior approval necessary of the majority of the Council for members to be absent from meetings.

Mon. Jan. 9th – Work Session &Special Meeting

- SPECIAL MEETING 3-4:30pm Interviews 3-4pm – Applicants for B & Cs

- 4:30 Work Session
- Shimukappu Japan representatives may attend
- Youthzone update?
- Entrance to Aspen Update – Pete Rice
- B & C Discussion – decide whom to appoint

Tue. Jan. 17th – Regular Meeting

- 2nd Reading zoning ord for numbered lots - Noticed
- Mall Transit Center Special Review – keep on agenda since Noticed - moved to 2/6/23
- Community Survey Results review
- Financial Request from Response for Capital Campaign
- Approve Atty Engagement Ltr
- Reso appointing remaining B & C positions

Thurs. January 19th Special Meeting (9-noon)

- Council goal setting

Mon. Feb. 6th – Regular Meeting (Boucher Out)

- Mall Transit Center Special Review
- Brush Creek Culvert update
- 1st Ordinance to set rates/fees for Building review

Mon. Feb. 13th – Work Session

Tue. Feb. 21st – Regular Meeting

- 1st reading Ord to eliminate Board of Appeals
-

Mon. Mar. 6th – Regular Meeting

Mon. Mar. 13th – Work Session(Boucher Out)

Mon. Mar. 20th – Regular Meeting (Shenk & Boucher Out)

As Of: Thursday, January 12, 2023

DRAFT End 2022 - 2023 Agenda Items

Mon. Apr. 3rd –Regular Meeting (Shenk Out)

- Ord removing Board of Appeals

Thur. Apr. 6th - EOTC Meeting – Pitkin County Hosts

Mon. Apr. 10th – Work Session

Mon. Apr. 17th – Regular Meeting

Mon. May 1st – Regular Meeting

Mon. May 8th – Work Session

Mon. May 15th – Regular Meeting

Mon. Jun. 5th – Regular Meeting

Mon. Jun. 12th – Work Session

Tues. Jun. 20th – Regular Meeting

Thur. June 29th – EOTC Meeting – Snowmass Village Hosts

Mon. Jul 3rd – Regular Meeting

Mon. Jul. 10th – Work Session

Mon. Jul. 17th – Regular Meeting

Mon. Aug. 7th – Regular Meeting

Mon. Aug. 14th – Work Session

Mon. Aug. 21st – Regular Meeting

Thur. Aug. 31st - EOTC Meeting – Pitkin County Hosts

Tue. Sep. 5th – Regular Meeting

Mon. Sep. 11th – Work Session

Mon. Sep 18th – Regular Meeting

Mon Oct. 2nd – Regular Meeting

Mon. Oct. 9th – Work Session

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DRAFT End 2022 - 2023 Agenda Items

Mon. Oct. 16th – Regular Meeting

Thurs. Oct. 26th – EOTC – City of Aspen Hosts

Mon. Nov. 6th – Regular Meeting

- **GID**
- **B & C Applications**

Mon. Nov. 13th – Work Session

Mon. Nov. 20th – Regular Meeting

- B & C Interviews

Mon. Dec 4th – Regular Meeting

- B & C Interviews

Mon. Dec. 11th – Special Meeting

- **GID**

Mon. Dec. 18th – Regular Meeting

- B & C Resolution appointing new Members

Topics for Work Sessions or Other Meetings Requested by Town Council Members

- Forestry management best practices discussion
- Explore the potential of having or creating a not-for-profit to support the arts community in addition the SAAB
- Environmental Discussions/ Approaches:
  1) Meet with EAB and prioritize Sustainability goals
  2) update on Solar and Renewable Energy for the Town of Snowmass Village
  3) Discuss the Climate Reality Project
  4) overview of the Re-Op Fund, its uses and successes.
  5) a presentation of the Energy Navigator from the EAB/PW
  6) discussion regarding how to move energy conservation efforts beyond town government to a community wide effort enabling individuals to help make progress
  7) Update Council on solar project that was included in 2019 budget with findings from FAB, etc
- Housing strategy:
  1) discuss a potential regional approach to aging in place/ work with Pitkin County and county senior services-
  2) meeting other needs- such as specific housing for town employees
  3) update on current housing construction project
  4) update on meeting the overall housing strategy
- A discussion on potentially allowing camping (RV or other) within the Village
- Schedule Updates will all of the Town Boards to review priorities and current initiatives
  - EAB
  - FAB

As Of: Thursday, January 12, 2023

DRAFT End 2022 - 2023 Agenda Items

- PTRAB
- POSTR
- Marketing
- Grants – Recent Awards; Review of Criteria; Purpose, etc.
- SAAB
- Planning

Town Council
Special Meeting Minutes
Tuesday, January 03, 2023
3:00 PM
130 Kearns Road
Town Council Chambers
Snowmass Village, CO 81615

Mayor Madsen called to order the Regular Meeting of the Snowmass Village Town Council on Tuesday January 3, 2023, at 3:03 pm.

A complete live recording of this meeting can be found at www.tosv.com under Town Council Meetings. This meeting will be archived indefinitely, allowing you to view it anytime.

1. CALL TO ORDER

3:03pm

2. ROLL CALL

Council Members Present: Bill Madsen, Alyssa Shenk, Britta Gustafson & Tom Fridstein. Susan Marolt attended virtually.

Council Members Absent: none

Staff Present: Clint Kinney, Town Manager; Doug Goldfluss, IT Manager; and Megan Boucher, Town Clerk.

Public Present: Greg C Smith, Scott Winfield Hanson, James Larson, Doug Faurer, James A. Gustafson, Anne M White, Elaine LeBuhn, Joanne Seongweon Lee, and Ghislaine Boreel.

3. ADMINISTRATIVE REPORTS

3.A Boards & Commissions Interviews

Pages 3-4 Agenda Summary B & C Interviews
Pages 5 B & C spreadsheet for Interviews for 3rd and 9th
Pages 6-9 EAB Applications(2)_Redacted
Pages 10-12 EAB Attendance & Code
Pages 13-22 FAB Applications(5)_Redacted
Pages 23-24 FAB Attendance & Code
Pages 25-32 POSTR Applications(4)_Redacted
Pages 33-35 POSTR Attendance & Code
Pages 36-45 Planning Commission Applications(5)_Redacted
Pages 46-54 Planning Commission Attendance & Code
Pages 55-76 SAAB Applications(11)_Redacted
Pages 77-82 SAAB Attendance & Code

Council called forward applicants to interview each for the various boards and commissions. Order of interviews were as follows: Greg C Smith, Scott Winfield Hanson, James Larson, Doug Faurer, James A. Gustafson, Anne M White, Ghislaine Boreel, Elaine LeBuhn, and Joanne Seongweon Lee.

Council will interview remaining applicants on Monday January 9, 2023 during a special meeting at 3pm.

4. ADJOURNMENT

Mayor Madsen motioned to adjourn the special meeting. Councilmember Fridstein seconded. All in favor.

4:17pm

Town Council
Regular Meeting Minutes
Tuesday, January 03, 2023
4:00 PM
130 Kearns Road
Town Council Chambers
Snowmass Village, CO 81615

Mayor Madsen called to order the Regular Meeting of the Snowmass Village Town Council on Tuesday January 3, 2023, at 4:19 pm.

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1. CALL TO ORDER

4:19pm

2. ROLL CALL

Council Members Present: Bill Madsen, Alyssa Shenk, Britta Gustafson & Tom Fridstein. Susan Marolt attended virtually.

Council Members Absent: none

Staff Present: Clint Kinney, Town Manager; Lawson Wills, Municipal Judge; Greg LeBlanc, Assistant Town Manager; Dave Shinneman, Community Development Director; Brian McNellis, Planner; Jim Wahlstrom, Senior Planner; Doug Goldfluss, IT Manager; and Megan Boucher, Town Clerk.

Public Present: Jay Shumaker, John Howard, and Danielle Coulter.

3. PROCLAMATIONS AND PRESENTATIONS

4. PUBLIC COMMENT

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Danielle Coulter used her computer to address the Council. Coulter asked the Council to bring kid's entertainment back to Snowmass Village events. Councilmember Shenk asked Town Manager Clint Kinney a few details of past kid's entertainment and plans to incorporate that back into the Thursday Concert series and Friday's on the Mall events in the upcoming series. Kinney will follow up with Coulter for additional details.

Jay Shumaker commented on difficulties he had at past a Planning Commission meeting with his public comment and IT assistance he needed to present materials at the meeting. He acknowledged that IT helped him for over an hour before the meeting but was not available during the meeting. Permit Technician Sara Nester helped Shumaker with his slides during the meeting. He further commented that he could not find the 15 plus Transit Center essays on the TOSV website. Kinney, Council and Shumaker discussed the different methods for Council and the Planning Commission to receive and review public opinion and when it is published in packets as opposed to when it is forwarded to them for review.

5. CONSENT AGENDA

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Council briefly discussed the Consent Agenda. Shenk pointed out a small typographical error in Resolution No. 02, Series 2023. Town Clerk Boucher will correct. Fridstein expressed concern regarding the Deerbrook extension. Judge Lawson Wills briefly addressed the Council and thanked them for the opportunity to continue to serve a s the Town's Municipal Judge.

Councilmember Fridstein motioned to approve the Consent Agenda. Councilmember Shenk seconded the motion. All in favor

5.A. 2023 Town Council Agenda Overview
Pages 4-7 2023 Agenda Overview

5.B. Minutes for approval

Pages 8-13 12-19-22 TC Minutes - DRAFT

5.C. Resolution establishing public posting locations

Pages 14-15 Agenda Summary PN Boards & Reso 1
Pages 16-17 Reso 1, Series 2023 Public Notice Board - DRAFT

5.D. Resolution appointing Lawson Wills as Muni Judge

Pages 18 Agenda Summary Reso 2 Judge appointment
Pages 19 Reso 2, Series 2023 Apt Lawson Wills Muni Judge - DRAFT
Pages 20 Letter from L. Wills Req for reappointment

5.E. Resolution regarding Deerbrook extension

Pages 21-22 Agenda Summary Deerbrook TH's Ext Req
Pages 23-25 Reso 3, Series 2023 - Deerbrook TH's Ext Req - Draft
Pages 26-56 Deerbrook PP Deadline Ext Req for 6 mos, 12-7-22

6. PUBLIC HEARINGS - QUASI-JUDICIAL HEARINGS

- Public Hearings are the formal opportunity for the Town Council to LISTEN to the public regarding the issue at hand. For land use hearings the Council is required to act in a quasi-judicial capacity. When acting as a quasi-judicial body, the Council is acting in much the same capacity as a judge would act in a court of law. Under these circumstances, the judicial or quasi-judicial must limit its consideration to matters which are placed into evidence and are part of the public record. The Council must base their decision on the law and the evidence presented at the hearing.

7. POLICY/LEGISLATIVE PUBLIC HEARINGS

7.A. Ordinance regarding zoning for numbered lots

Pages 57-58 Agenda Summary - Re-Zoning of Numbered Lots
Pages 59-63 Ord 1 2023 - Re-Zoning of Numbered Lots_draft
Pages 64-67 PC Reso 4 2022 - Re-Zoning of Numbered Lots_final - signed

Brian McNellis and Dave Shinneman presented materials from the packet, a summary and background regarding zoning of the numbered lots and Ordinance No. 01, Series 2023 for 1st reading. Council asked a few questions regarding specifics on the parcel, public area, and re-zoning request.

Councilmembers commented that this was a good next step to allow for future public use and improvements of the area.

Councilmember motioned to adopt Ordinance No. 01, Series 2023 first reading. Councilmember Shenk seconded. All in favor.

Second reading will be a public hearing at the January 17, 2023 Regular Town Council Meeting.

8. ADMINISTRATIVE REPORTS

8.A. Town Council Goal Setting process

Pages 68-69 Agenda Summary - Council Goal Setting Process
Pages 70-71 2021 town council goal statement final

Mayor Madsen opened the discussion and asked for comments and suggestions from the council members. Shenk would like a robust goal setting session. Staff recommended two sessions of approximately four hours each outside the regular meeting times. Council decided on Thursday January 19, 2023 9am to noon for their first goal setting meeting.

9. TOWN COUNCIL REPORTS AND ACTIONS

- Reports and Updates

Councilmember Shenk updated the Council on the Sister Cities visitors from Japan and them attending the January 9, 2023 Work Session.

Mayor Madsen commented that he had significant delays trying to turn from Owl Creek left onto Brush Creek. Additionally and concerning was that there was a Firetruck behind him with and trying to take a left turn and had difficulties navigating around cars and turning left up Brush Creek. Madsen noted this for future discussions on that project addressing that intersection.

Councilmember Fridstein reported that Fox Run homeowners had their annual meeting late week and they voted to limit their *long*-term rentals. Passed 21 to 2 to limit long-term rentals to 12 months out of every 60 months. Showing the homeowners wanting neighbors not investors.

Councilmember Gustafson has a Shimukappu exchange student staying with her family and is looking forward to Shimukappu presentation next week.

10. Executive Session

- Town Council will now meet in Executive Session pursuant to C.R.S. 24-6-402(4) and Snowmass Village Municipal Code Section 2-45(c), to specifically discuss one item:

a) Personnel matters, except if the employee who is the subject of the session has requested an open meeting, or if the personnel matter involves more than one employee, all of the employees have requested an open meeting, pursuant to C.R.S. 24-6-402(4)(f)(I) and Snowmass Village Municipal Code Section 2-45(c)(6);

Provided, there is an affirmative vote of two-thirds of the quorum present at this meeting to hold an Executive Session and for the sole purpose of considering items (a) above. Provided further, that no adoption of any proposed policy, position, resolution, regulation, or formal action shall occur at this Executive Session.

10.A. Executive session

Pages 72-73 Agenda Item Summary - Ex Session

Mayor Madsen read the Executive Session language asked for a motion to go into Executive Session. Councilmember Fridstein motioned to go into Executive Session. Councilmember Gustafson seconded. All in favor.

At 5:39pm, Councilmember Fridstein moved to adjourn the Executive Session and reconvene the Regular Meeting, Mayor Madsen seconded. All in favor.

Immediately following, Councilmember Fridstein moved to adjourn the Regular Meeting, Councilmember Marolt seconded. All in favor.

11. ADJOURNMENT

5:40pm

Town of Snowmass Village

Agenda Item Summary

DATE OF MEETING:
January 17, 2023

AGENDA ITEM:

RESOLUTION NO. 04, SERIES OF 2023 - A RESOLUTION APPOINTING A NEW MEMBER TO VARRIOUS BOARDS AND COMMISSIONS

PRESENTED BY:
Megan Boucher, Town Clerk

BACKGROUND:

Section 8.3 of the Home Rule Charter states that members of all boards and commissions shall be appointed by the Town Council, the terms of members on certain boards and commissions have expired, resignations have been submitted, vacancies have been publicly posted and published in accordance with the terms and conditions of the Home Rule Charter.

The Town Council reviewed and interviewed applications, then discussed, decided and directed staff to draft a resolution appointing new members to open seats in various town boards and commissions.

Listed below are the appointments to open seats on following boards and commissions:

<u>Environmental Advisory Board</u>	
Joseph Goodman	3yr term - Expires 12/25
Morgan Fixel	3yr term - Expires 12/25
Ryland French – Specialty	3yr term - Expires 12/25
<u>Financial Advisory Board</u>	
Brooks Tanner	2yr term - Expires 12/24
Jim Shallcross	2yr term - Expires 12/24
Scott Winfield Hanson	2yr term - Expires 12/24
Shawn S. Gleason	2yr term - Expires 12/24
<u>Parks, Open Space, Trails & Recreation Board</u>	
Bryce Christensen	3yr term - Expires 12/25
Emily Farrell	3yr term - Expires 12/25

James Larson	3yr term - Expires 12/25
Matt Donnelly	3yr term - Expires 12/25

Planning Commission

David Seglin	3yr term - Expires 12/25
Doug Faurer	3yr term - Expires 12/25
James A. Gustafson	3yr term - Expires 12/25
Matthew Dubé	3yr term - Expires 12/25

Snowmass Arts Advisory Board

Anne M White	2yr term - Expires 12/24
Elaine LeBuhn	2yr term - Expires 12/24
Ghislaine Boreel	2yr term - Expires 12/24
Helen Leeke	2yr term - Expires 12/24
Linda Rennick	2yr term - Expires 12/24
Melanie Falk	2yr term - Expires 12/24
Diane Oshin	2yr term - Expires 12/24
Gray Warr	1yr term - Expires 12/23
Joanne Seongweon Lee	1yr term - Expires 12/23
Lindsy Fortier	1yr term - Expires 12/23
Maja Decker	1yr term - Expires 12/23

COUNCIL OPTIONS:

Approve Resolution No. 04, Series of 2023
Modify Resolution No. 04, Series of 2023
Deny Resolution No. 04, Series of 2023

STAFF RECOMMENDATION:

Approve Resolution No. 04, Series 2023

ATTACHMENTS:

Resolution No. 04, Series of 2023

TOWN OF SNOWMASS VILLAGE
TOWN COUNCIL

RESOLUTION NO. 04
SERIES OF 2023

A RESOLUTION APPOINTING MEMBERS TO THE ENVIRONMENTAL ADVISORY BOARD, FINANCIAL ADVISORY BOARD, PARKS, OPEN SPACE, TRAILS AND RECREATION BOARD, PLANNING COMMISSION, AND SNOWMASS ARTS ADVISORY BOARD.

WHEREAS, Section 8.3 of the Home Rule Charter states that members of all boards and commissions shall be appointed by the Town Council; and

WHEREAS, the terms of members on certain boards and commissions have expired and resignations have been submitted; and

WHEREAS, vacancies have been publicly posted and published in accordance with the terms and conditions of the Home Rule Charter; and

WHEREAS, the following citizens have submitted applications expressing a desire to be appointed:

NOW, THEREFORE BE IT RESOLVED by the Town Council of the Town of Snowmass Village, Colorado:

That the following citizens are hereby appointed to serve as follows:

Environmental Advisory Board	
Joseph Goodman	3yr term - Expires 12/25
Morgan Fixel	3yr term - Expires 12/25
Ryland French – Specialty	3yr term - Expires 12/25
Financial Advisory Board	
Brooks Tanner	2yr term - Expires 12/24
Jim Shallcross	2yr term - Expires 12/24
Scott Winfield Hanson	2yr term - Expires 12/24
Shawn S. Gleason	2yr term - Expires 12/24
Parks, Open Space, Trails & Recreation Board	
Bryce Christensen	3yr term - Expires 12/25
Emily Farrell	3yr term - Expires 12/25
James Larson	3yr term - Expires 12/25
Matt Donnelly	3yr term - Expires 12/25
Planning Commission	
David Seglin	3yr term - Expires 12/25
Doug Faurer	3yr term - Expires 12/25
James A. Gustafson	3yr term - Expires 12/25

Matthew Dubé	3yr term - Expires 12/25

Snowmass Arts Advisory Board

Anne M White	2yr term - Expires 12/24
Elaine LeBuhn	2yr term - Expires 12/24
Ghislaine Boreel	2yr term - Expires 12/24
Helen Leeke	2yr term - Expires 12/24
Linda Rennick	2yr term - Expires 12/24
Melanie Falk	2yr term - Expires 12/24
Diane Oshin	2yr term - Expires 12/24
Gray Warr	1yr term - Expires 12/23
Joanne Seongweon Lee	1yr term - Expires 12/23
Lindsy Fortier	1yr term - Expires 12/23
Maja Decker	1yr term - Expires 12/23

INTRODUCED, READ AND ADOPTED, the Town Council of the Town of Snowmass Village, Colorado, on the 17th day of January 2023 with a motion made by Councilmember_____ and seconded by Councilmember ____and by a vote of___ in favor to____opposed.

TOWN OF SNOWMASS VILLAGE

_____
Bill Madsen, Mayor

ATTEST:

_____
Megan Harris Boucher, Town Clerk

Town of Snowmass Village

Agenda Item Summary

DATE OF MEETING:
January 17, 2023

AGENDA ITEM:
Discussion and Possible Action Authorizing the Execution of an Engagement Letter with Jeff Conklin a Partner in Karp, Neu, Hanlon P.C. Appointing him as the Snowmass Village Town Attorney

PRESENTED BY:
Bill Madsen, Mayor
Clint Kinney, Town Manager

BACKGROUND:
Per the Town Charter, the Town Attorney is one of three positions directly appointed by the Town Council.

Section 7.1 of the Town's Charter dictates the requirements that a Town Attorney must meet. The Charter states:

Town Attorney
The Council shall appoint a Town Attorney to serve at the pleasure of the Council. The Town Attorney shall be an attorney at law admitted to practice in Colorado. The Town Attorney shall be the legal representative of the Town and shall advise the Council and Town officials in matters relating to their official powers and duties and perform such other duties as the Council may prescribe. The Council shall establish the compensation for the Town Attorney and any assistants or special counsel.

With the retirement of long-time Town Attorney John Dresser in December 2022, the Council directed that the position be advertised and applications/ proposals be accepted. Ads were placed in the following locations:

- Colorado Municipal League
- NeoGov/Government Jobs
- Colorado Hispanic Bar Association
- Asian Pacific Bar Association
- Colorado Women's Bar Association
- Colorado Bar Association
- General posting through The Aspen Times in paper and on-line

Upon reviewing all of the applications, the Town Council selected four finalists, a combination of individuals and firms. After reviewing resumes, essay questions, writing/work examples, and holding multiple interviews, the Council directed the Town Manager to negotiate an engagement letter with Jeffrey J. Conklin, a partner in Karp, Neu, Hanlon, P.C.

That engagement letter is attached for consideration. As it states, Jeff Conklin will be primarily responsible for handling the Town's matters as Town Attorney. Other attorneys and firm personnel may work on the matter from time to time. Mr. Conklin and the rest of the firm will be rendering legal services only to the Town and to no other person or entity in connection with our work.

FINANCIAL IMPACT:

The engagement letter includes a chart outlining the hourly rate for each position. The 2023 adopted budget includes approximately $310,000 for attorney services. This includes funds for litigation.

APPLICABILITY TO COUNCIL GOALS & OBJECTIVES:

The 2021 Strategic Initiative of Snowmass Village includes:
The Town Council also recognizes that continuing to recruit and retain effective professional staff remains a critical component to the Town's success.

COUNCIL OPTIONS:

1) Approve the engagement letter
2) Modify, then approve the engagement letter
3) Decide to otherwise continue the search for a Town Attorney.

STAFF RECOMMENDATION:

It is the recommendation of Town Staff that the Council:

Make a motion approving the proposed engagement letter appointing Jeffrey J. Conklin, of Karp, Neu, Hanlon P.C as the Snowmass Village Town Attorney and authorize the Mayor to execute said letter.

Karp.Neu.Hanlon PC
ATTORNEYS AT LAW
www.mountainlawfirm.com

Glenwood Springs – Main Office
201 14th Street, Suite 200
P. O. Drawer 2030
Glenwood Springs, CO 81602

Basalt
200 Basalt Center
Suite 200
Basalt, CO 81621

Aspen
0133 Prospector Road
Suite 4102-J
Aspen, CO 81611

Jeffrey J. Conklin
Partner/Shareholder

jjc@mountainlawfirm.com
Direct: (970) 928-2124
Office: (970) 945-2261

Direct Mail to Glenwood Springs

January 5, 2023

Via Email

Town of Snowmass Village
Attn: Clint Kinney, Town Manager
ckinney@tosv.com

Re: Engagement Agreement

Dear Clint:

We are very pleased to be selected by the Town Council to represent the Town as Town Attorney. In accordance with our regular practice and consistent with the Rules of Professional Conduct, before commencing representation of a new client, we want to make certain that you know how we determine our fees and how we intend to handle your matter in our office. We ask that you review this engagement and, if acceptable, have the Mayor countersign in the space provided below and return to us.

Services to be Provided. Jeff Conklin will be the attorney primarily responsible for handling the Town's matters as Town Attorney. Other attorneys and firm personnel may work on the matter from time to time. We will be rendering legal services only to the Town and to no other person or entity in connection with our work. As long our advice to the Town is kept confidential, the attorney-client privilege and confidential relationship between us will not be inadvertently waived. We are happy to review our representation and performance with the Town Council when requested.

Fees. Our rates and fees are based on factors set forth in Rule 1.5 of the Colorado Rules of Professional Conduct adopted by the Colorado Supreme Court, a copy of which is enclosed. Unless otherwise agreed, you will be billed for professionals' time primarily at increments of 1/10th hour. A copy of the firm's current Municipal Hourly Rate and Expense Chart is enclosed (**Enclosure A**). For client matters that require reimbursement of legal fees for land use or other matters we typically set slightly higher reimbursement rates (**Enclosure B**). These rates are changed occasionally to reflect changes in experience of our personnel and inflation. While we may, from time to time, furnish you with estimates of the amount of fees which we anticipate will be charged for services provided, such estimates are by their nature inexact and cannot be binding on either of us. Therefore, absent a specific written agreement, any estimates made by us are for planning purposes only and are in all respects subordinate to our regular billing procedures.

Client Relationship. The firm will be representing the Town as its client. As with any entity representation, from time to time the client representative may be either the Town Council or a member of staff. For most matters, the primary point of contact will be the Town Council and Town Manager unless directed otherwise by the Council. We also anticipate providing regular updates to the Council on our activities on the Town's behalf. Additionally, we are always available to answer questions by Council members either in person, on the telephone, or via email.

Expenses. The Town agrees to reimburse us for all out-of-pocket costs and expenses incurred in connection with the legal services that we perform for the Town. Without limitation, these costs and expenses may include filing and recording fees, expert costs, photocopy and document handling fees, court and deposition reporter fees, travel expenses, research, document retrieval, and other similar charges. Standard costs are identified on the enclosed Hourly Rate and Expense Chart.

Billing and Payment. We agree to keep records of all time spent and expenses incurred and, unless otherwise advised, you will be invoiced on a timely basis. Payment is due upon receipt of our invoice, but no later than thirty (30) days after a statement is sent understanding that the Town Council needs to approve payments at regular meetings. Payments not received within sixty (60) days will accrue interest at the rate of 1.5% per month (18% A.P.R.).

Work Product. In accordance with the Colorado Rules of Professional Responsibility, we will retain our work product produced on your behalf for a reasonable period of time after the completion of representation. We reserve the right, in our sole discretion, to store our work product either in a paper or electronic format. In the event that our work product is stored in an electronic format, paper documents may be destroyed.

Termination of Services. The Town has the right at any time to terminate our services upon written notice, and we shall immediately, after receiving such notice, cease to render additional services. If you elect to exercise such right, we shall cooperate with you in facilitating the orderly transfer of your files and records to you or your new attorneys, upon payment in full of any balance owning to us. Such termination will not, however, relieve you of the obligation to pay the fees due for services rendered and expenses incurred prior to such termination and as a result of a transition. If our representation is terminated by the client or the firm, the firm shall seek an order from the court allowing withdrawal from any pending litigation matters.

The foregoing covers the essential elements of our engagement. We would be happy to discuss these or any other aspects of our representation. If you have questions about a particular bill or any other aspect of our services for you in the future, please bring these to our attention as we believe communication resolves most misunderstandings. We look forward to a successful long-term relationship with the Town.

Very truly yours,

KARP NEU HANLON, P.C.

Jeffrey J. Conklin

Enclosures: Rule 1.5, C.R.P.C.
Hourly Rate and Expense Chart

AGREED AND ACCEPTED:

TOWN OF SNOWMASS VILLAGE

_____

Bill Madsen, Mayor Date

C.R.P.C. RULE 1.5 FEES

A lawyer shall not make an agreement for, charge, or collect an unreasonable fee or an unreasonable amount for expenses. The factors to be considered in determining the reasonableness of a fee include the following:

(1) The time and labor required, the novelty and difficulty of the questions involved, and the skill requisite to perform the legal service properly;

(2) The likelihood, if apparent to the client, that the acceptance of the particular employment will preclude other employment by the lawyer;

(3) The fee customarily charged in the locality for similar legal services;

(4) The amount involved and the results obtained;

(5) The time limitations imposed by the client or by the circumstances;

(6) The nature and length of the professional relationship with the client;

(7) The experience, reputation, and ability of the lawyer or lawyers performing the services; and

(8) Whether the fee is fixed or contingent.

When the lawyer has not regularly represented the client, the basis or rate of the fee and expenses shall be communicated to the client, in writing, before or within a reasonable time after commencing the representation. Except as provided in a written fee agreement, any material changes to the basis or rate of the fee or expenses are subject to the provisions of Rule 1.8(a).

A fee may be contingent on the outcome of the matter for which the service is rendered, except in a matter in which a contingent fee is otherwise prohibited. A contingent fee agreement shall meet all of the requirements of Chapter 23.3 of the Colorado Rules of Civil Procedure, "Rules Governing Contingent Fees."

Other than in connection with the sale of a law practice pursuant to Rule 1.17, a division of a fee between lawyers who are not in the same firm may be made only if:

(9) The division is in proportion to the services performed by each lawyer or each lawyer assumes joint responsibility for the representation;

(10) The client agrees to the arrangement, including the basis upon which the division of fees shall be made, and the client's agreement is confirmed in writing; and

(11) The total fee is reasonable.

Referral fees are prohibited.

Fees are not earned until the lawyer confers a benefit on the client or performs a legal service for the client. Advances of unearned fees are the property of the client and shall be deposited in the lawyer's trust account pursuant to Rule 1.15(f)(1) until earned. If advances of unearned fees are in the form of property other than funds, then the lawyer shall hold such property separate from the lawyer's own property pursuant to Rule 1.15(a).

Nonrefundable fees and nonrefundable retainers are prohibited. Any agreement that purports to restrict a client's right to terminate the representation, or that unreasonably restricts a client's right to obtain a refund of unearned or unreasonable fees, is prohibited.

KARP NEU HANLON, P.C.			
2023 HOURLY RATE CHART			
POSITION	**NAME**	**INITIALS**	**HOURLY RATE**
Partner	James S. Neu	JSN	$250.00
Partner	Karl J. Hanlon	KJH	$250.00
Partner	Michael J. Sawyer	MJS	$250.00
Partner	James F. Fosnaught	JFF	$250.00
Partner	Jeffrey J. Conklin	JJC	$250.00
Partner	Aaron T. Berne	ATB	$250.00
Partner	Shoshana Rosenthal	SR	$250.00
Associate	Matthew L. Trinidad	MLT	$225.00
Associate	Wilton E. Anderson	WEA	$225.00
Associate	Richard Peterson-Cremer	RJP	$235.00
Associate	Danielle T. Skinner	DTS	$200.00
Associate	Lawrence M. Bond	LMB	$215.00
Paralegals	Paralegals		$165.00
Legal Assistants	Legal Assistants		$125.00
EXPENSES			**RATE**
Mileage current IRS rate as it may be amended throughout the year			(current IRS rate)
Photocopies			$0.25 per copy
Facsimile Transmissions			$1.00 per page
Color Photocopies			$1.25 per copy
Specialized Research			Charged at Cost
OTHER EXPENSES ARE BILLED AT ACTUAL COSTS			

The above rates are subject to change annually. All Accounts Due in 30 days.
Overdue Accounts will be Assessed 1.5% per month (18% A.P.R.).
In the event an action is required to collect payment, client agrees to pay reasonable attorneys' fees and costs of collection.

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KARP NEU HANLON, P.C.			
2023 HOURLY RATE CHART			
POSITION	**NAME**	**INITIALS**	**HOURLY RATE**
Partner	James S. Neu	JSN	$275.00
Partner	Karl J. Hanlon	KJH	$275.00
Partner	Michael J. Sawyer	MJS	$275.00
Partner	James F. Fosnaught	JFF	$275.00
Partner	Jeffrey J. Conklin	JJC	$275.00
Partner	Aaron T. Berne	ATB	$275.00
Partner	Shoshana Rosenthal	SR	$275.00
Associate	Matthew L. Trinidad	MLT	$250.00
Associate	Wilton E. Anderson	WEA	$250.00
Associate	Richard Peterson-Cremer	RJP	$250.00
Associate	Danielle T. Skinner	DTS	$220.00
Associate	Lawrence M. Bond	LMB	$235.00
Paralegals	Paralegals		$165.00
Legal Assistants	Legal Assistants		$125.00
EXPENSES			**RATE**
Mileage current IRS rate as it may be amended throughout the year			(current IRS rate)
Photocopies			$0.25 per copy
Facsimile Transmissions			$1.00 per page
Color Photocopies			$1.25 per copy
Specialized Research			Charged at Cost
OTHER EXPENSES ARE BILLED AT ACTUAL COSTS			

The above rates are subject to change annually.
All Accounts Due in 30 days. Overdue Accounts will be Assessed 1.5% per month (18% A.P.R.)
In the event an action is required to collect payment, client agrees to pay reasonable attorneys' fees and costs of collection.
A3

Town of Snowmass Village

Agenda Item Summary

DATE OF MEETING:

January 17, 2023

AGENDA ITEM:

2022 Community Survey

PRESENTED BY:

Jason Morado, ETC Institute
Greg LeBlanc, Asst. Town Manager

BACKGROUND:

The Town of Snowmass Village regularly engages the community through community surveys. The purpose of regularly conducting a community survey is to gather community feedback on Town of Snowmass Village services and priorities.

The Town recently completed the community survey in 2022. Data generated by the survey are compared to previous years to identify trends and track progress. The 2022 survey is intended to continue the practice of checking in with the community.

Overall results and summary statistics of the 2022 Community Survey are attached. Survey materials are also available online at tosv.com/340/CommunitySurvey. Winners of the survey random prize drawing were notified via email that their prize was available for pickup.

FINANCIAL IMPACT:

No direct fiscal impact.

APPLICABILITY TO COUNCIL GOALS & OBJECTIVES:

#2 Community Engagement

COUNCIL OPTIONS:

This item is intended for informational purposes.

STAFF RECOMMENDATION:

Staff recommends acknowledging the results of the 2022 Community Survey.

ATTACHMENTS:

1) 2022 Community Survey Results
2) 2022 Community Survey Comments

2022 Town of Snowmass Village Community Survey

Findings Report

Presented to the Town of Snowmass Village, Colorado

October 2022

ETC INSTITUTE

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Executive Summary

2022 Town of Snowmass Village Community Survey Executive Summary

Purpose

ETC Institute administered a survey to respondents of the Town of Snowmass Village during the fall of 2022. The purpose of the survey was to help the Town of Snowmass Village assess community needs and priorities, as well as evaluate trends on levels of satisfaction with Town Services.

Methodology

The survey was administered online. A total of 318 residents completed the survey. The results for the sample of 318 completed surveys have a 95% level of confidence with a precision of at least +/-5.5%.

The percentage of "don't know" responses has been excluded from many of the graphs shown in this report to facilitate valid comparisons of the results from the Town of Snowmass Village with the results from other communities in ETC Institute's *DirectionFinder®* database. Since the number of "don't know" responses often reflects the utilization and awareness of Town services, the percentage of "don't know" responses has been provided in the tabular data section of this report. When the "don't know" responses have been excluded, the text of this report will indicate that the responses have been excluded with the phrase "*who had an opinion.*"

This report contains:

- An executive summary of the methodology for administering the survey and major findings,
- Charts showing the overall results for most questions on the survey,
- Benchmarking data that show how the results for the Town of Snowmass Village compare to other communities,
- Trend data that show how the 2022 results compare to the 2019 and 2017 results, and
- Tables that show the results for each question on the survey

2022 Town of Snowmass Village Community Survey Executive Summary

Overall Perceptions of the Town

Ninety-five percent (95%) of the respondents surveyed, *who had an opinion,* indicated they were "very satisfied" or "satisfied" with the overall feeling of safety in the Town. Eighty percent (80%) of those surveyed, *who had an opinion,* indicated they were "very satisfied" or "satisfied" with the overall quality of services provided, and 79% of respondents surveyed, *who had an opinion*, indicated they were "very satisfied" or "satisfied" with the overall quality of life in the Town. Seventeen percent (17%) of respondents, *who had an opinion,* believe the sense of community in Snowmass Village is improving, 41% believe it is staying the same, and 43% believe it is getting worse.

Satisfaction with Town Services

- **Town Rental/Deed-Restricted Housing.** Based upon the combined percentage of "very satisfied" and "satisfied" responses among respondents *who had an opinion,* 55% were satisfied with the quality of Town rental housing and 53% were satisfied with requirements for continued occupancy.

- **Town Administration and Leadership.** The highest levels of satisfaction with Town administration and leadership, based upon the combined percentage of "very satisfied" and "satisfied" responses among respondents *who had an opinion*, were: the overall quality of service provided by the Town Clerk's Department (70%), the availability of Town personnel to address needs (65%), and the overall quality of service provided by the Town Manager's Office (55%).

- **Community Development.** Thirteen percent (13%) of respondents indicated they have utilized Community Development services within the past 12 months. The highest levels of satisfaction with Community Development services, based upon the combined percentage of "very satisfied" and "satisfied" responses among respondents *who had an opinion* and have utilized Community Development services within the past 12 months, were: the courtesy of staff (85%), the fairness of staff (76%), and the timeliness and efficiency of the department (68%).

    - Based on their experience, 41% of respondents indicated that the process of working with the Community Development Department in Snowmass Village is "better" than other jurisdictions, 22% said it was the same, 5% said it was worse, and 32% did not have an opinion.

- **Public Works.** The highest levels of satisfaction with public works services, based upon the combined percentage of "very satisfied" and "satisfied" responses among respondents *who had an opinion*, were: snow removal (88%), overall street maintenance (87%), and solid waste and recycling services (85%).

2022 Town of Snowmass Village Community Survey Executive Summary

- Forty-nine percent (49%) of respondents, *who had an opinion*, indicated they would be willing to incur higher solid waste rates for the addition of composting services and bins.

- **Police Department.** The highest levels of satisfaction with Police services, based upon the combined percentage of "very satisfied" and "satisfied" responses among respondents *who had an opinion*, were: the friendliness and approachability of personnel (94%), overall quality of police services (94%), and trustworthiness of personnel (92%).

  - Respondents were asked to indicate, based on their own experience, if they feel the current levels of Police presence in five situations is "too low", "too high", or "just right". No fewer than 81% of respondents, *who had an opinion*, indicated that the current levels of Police presence in all five situations is "just right".

- **Transportation.** Respondents were asked to indicate if they would utilize four different programs and/or transportation alternatives to driving if they were offered in Snowmass Village. Dedicated bike lanes (67%) was most selected item. Fifty-two percent (52%) of respondents indicated they would utilize electrification infrastructure (charging infrastructure for ebikes, EVs, etc.).

  Seventy-two percent (72%) of respondents indicated they currently ride the Village Shuttle. The highest levels of satisfaction with the Village Shuttle services, based upon the combined percentage of "very satisfied" and "satisfied" responses among respondents *who had an opinion* and ride the Village Shuttle, were: the sense of safety (98%), the comfort and cleanliness of shuttles (97%), the timeliness/punctuality of service (94%), and the courtesy and helpfulness of the shuttle driver (93%).

- **Parking and Parking Management.** Sixty-four percent (64%) of respondents *who had an opinion* were either "very satisfied" or "satisfied" with the availability of parking in the summer, 58% were satisfied with parking permit fees, 54% were satisfied with the availability of parking information, and 48% were satisfied with the availability of parking in the winter.

- **Tourism.** The highest levels of satisfaction with tourism services, based upon the combined percentage of "very satisfied" and "satisfied" responses among respondents *who had an opinion*, were: the appeal of special events offered in summer (72%), the variety of event offerings (69%), and the appeal of special events offered in winter (65%). Seventy-two percent (72%) of respondents *who had an opinion* indicated they feel the current amount of special events hosted in Snowmass Village during the winter is "just right," 10% think it is "too much," and 18% think it is "not enough." Sixty-five percent (65%) of respondents *who had an opinion* indicated they feel the current amount of special events hosted in Snowmass Village during the winter is "just right," 22% think it is "too much," and 13% think it is "not enough."

2022 Town of Snowmass Village Community Survey Executive Summary

- **Recreation Programs and Trail System.** The highest levels of satisfaction with the Town's recreation programs, based upon the combined percentage of "very satisfied" and "satisfied" responses among respondents *who had an opinion*, were: recreation center facilities (75%), fitness programs (70%), and overall recreation programming (64%). The highest levels of satisfaction with the Town's trail system and rule enforcement, based upon the combined percentage of "very satisfied" and "satisfied" responses among respondents *who had an opinion,* were: condition of park facilities and fields (87%), connectivity and effectiveness of trail network (76%), adequacy of trail information at trailheads (71%), and adequacy of trail information available online (69%).

Communication and Outreach

Respondents were asked to indicate how informed they feel they are on current issues facing the Town on a 10-point scale where 10 means they feel "extremely informed" and 1 means they feel "not at all informed". Most respondents (71%) gave a rating between 10 and 6, and only 5% of respondents indicated they feel they are "not at all informed" (1). Most respondents indicated that they currently access government news and information from newspaper articles, which is the same source respondents indicate would be best to receive information about tourism events, local offerings, and activities. The Town website, Town e-newsletters/alerts, and word of mouth were the other most common sources of information according to respondents.

Intersections and Traffic Calming

Respondents were asked to indicate their level of satisfaction with six different intersections while riding in an automobile and while walking or biking. The two intersections that received the highest levels of "dissatisfied" and "very dissatisfied" responses, among residents *who had an opinion*, were: Wood Road and Carriage Way, and Brush Creek Road and Owl Creek Road. Respondents were then asked to indicate which traffic calming measures currently used in Snowmass Village they find acceptable for improving overall traffic flow and safety. Acceleration/de-acceleration lanes and reduced speed limits received the highest level of "not acceptable" responses. However, none of the eight options listed received less than 66% of respondents who indicated that the measure was acceptable.

2022 Town of Snowmass Village Community Survey Executive Summary

How the Town of Snowmass Village Compares to Other Communities Nationally

Satisfaction ratings for the Town of Snowmass Village **rated above the U.S. average in all 15 areas** that were assessed. The Town of Snowmass Village rated significantly higher than the U.S. average (difference of 5% or more) in all 15 of these areas.

Service	TOSV	U.S.	Difference	Category
Overall quality of police services	93.7%	54.6%	39.1%	Police Department
Department's efforts to prevent crime	87.9%	50.4%	37.5%	Police Department
Overall street maintenance	87.0%	50.9%	36.1%	Public Works
Animal services	86.0%	50.4%	35.6%	Police Department
How quickly personnel respond to emergencies	90.0%	57.6%	32.4%	Police Department
Overall value that you receive for your tax & fees	65.2%	33.8%	31.4%	Overall Services
Overall quality of services provided by Town	80.0%	50.5%	29.5%	Overall Services
Snow removal	88.2%	59.5%	28.7%	Public Works
Solid waste & recycling services	85.2%	56.6%	28.6%	Public Works
Overall feeling of safety	94.9%	68.0%	26.9%	Overall Services
Overall level of opportunity to share comments/concerns on Town issues	49.8%	34.2%	15.6%	Communications
Overall image of Town	67.4%	55.0%	12.4%	Overall Services
Overall timeliness of communication	50.3%	43.6%	6.7%	Communications
Overall level/amount of communication	52.8%	47.5%	5.3%	Communications
Overall quality of representation you receive from Town Council	44.1%	39.0%	5.1%	Overall Services

2022 Town of Snowmass Village Community Survey Executive Summary

How the Town of Snowmass Village Compares to Other Small Communities

Satisfaction ratings for the Town of Snowmass Village **rated above the small community average in all 15 areas** that were assessed. The Town of Snowmass Village rated significantly higher than the small community average (difference of 5% or more) in all 15 of these areas.

Service	TOSV	Small Communities	Difference	Category
Animal services	86.0%	48.4%	37.6%	Police Department
Overall street maintenance	87.0%	52.8%	34.2%	Public Works
Overall quality of police services	93.7%	59.7%	34.0%	Police Department
Department's efforts to prevent crime	87.9%	54.3%	33.6%	Police Department
Snow removal	88.2%	58.4%	29.8%	Public Works
Overall value that you receive for your tax & fees	65.2%	35.6%	29.6%	Overall Services
How quickly personnel respond to emergencies	90.0%	60.6%	29.4%	Police Department
Overall quality of services provided by Town	80.0%	52.1%	27.9%	Overall Services
Solid waste & recycling services	85.2%	60.2%	25.0%	Public Works
Overall feeling of safety	94.9%	71.6%	23.3%	Overall Services
Overall level of opportunity to share comments/concerns on Town issues	49.8%	30.3%	19.5%	Communications
Overall image of Town	67.4%	55.0%	12.4%	Overall Services
Overall timeliness of communication	50.3%	43.1%	7.2%	Communications
Overall level/amount of communication	52.8%	46.8%	6.0%	Communications
Overall quality of representation you receive from Town Council	44.1%	38.2%	5.9%	Overall Services

2022 Town of Snowmass Village Community Survey Executive Summary

How the Town of Snowmass Village Compares to Other Communities Regionally

Satisfaction ratings for the Town of Snowmass Village **rated above the Mountain Regional average in all 15 of the areas** that were assessed. The Town of Snowmass Village rated significantly higher than the Mountain Regional average (difference of 5% or more) in all 15 of these areas.

Service	TOSV	Mountain Region	Difference	Category
Overall quality of police services	93.7%	48.1%	45.6%	Police Department
Overall street maintenance	87.0%	46.2%	40.8%	Public Works
How quickly personnel respond to emergencies	90.0%	49.5%	40.5%	Police Department
Animal services	86.0%	46.7%	39.3%	Police Department
Department's efforts to prevent crime	87.9%	52.8%	35.1%	Police Department
Overall quality of services provided by Town	80.0%	45.0%	35.0%	Overall Services
Snow removal	88.2%	59.2%	29.0%	Public Works
Solid waste & recycling services	85.2%	57.7%	27.5%	Public Works
Overall value that you receive for your tax & fees	65.2%	40.0%	25.2%	Overall Services
Overall level of opportunity to share comments/concerns on Town issues	49.8%	25.6%	24.2%	Communications
Overall feeling of safety	94.9%	71.1%	23.8%	Overall Services
Overall quality of representation you receive from Town Council	44.1%	28.5%	15.6%	Overall Services
Overall level/amount of communication	52.8%	37.3%	15.5%	Communications
Overall timeliness of communication	50.3%	35.0%	15.3%	Communications
Overall image of Town	67.4%	56.6%	10.8%	Overall Services

2022 Town of Snowmass Village Community Survey Executive Summary

Town Council Strategic Goals

Respondents were asked to indicate how important six Town Council Strategic Goals are when planning the Town's future. The most important goals, based upon the combined percentage of "extremely important" and "very important" responses among respondents *who had an opinion*, were: working regionally with local partners to solve significant issues (e.g. transit, housing, etc.), increasing the amount of affordable housing in the Village, improving the Town's resiliency and environmental sustainability, and maintaining and increasing public safety for pedestrians, bike riders, and transit users by enhancing connectivity. The least important item was increasing the amount of community spaces to create more community focused interaction. Thirty-eight percent (38%) of respondents indicated there were issues not included in the Town Council's Strategic Goals list that they feel should be a top priority.

Trends

ETC Institute used previous survey data from 2019 and 2017 to compare the Town of Snowmass Village's 2022 results. Comparisons to past results help community leaders gauge progress and plan for future improvements. The tables below and on the following pages highlight the notable trends in survey results between 2022, 2019, and 2017.

Long-Term Trends, 2022 vs. 2017 Results

The Town saw a significant increase in satisfaction (5% or more) in 5 of the 49 areas that were comparable between the 2022 and 2017 surveys. There were three significant decreases (5% or more) in overall satisfaction in this same time period.

Long-Term Increases

Service	2022	2017	Difference	Category
Parking permit fees	58.3%	43.5%	14.8%	Parking and Parking Management
Overall value that you receive for your tax & fees	65.2%	57.2%	8.0%	Overall Services
Animal services	86.0%	78.1%	7.9%	Police Services
Availability of parking information	54.3%	47.2%	7.1%	Parking and Parking Management
Ease & efficiency of license application processes	53.0%	47.7%	5.3%	Functions of Village Administration

Long-Term Decreases

Service	2022	2017	Difference	Category
Overall quality of life	79.2%	88.9%	-9.7%	Overall Services
Trail etiquette exhibited by other trail users	57.1%	68.3%	-11.2%	Trail System and Rule Enforcement
Condition of paved surface trails & paths	66.6%	78.2%	-11.6%	Trail System and Rule Enforcement

2022 Town of Snowmass Village Community Survey Executive Summary

Short-Term Trends, 2022 vs. 2019 Results

The Town saw a significant increase in satisfaction (5%) or more in 11 of the 58 areas that were comparable between the 2022 and 2019 surveys. There were 8 areas that saw a significant decrease (5% or more) in overall satisfaction.

Short-Term Increases

Service	2022	2019	Difference	Category
Availability of parking information	54.3%	42.6%	11.7%	Parking and Parking Management
Level of service provided for rates/fees paid for solid waste & recycling services	67.4%	56.0%	11.4%	Public Works
Timeliness & efficiency	67.5%	57.0%	10.5%	Community Development Department
Availability of information on solid waste & recycling services	68.6%	58.2%	10.4%	Public Works
Animal services	86.0%	76.1%	9.9%	Police Services
Adequacy of information on how to properly dispose of solid waste	66.5%	57.1%	9.4%	Public Works
Fairness of staff	75.7%	67.1%	8.6%	Community Development Department
Solid waste & recycling services	85.2%	77.3%	7.9%	Public Works
Parking permit fees	58.3%	51.3%	7.0%	Parking and Parking Management
Courtesy of staff	84.6%	78.0%	6.6%	Community Development Department
Providing clear expectations of the process	63.9%	57.7%	6.2%	Community Development Department

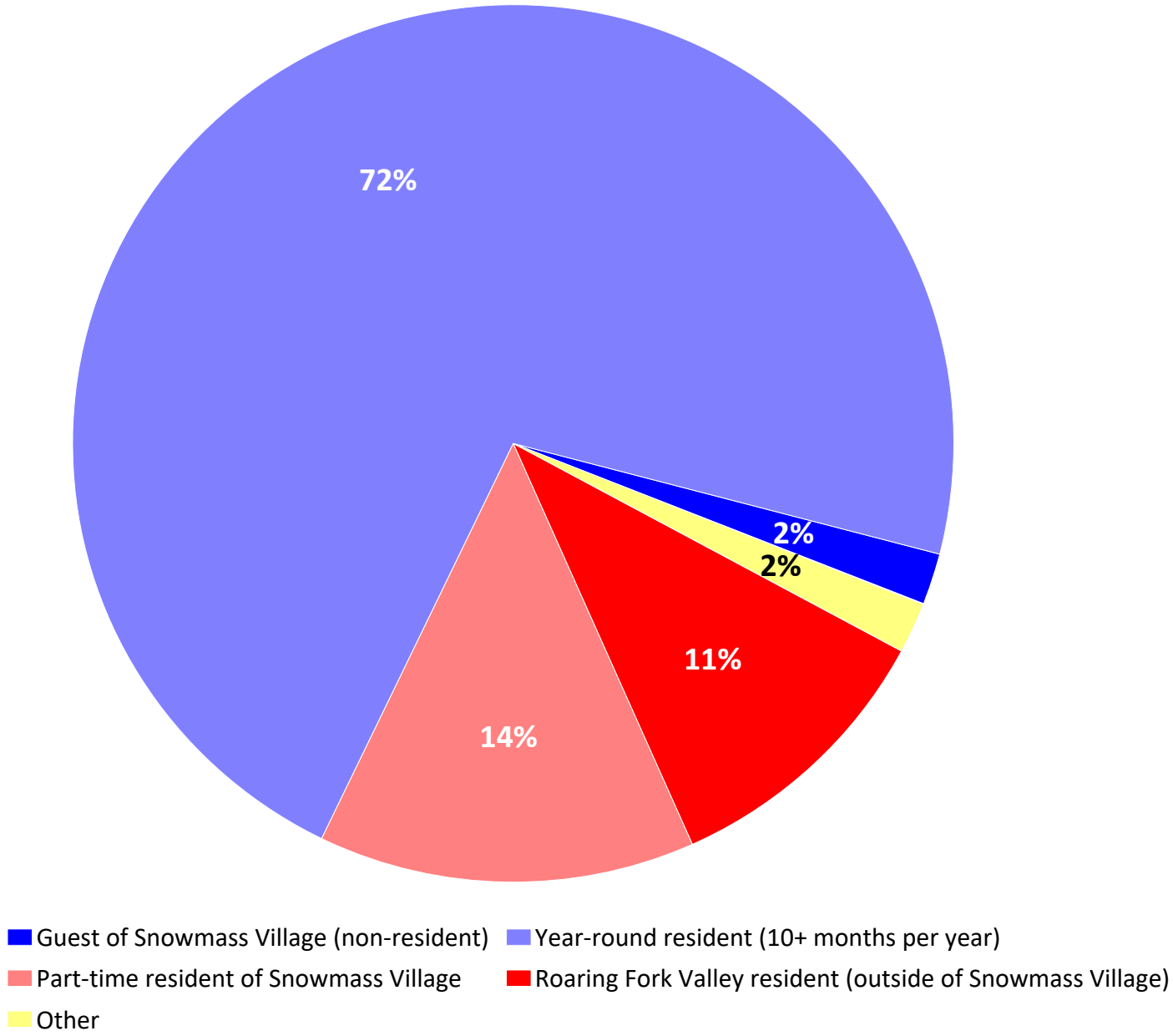
Short-Term Decreases

Service	2022	2019	Difference	Category
Availability of Town personnel to address your needs	64.7%	69.9%	-5.2%	Functions of Village Administration
Overall quality of service provided by Town Manager's Office	54.5%	61.1%	-6.6%	Functions of Village Administration
Adequacy of staffing in the department	61.2%	68.6%	-7.4%	Community Development Department
Trail etiquette exhibited by other trail users	57.1%	65.8%	-8.7%	Trail System and Rule Enforcement
Overall quality of life	79.2%	88.0%	-8.8%	Overall Services
Condition of paved surface trails & paths	66.6%	75.9%	-9.3%	Trail System and Rule Enforcement
Level of service & unit upkeep	48.0%	61.9%	-13.9%	Town Rental and Deed-Restricted Housing
Quality of housing	54.7%	69.4%	-14.7%	Town Rental and Deed-Restricted Housing

1 Charts and Graphs

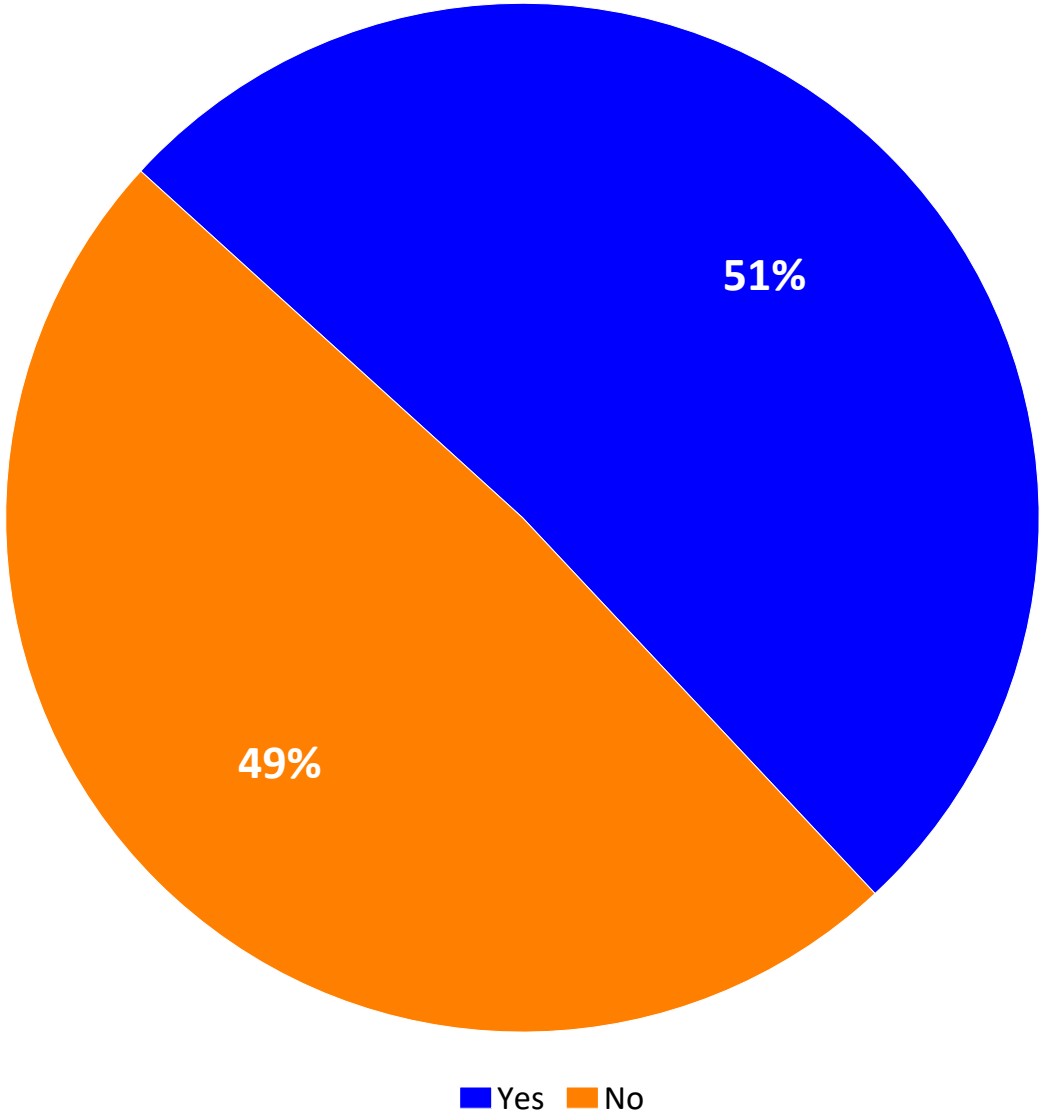
Q1. Which of the following best describes you?

by percentage of respondents



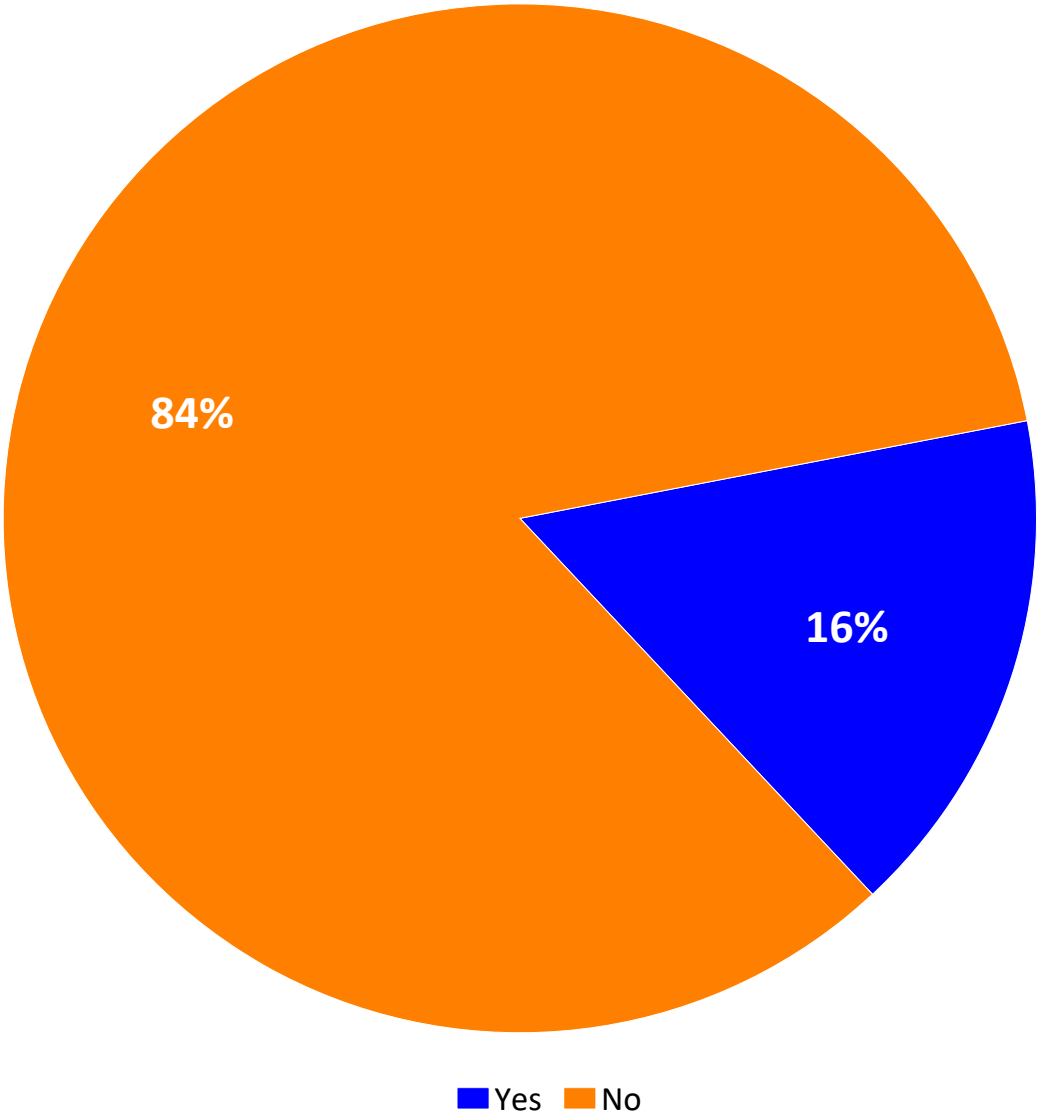
Q1a. Are you an employee within Snowmass Village?

by percentage of respondents



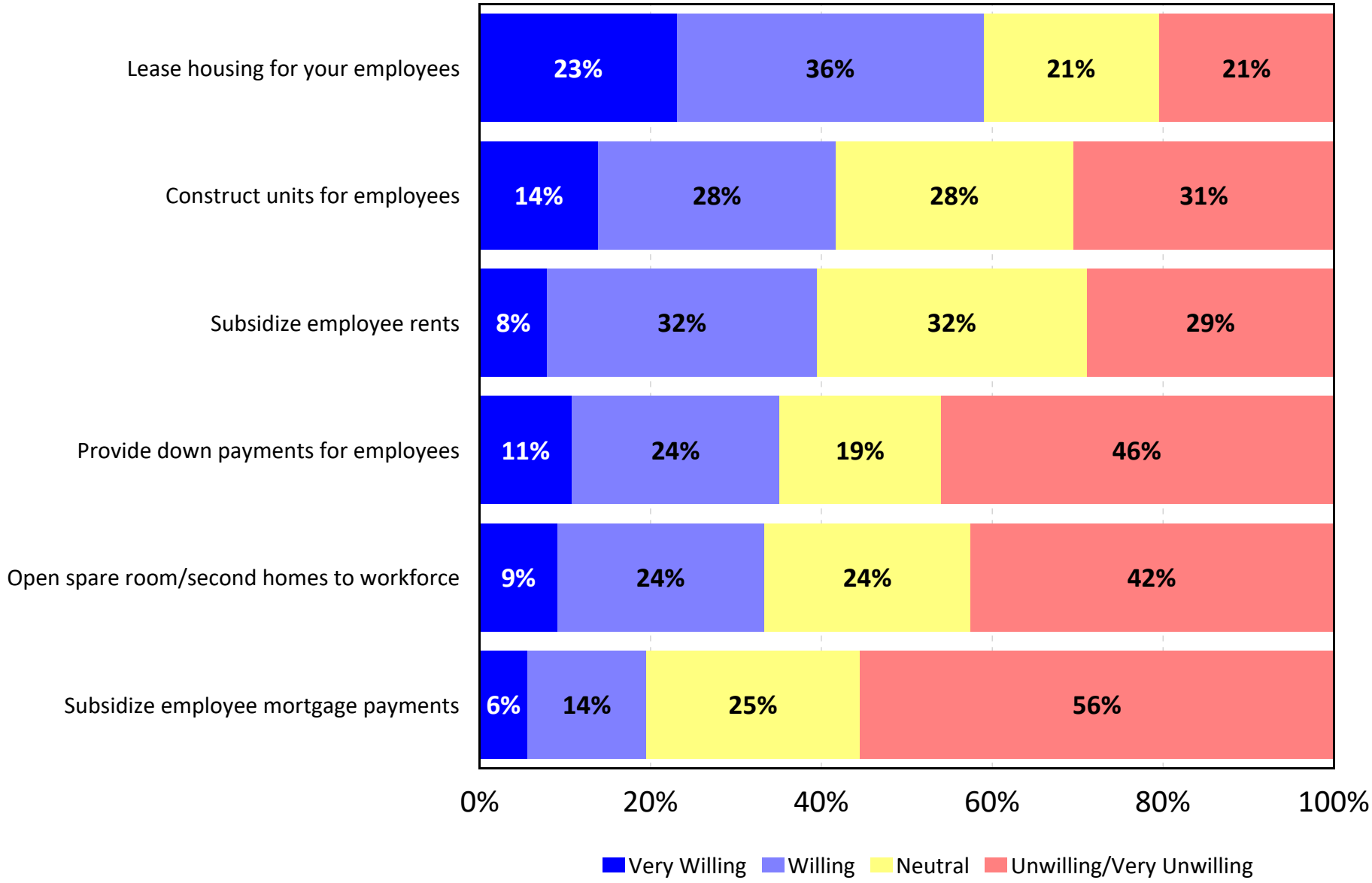
Q1b. Are you a business owner/operator within Snowmass Village?

by percentage of respondents



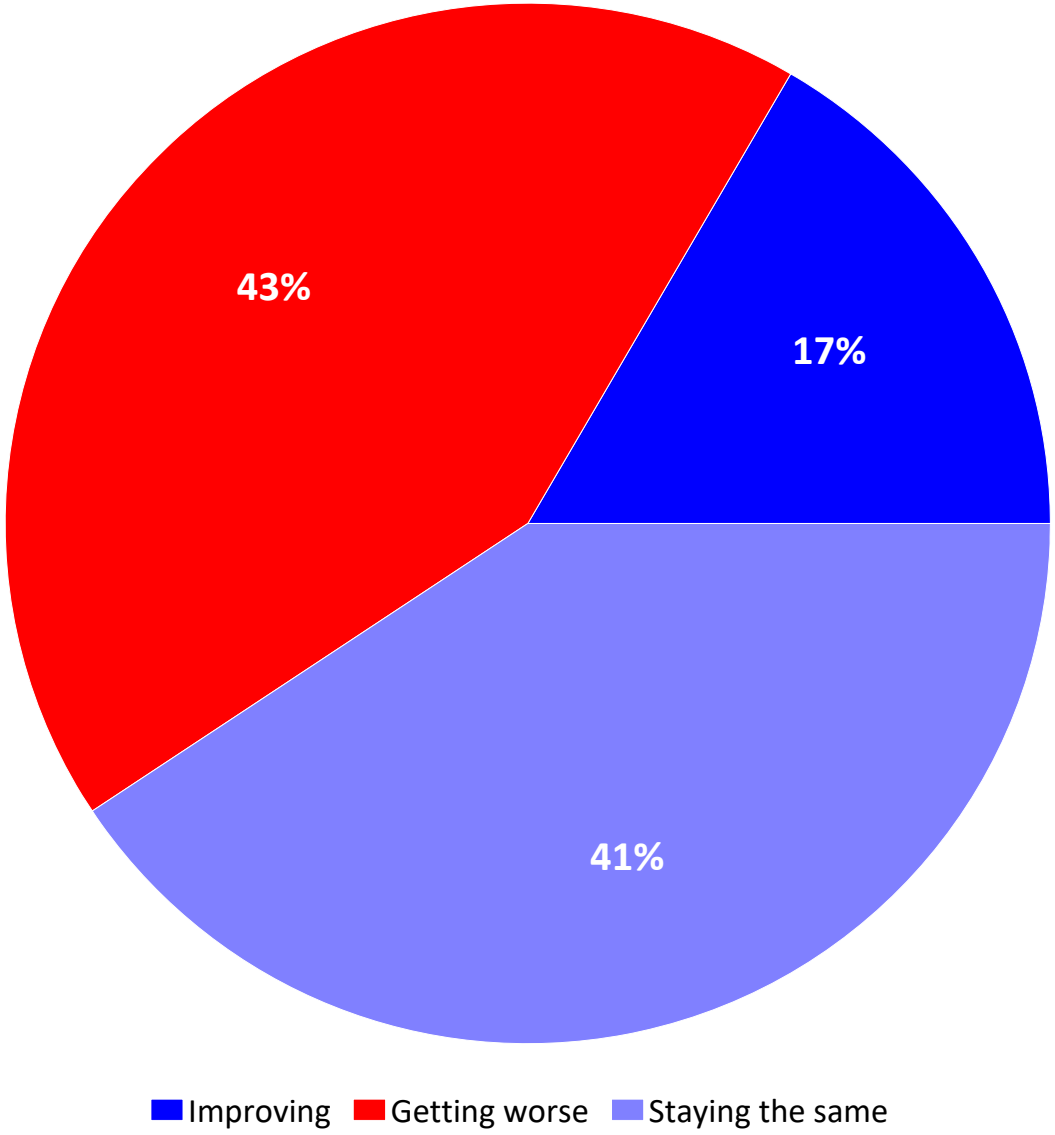
Q1c. Willingness to Assist With the Following Types of Affordable/Employee Housing in the Future

by percentage of respondents who are **business owners only** (Excluding "Don't Know")



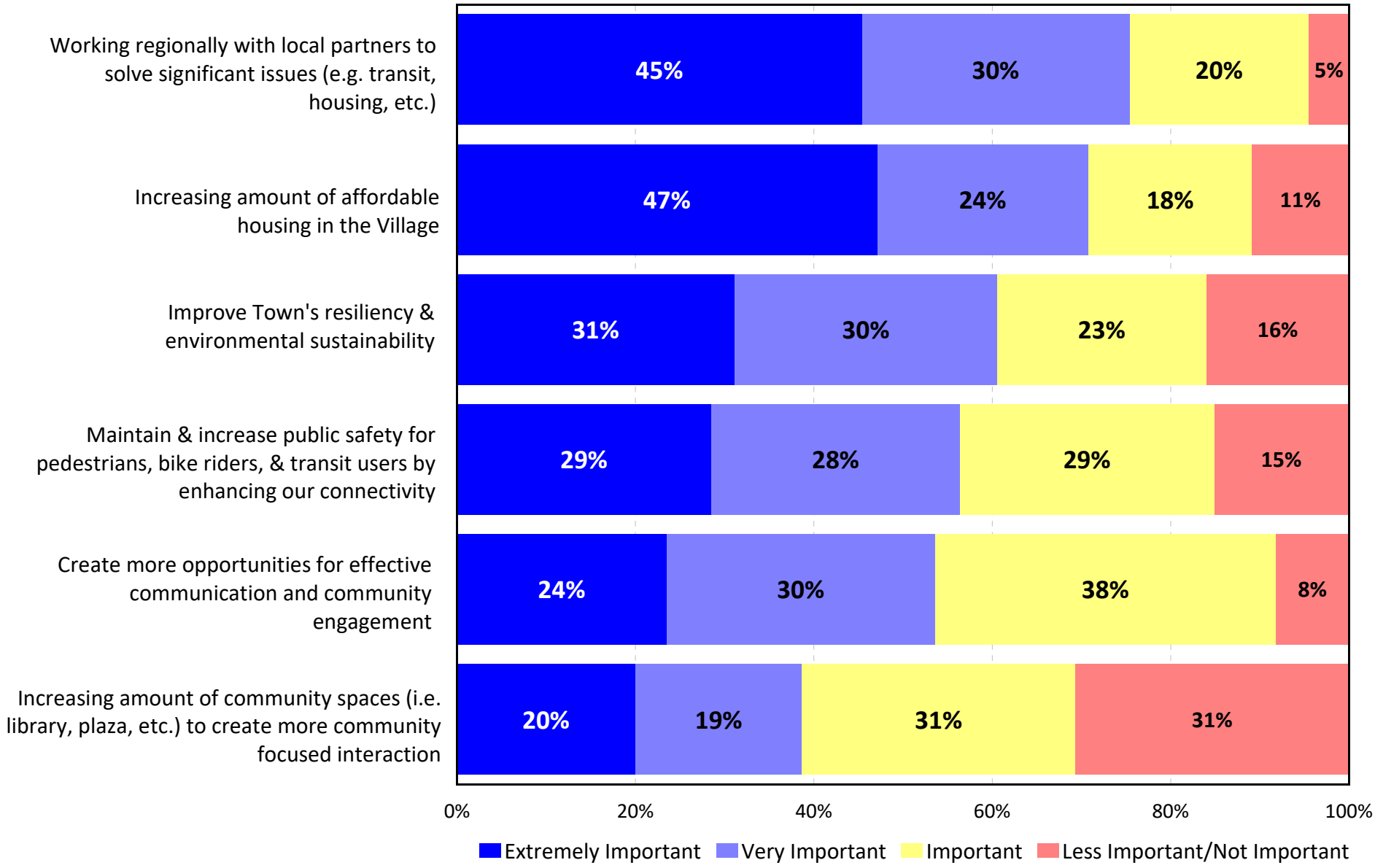
Q2. Overall, do you feel that the sense of community in Snowmass Village is:

by percentage of respondents (Excluding "Don't Know")



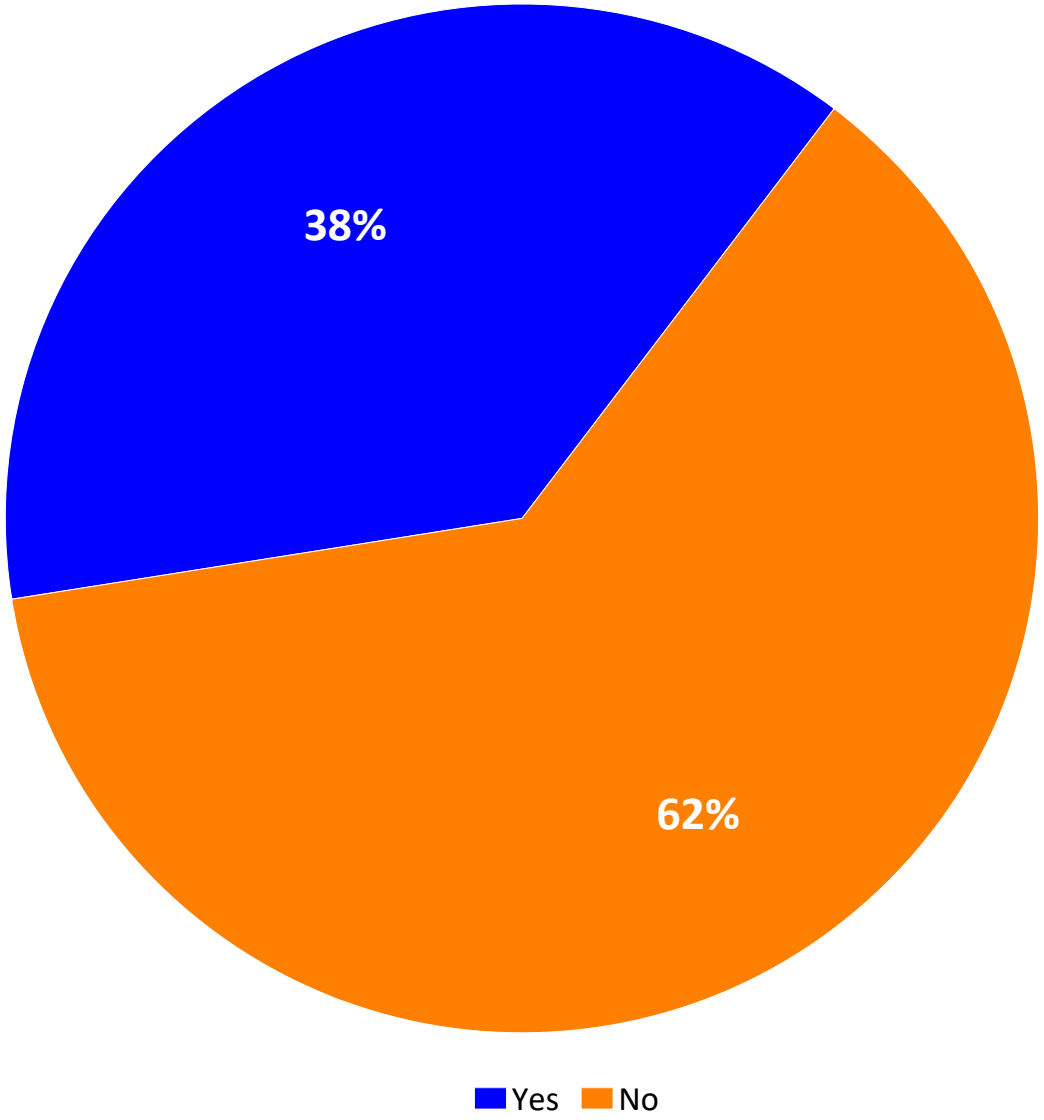
Q3. Overall Importance of the Following Town Council Strategic Goals When Planning the Town's Future

by percentage of respondents (Excluding "Don't Know")



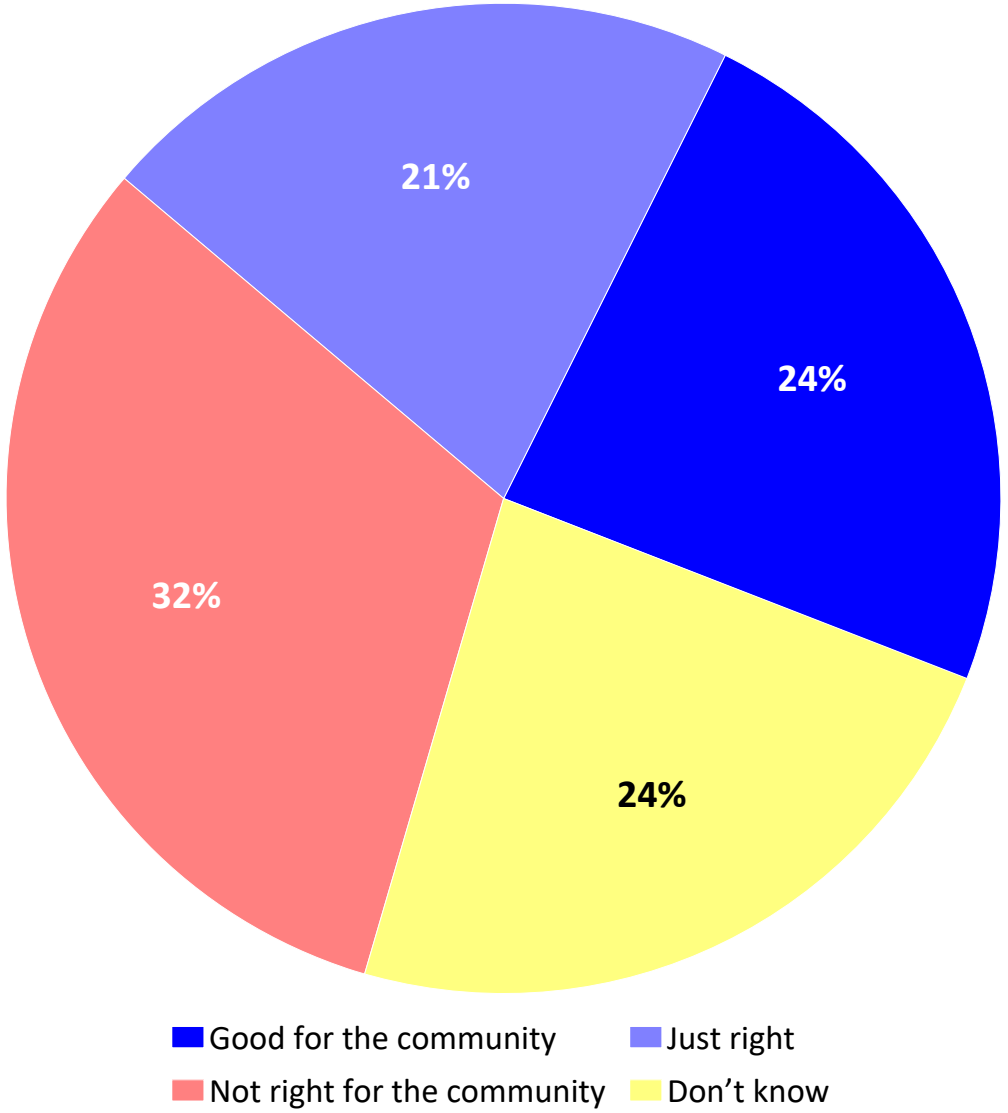
Q4. Are there any topics of interest not included in the Town Council's Strategic Goals that you feel should be one of the Town's top priorities?

by percentage of respondents



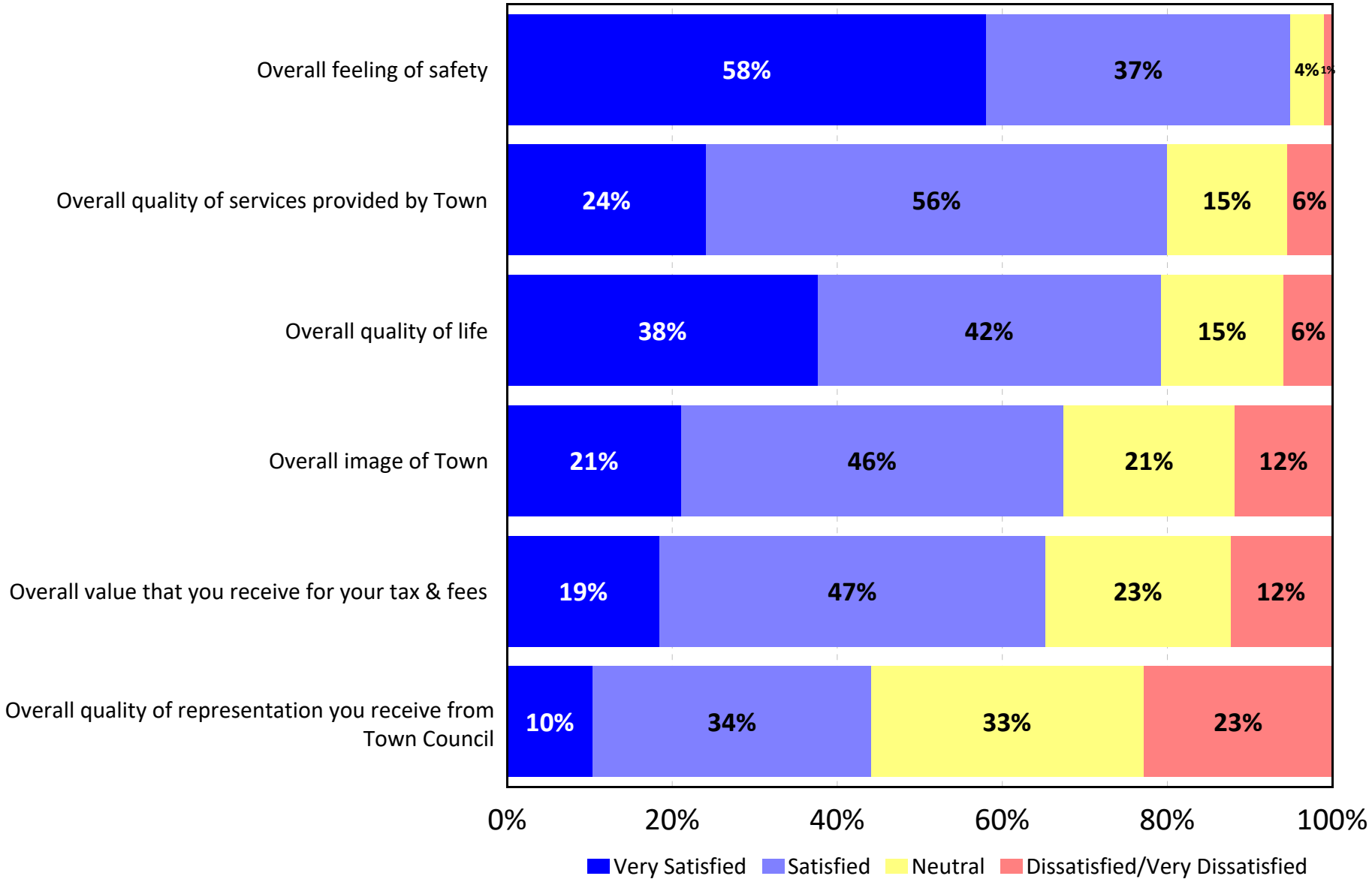
Q5. Please indicate if regulations regarding homes rented as short-term rentals in Snowmass Village are “good for the community,“ “just right," or “not right for the community”

by percentage of respondents



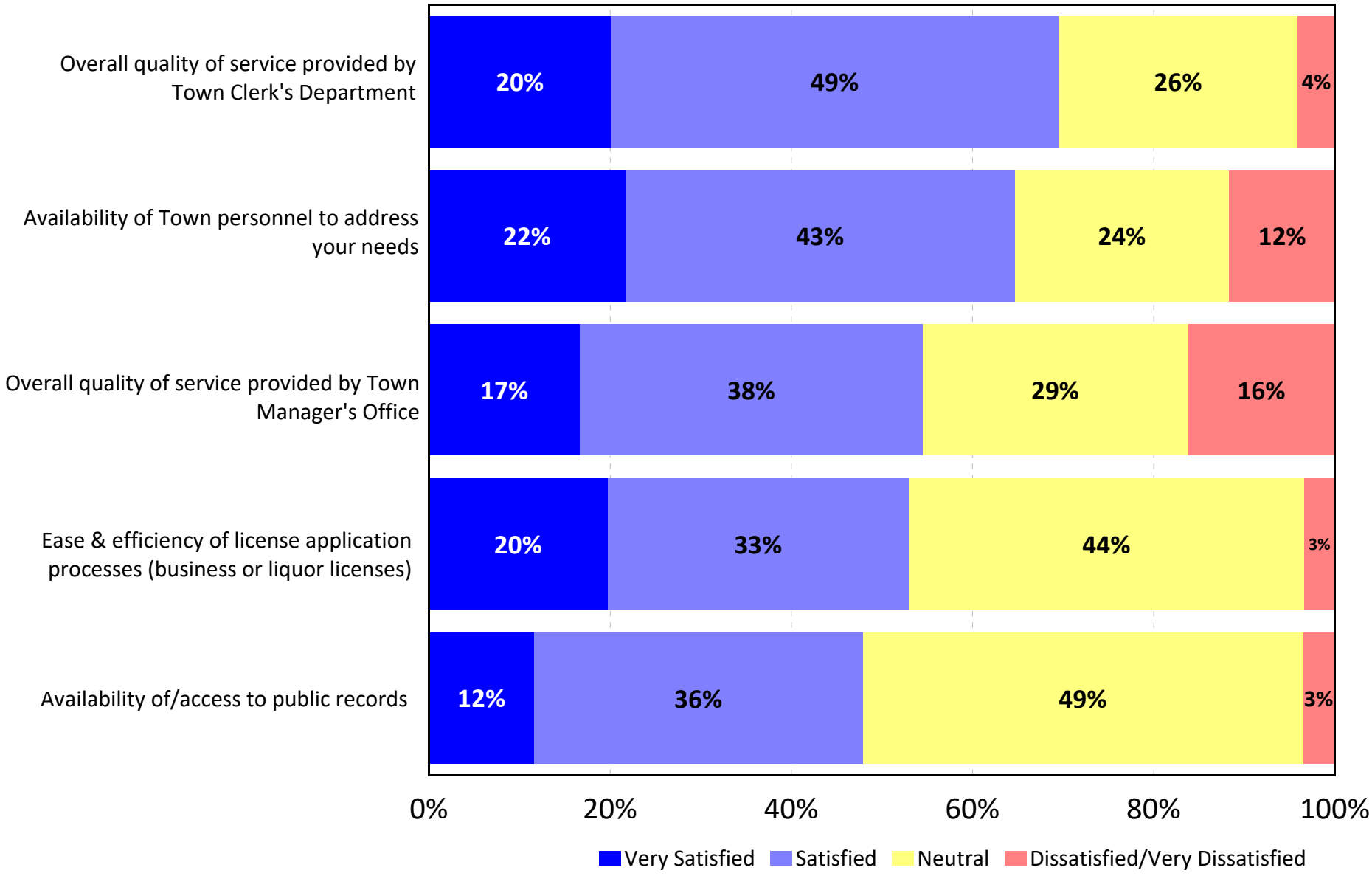
Q7. Overall Satisfaction with Various Aspects of Town Government and the Snowmass Village Community

by percentage of respondents (Excluding "Don't Know")



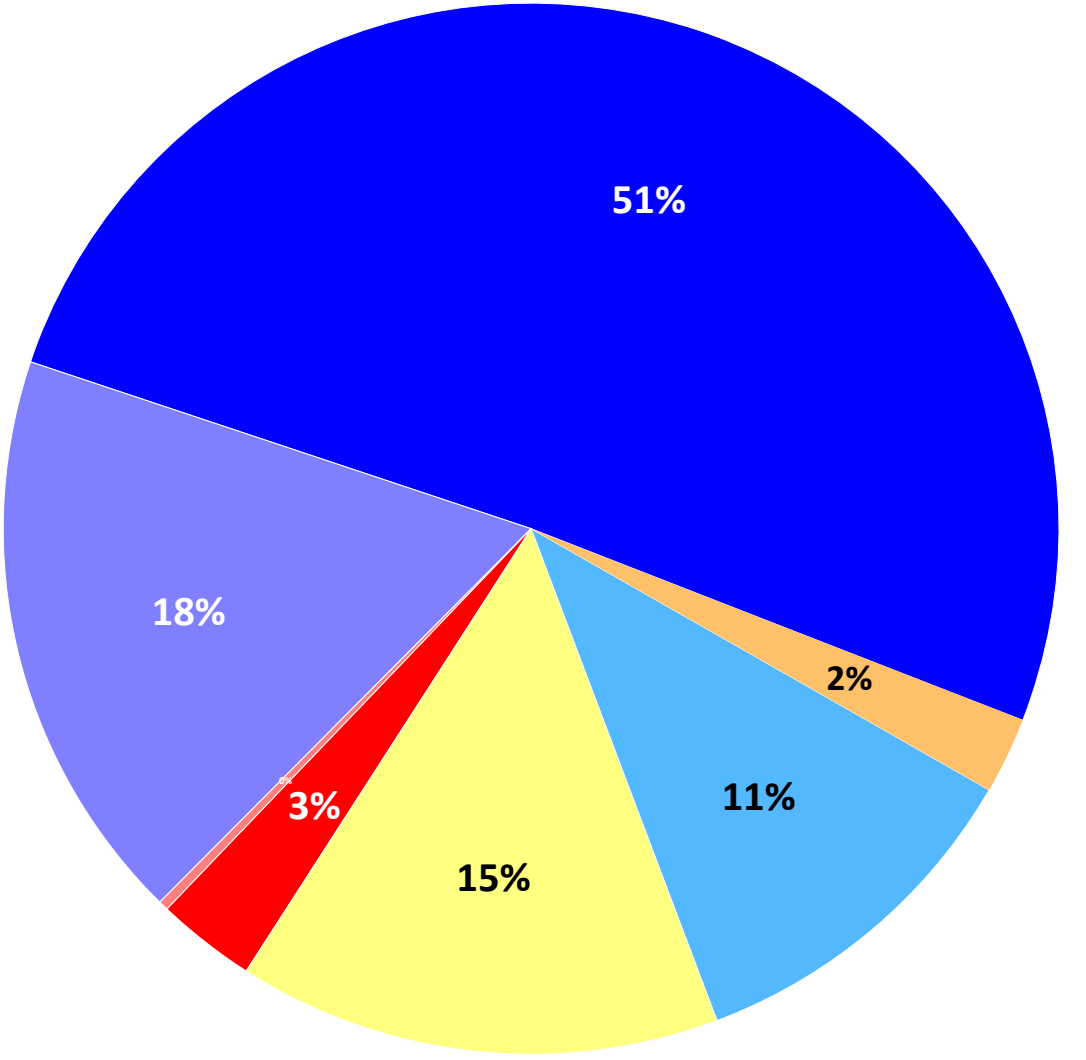
Q8. Overall Satisfaction with the Following Functions of the Town of Snowmass Village Administration

by percentage of respondents (Excluding "Don't Know")



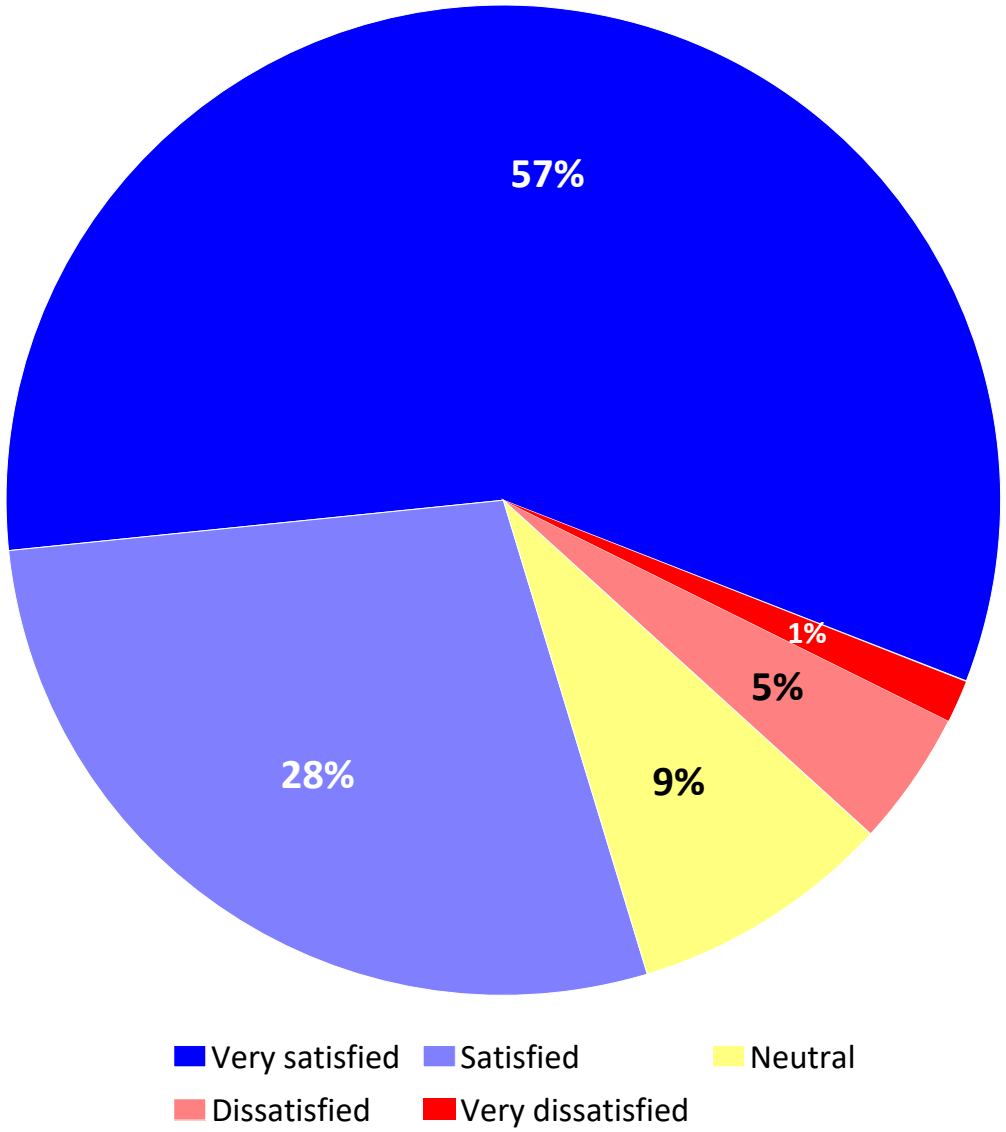
Q10. Do you own or rent your residence?

by percentage of respondents (Excluding "Not Provided")



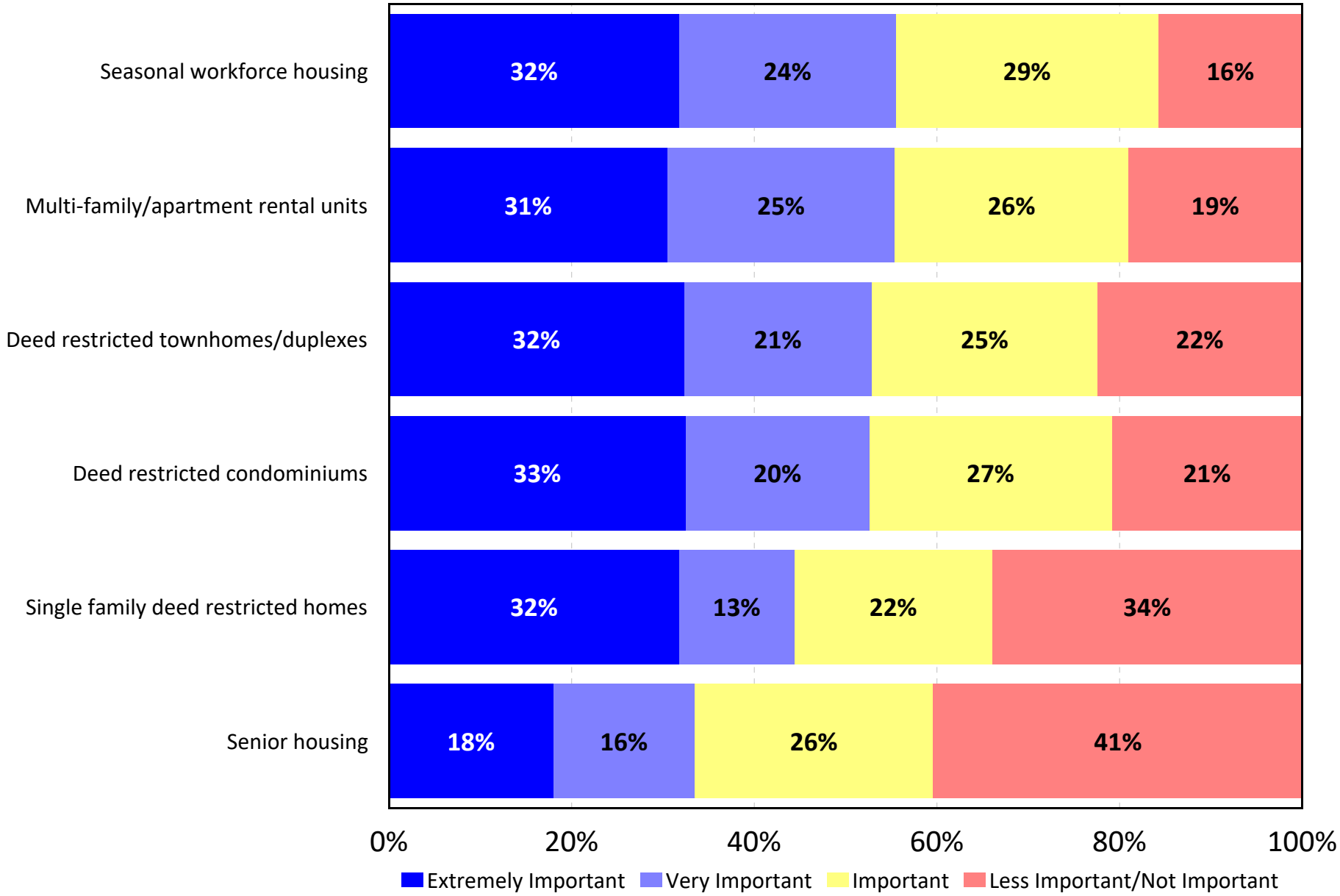
Q11. How satisfied are you with your current residence?

by percentage of respondents (Excluding "Not Provided")



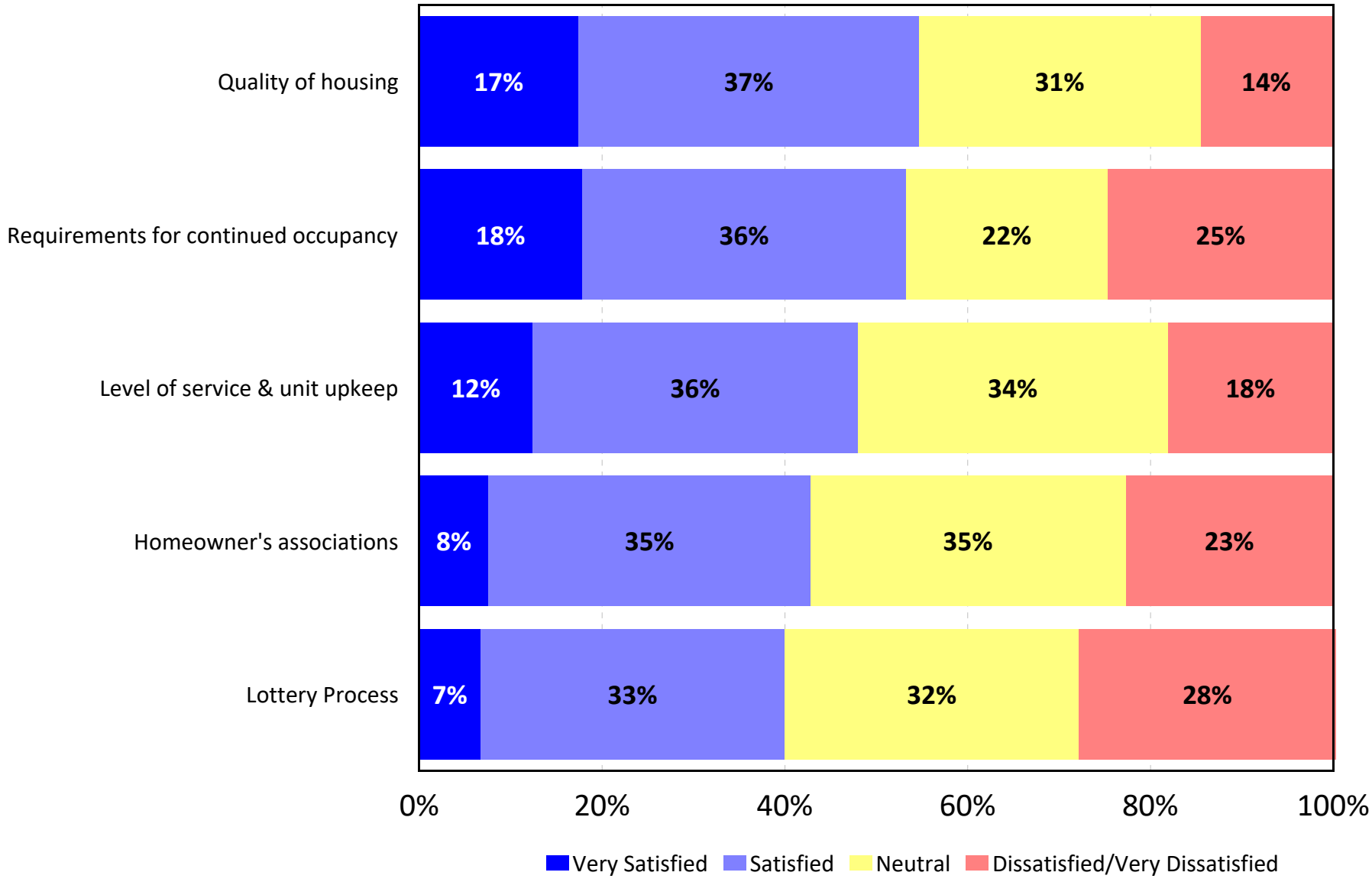
Q12. Importance of Building the Following Types of Affordable Housing

by percentage of respondents (Excluding "Don't Know")



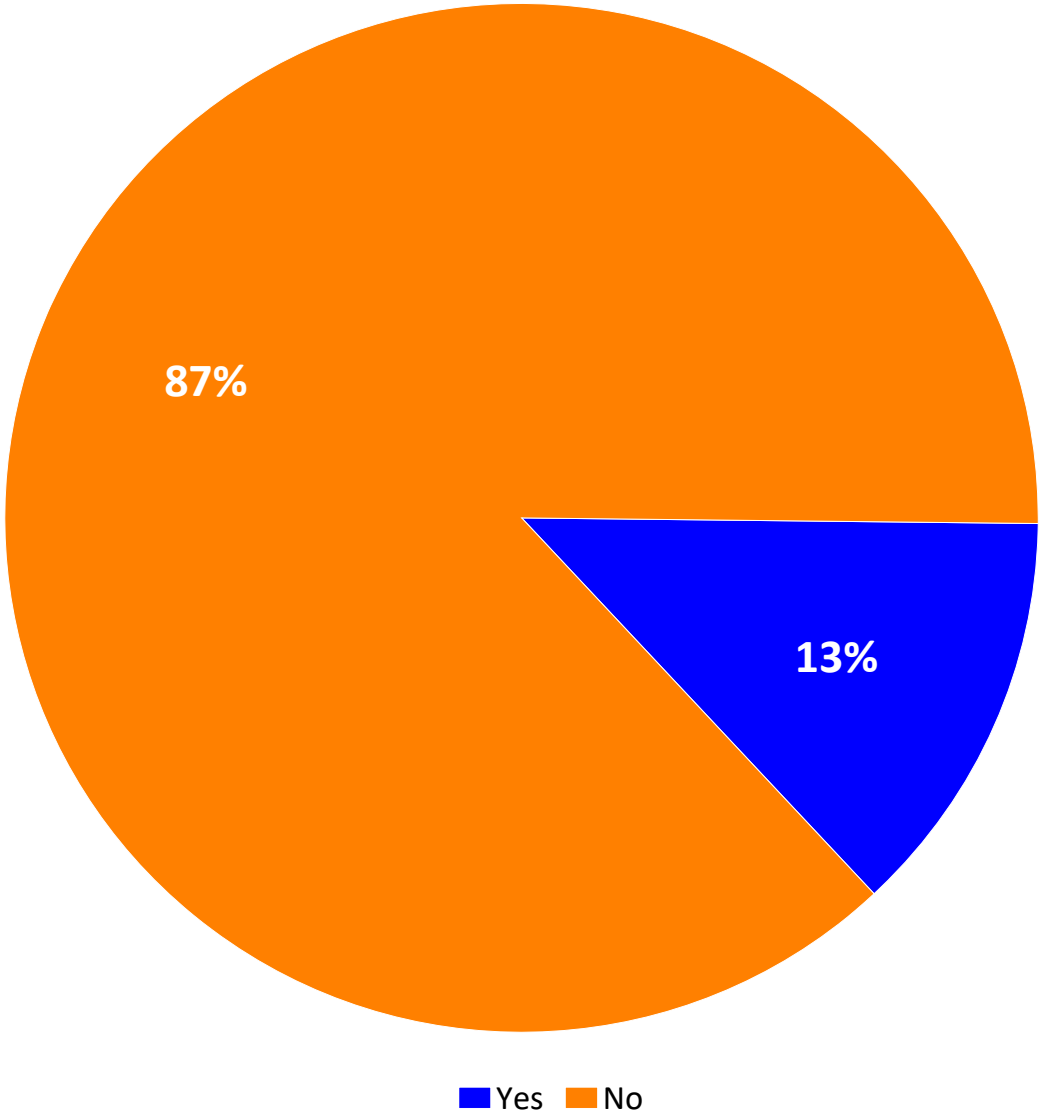
Q13. Overall Satisfaction with Items Regarding Town Rental and Deed-Restricted Housing

by percentage of respondents (Excluding "Don't Know")



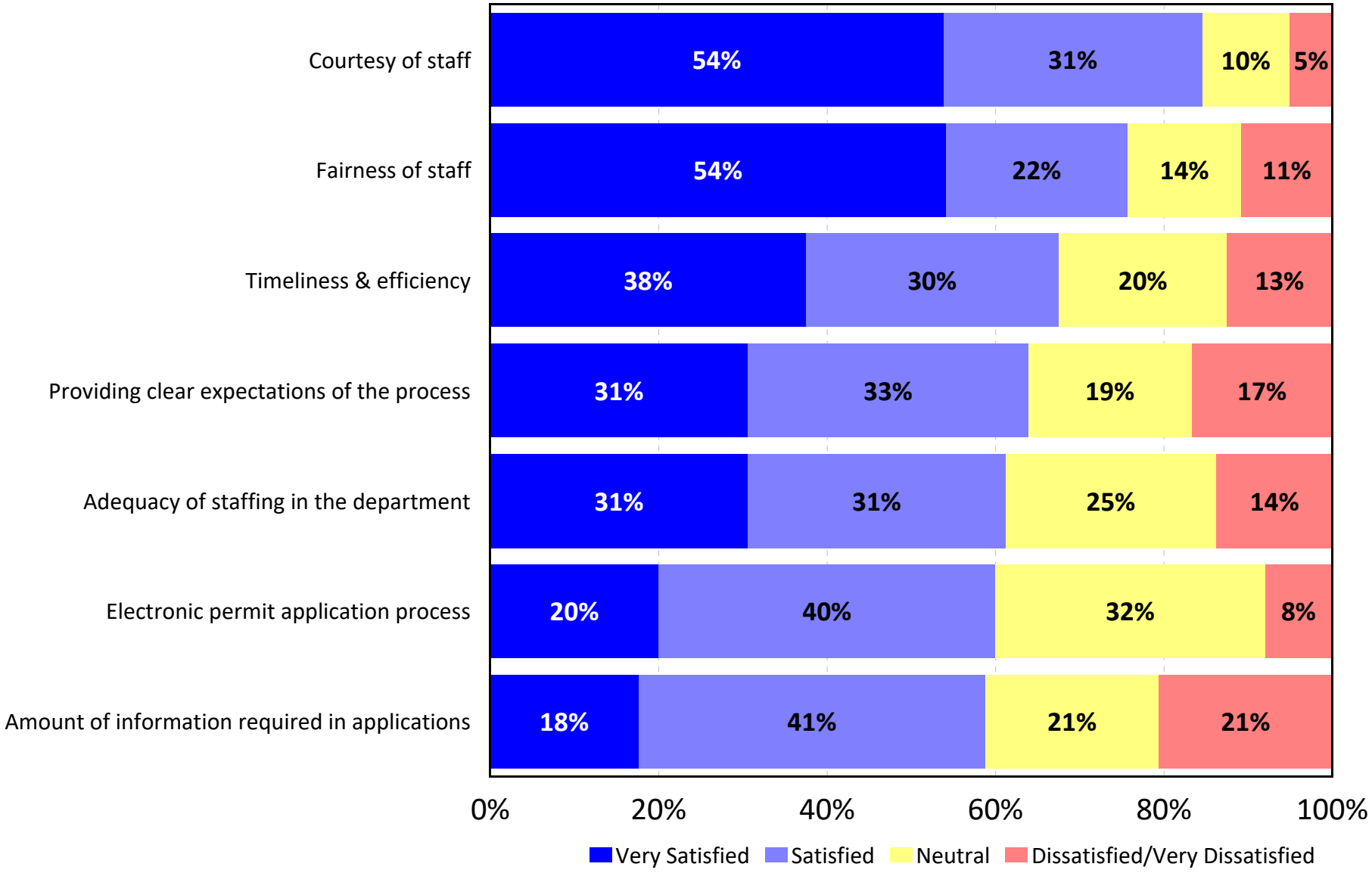
Q15. Have you utilized Community Development Department services (building & planning) within the past 12 months?

by percentage of respondents (Excluding "Not Provided")



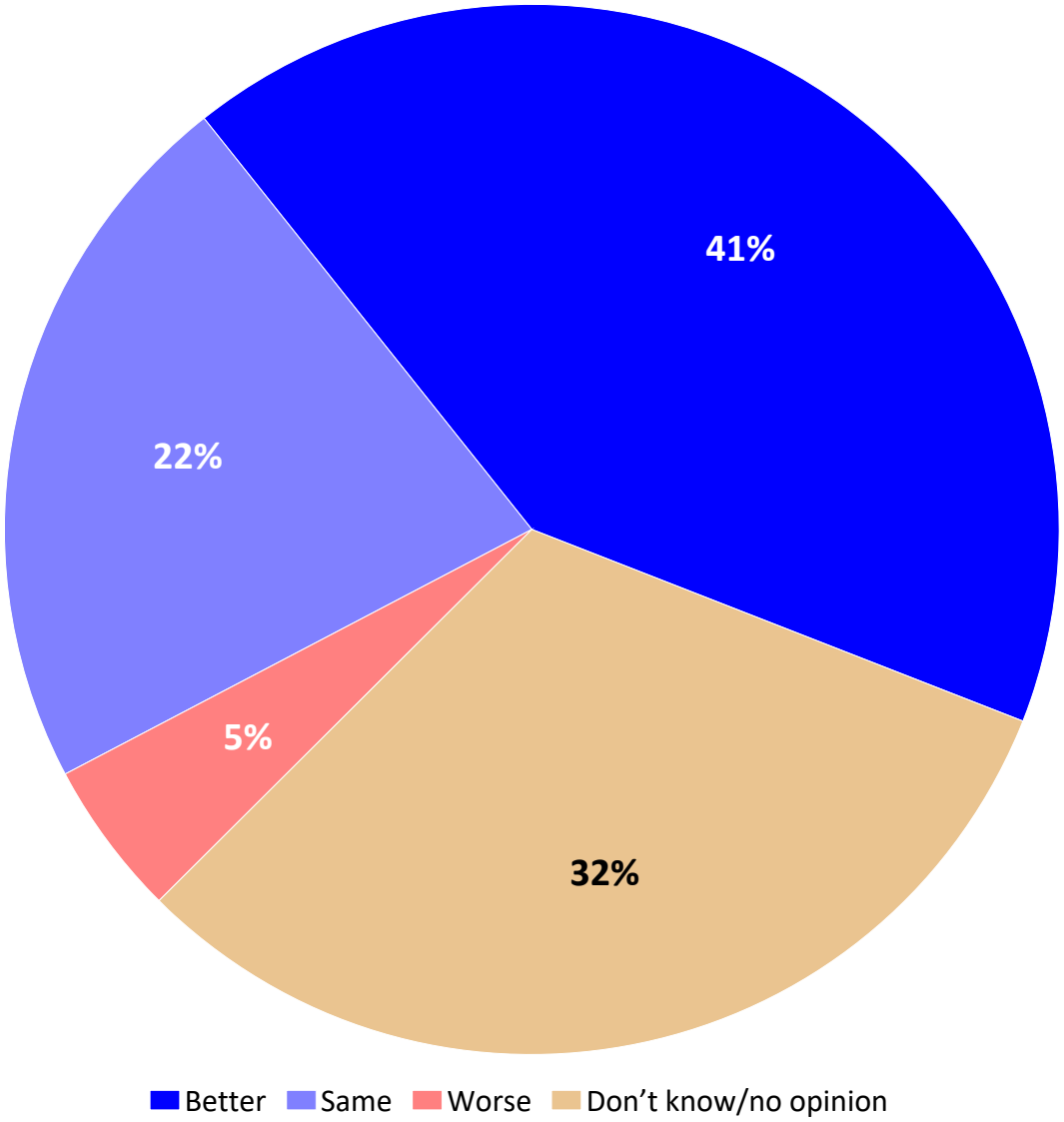
Q15a. Overall Satisfaction with the Following Aspects of the Community Development Department

by percentage of respondents who answered "Yes" to Q15 (Excluding "Don't Know")



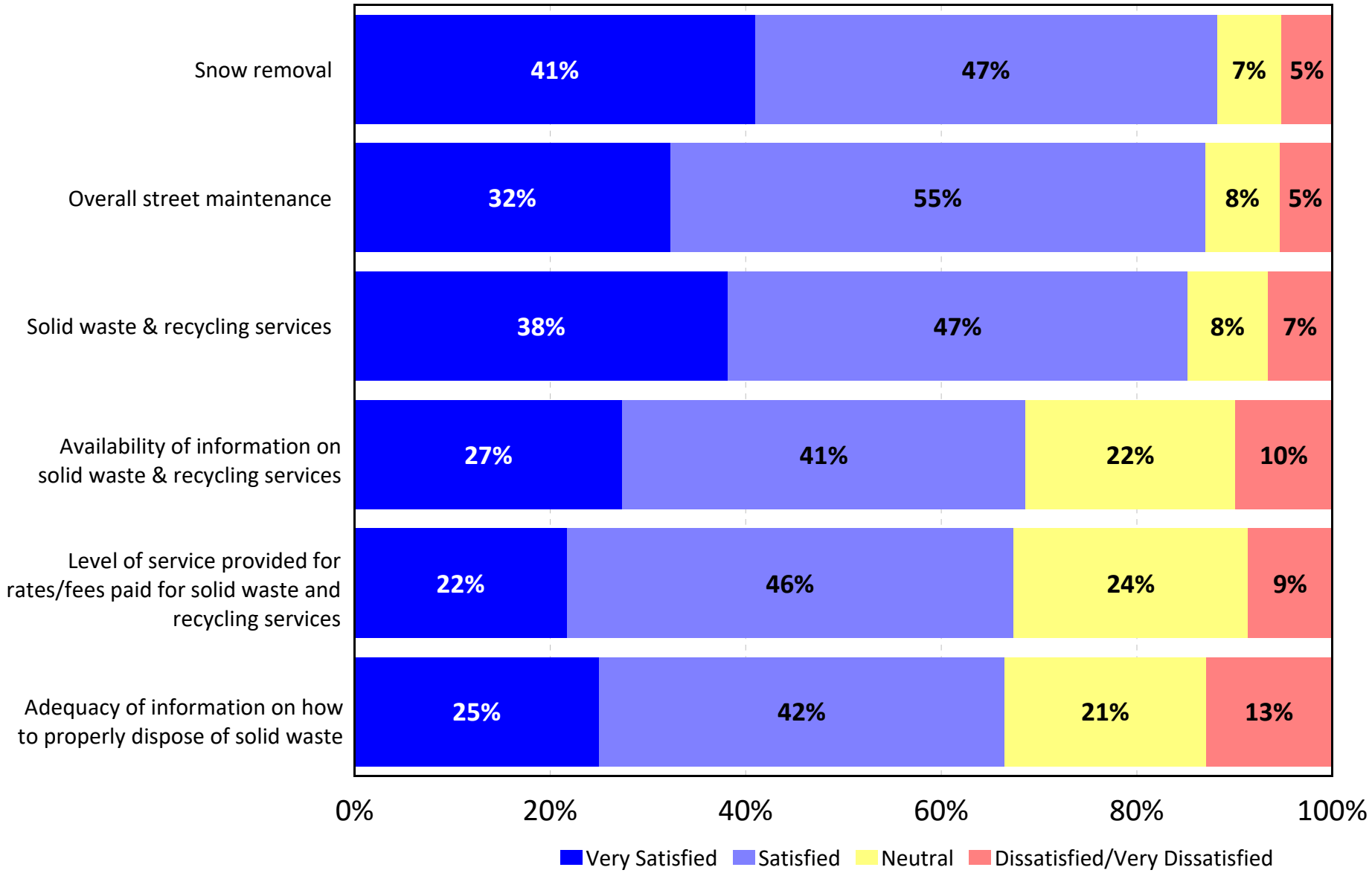
Q15b. Based on your experience with the Community Development Department, how does the process of working with the Department in Snowmass Village compare to other Jurisdictions?

by percentage of respondents who answered "Yes" to Q15



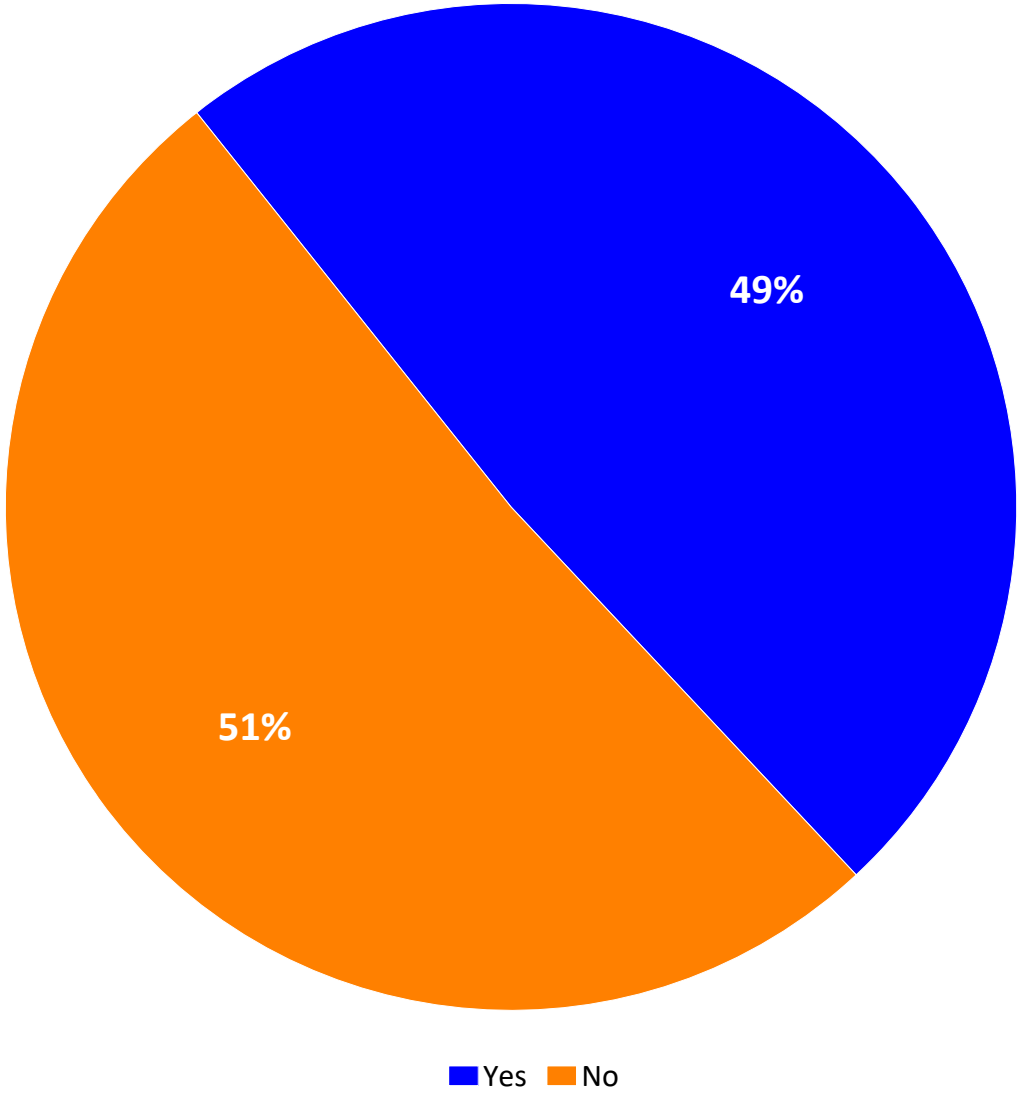
Q17. Overall Satisfaction with the Following Aspects of Public Works Services in the Town of Snowmass Village

by percentage of respondents (Excluding "Don't Know")



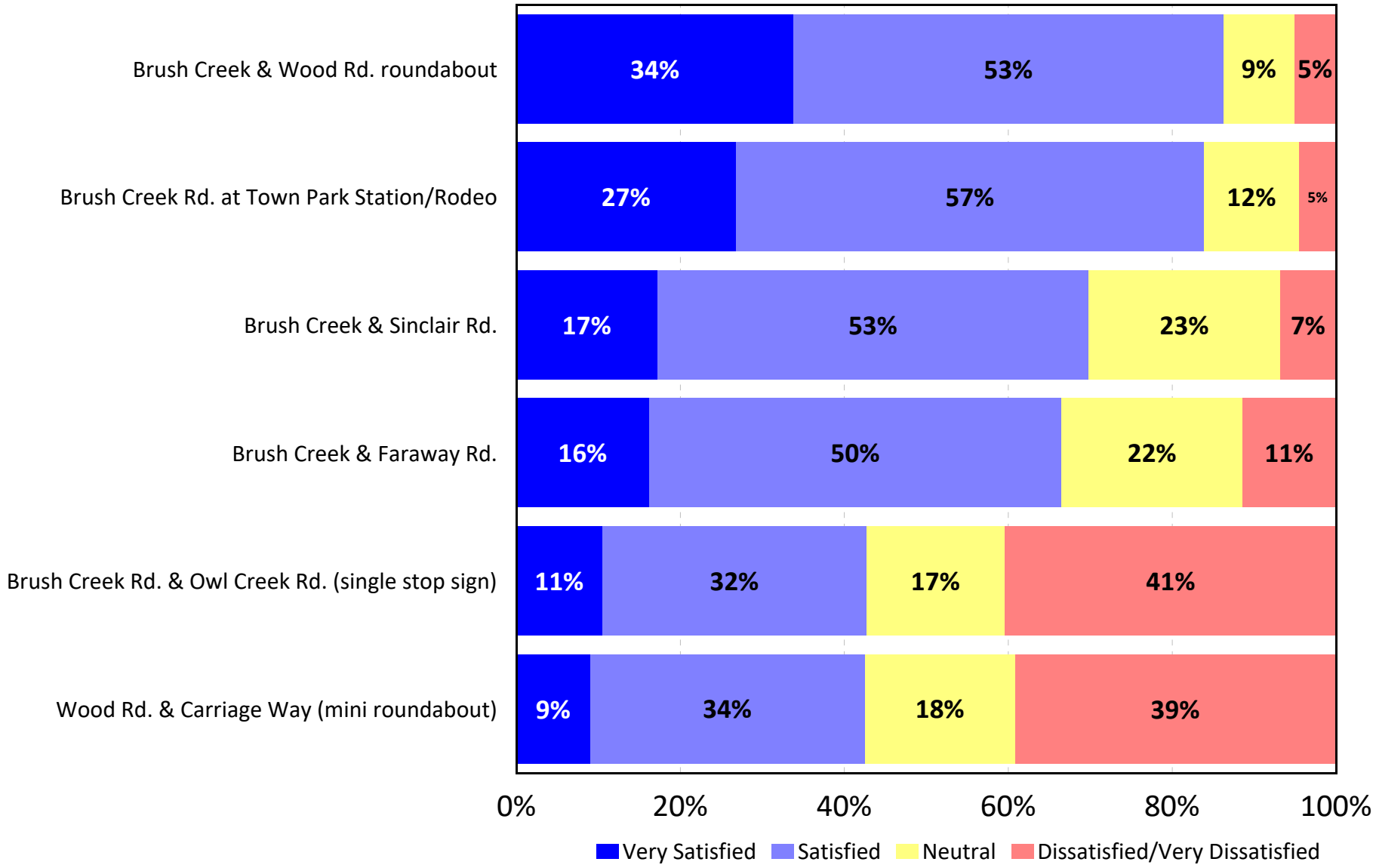
Q18. The Town is currently piloting composting services for residents. Would you be willing to incur higher solid waste rates for the addition of TOSV composting services and bins?

by percentage of respondents (Excluding "Not Provided")



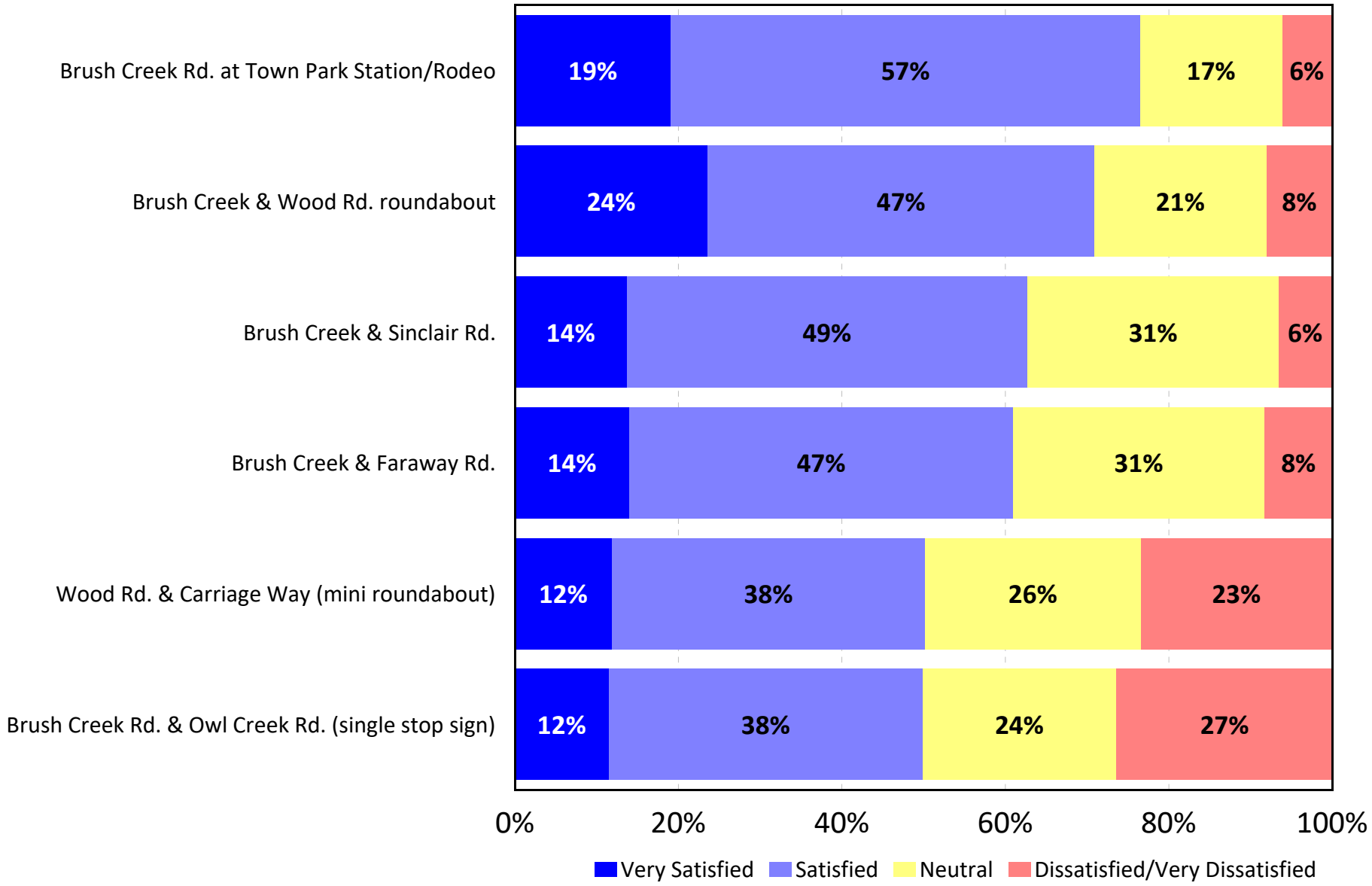
Q19. When driving or riding in an automobile, please rate your satisfaction with the following intersections

by percentage of respondents (Excluding "Don't Know")



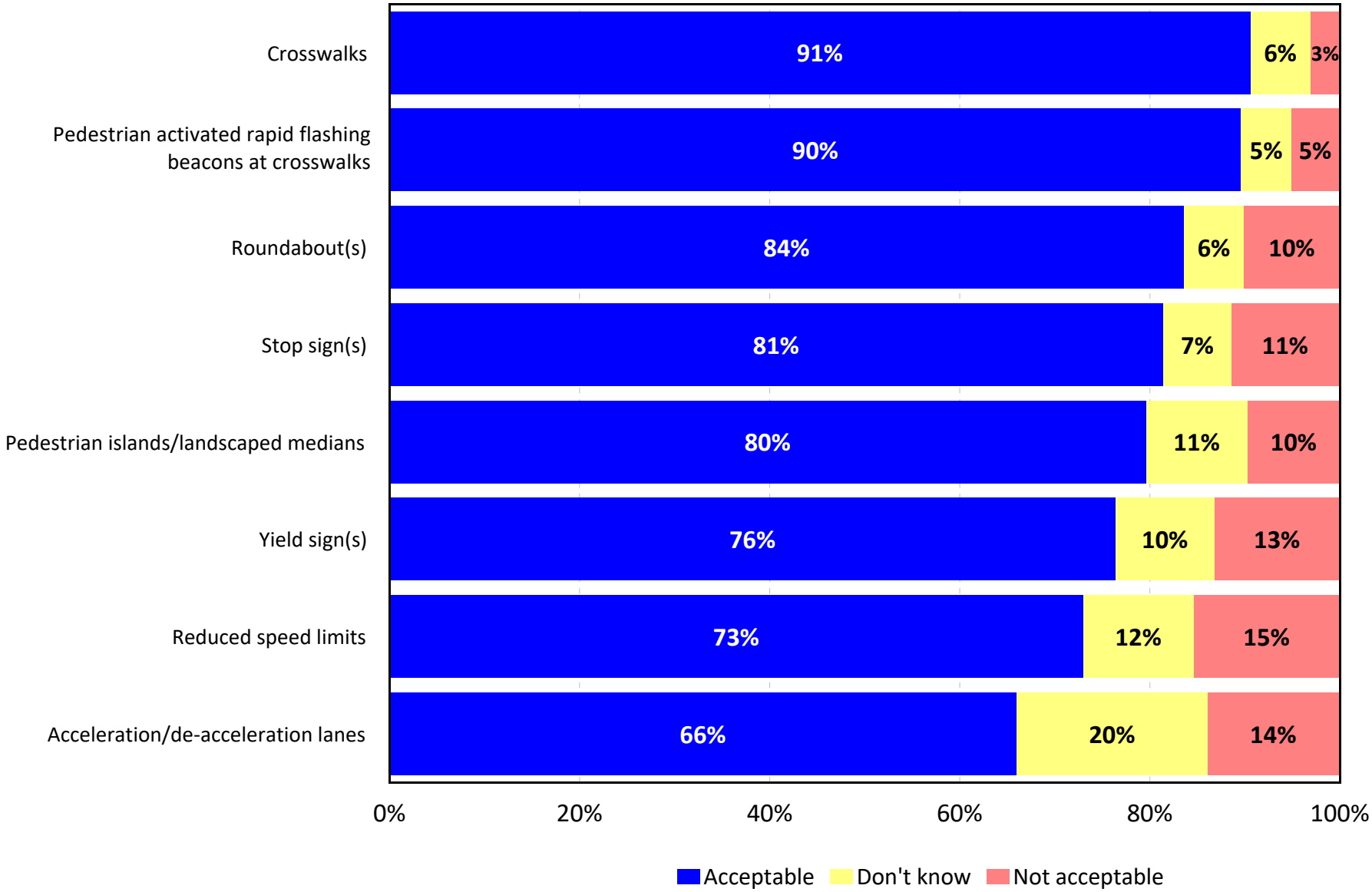
Q20. When walking or biking, please rate your satisfaction with the following intersections

by percentage of respondents (Excluding "Don't Know")



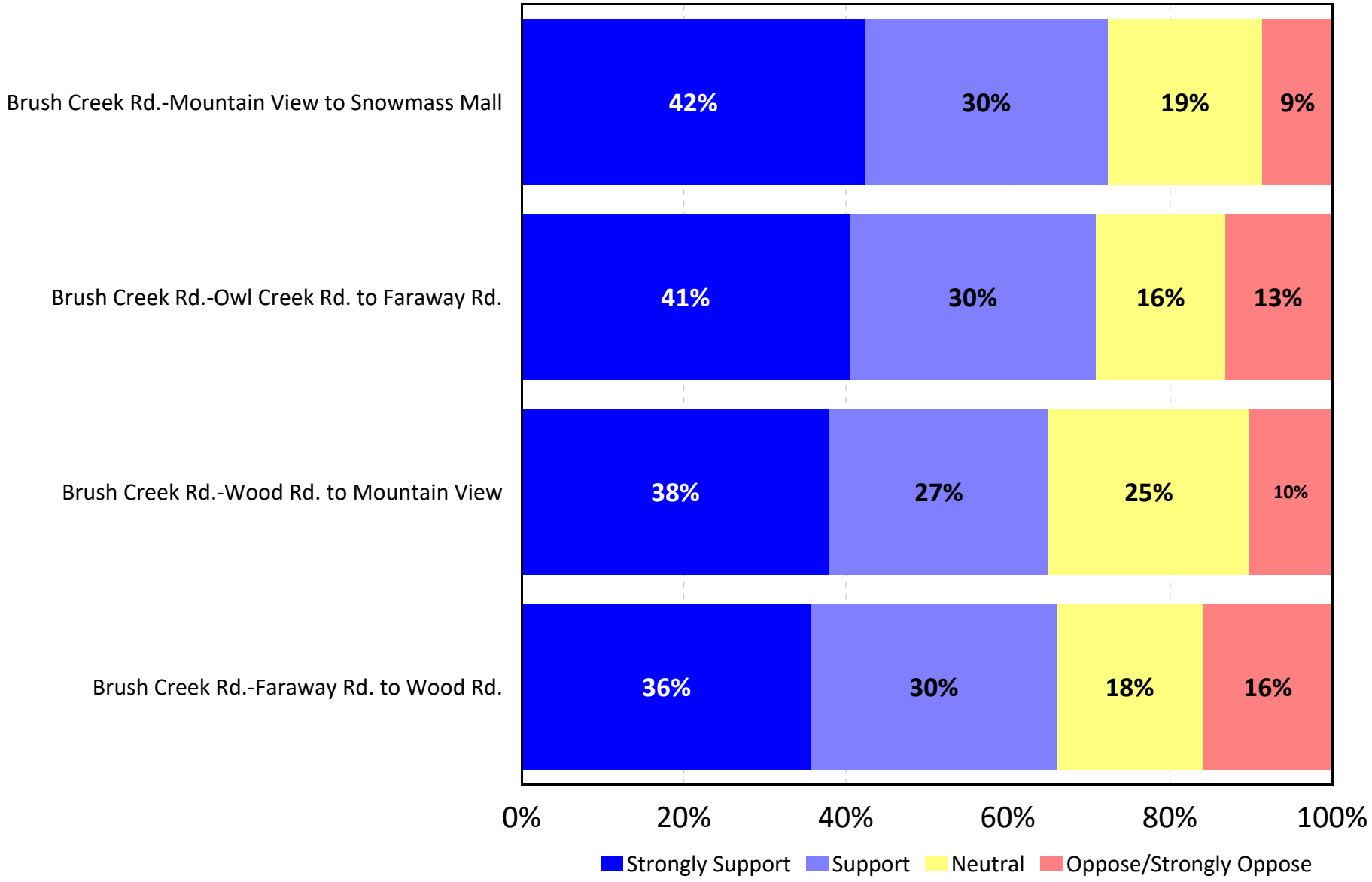
Q21. Which traffic calming measures currently used in Snowmass Village do you find acceptable for improving overall traffic flow and safety?

by percentage of respondents



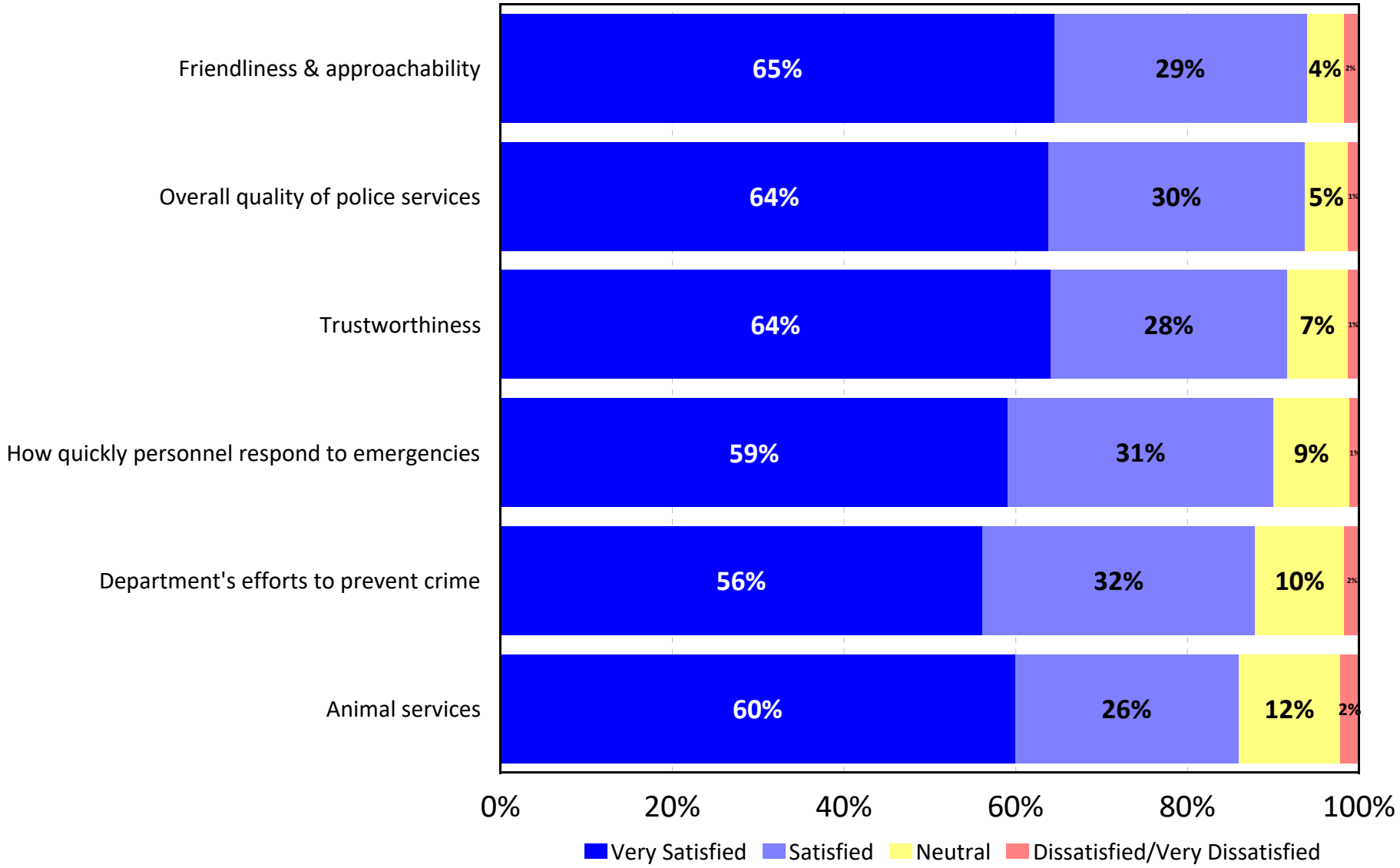
Q22. Level of Support for the Town Constructing Sidewalks/Pedestrian Walkways at the Following Locations

by percentage of respondents (Excluding "Don't Know")



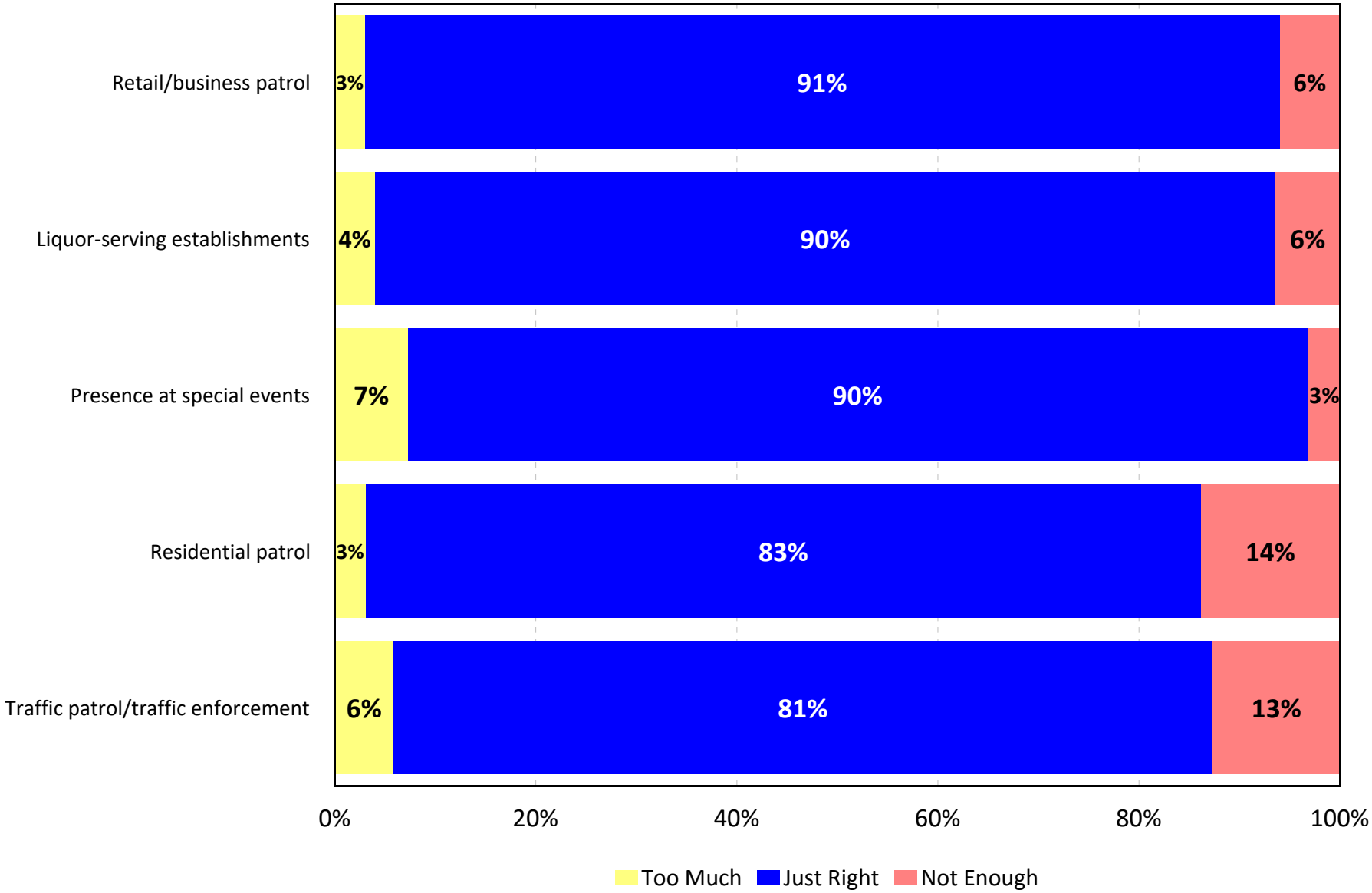
Q24. Overall Satisfaction with the Following Aspects of Police Services in the Town of Snowmass Village

by percentage of respondents (Excluding "Don't Know")



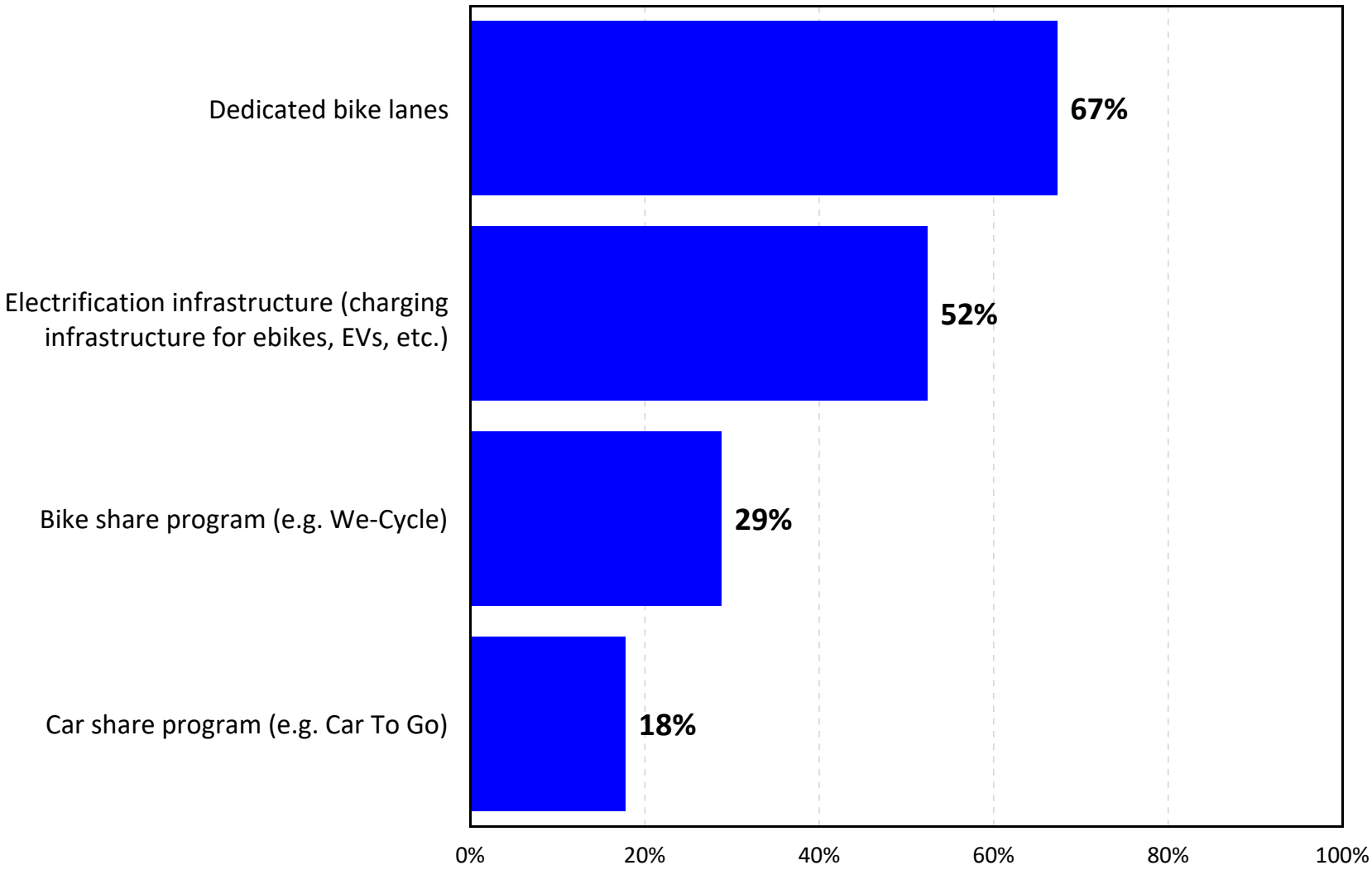
Q25. Based on experience please rate the current levels of Police presence in the following situations

by percentage of respondents (Excluding "Don't Know")



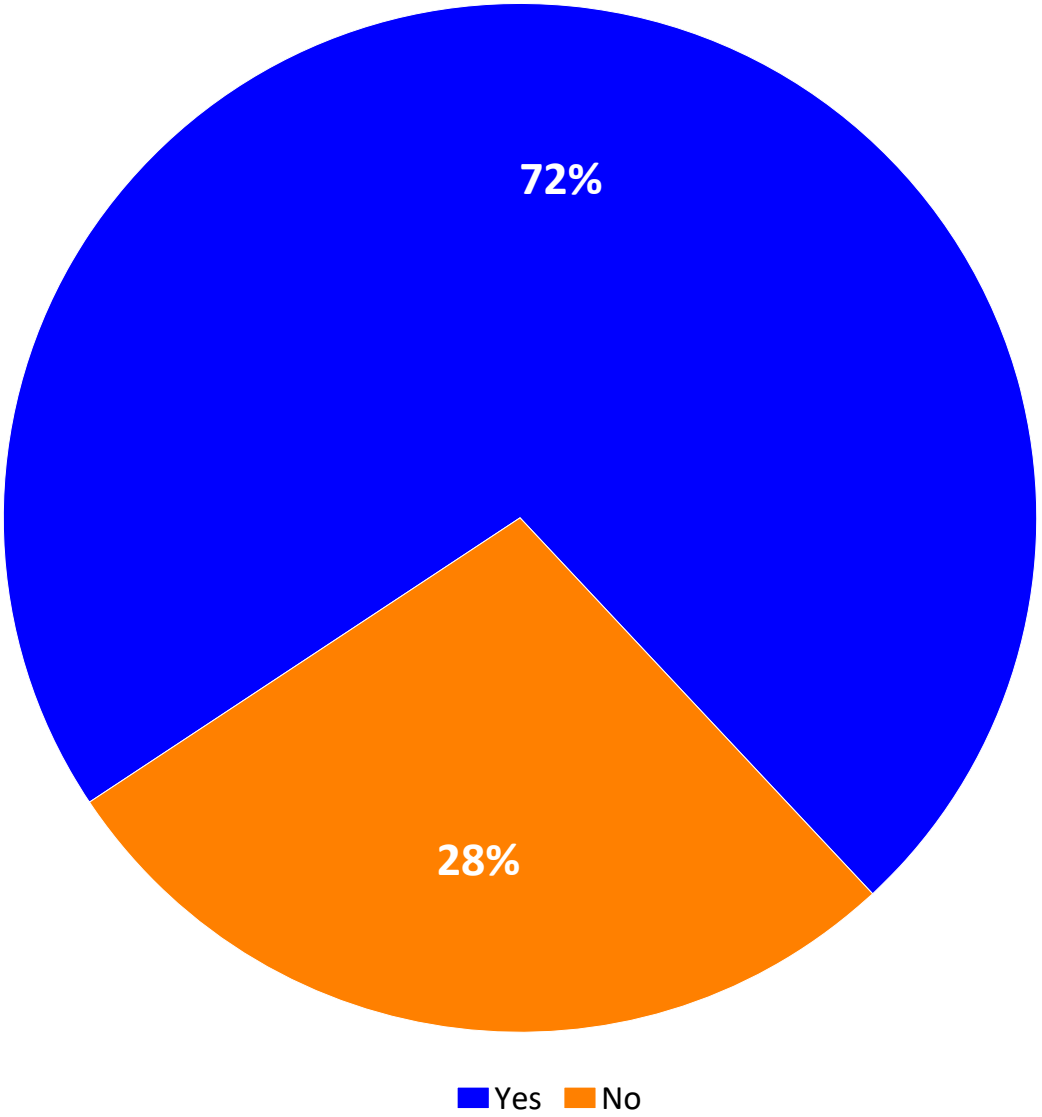
Q27. Would you utilize any of the following programs and/or transportation alternatives to driving your own vehicle if they were offered in Snowmass Village?

by percentage of respondents (multiple selections could be made)



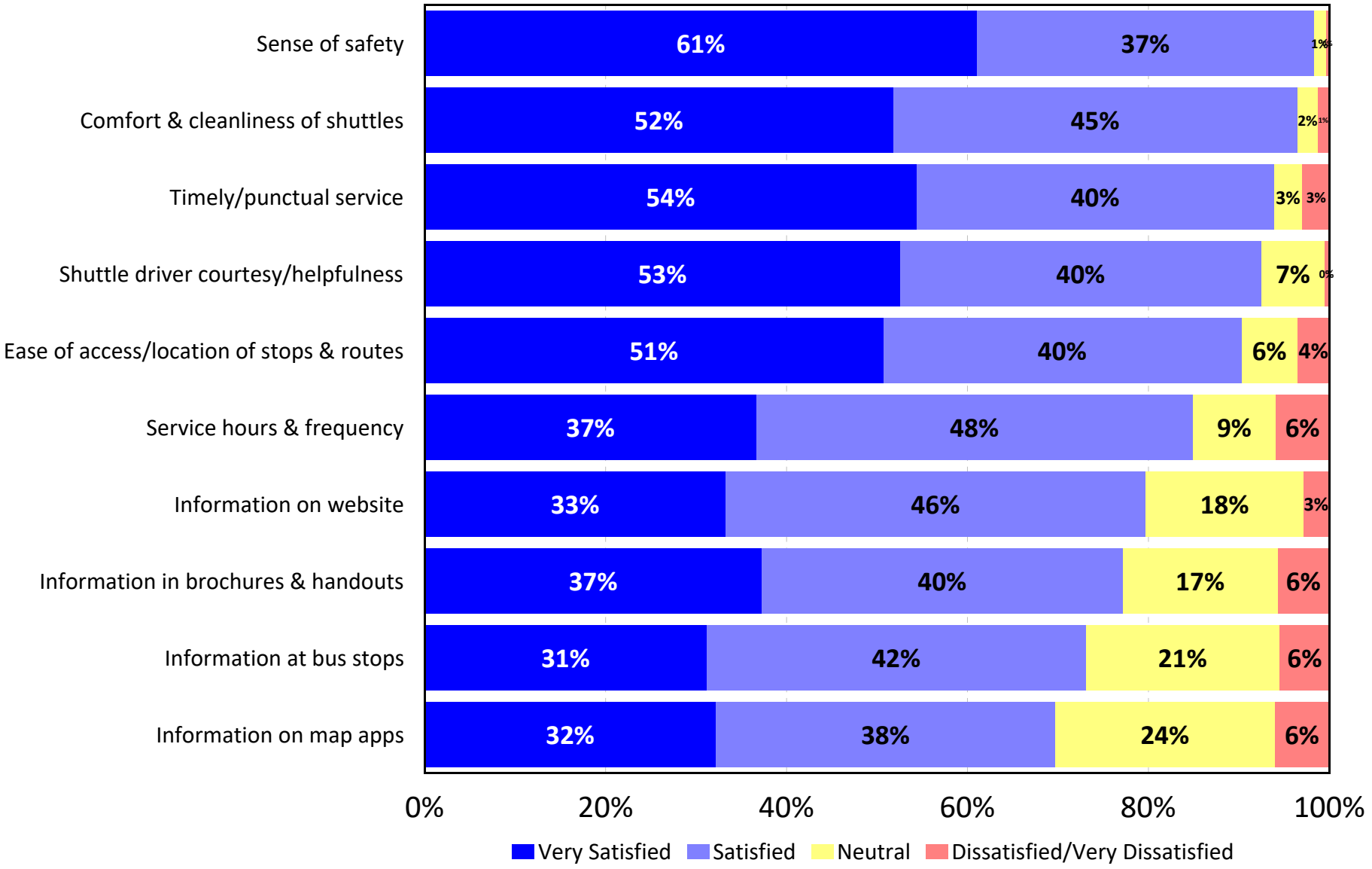
Q28. Do you ride the Village Shuttle?

by percentage of respondents



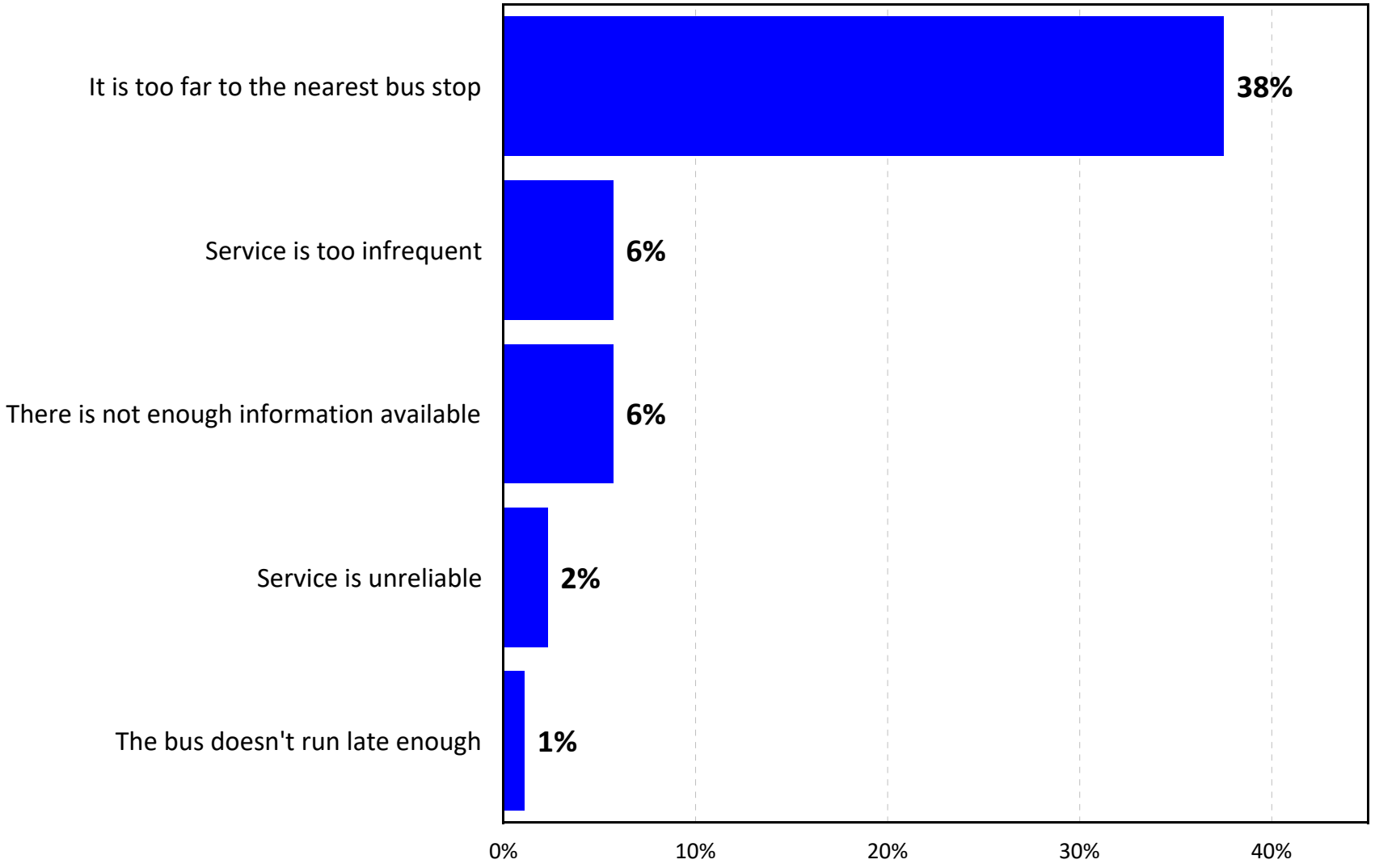
Q28a. Overall Satisfaction with the Following Aspects of Village Shuttle Services in the Town of Snowmass Village

by percentage of respondents who answered "Yes" to Q28 (Excluding "Don't Know")



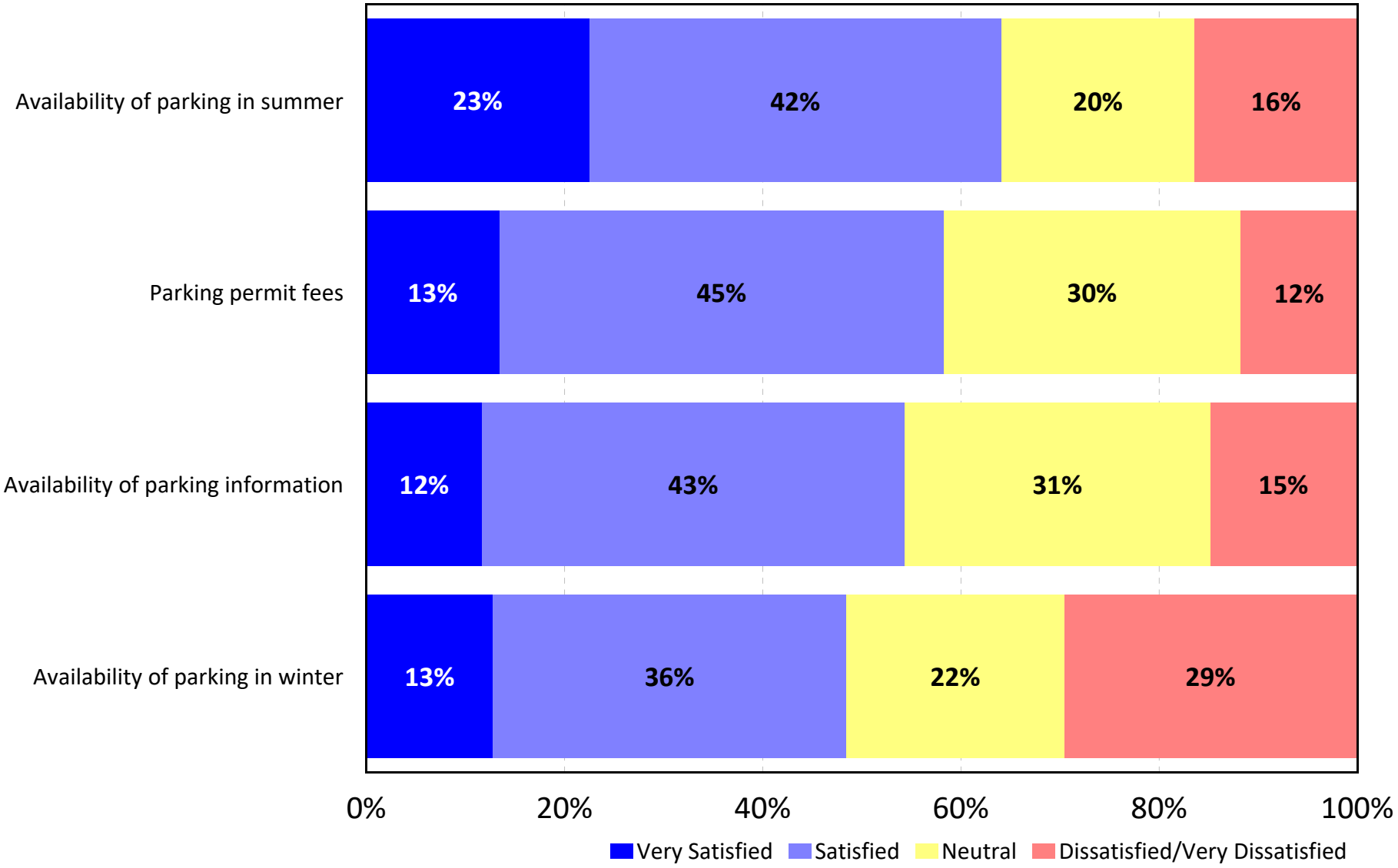
Q28b. What factors are preventing you from riding the Village Shuttle?

by percentage of respondents who answered “No" to Q28 (multiple selections could be made)



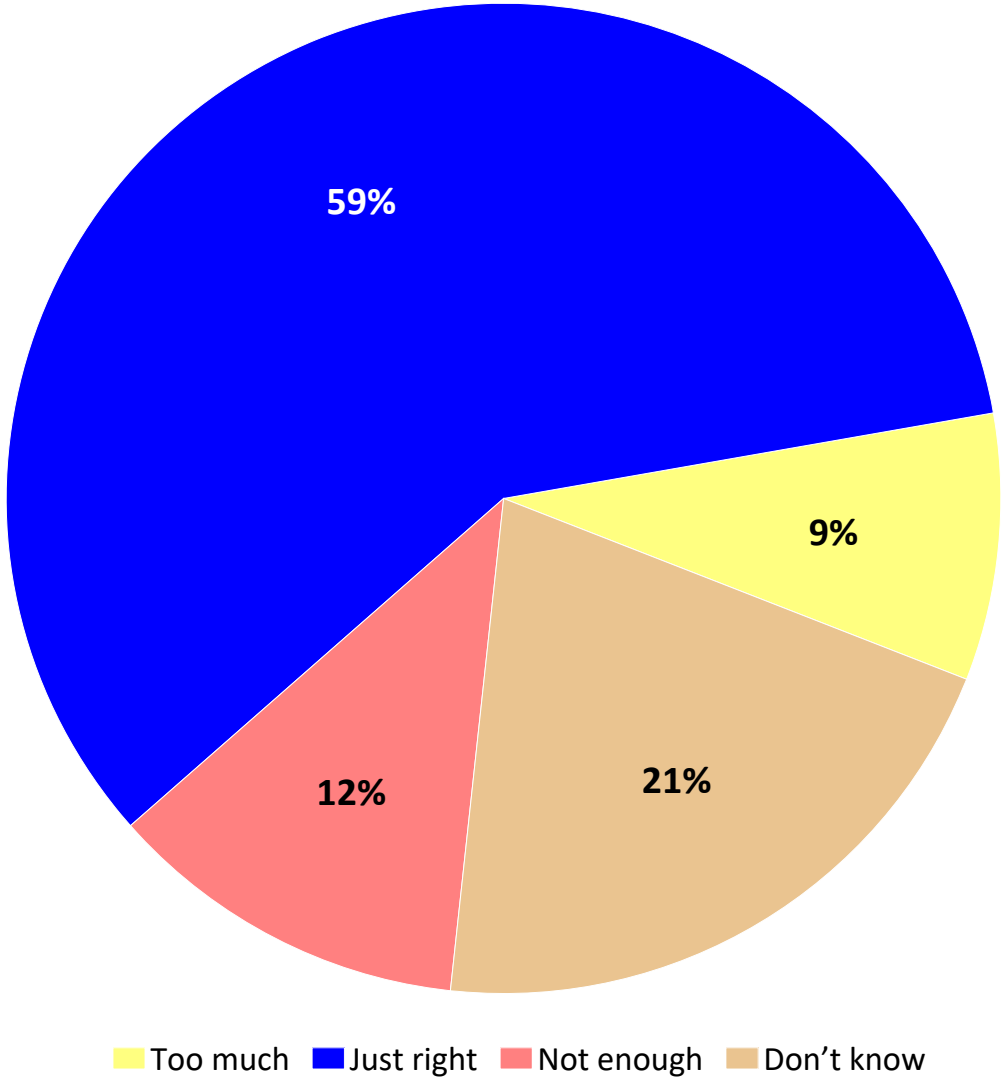
Q29. Overall Satisfaction with the Following Aspects of Parking and Parking Management in the Town of Snowmass Village

by percentage of respondents (Excluding "Don't Know")



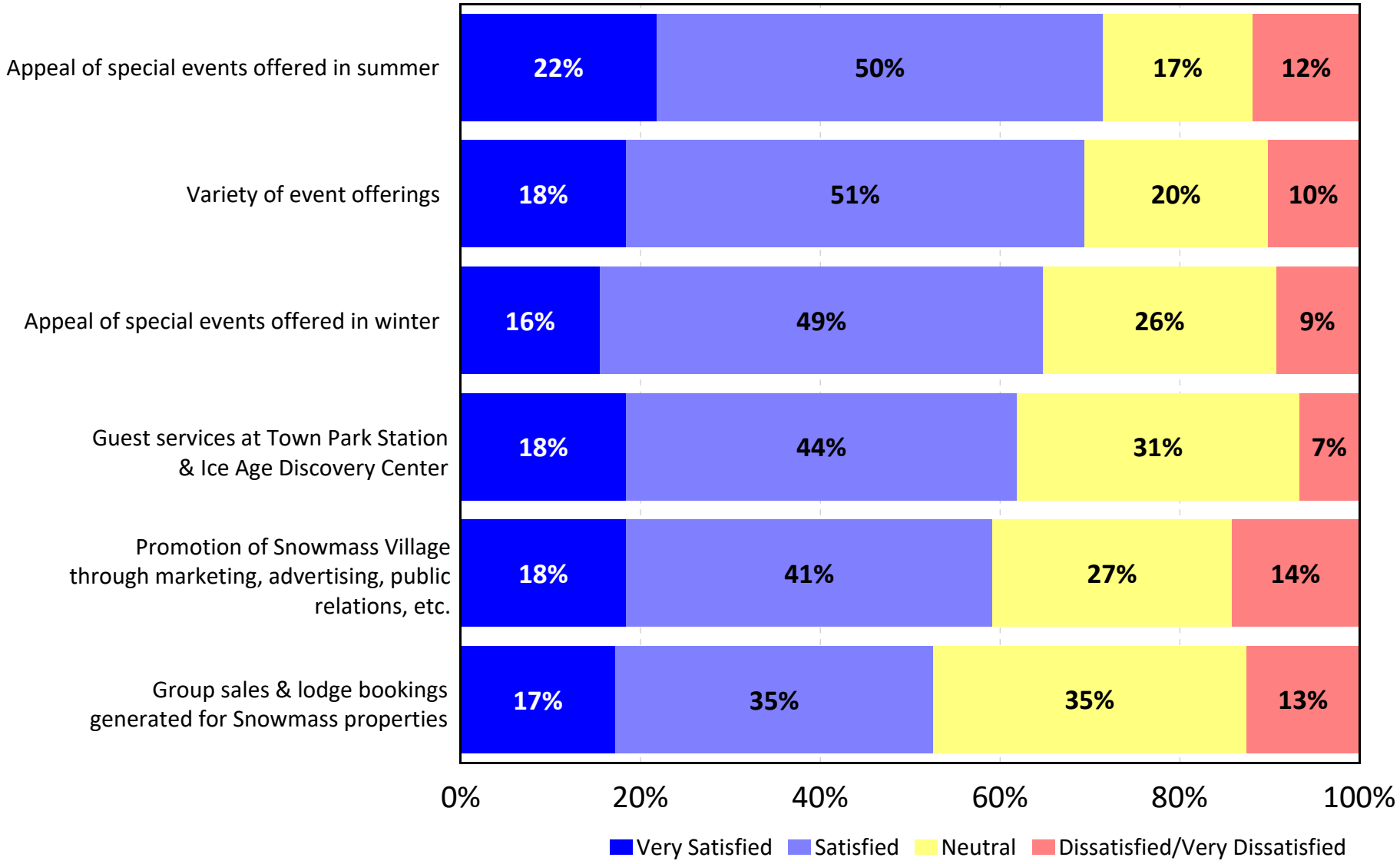
Q30. Based on your experience, please indicate if you feel the current level of enforcement of parking restrictions is "too much," "just right," or "not enough"

by percentage of respondents



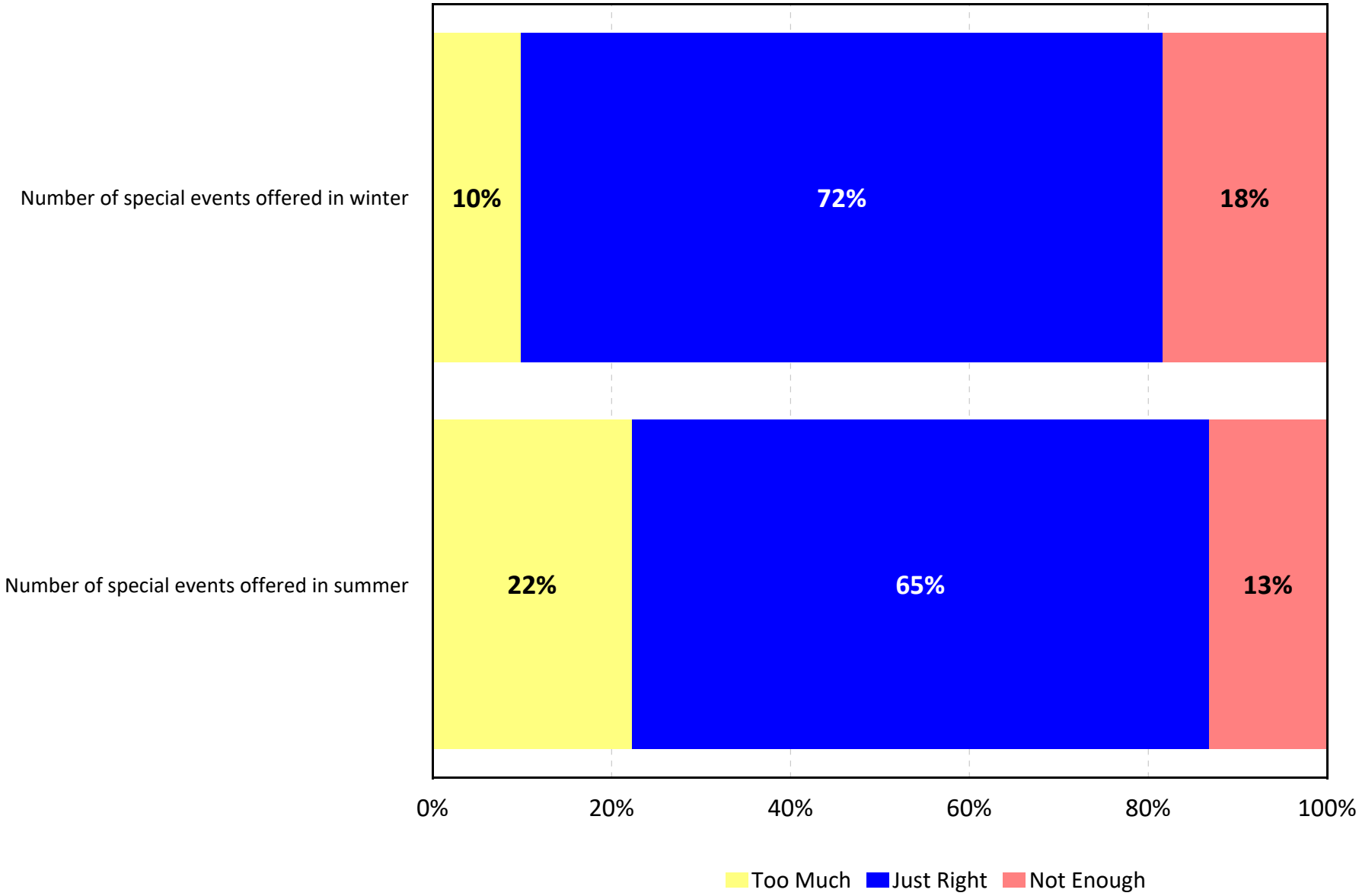
Q32. Overall Satisfaction with the Following Functions of the Tourism Department, and the Overall Value the Community Receives for Its Services

by percentage of respondents (Excluding "Don't Know")



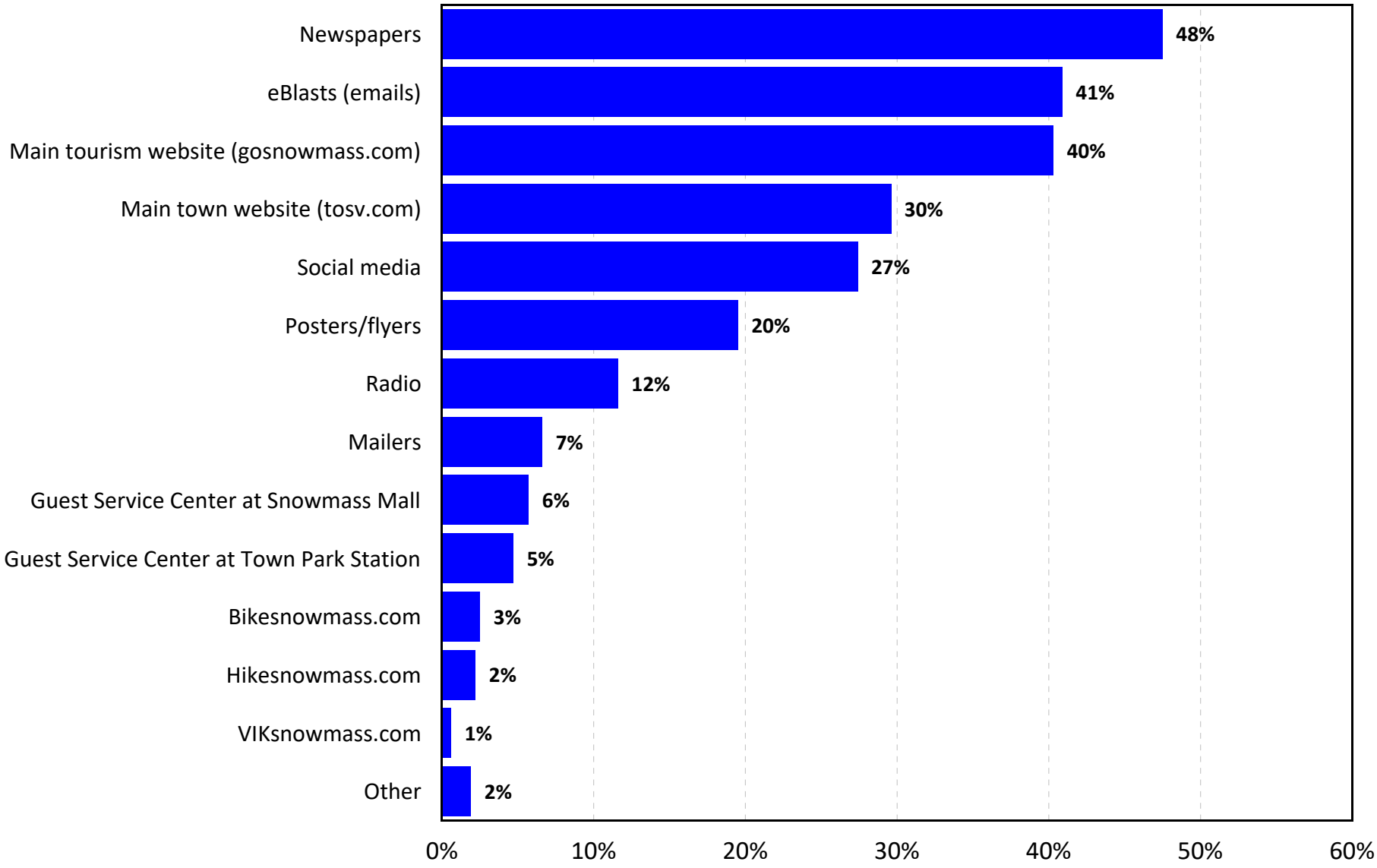
Q33. Do you feel the current amount of special events hosted in Snowmass Village is...

by percentage of respondents (Excluding "Don't Know")



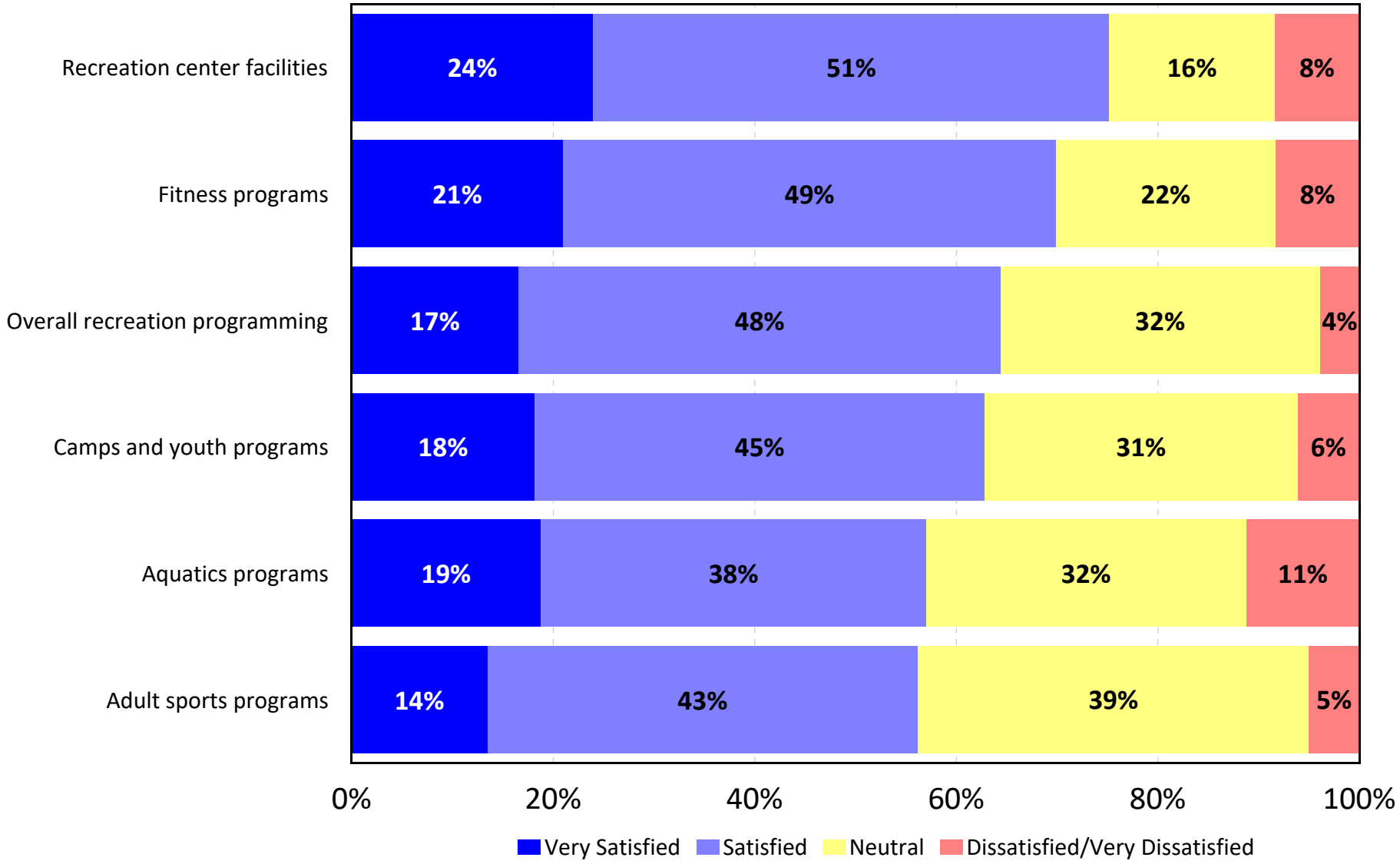
Q34. What is the best way for you to receive information about tourism events, local offerings, and activities?

by percentage of respondents (multiple selections could be made)



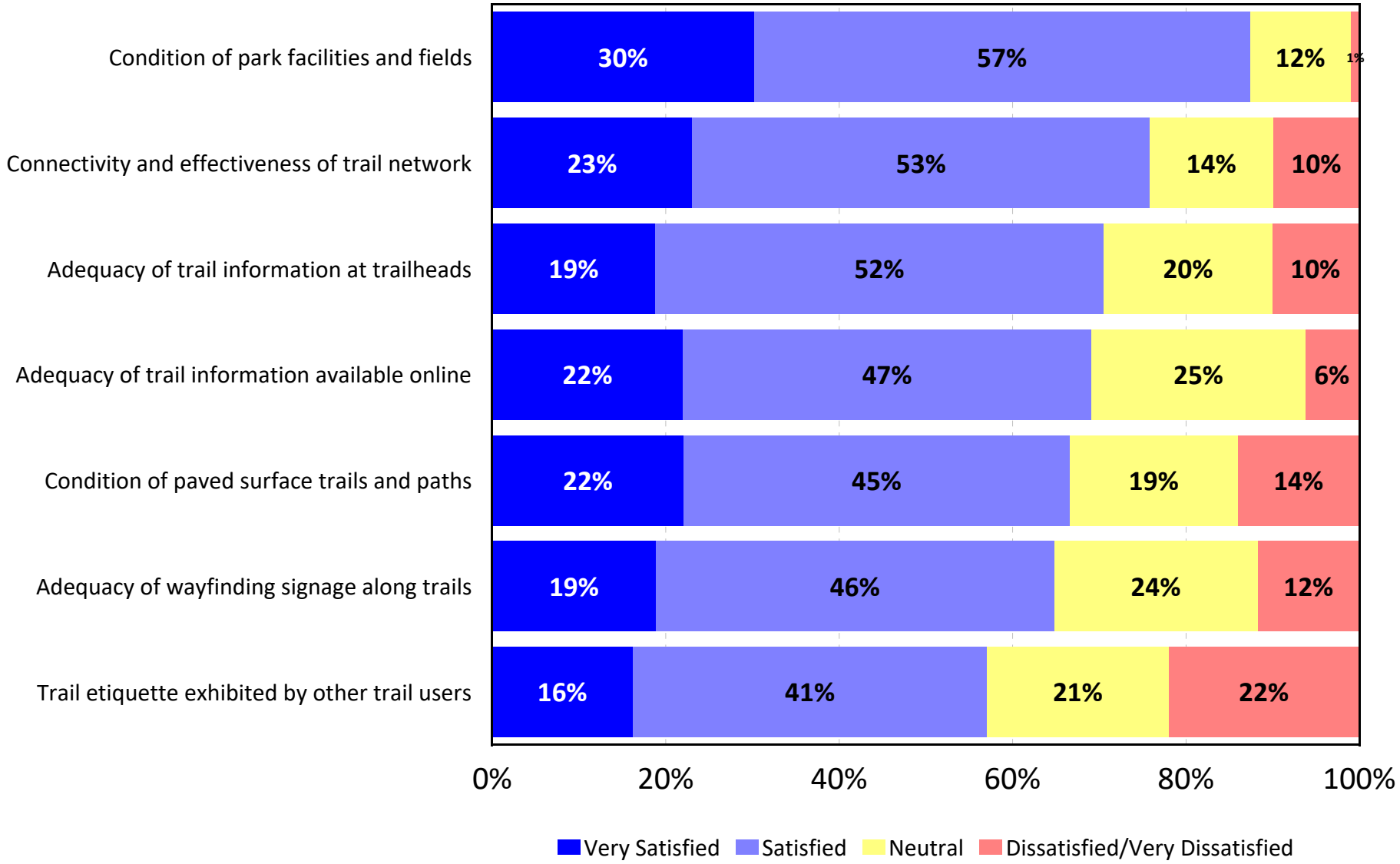
Q36. Overall Satisfaction with the Town of Snowmass Village's Recreation Programs

by percentage of respondents (Excluding "Don't Know")



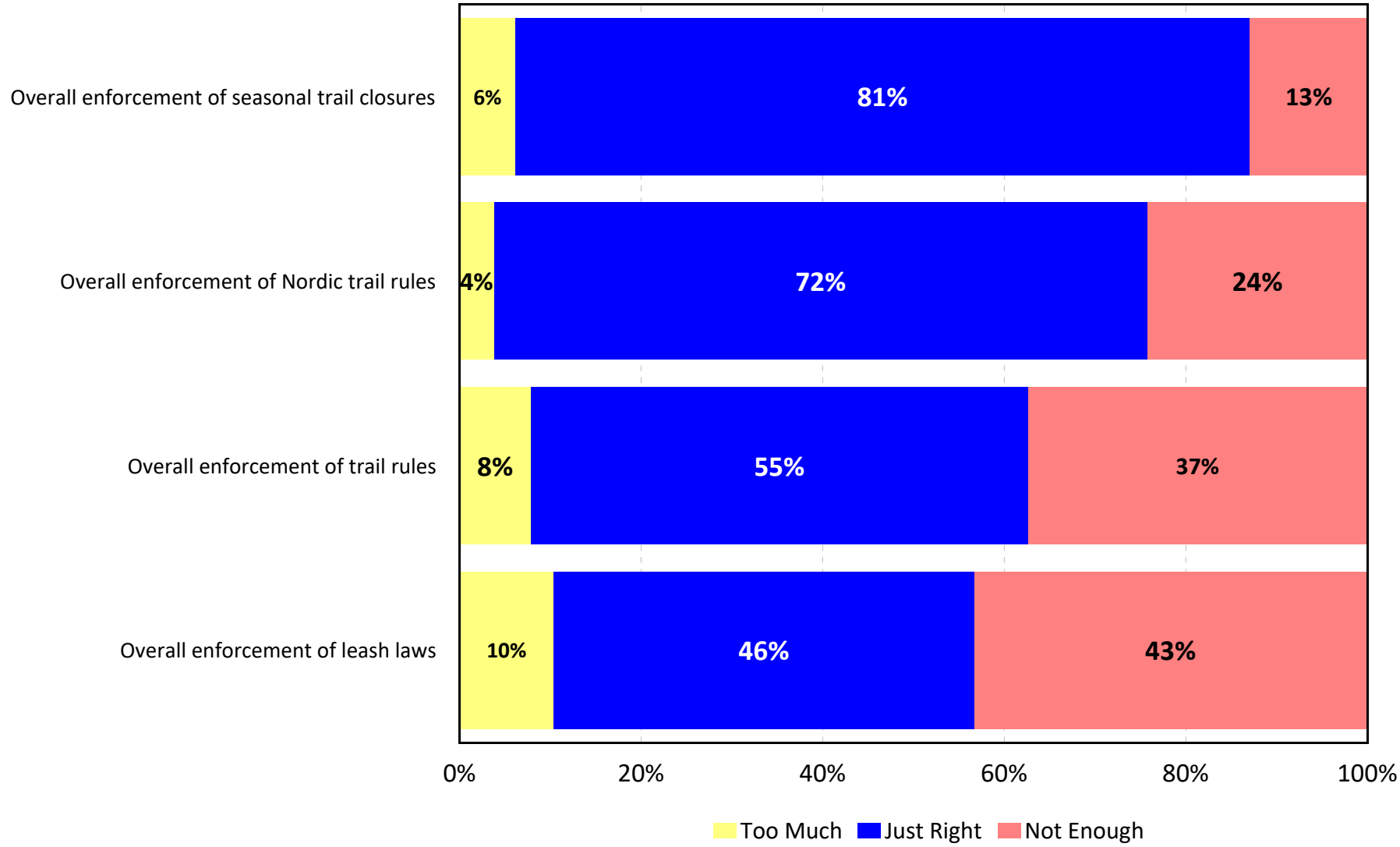
Q37. Overall Satisfaction with the Town of Snowmass Village's Trail System and Rule Enforcement

by percentage of respondents (Excluding "Don't Know")



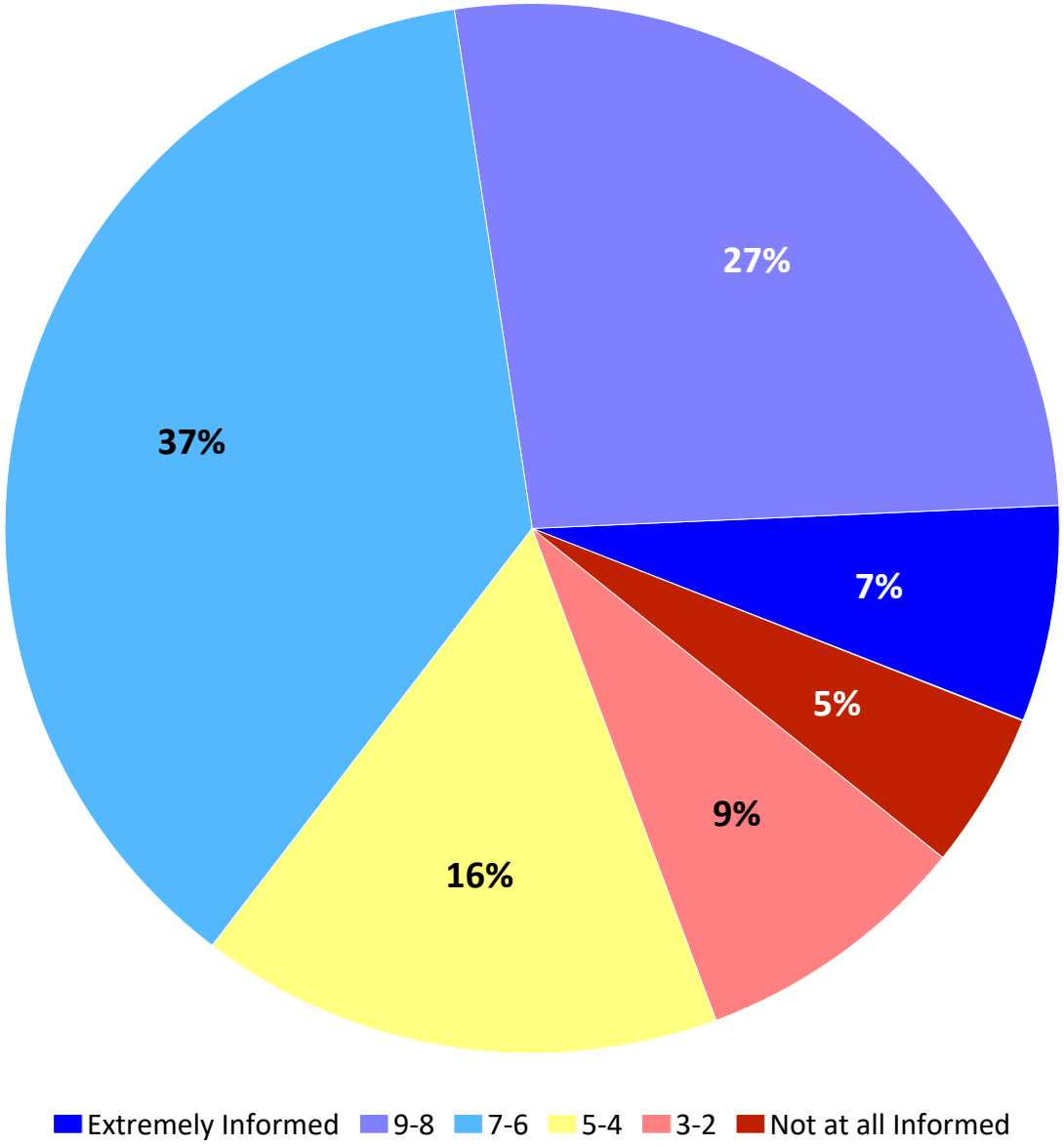
Q38. Based on your experience, please indicate if you feel the current level of enforcement of our trail system and rules is "too much," "just right," or "not enough"

by percentage of respondents (Excluding "Don't Know")



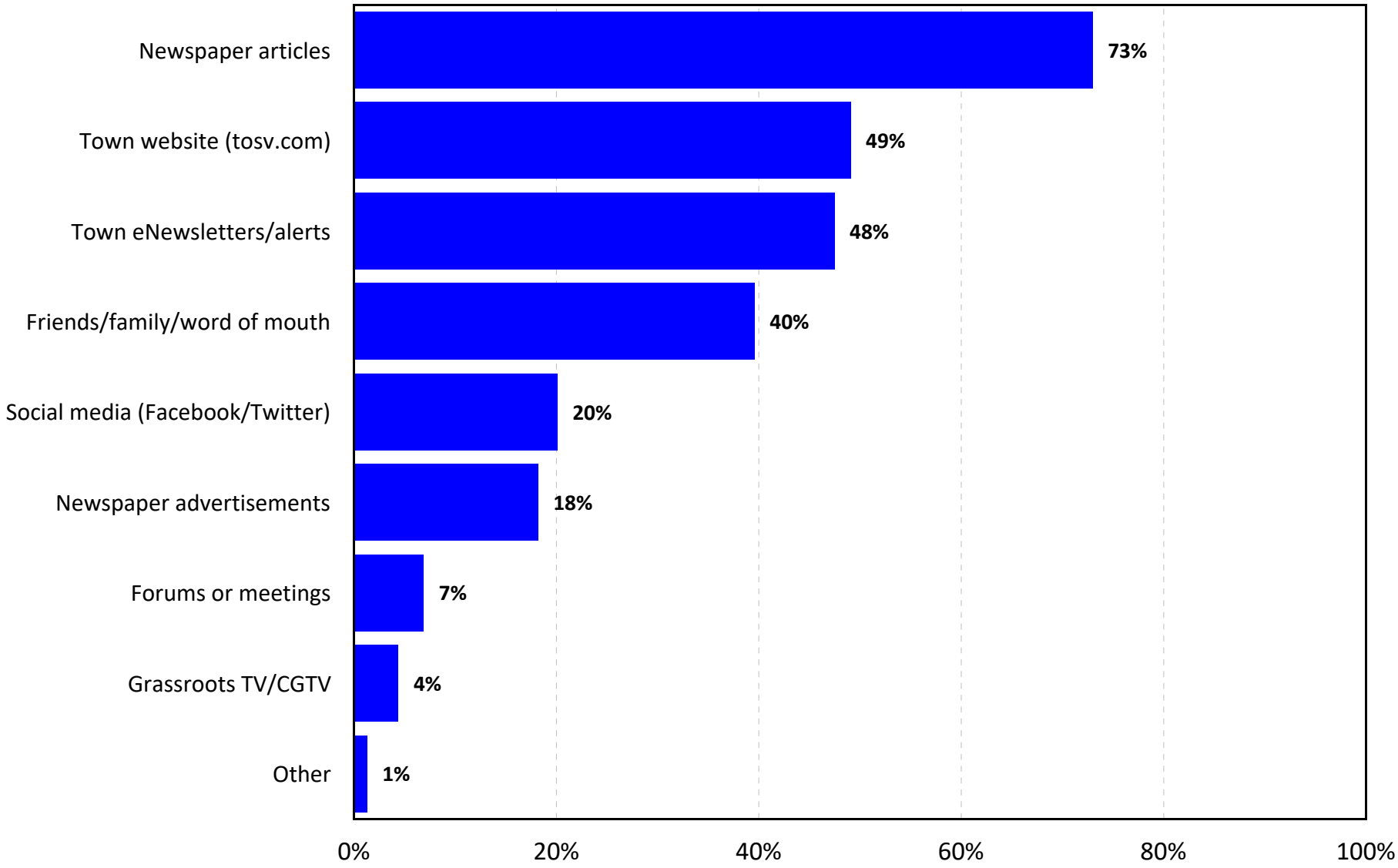
Q40. Do you feel well informed on current issues facing the town?

by percentage of respondents (Excluding "Not Provided")



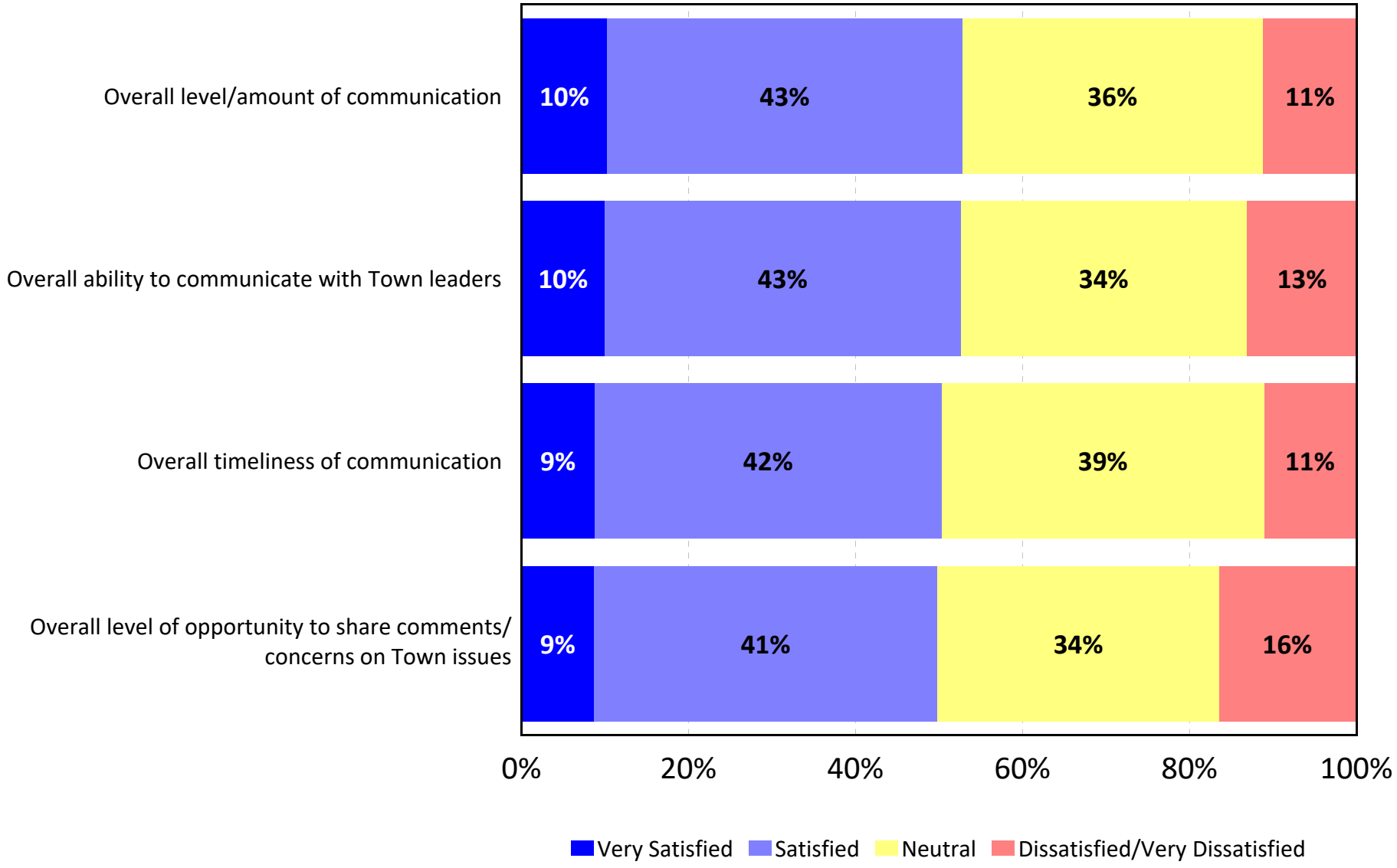
Q41. How do you currently access government news and information, including information about Town services?

by percentage of respondents



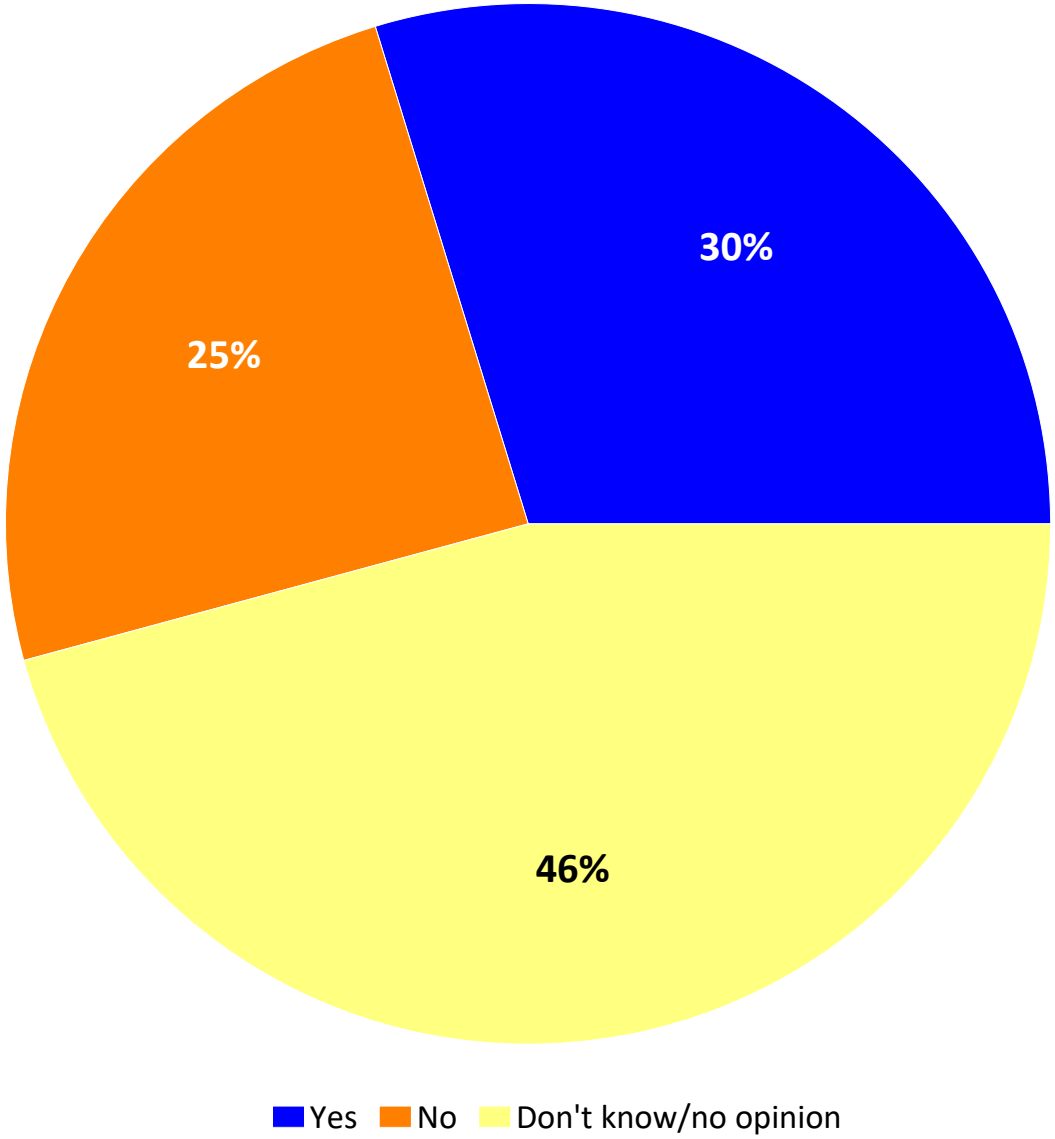
Q42. Overall Satisfaction with the Following Aspects of the Town's Communication Efforts

by percentage of respondents (Excluding "Don't Know")



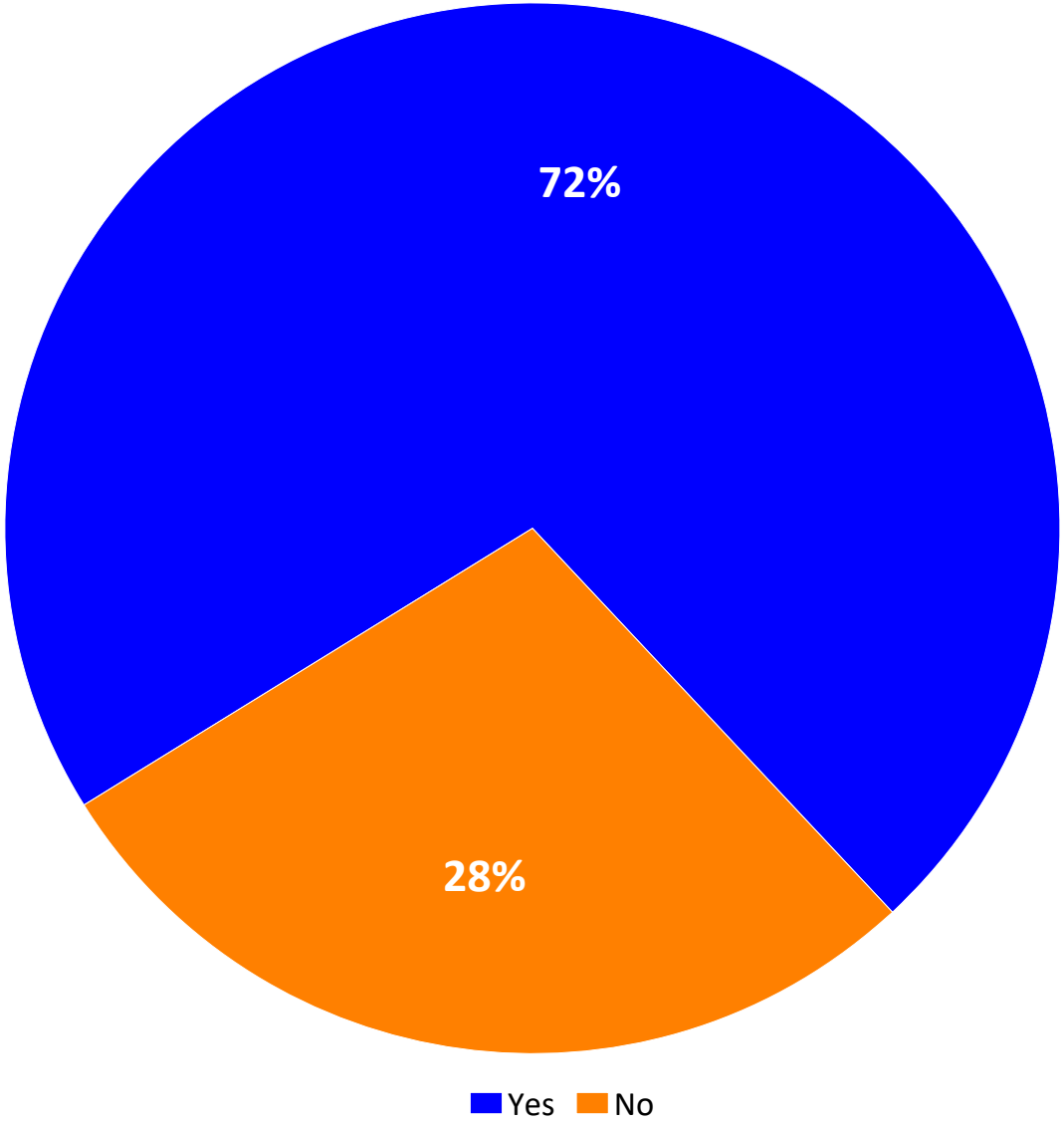
Q43. Do you feel your voice is adequately heard by the Town?

by percentage of respondents



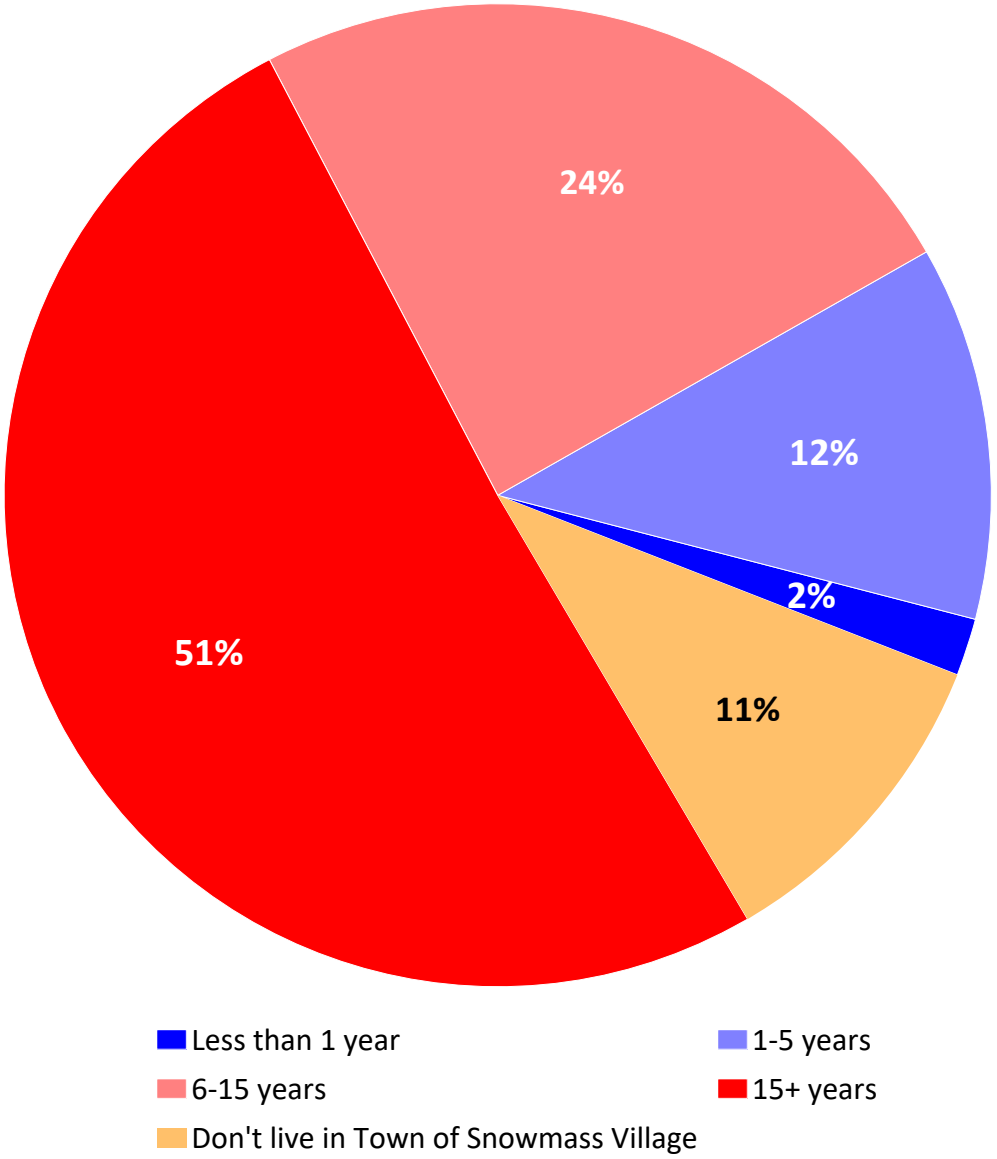
Q44. Are you a registered voter in Snowmass Village?

by percentage of respondents (Excluding "Not Provided")



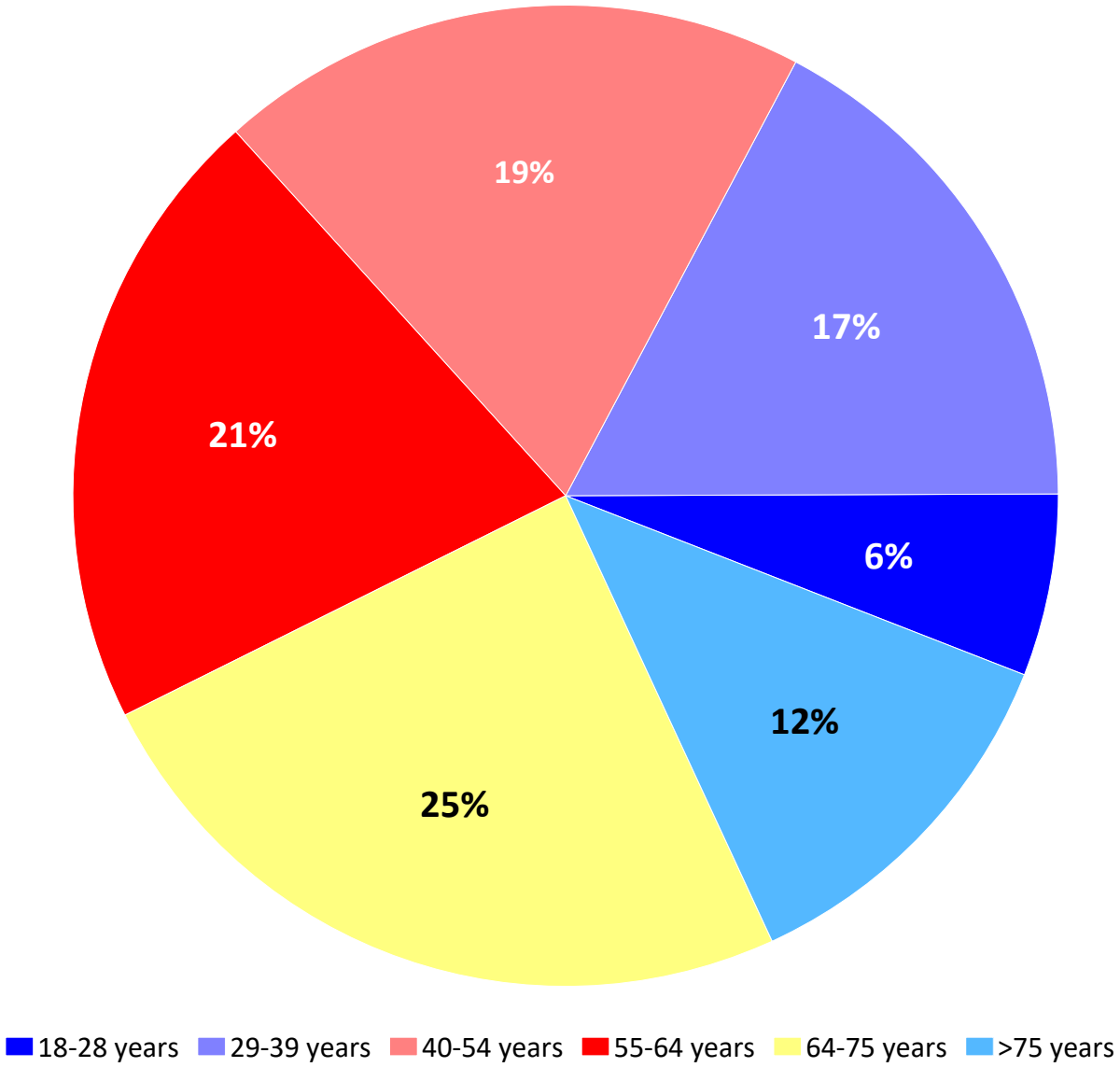
Q45. How long have you lived within, or owned property within the Town of Snowmass Village?

by percentage of respondents (Excluding "Not Provided")



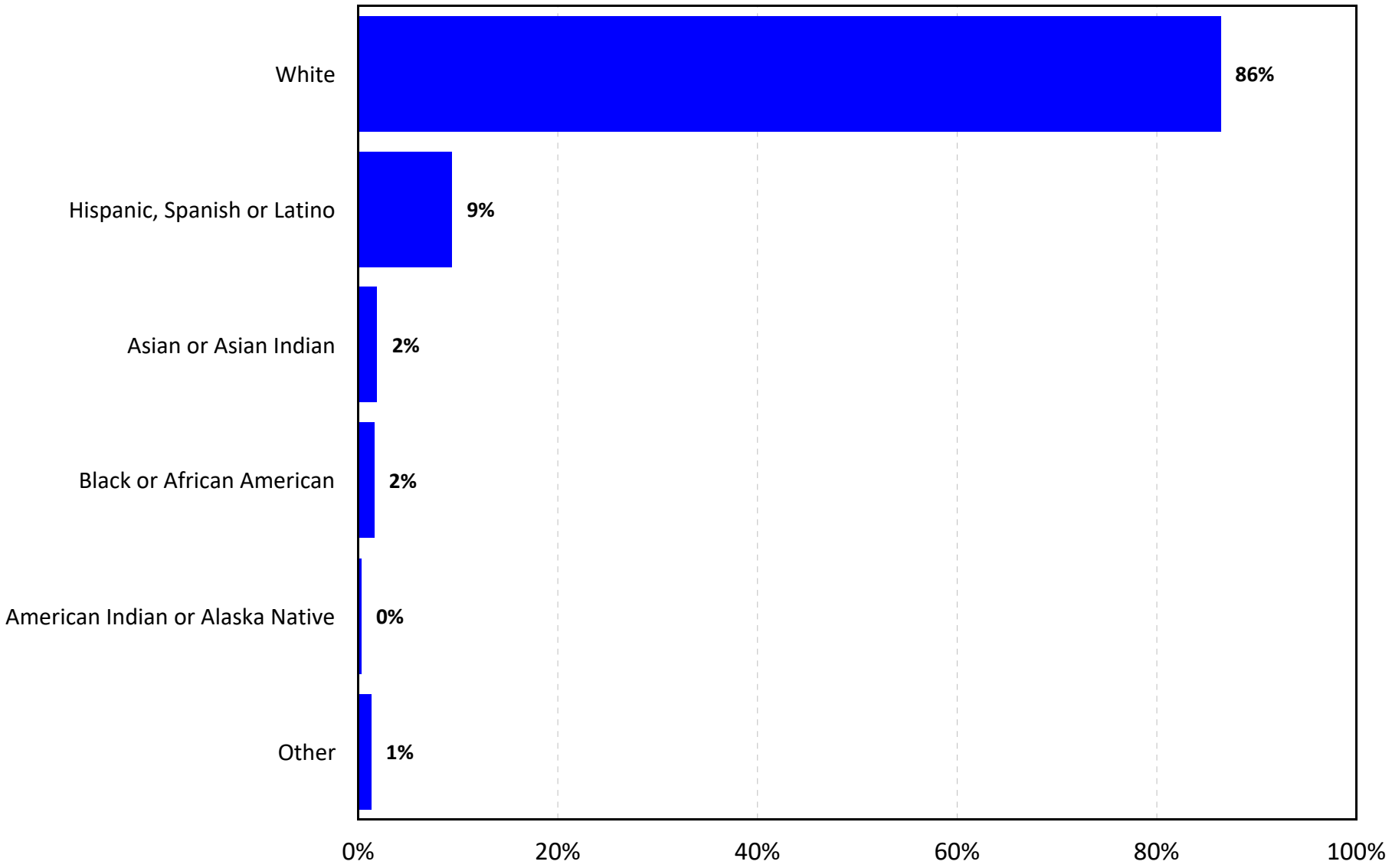
Q47. What is your age?

by percentage of respondents (Excluding "Not Provided")



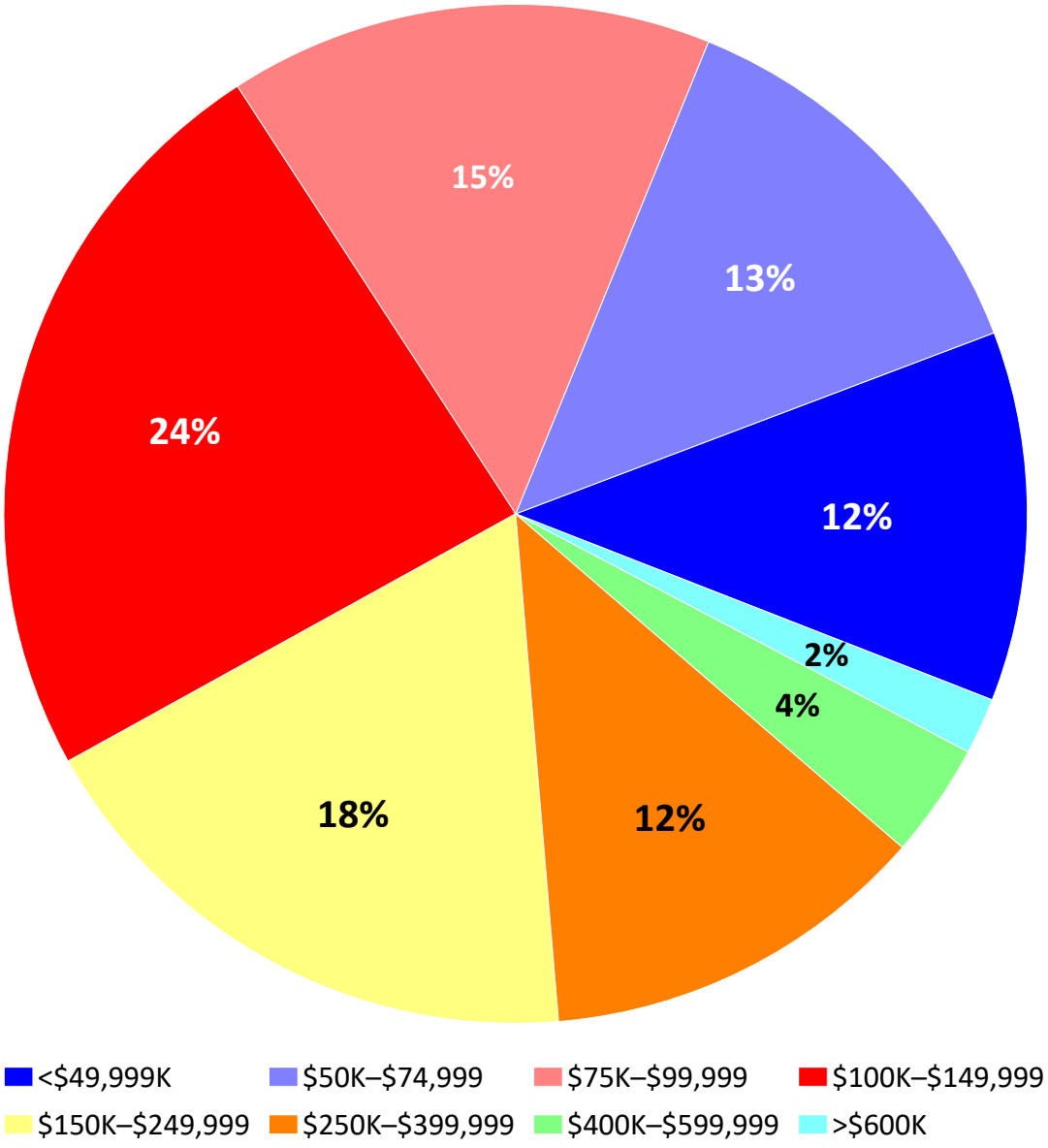
Q48. Would you describe yourself as...

by percentage of respondents



Q49. What is your approximate total household annual income?

by percentage of respondents (Excluding "Not Provided")



2 Benchmarking Analysis

Benchmarking Analysis

Overview

ETC Institute's *DirectionFinder®* program was originally developed in 1999 to help community leaders use statistically valid community survey data as a tool for making better decisions. Since November 1999, the survey has been administered in more than 500 cities and counties in 49 states. Most participating communities conduct the survey on an annual or biennial basis.

This report contains benchmarking data from three sources: (1) a national survey that was administered by ETC Institute during the fall of 2021 to a random sample of over 9,000 residents in the continental United States, (2) a regional survey that was administered by ETC Institute during the fall of 2021 to a random sample of residents living in the Mountain Region of the United States. The Mountain Region includes the states of Colorado, Idaho, Montana, Utah, and Wyoming, and 3) surveys administered during the fall of 2021 to residents living in small communities throughout the United States.

The charts on the following pages show how the overall results for the Town of Snowmass Village compared to the U.S. average, the small community average, and the Mountain regional average. The Town of Snowmass Village's results are shown in blue, the National averages are shown in orange, the small community averages are shown in yellow, and the Mountain regional averages are shown in gray.

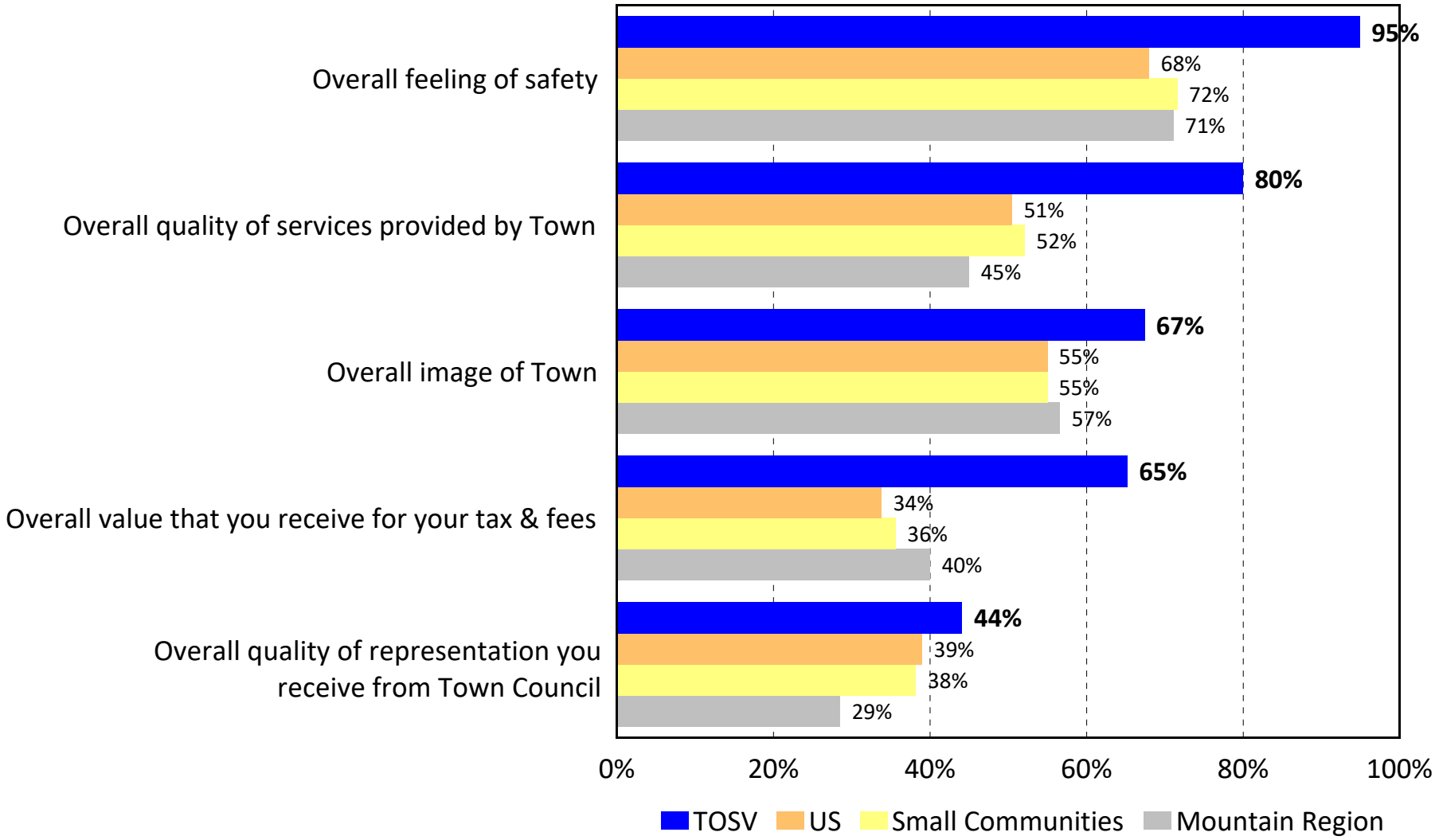
National Benchmarks

Note: The benchmarking data contained in this report is protected intellectual property. Any reproduction of the benchmarking information in this report by persons or organizations not directly affiliated with the Town of Snowmass Village is not authorized without written consent from ETC Institute.

Satisfaction with Major Categories of Services

Town of Snowmass Village vs. The U.S. vs. Small U.S. Communities vs. The Mountain Region

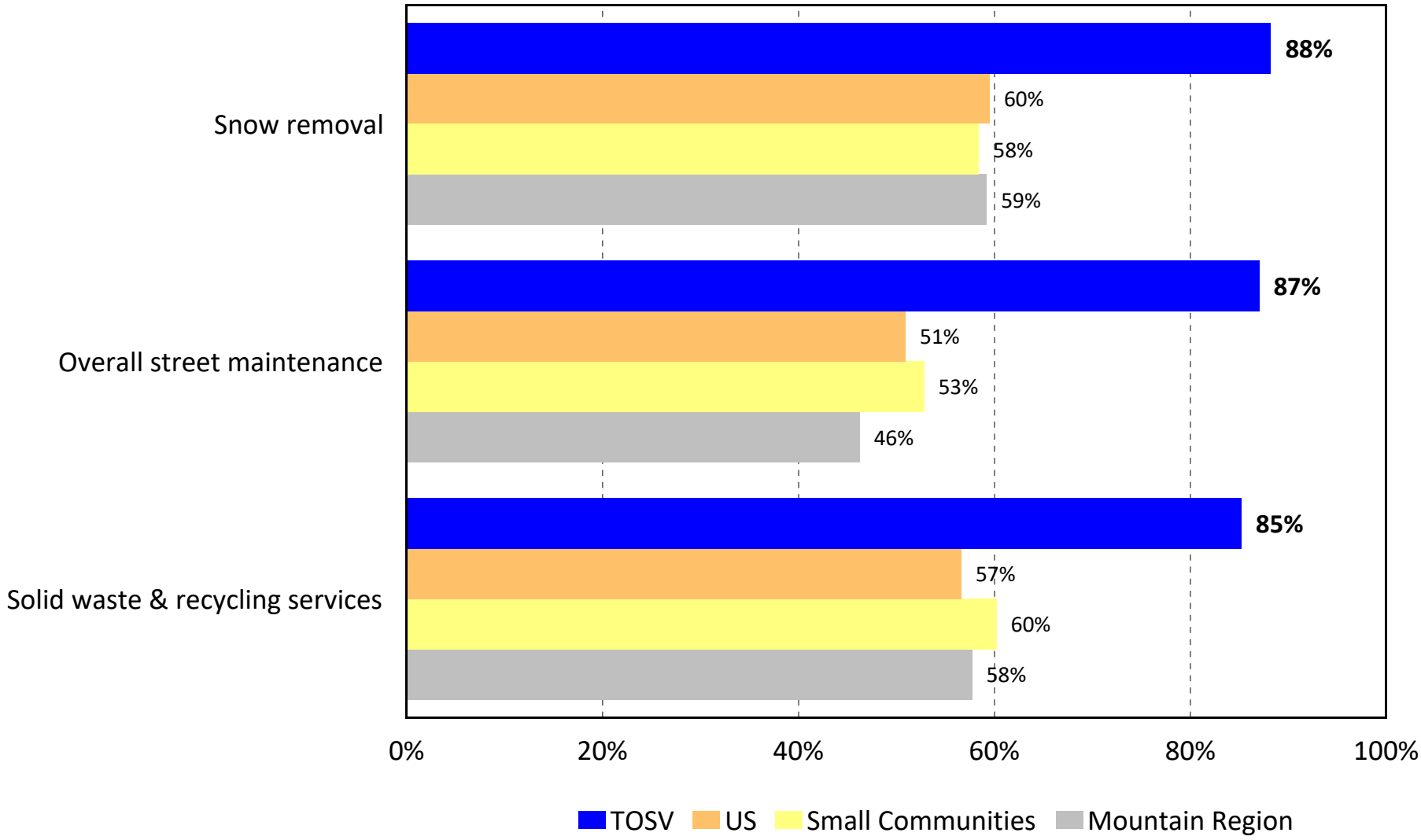
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale where 5 was "very satisfied"



Satisfaction with Public Works

Town of Snowmass Village vs. The U.S. vs. Small U.S. Communities vs. The Mountain Region

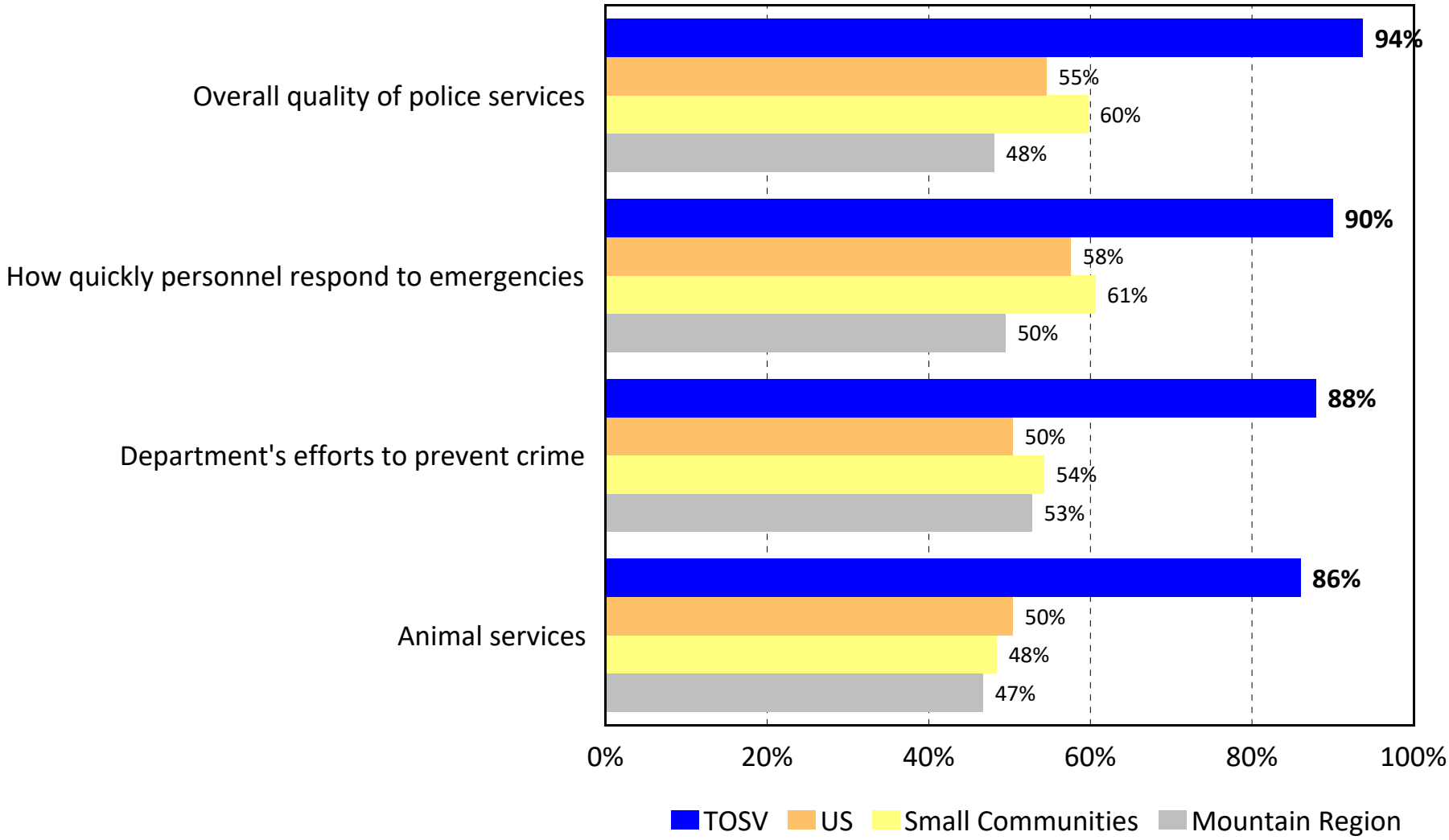
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale where 5 was "very satisfied"



Satisfaction with the Police Department

Town of Snowmass Village vs. The U.S. vs. Small U.S. Communities vs. The Mountain Region

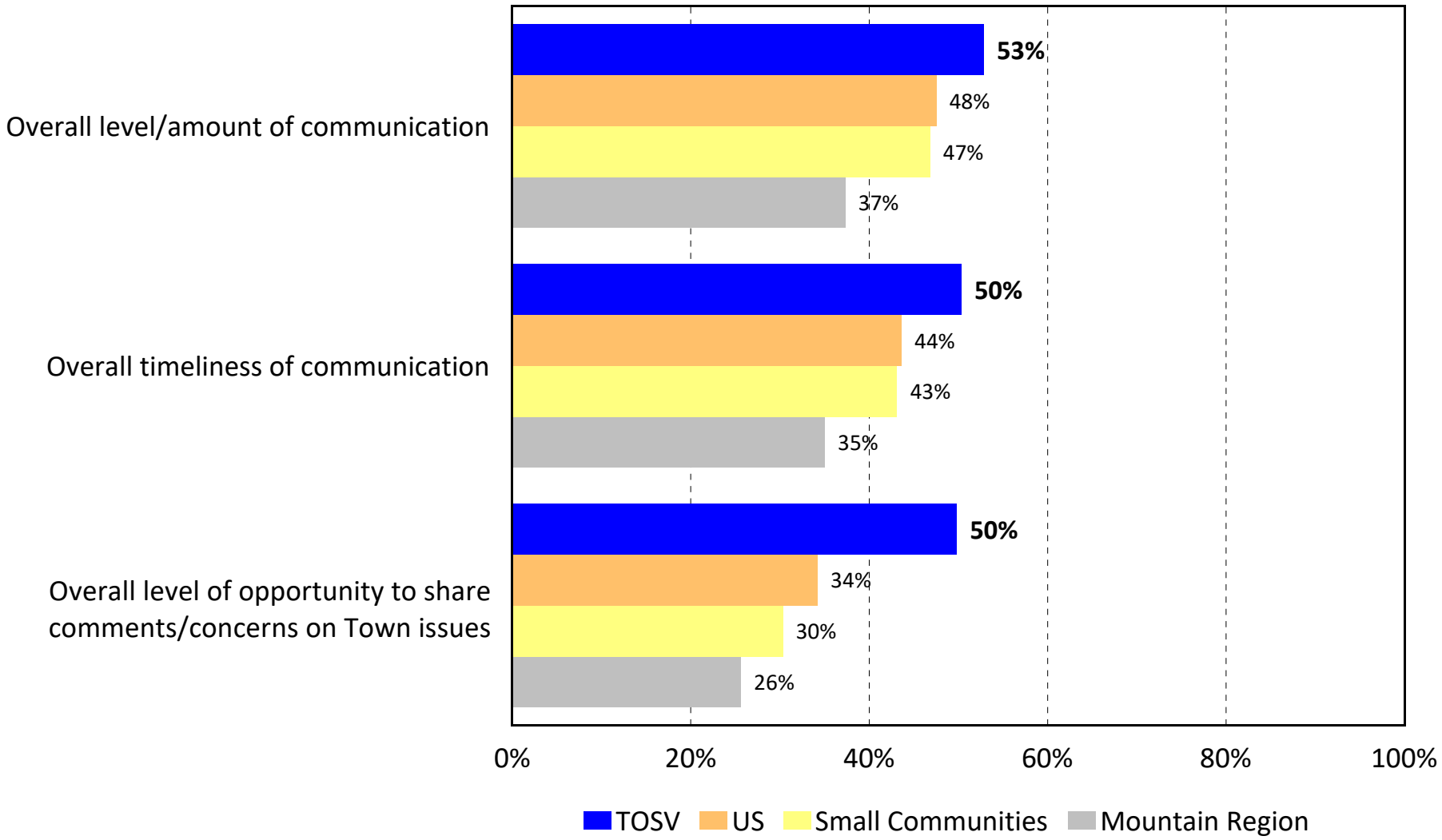
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale where 5 was "very satisfied"



Satisfaction with Communications

Town of Snowmass Village vs. The U.S. vs. Small U.S. Communities vs. The Mountain Region

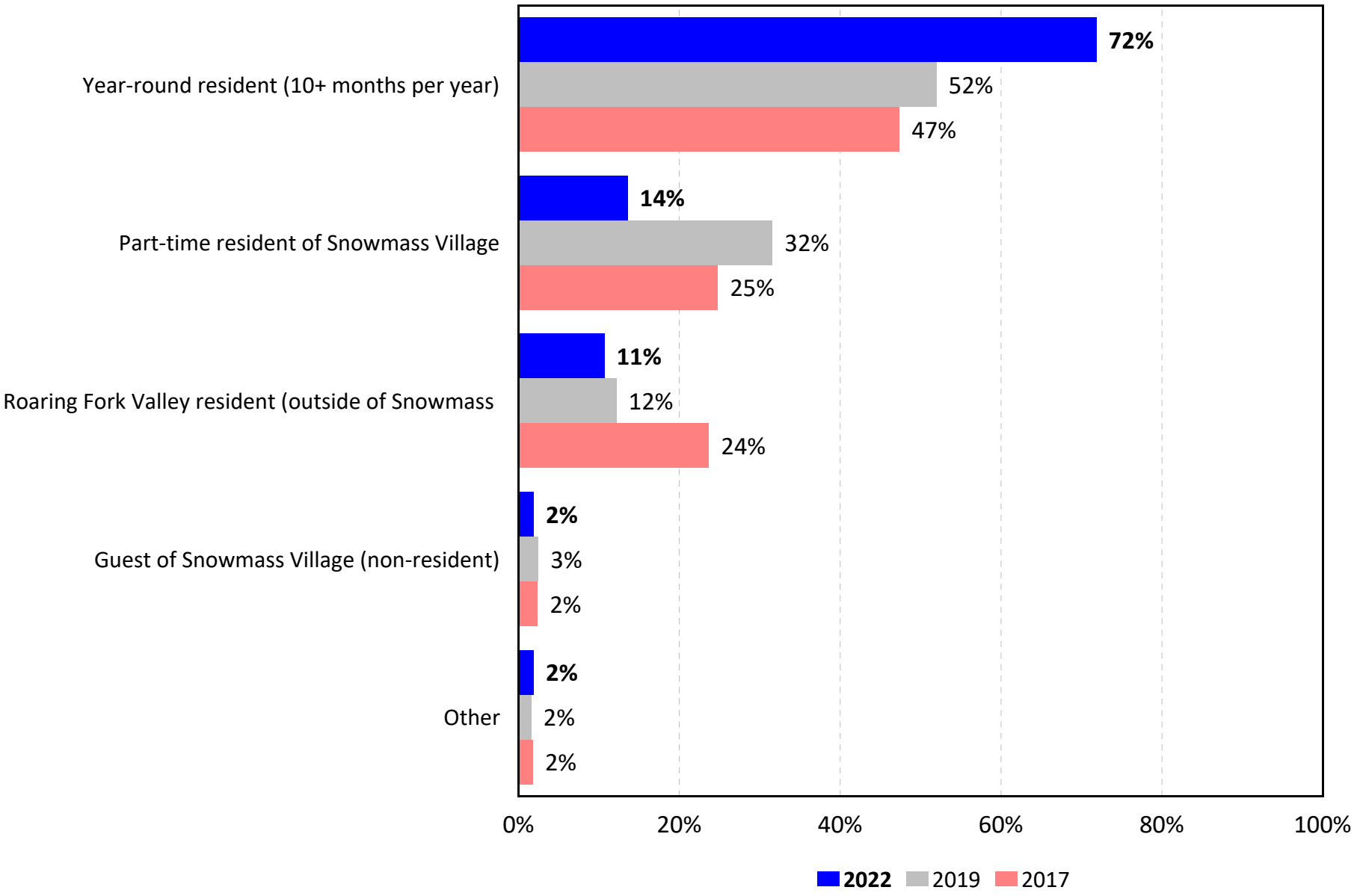
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale where 5 was "very satisfied"



3 Trend Analysis

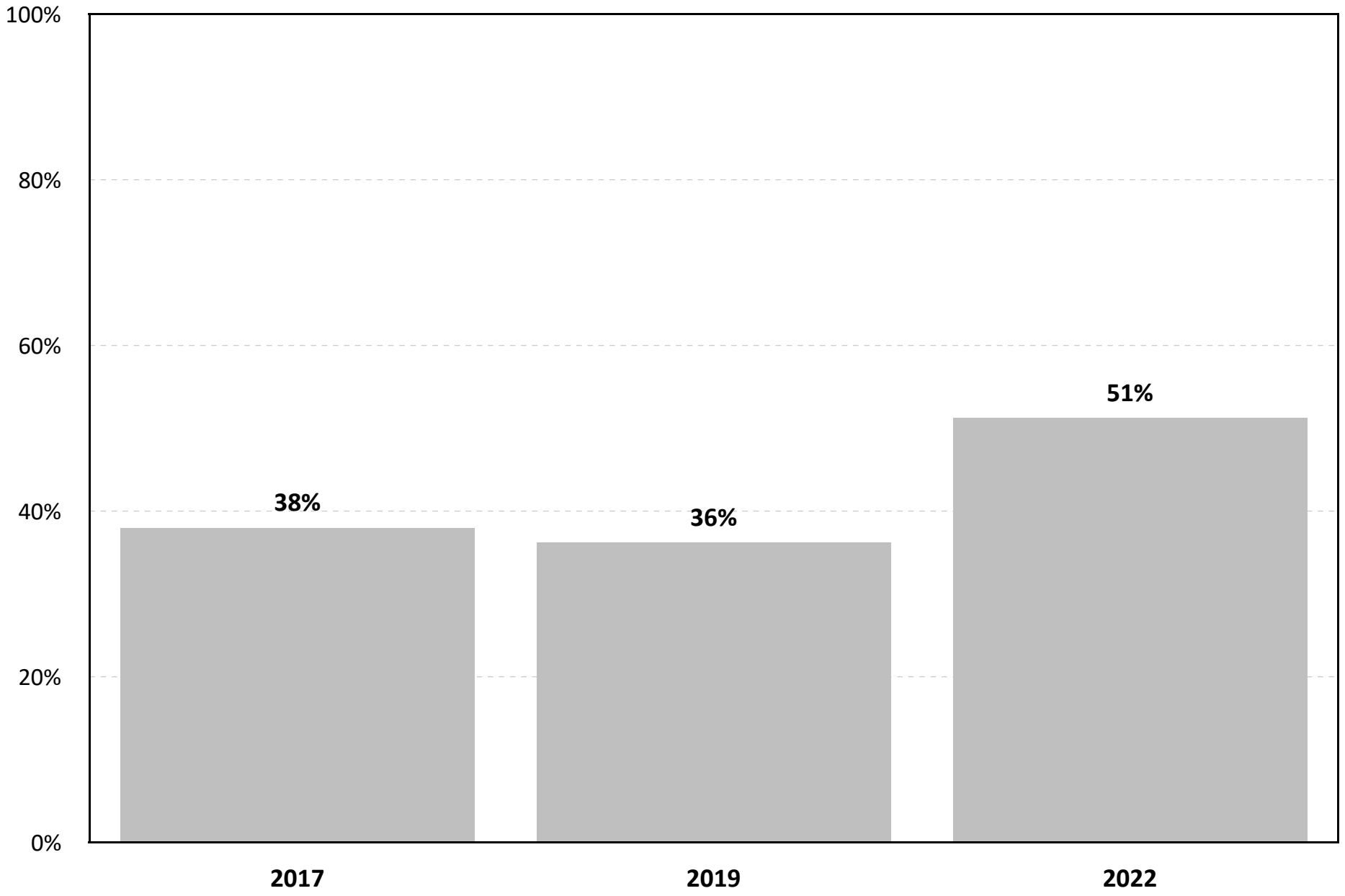
Q1. Which of the following best describes you?

by percentage of respondents



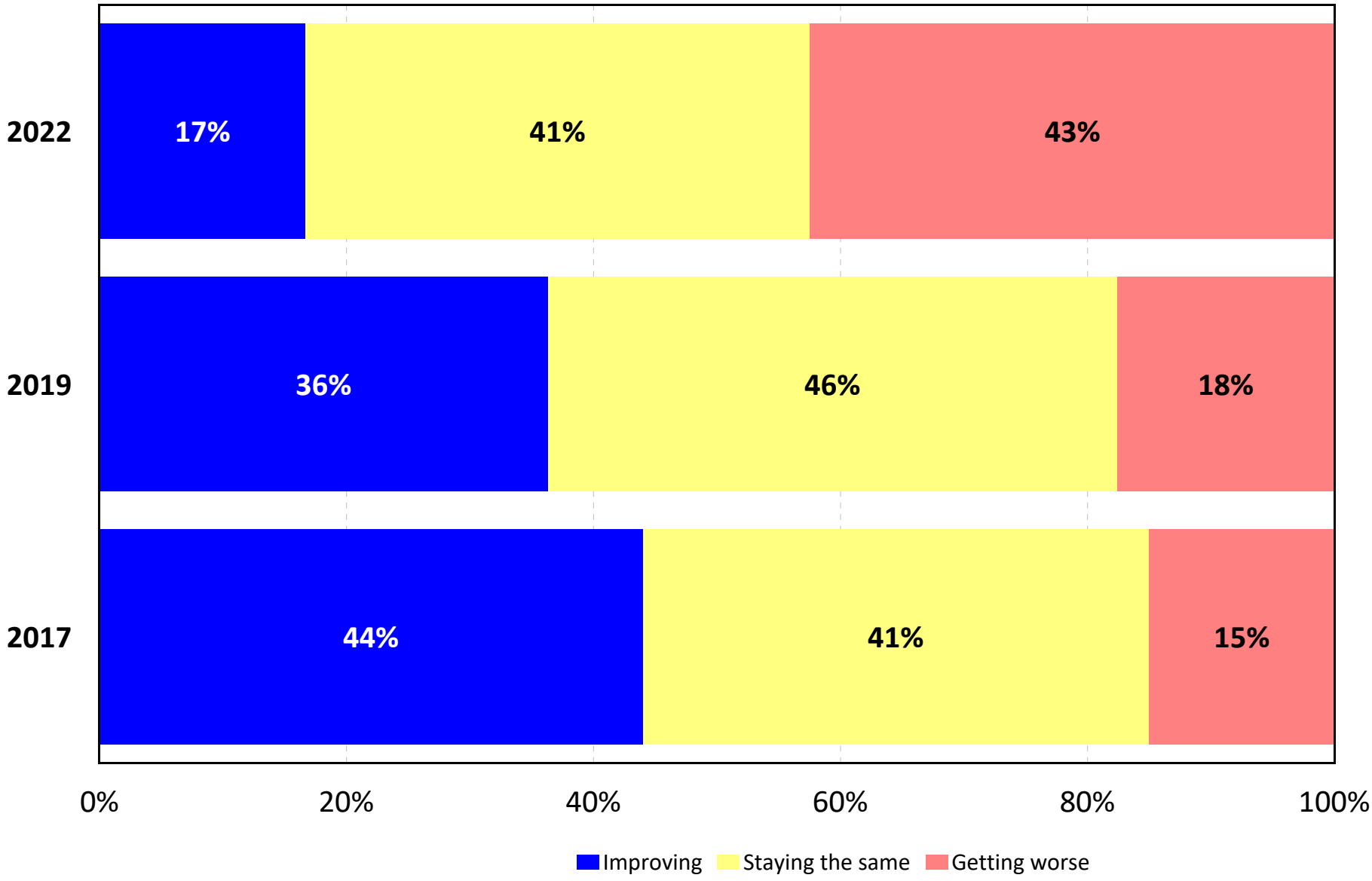
Q1a. Are you an employee within Snowmass Village?

by percentage of respondents who said "YES"



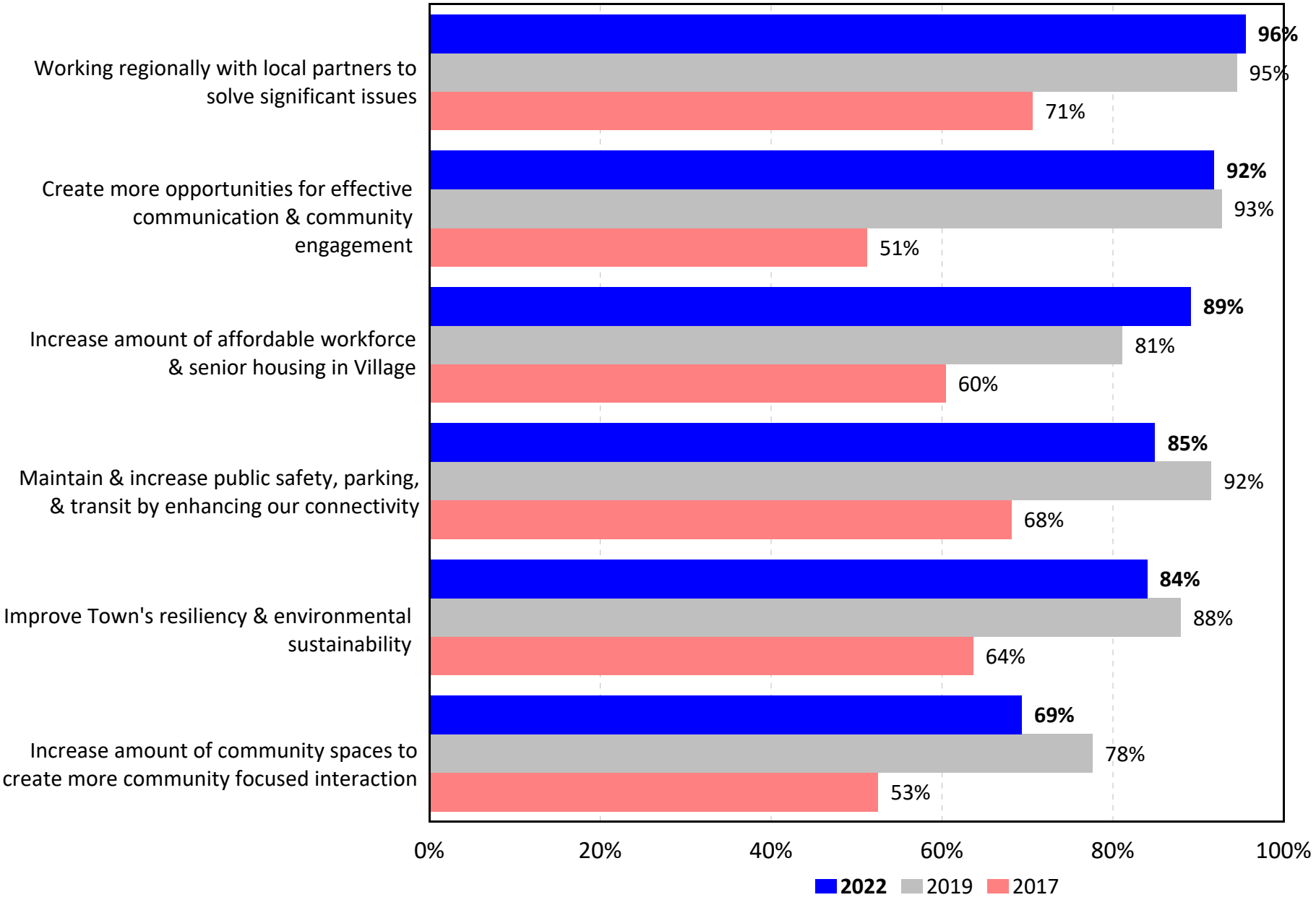
Q2. Overall, do you feel that the sense of community in Snowmass Village is:

by percentage of respondents (Excluding "Don't Know")



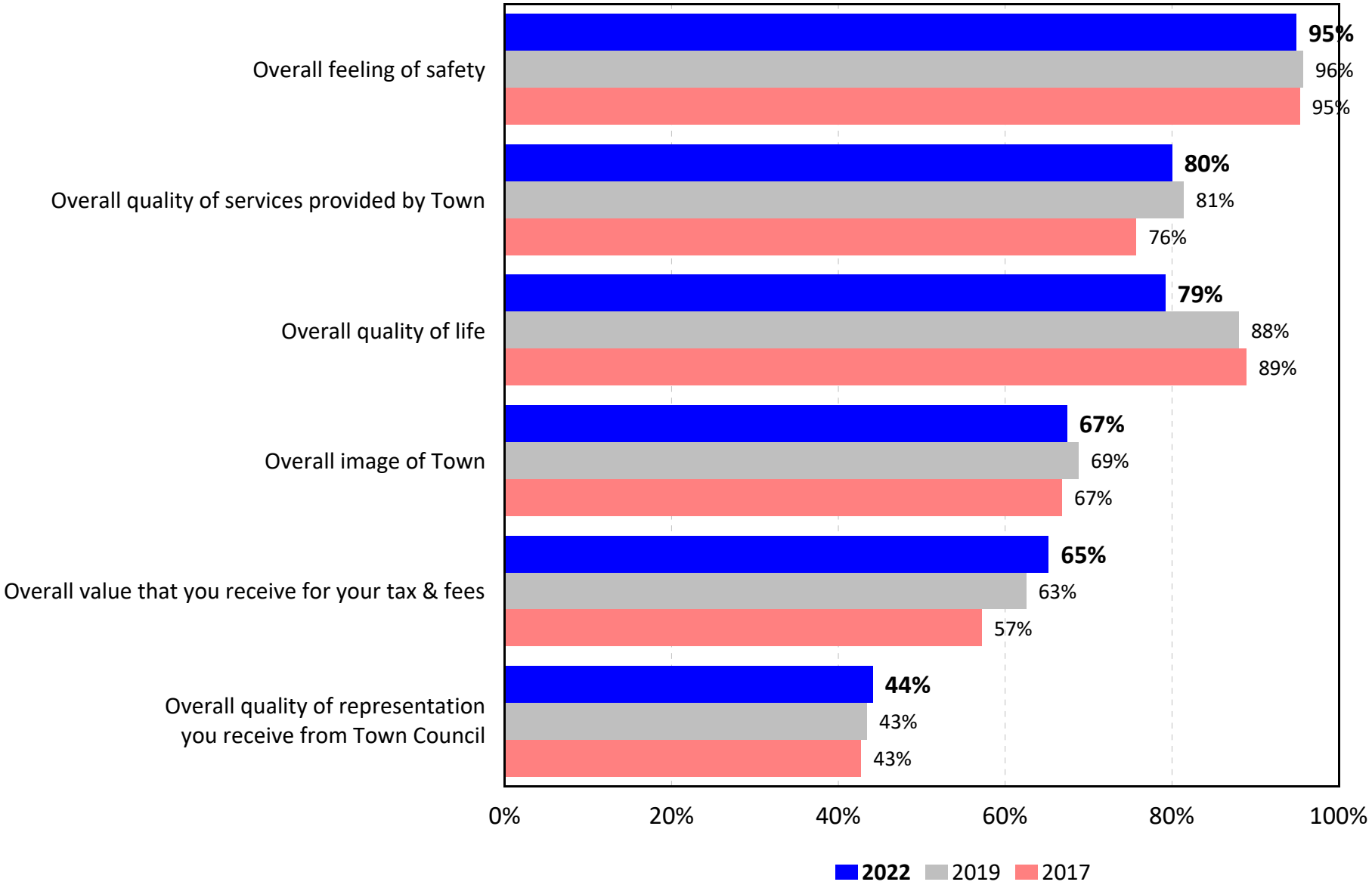
Q3. Importance of Town Council Strategic Goals

by percentage of respondents who responded "extremely important," “very important," or “important”



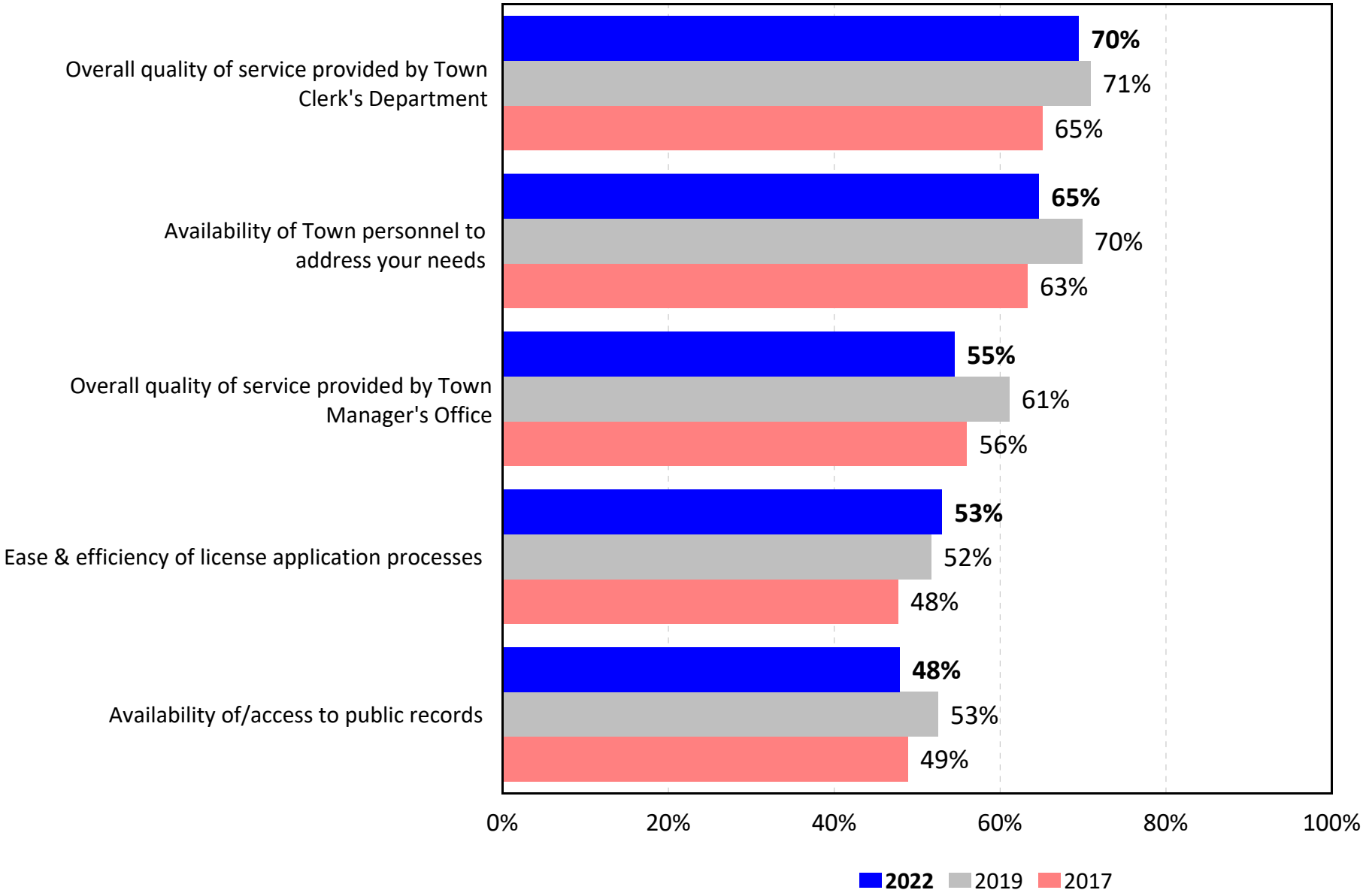
Q7. Overall Satisfaction with Various Aspects of Town Government and the Snowmass Village Community

by percentage of respondents who indicated they were "very satisfied" or "satisfied"



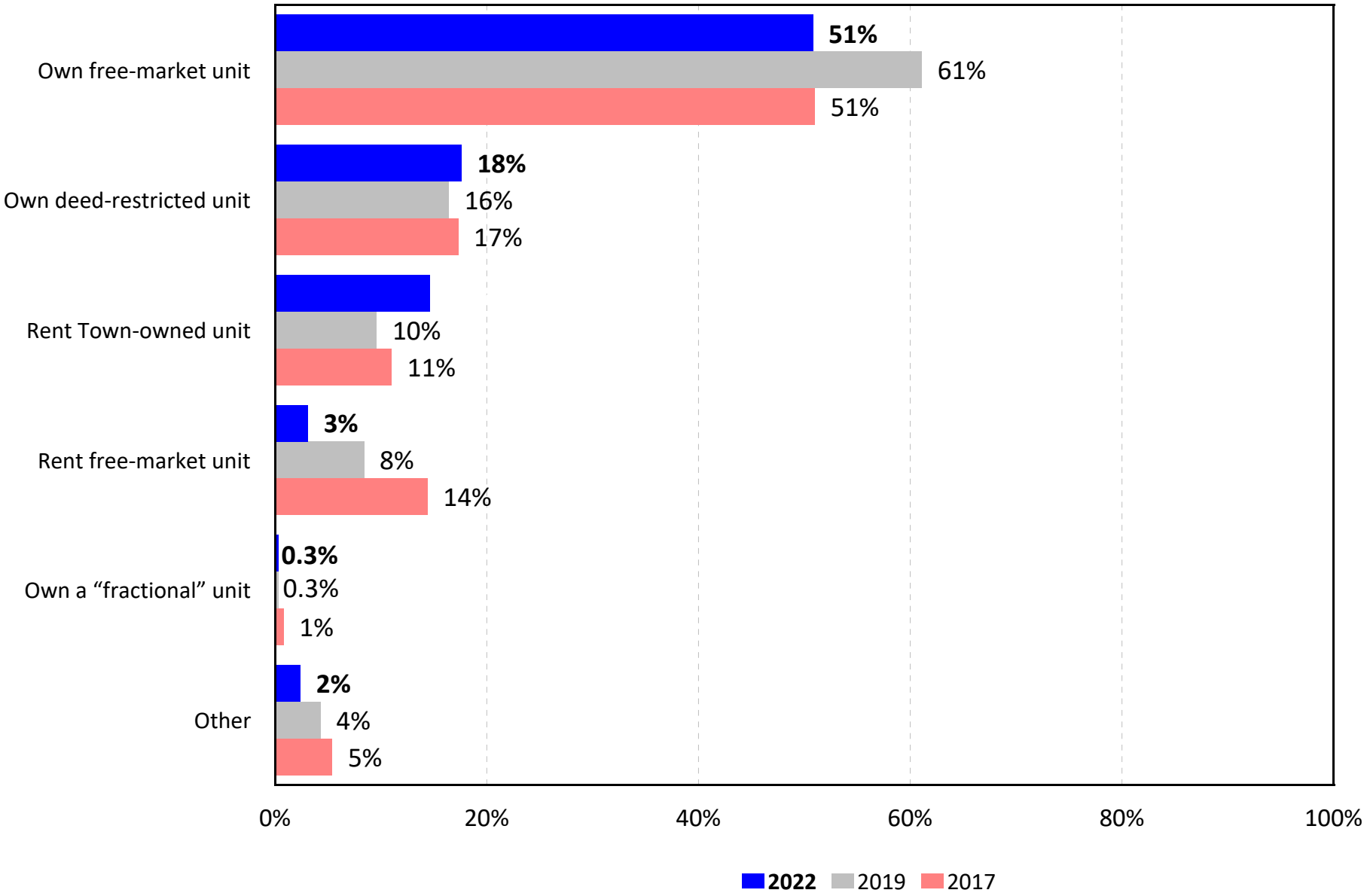
Q8. Satisfaction with Functions of the Town of Snowmass Village Administration

by percentage of respondents who indicated they were "very satisfied" or "satisfied"



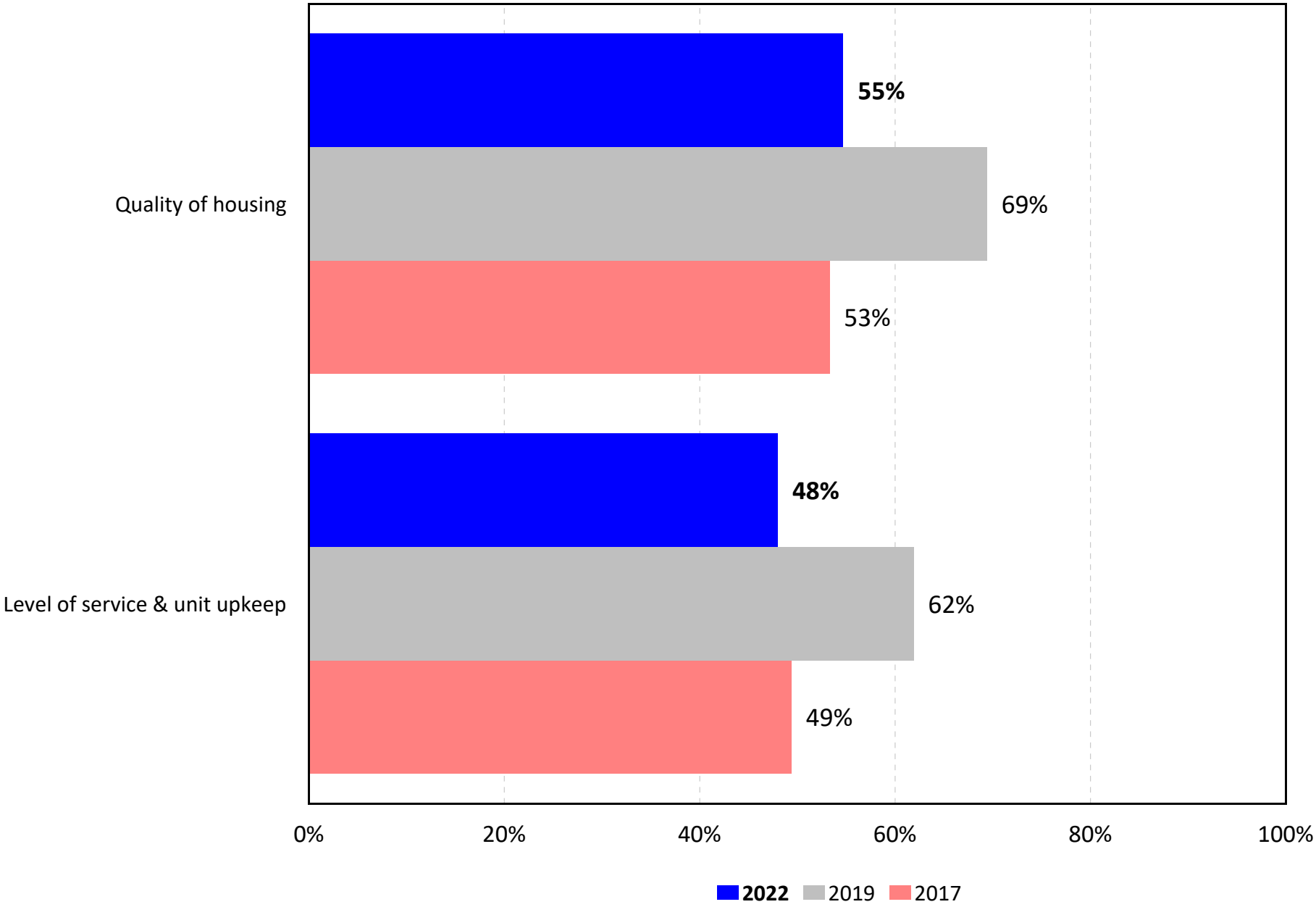
Q10. Do you own or rent your residence?

by percentage of respondents



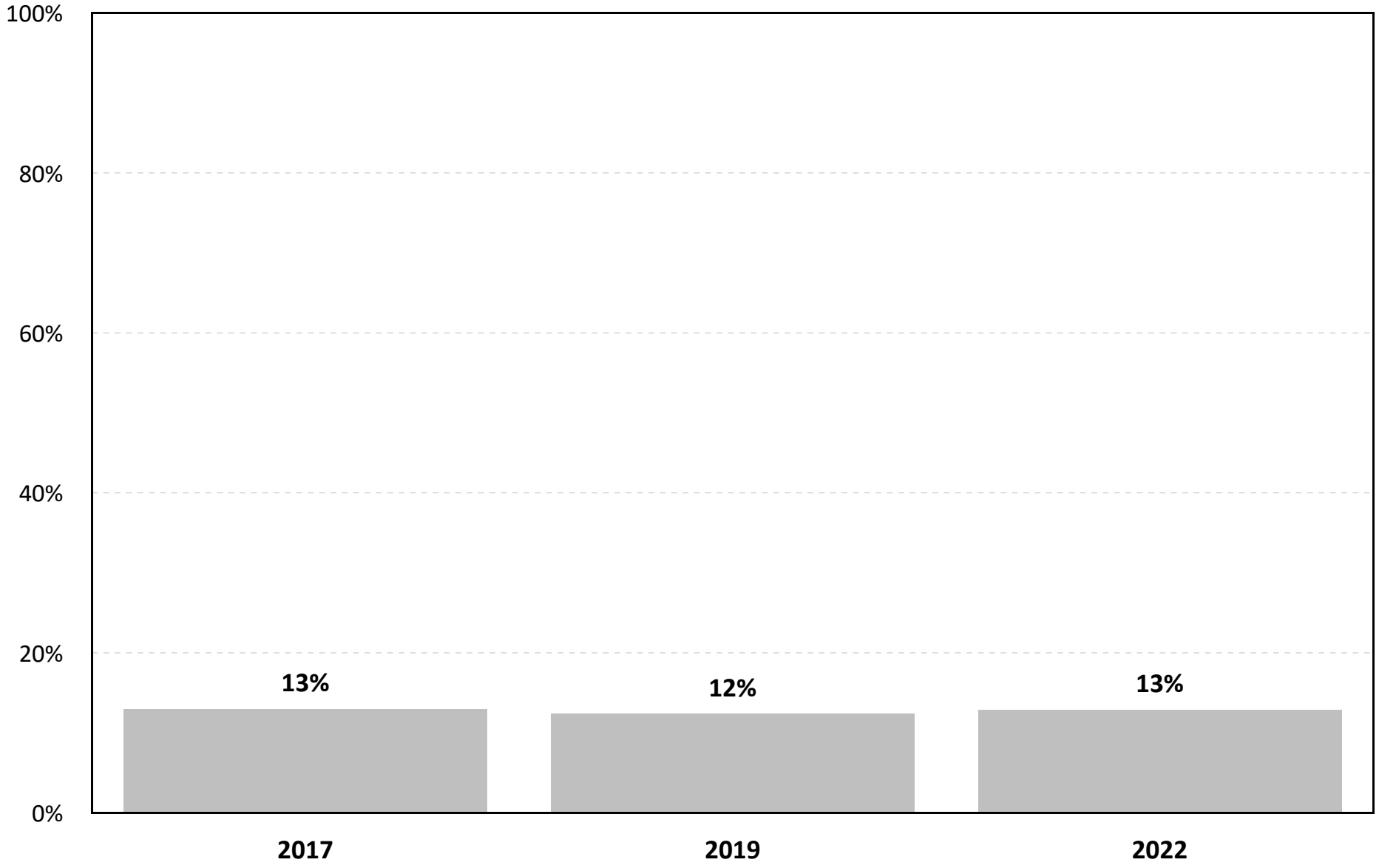
Q13. Satisfaction with Town Rental and Deed-Restricted Housing

by percentage of respondents who indicated they were "very satisfied" or "satisfied"



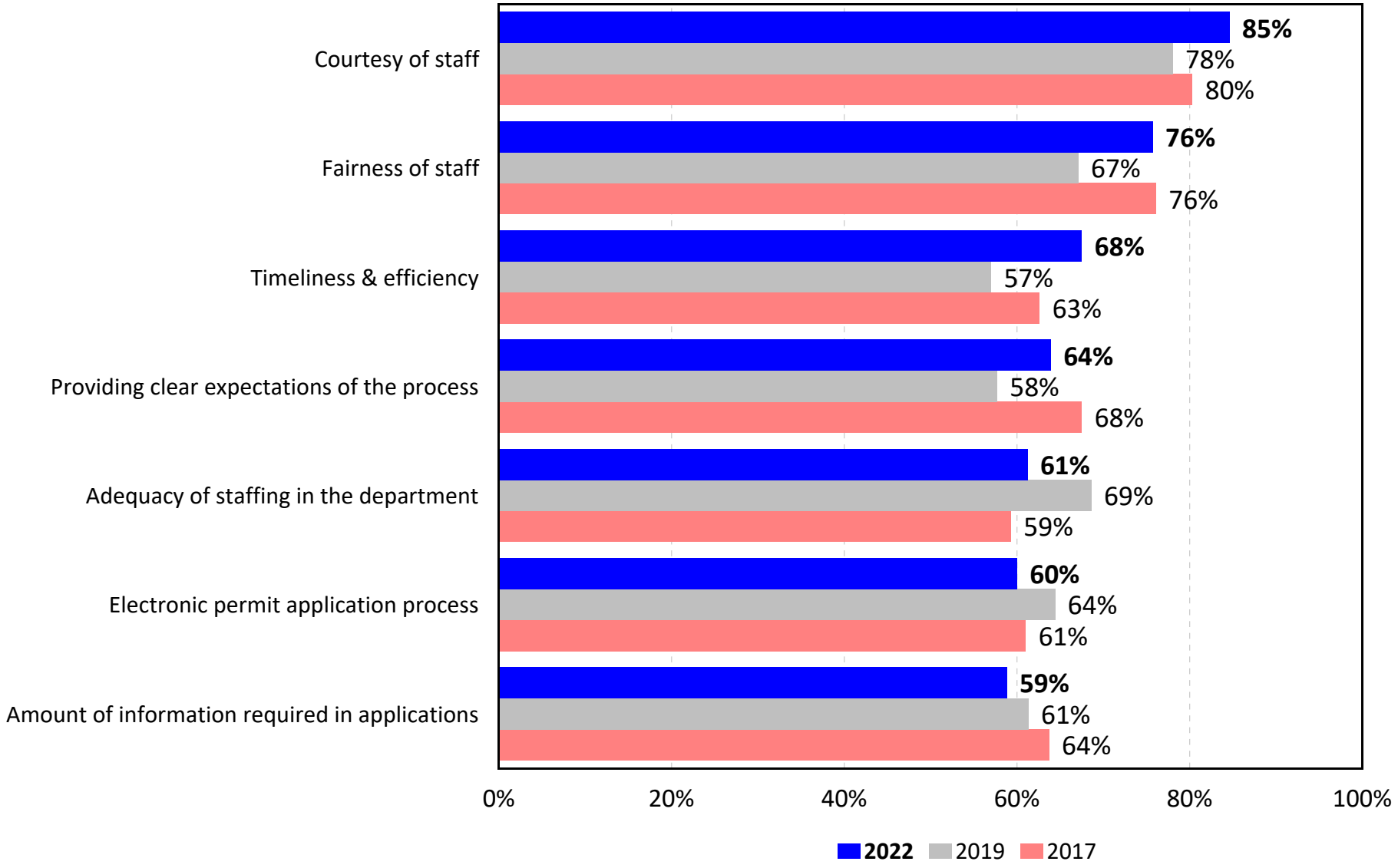
Q15. Have you utilized Community Development Department services (building & planning) within the past 12 months?

by percentage of respondents who said "YES" (Excluding "Not Provided")



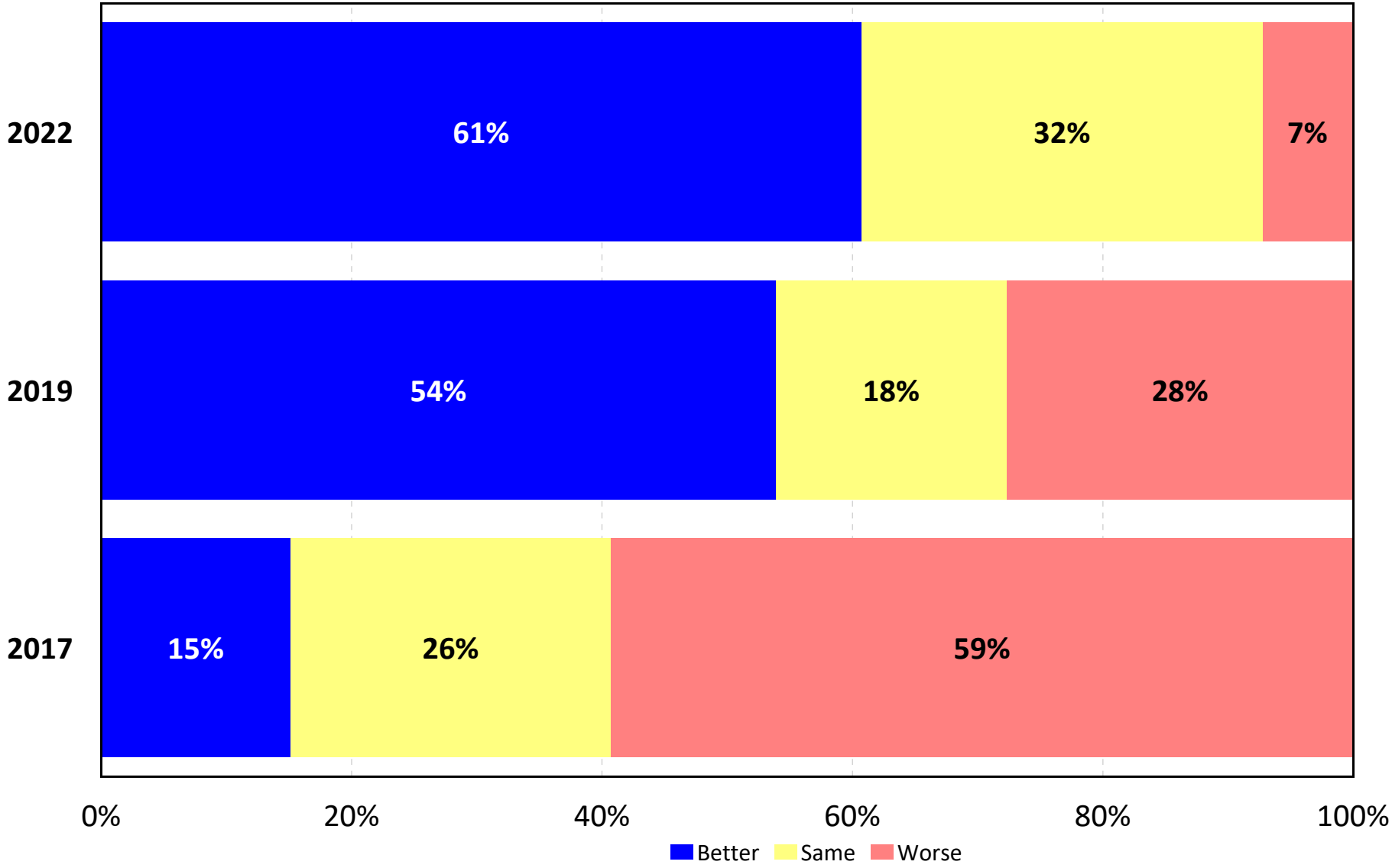
Q15a. Overall Satisfaction with the Following Aspects of the Community Development Department

by percentage of respondents who indicated they were "very satisfied" or "satisfied" and answered "Yes" to Q15 (Excluding "Don't Know")



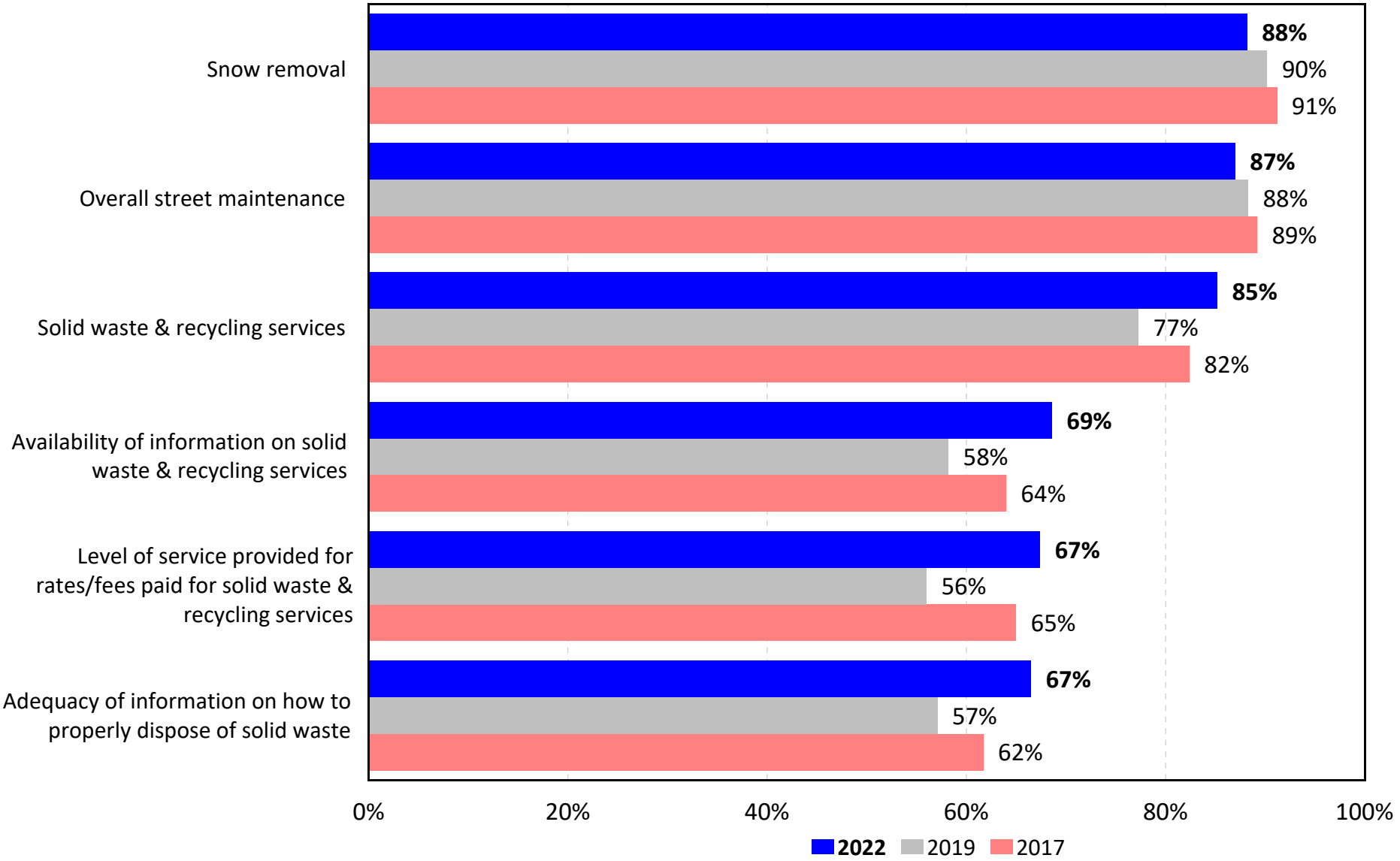
Q15b. Based on your experience with the Community Development Department, how does the process of working with the Department in Snowmass Village compare to other Jurisdictions?

by percentage of respondents who answered "Yes" to Q15 (Excluding "Don't Know")



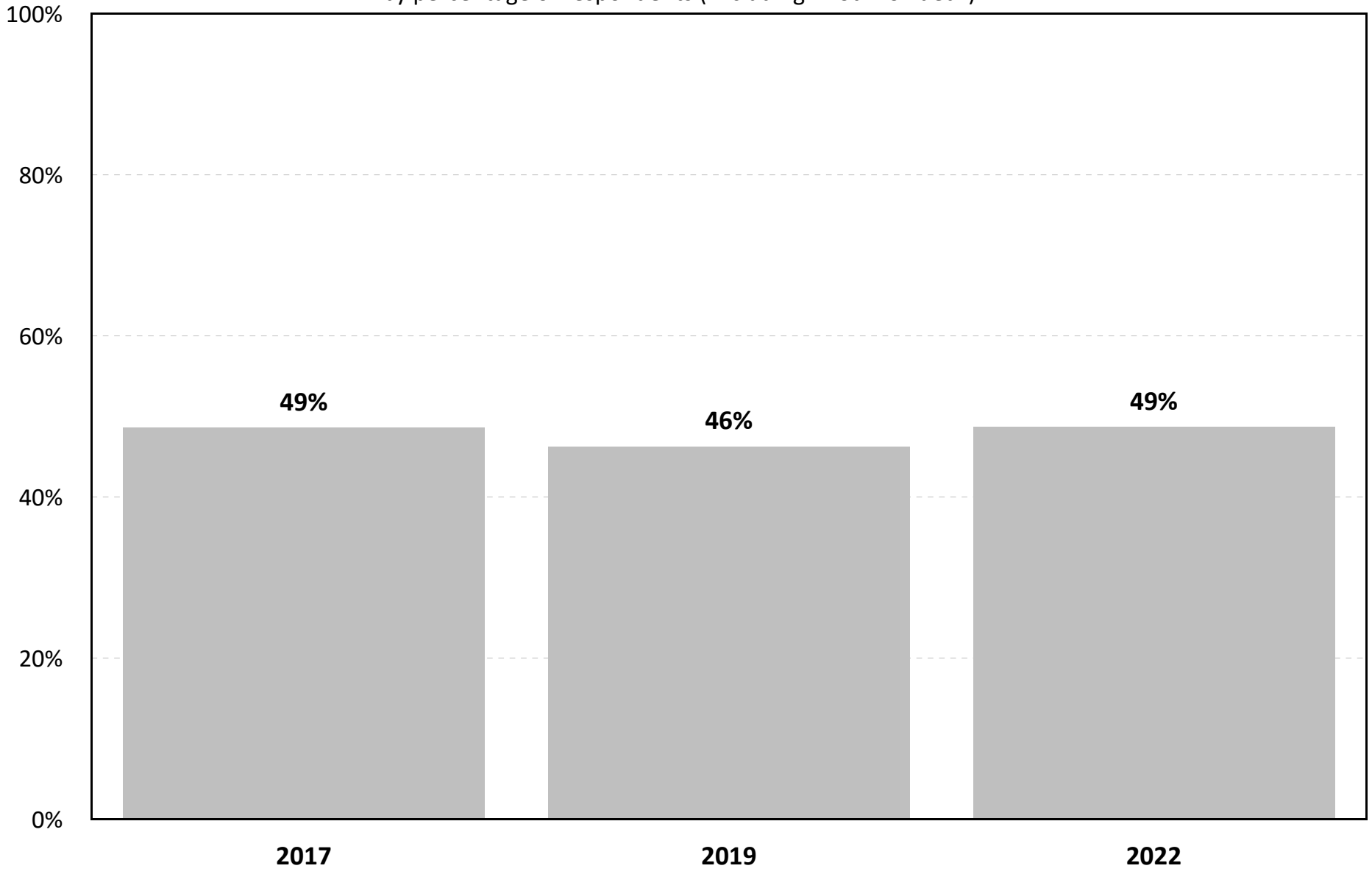
Q17. Overall Satisfaction with the Following Aspects of Public Works Services in the Town of Snowmass Village

by percentage of respondents who indicated they were "very satisfied" or "satisfied"



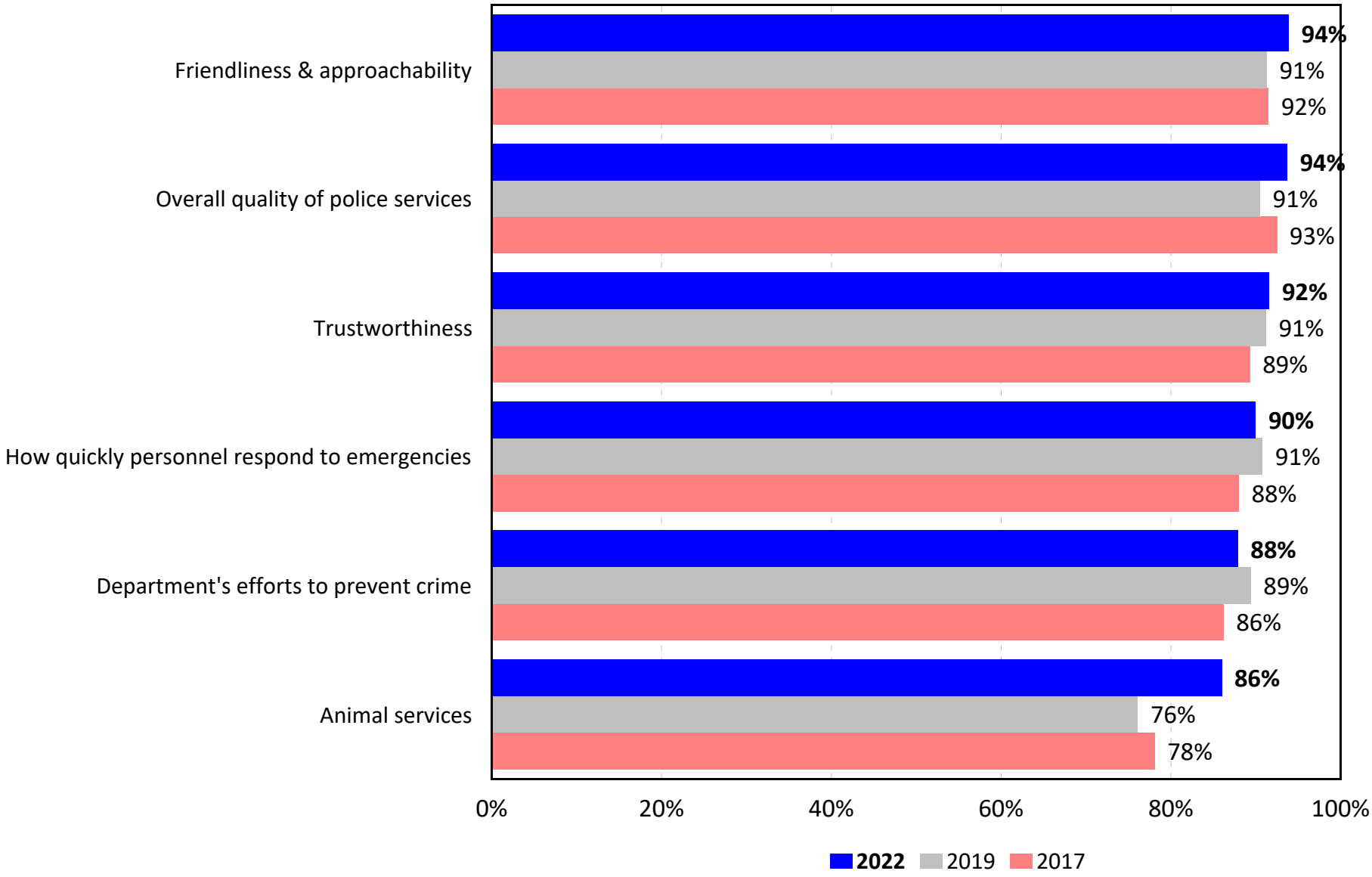
Q18. Would you be willing to incur higher solid waste rates for the addition of TOSV composting services and bins?

by percentage of respondents (Excluding "Not Provided")



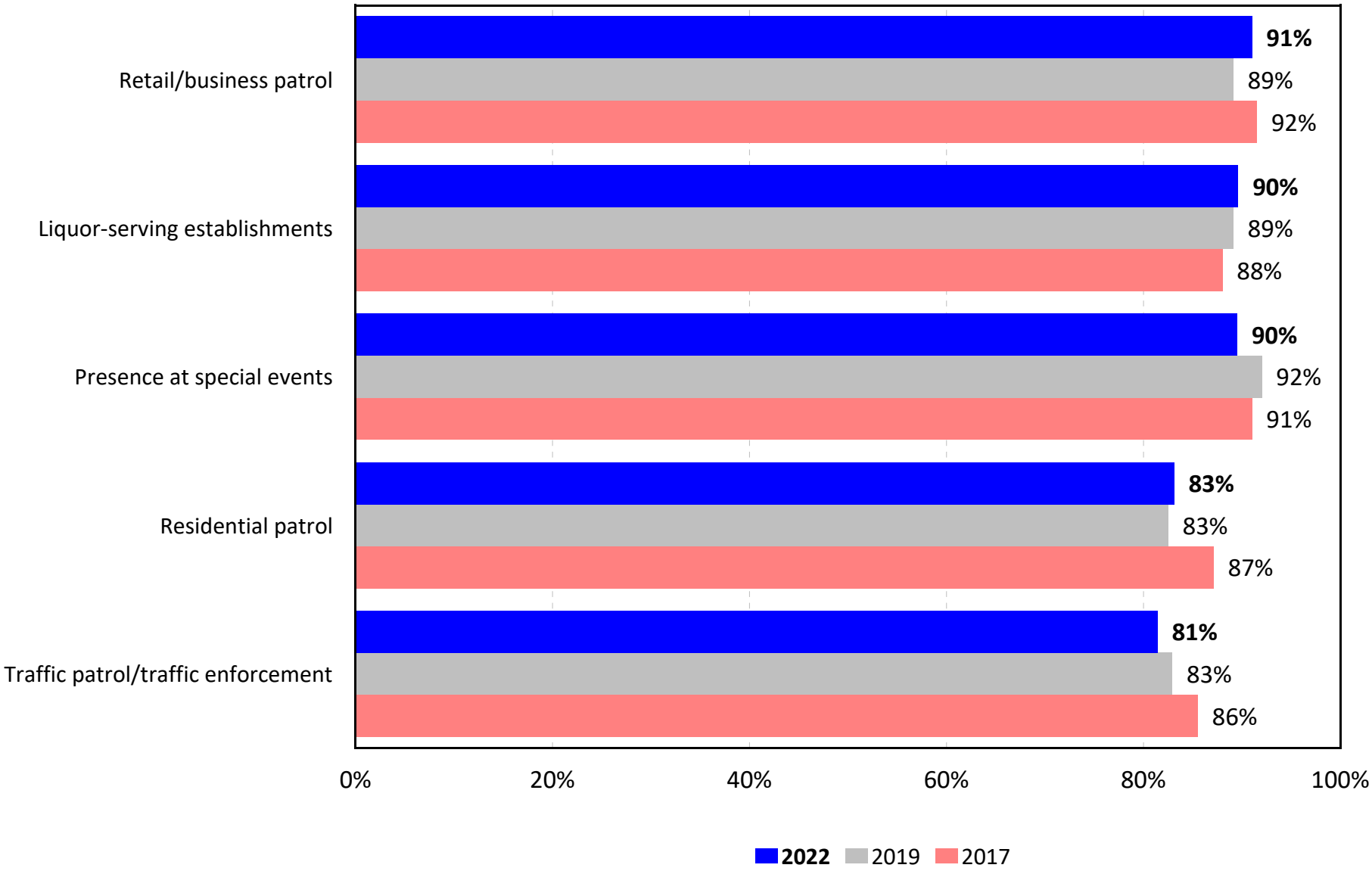
Q24. Overall Satisfaction with the Following Aspects of Police Services in the Town of Snowmass Village

by percentage of respondents who indicated they were "very satisfied" or "satisfied"



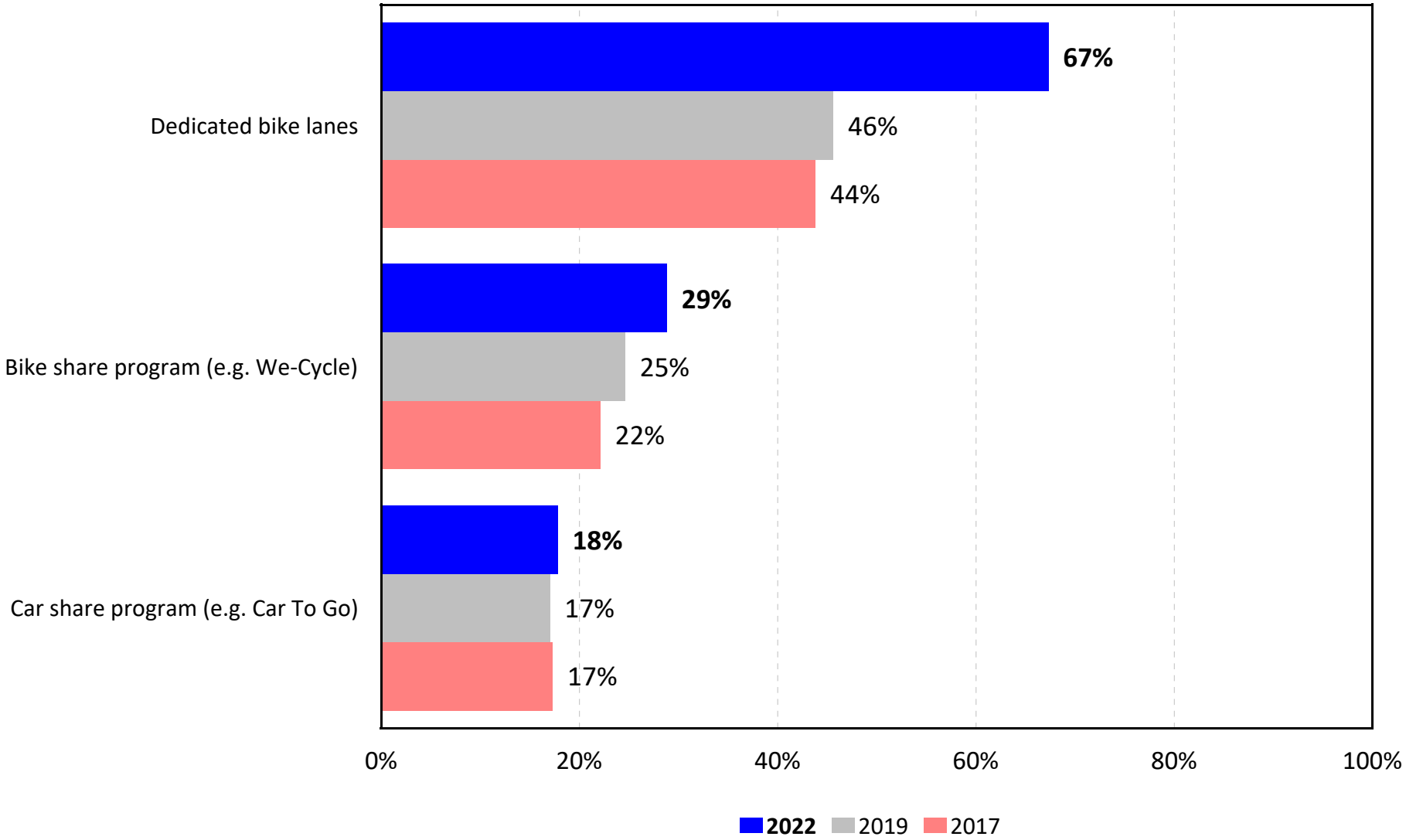
Q25. Based on experience please rate the current levels of Police presence in the following situations

by percentage of respondents who indicated the level was "just right"



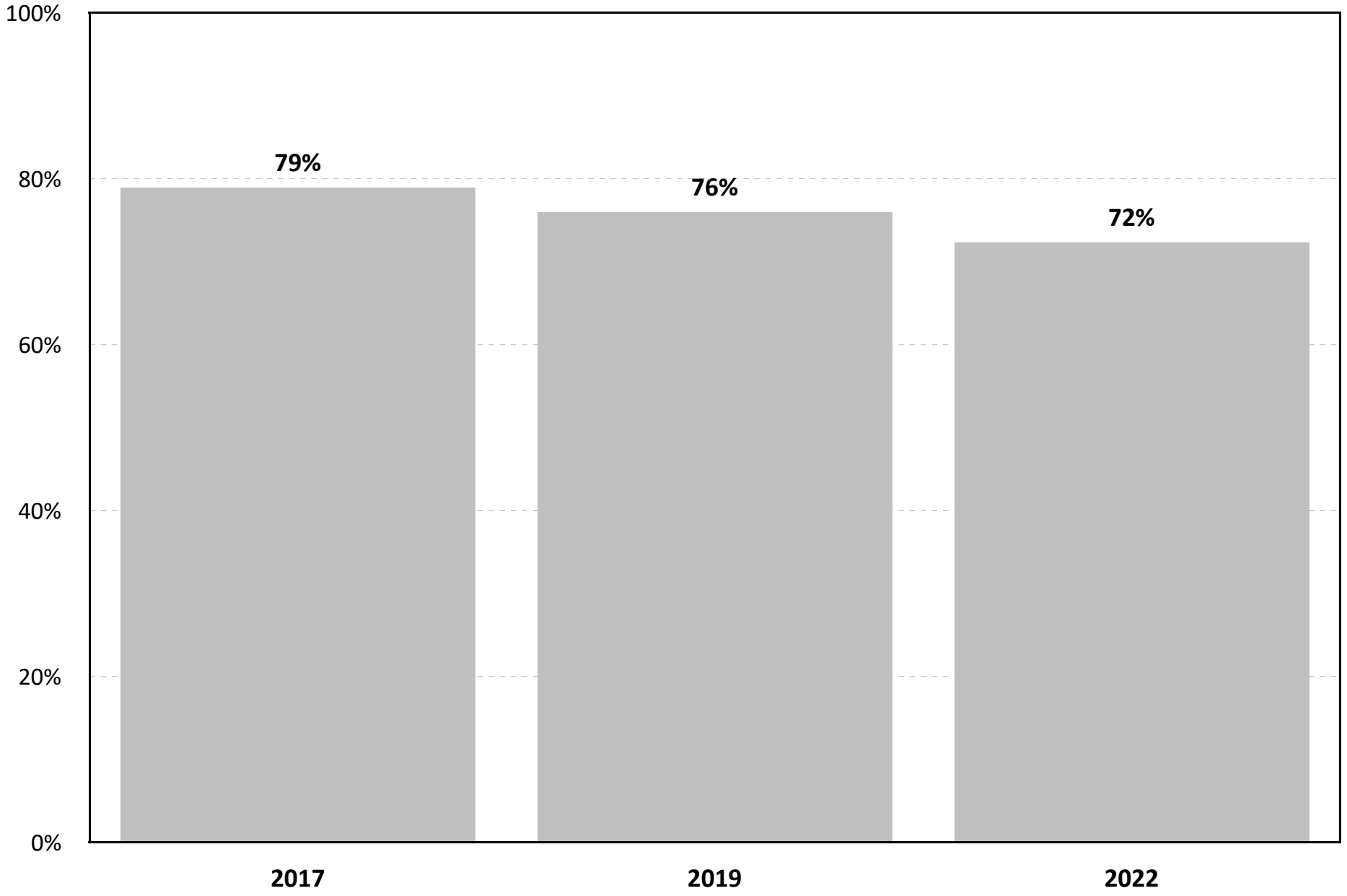
Q27. Would you utilize any of the following programs and/or transportation alternatives to driving your own vehicle if they were offered in Snowmass Village?

by percentage of respondents who said "YES"



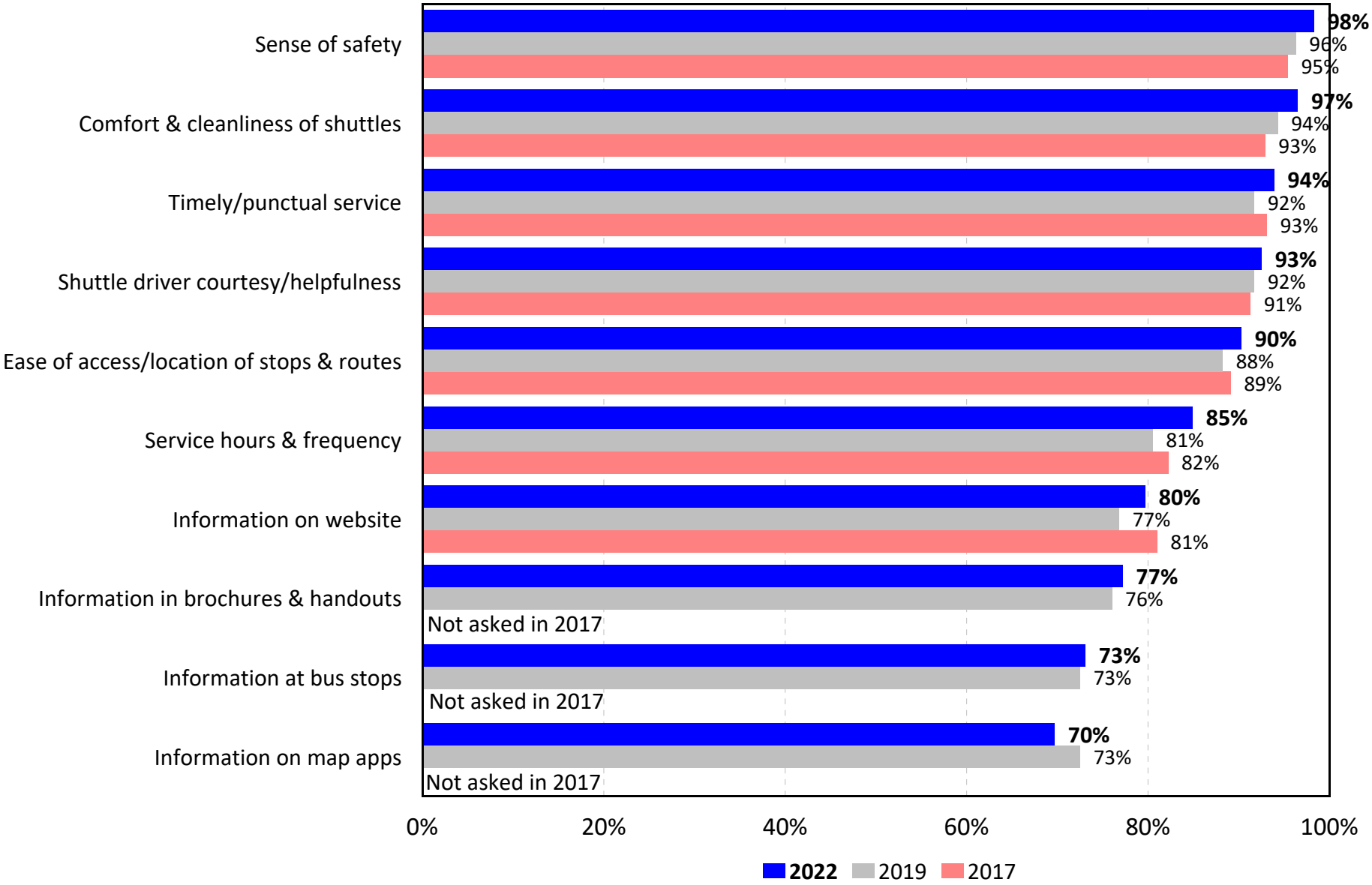
Q28. Do you ride the Village Shuttle?

by percentage of respondents who said "YES"



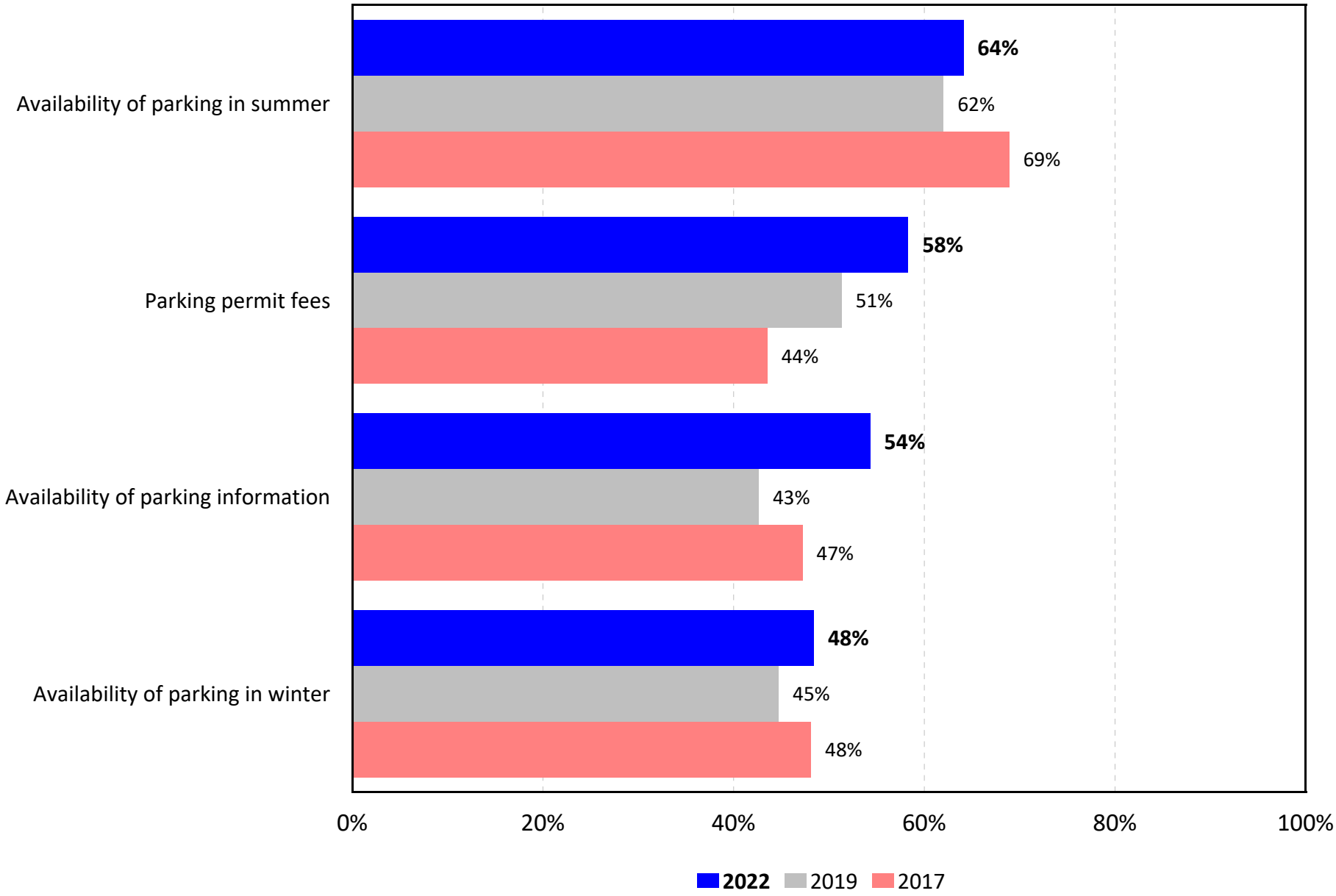
Q28a. Overall Satisfaction with the Following Aspects of Village Shuttle Services in the Town of Snowmass Village

by percentage of respondents who indicated they were "very satisfied" or "satisfied"



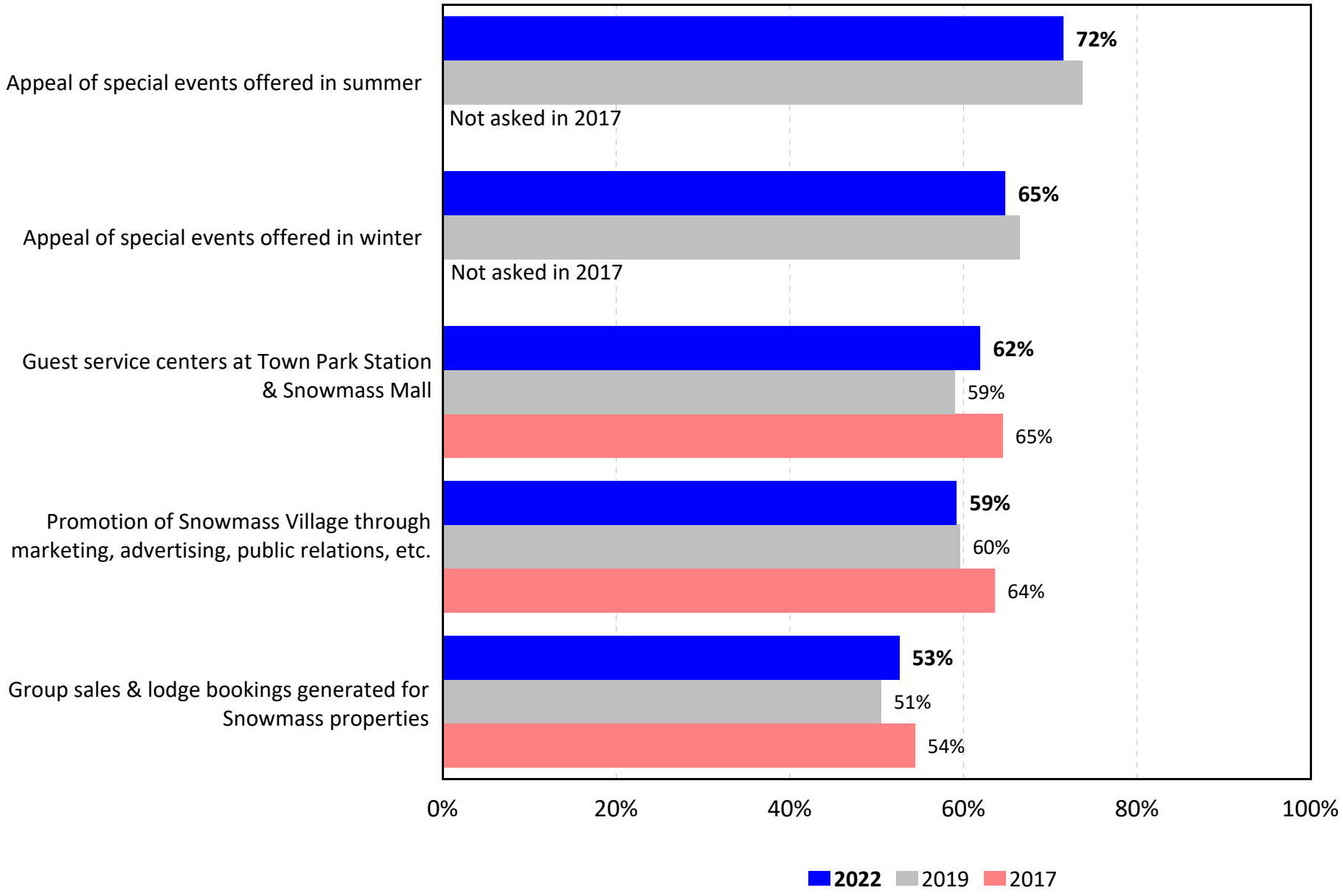
Q29. Satisfaction with Parking and Parking Management

by percentage of respondents who indicated they were "very satisfied" or "satisfied"



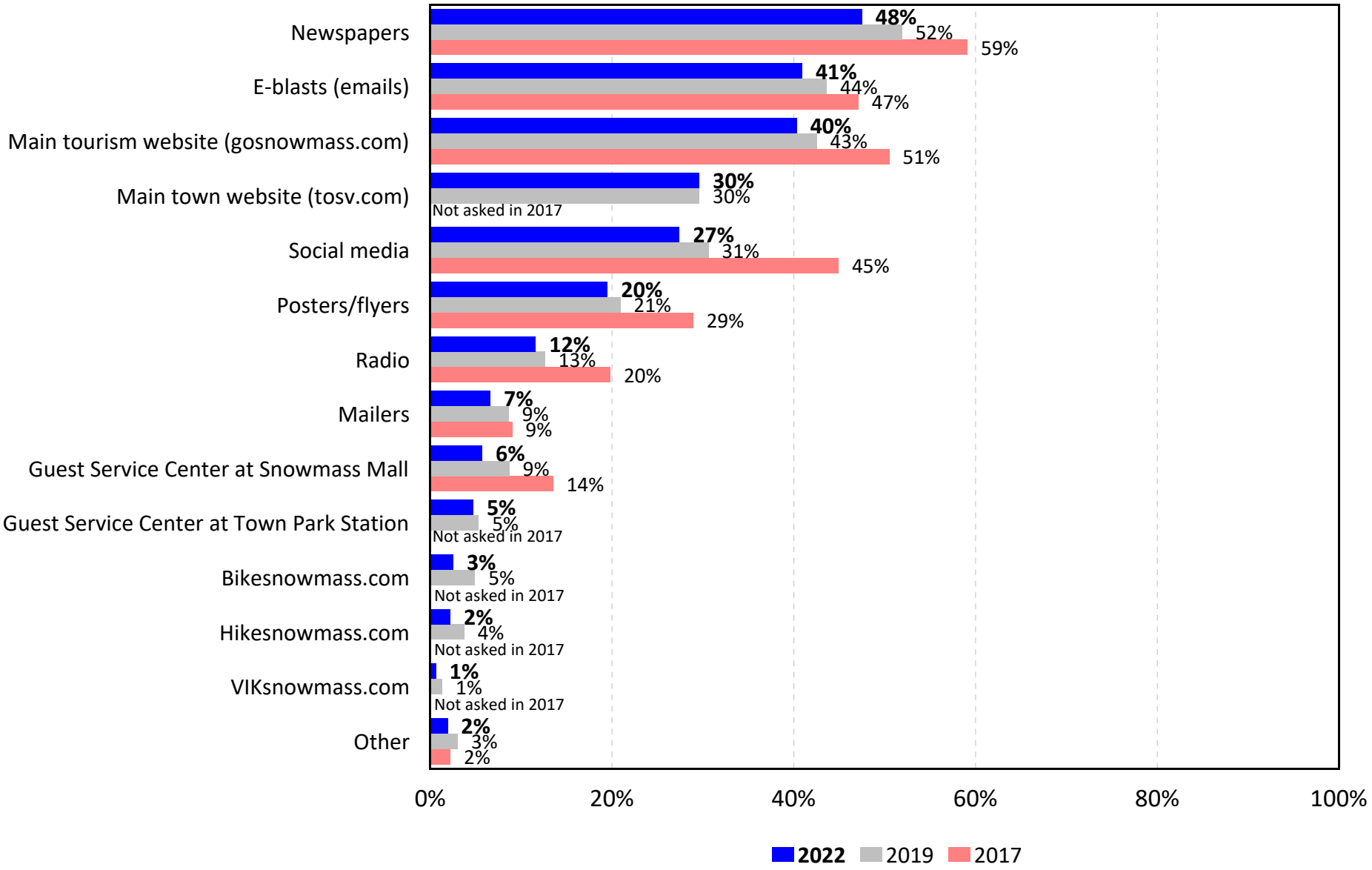
Q32. Satisfaction with the Tourism Department

by percentage of respondents who indicated they were "very satisfied" or "satisfied"



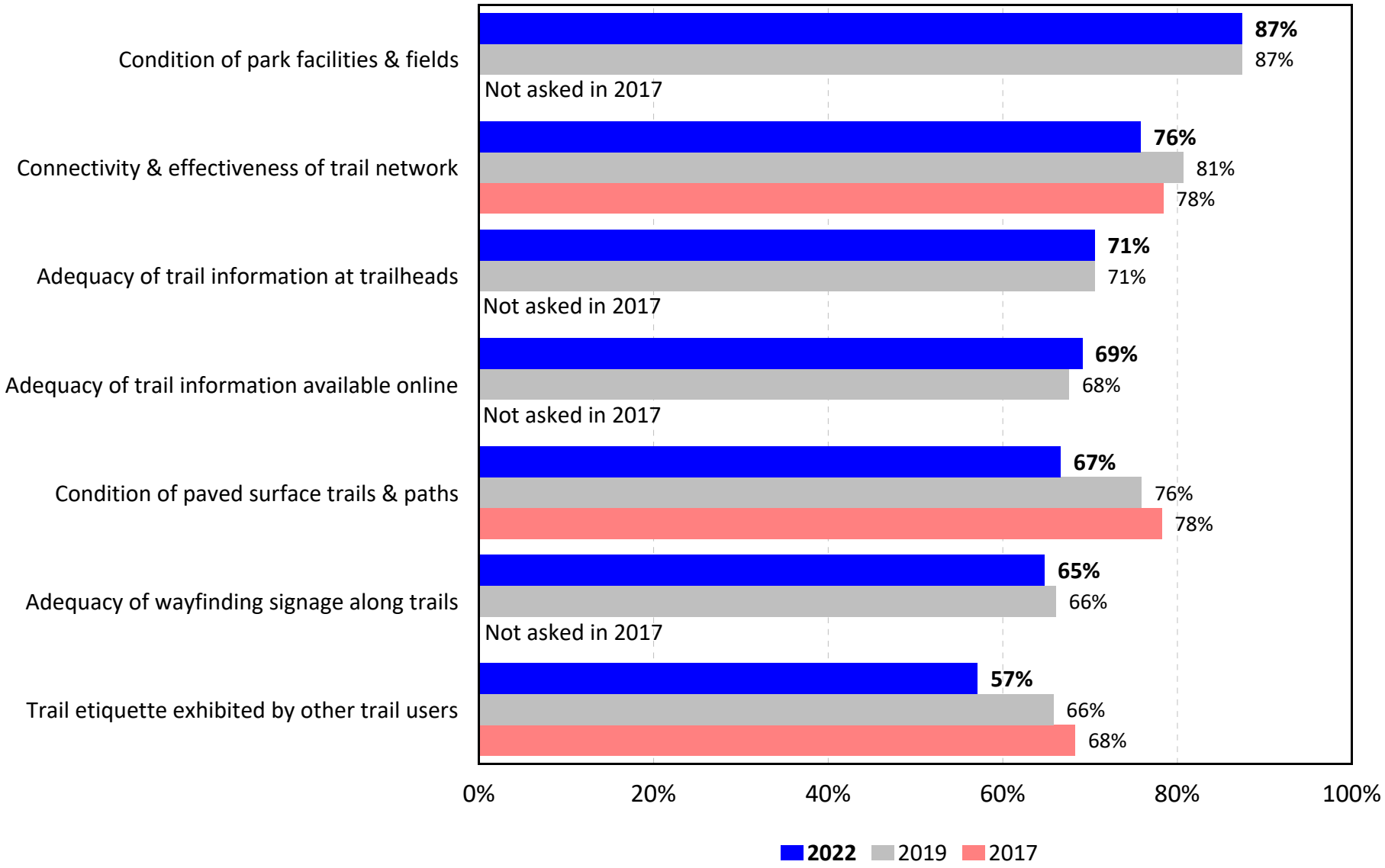
Q34. Best way for respondents to receive information about tourism events, local offerings, and activities

by percentage of respondents



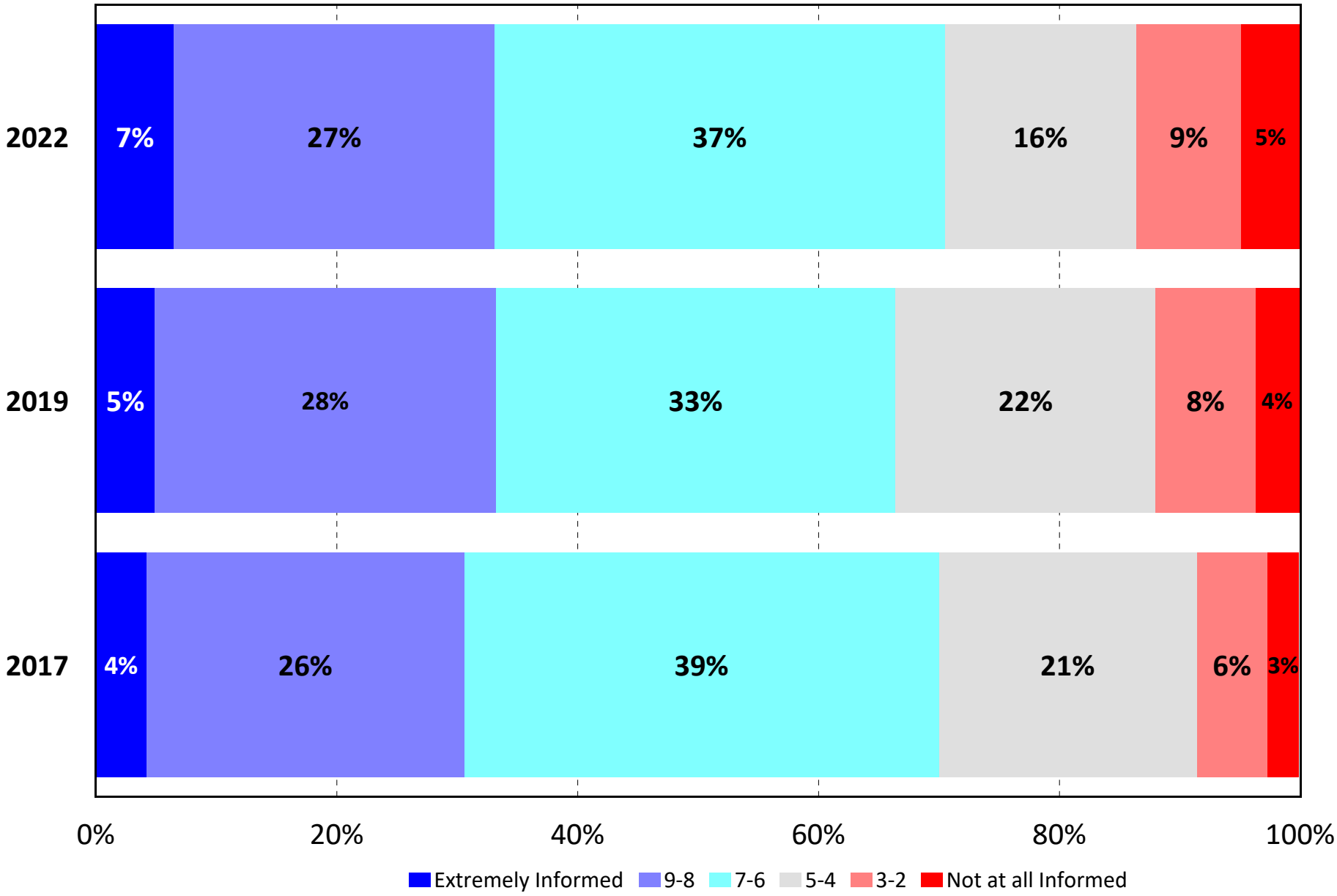
Q37. Overall Satisfaction with the Town of Snowmass Village's Trail System and Rule Enforcement

by percentage of respondents who indicated they were "very satisfied" or "satisfied"



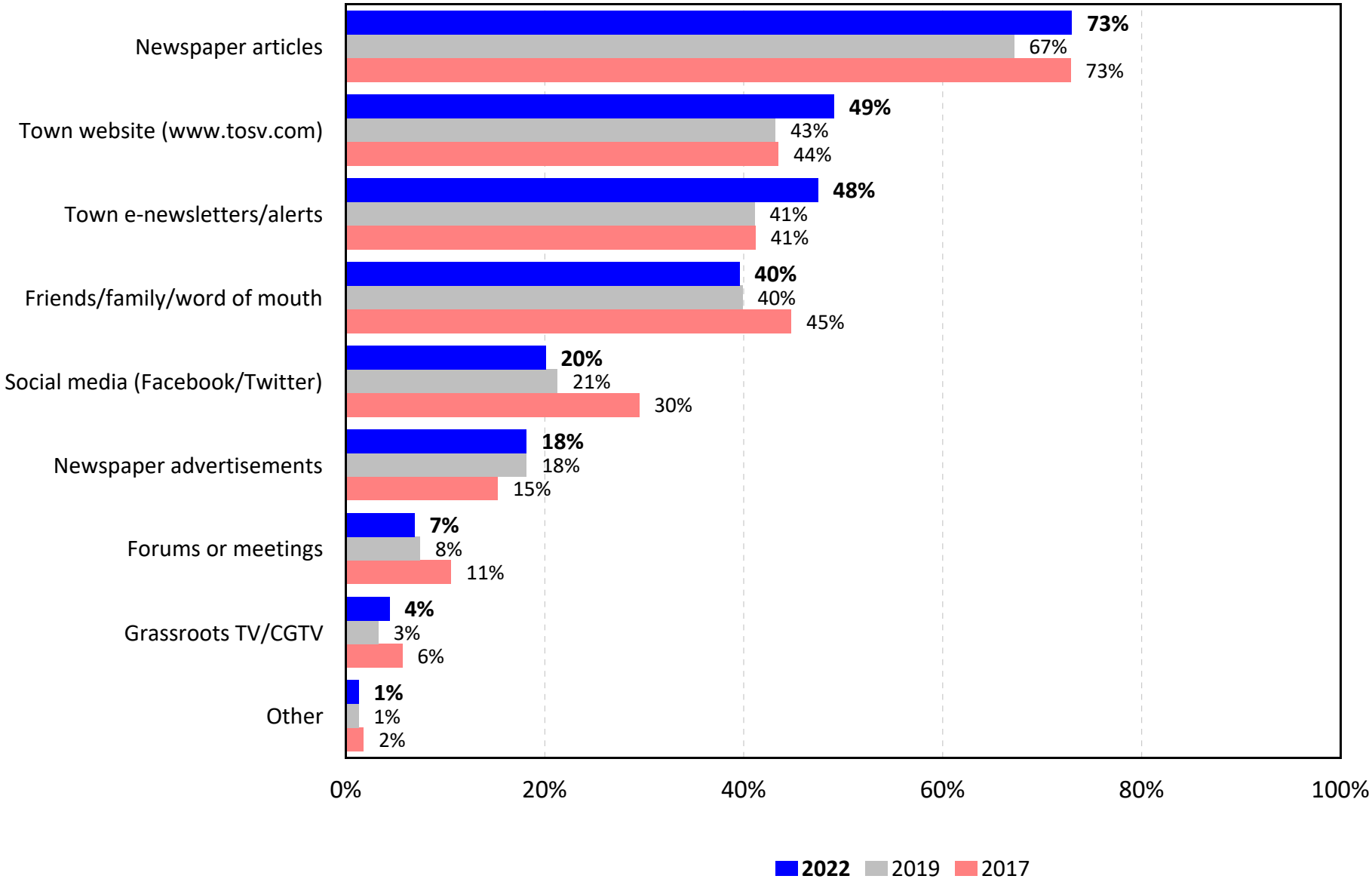
Q40. Do you feel well informed on current issues facing the town?

by percentage of respondents



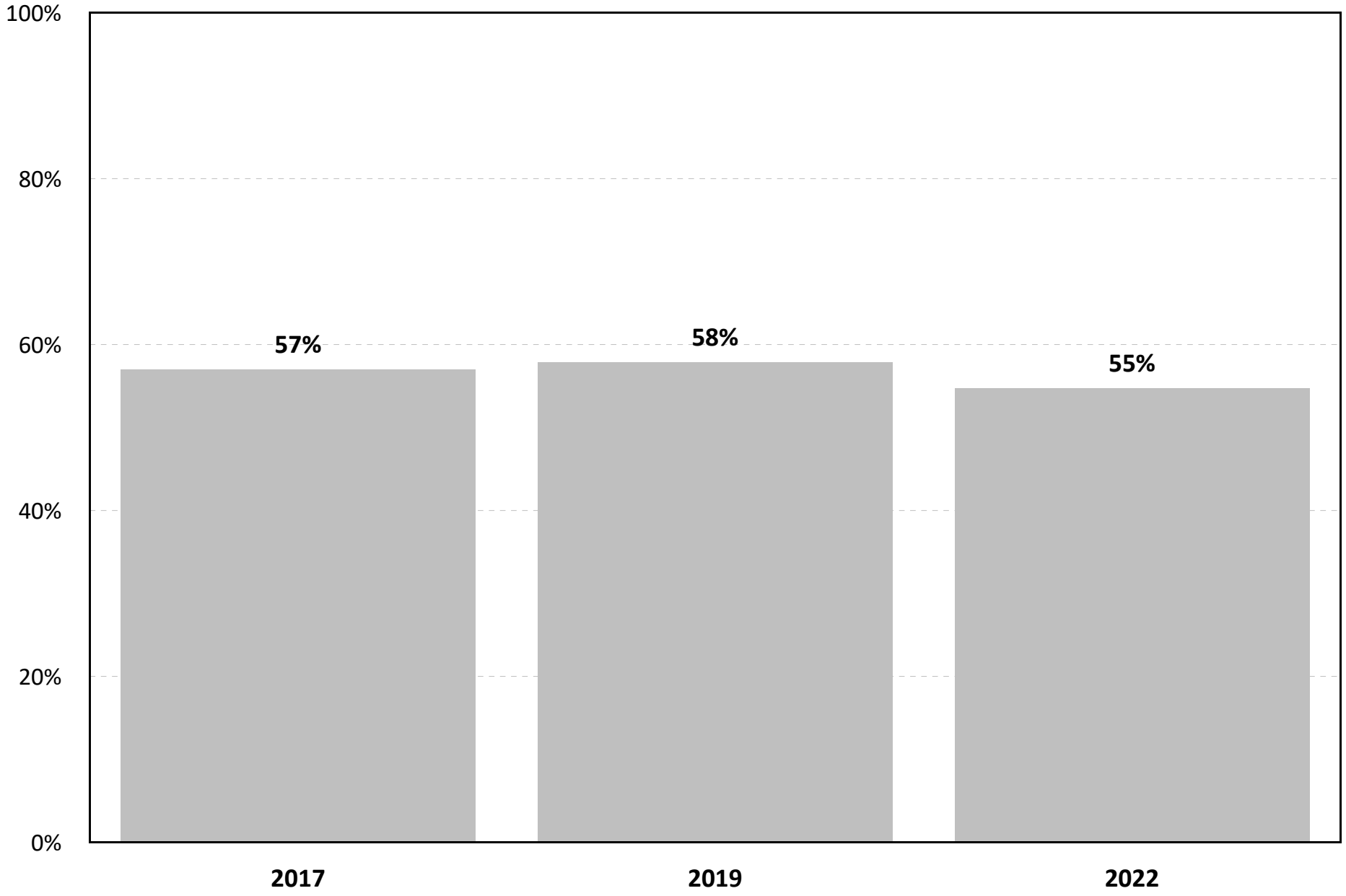
Q41. How Respondents Currently Access Government News and Information

by percentage of respondents



Q43. Do you feel your voice is adequately heard by the Town?

by percentage of respondents who said "YES" (Excluding "Don't Know")



4 Tabular Data

Q1. Which of the following best describes you?

Q1. Which following best describes you	Number	Percent
Guest of Snowmass Village (non-resident)	6	1.9 %
Year-round resident (10+ months per year)	228	71.7 %
Part-time resident of Snowmass Village	43	13.5 %
Roaring Fork Valley resident (outside of Snowmass Village)	34	10.7 %
Other	6	1.9 %
Not provided	1	0.3 %
Total	318	100.0 %

WITHOUT "NOT PROVIDED"

Q1. Which of the following best describes you? (without "not provided")

Q1. Which following best describes you	Number	Percent
Guest of Snowmass Village (non-resident)	6	1.9 %
Year-round resident (10+ months per year)	228	71.9 %
Part-time resident of Snowmass Village	43	13.6 %
Roaring Fork Valley resident (outside of Snowmass Village)	34	10.7 %
Other	6	1.9 %
Total	317	100.0 %

Q1-5. Other

Q1-5. Other	Number	Percent
Live in Snowmass Village	1	16.7 %
Snowmass Village employee and resident	1	16.7 %
Immigrant recently married a citizen	1	16.7 %
Social owner at Timbers Club	1	16.7 %
Full time resident	1	16.7 %
Part-time resident	1	16.7 %
Total	6	100.0 %

Q1a. Are you an employee within Snowmass Village?

Q1a. Are you employed within Snowmass Village	Number	Percent
Yes	163	51.3 %
No	155	48.7 %
Total	318	100.0 %

Q1b. Are you a business owner/operator within Snowmass Village?

Q1b. Are you a business owner/operator within Snowmass Village	Number	Percent
Yes	51	16.0 %
No	267	84.0 %
Total	318	100.0 %

Q1c. Using a scale of 1 to 5, where 5 means "Very Willing" and 1 means "Very Unwilling," please rate the level to which you would be interested in assisting with the following types of affordable/employee housing in the future.

(N=51)

	Very willing	Willing	Neutral	Unwilling	Very unwilling	Don't know
Q1c-1. Lease housing for your employees	17.6%	27.5%	15.7%	7.8%	7.8%	23.5%
Q1c-2. Construct units for employees	9.8%	19.6%	19.6%	9.8%	11.8%	29.4%
Q1c-3. Subsidize employee rents	5.9%	23.5%	23.5%	9.8%	11.8%	25.5%
Q1c-4. Provide down payments for employees	7.8%	17.6%	13.7%	19.6%	13.7%	27.5%
Q1c-5. Open spare room/second homes to workforce	5.9%	15.7%	15.7%	11.8%	15.7%	35.3%
Q1c-6. Subsidize employee mortgage payments	3.9%	9.8%	17.6%	21.6%	17.6%	29.4%

WITHOUT "DON'T KNOW"

Q1c. Using a scale of 1 to 5, where 5 means "Very Willing" and 1 means "Very Unwilling," please rate the level to which you would be interested in assisting with the following types of affordable/employee housing in the future. (without "don't know")

(N=51)

	Very willing	Willing	Neutral	Unwilling	Very unwilling
Q1c-1. Lease housing for your employees	23.1%	35.9%	20.5%	10.3%	10.3%
Q1c-2. Construct units for employees	13.9%	27.8%	27.8%	13.9%	16.7%
Q1c-3. Subsidize employee rents	7.9%	31.6%	31.6%	13.2%	15.8%
Q1c-4. Provide down payments for employees	10.8%	24.3%	18.9%	27.0%	18.9%
Q1c-5. Open spare room/second homes to workforce	9.1%	24.2%	24.2%	18.2%	24.2%
Q1c-6. Subsidize employee mortgage payments	5.6%	13.9%	25.0%	30.6%	25.0%

Q2. Overall, do you feel that the sense of community in Snowmass Village is:

Q2. What is the overall sense of community in Snowmass Village	Number	Percent
Improving	47	14.8 %
Getting worse	120	37.7 %
Staying the same	115	36.2 %
Don't know/no opinion	36	11.3 %
Total	318	100.0 %

WITHOUT "DON'T KNOW / NO OPINION"

Q2. Overall, do you feel that the sense of community in Snowmass Village is: (without "don't know/no opinion")

Q2. What is the overall sense of community in Snowmass Village	Number	Percent
Improving	47	16.7 %
Getting worse	120	42.6 %
Staying the same	115	40.8 %
Total	282	100.0 %

Q3. Town Council Strategic Goals: Please indicate how important each of the following Town Council Strategic Goals are to you when planning the Town's future using a scale of 1 to 5, where 5 means "Extremely Important" and 1 means "Not Important."

(N=318)

	Extremely important	Very important	Important	Less important	Not important	Don't know
Q3-1. Create more opportunities for effective communication & community engagement	22.6%	28.9%	36.8%	7.2%	0.6%	3.8%
Q3-2. Working regionally with local partners to solve significant issues (e.g., transit, housing)	44.7%	29.6%	19.8%	3.5%	0.9%	1.6%
Q3-3. Increase amount of affordable workforce & senior housing in the Village	46.2%	23.3%	17.9%	8.2%	2.5%	1.9%
Q3-4. Improve Town's resiliency & environmental sustainability	30.5%	28.9%	23.0%	10.4%	5.3%	1.9%
Q3-5. Increase amount of community spaces (i.e. library, plaza, etc.) to create more community focused interaction	19.5%	18.2%	29.9%	24.8%	5.0%	2.5%
Q3-6. Maintain & increase public safety, parking, & transit by enhancing connectivity (ability to move throughout the community)	28.0%	27.4%	28.0%	12.6%	2.2%	1.9%

WITHOUT "DON'T KNOW"

Q3. Town Council Strategic Goals: Please indicate how important each of the following Town Council Strategic Goals are to you when planning the Town's future using a scale of 1 to 5, where 5 means "Extremely Important" and 1 means "Not Important." (without "don't know")

(N=318)

	Extremely important	Very important	Important	Less important	Not important
Q3-1. Create more opportunities for effective communication & community engagement	23.5%	30.1%	38.2%	7.5%	0.7%
Q3-2. Working regionally with local partners to solve significant issues (e.g., transit, housing)	45.4%	30.0%	20.1%	3.5%	1.0%
Q3-3. Increase amount of affordable workforce & senior housing in the Village	47.1%	23.7%	18.3%	8.3%	2.6%
Q3-4. Improve Town's resiliency & environmental sustainability	31.1%	29.5%	23.4%	10.6%	5.4%
Q3-5. Increase amount of community spaces (i.e. library, plaza, etc.) to create more community focused interaction	20.0%	18.7%	30.6%	25.5%	5.2%
Q3-6. Maintain & increase public safety, parking, & transit by enhancing connectivity (ability to move throughout the community)	28.5%	27.9%	28.5%	12.8%	2.2%

Q4. Are there any topics of interest not included in the Town Council's Strategic Goals listed in Question 3 that you feel should be one of the Town's top priorities?

Q4. Are there any topics of interest not included in Town Council's Strategic Goals that should be one of Town's top priorities	Number	Percent
Yes	120	37.7 %
No	198	62.3 %
Total	318	100.0 %

Q5. Please indicate if regulations regarding homes (single-family and multi-family) rented as short-term rentals (STRs) in Snowmass Village are "Good for the Community," "Just Right," or "Not Right for the Community."

Q5. Your opinion of regulations regarding single-family/ multi-family homes rented as short-term rentals (STRs) in Snowmass Village	Number	Percent
Good for the community	75	23.6 %
Just right	67	21.1 %
Not right for the community	101	31.8 %
Don't know	75	23.6 %
Total	318	100.0 %

WITHOUT "DON'T KNOW"

Q5. Please indicate if regulations regarding homes (single-family and multi-family) rented as short-term rentals (STRs) in Snowmass Village are "Good for the Community," "Just Right," or "Not Right for the Community." (without "don't know")

Q5. Your opinion of regulations regarding single-family/ multi-family homes rented as short-term rentals (STRs) in Snowmass Village	Number	Percent
Good for the community	75	30.9 %
Just right	67	27.6 %
Not right for the community	101	41.6 %
Total	243	100.0 %

Q7. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with each of the following aspects of Town government and the Snowmass Village Community.

(N=318)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q7-1. Overall quality of services provided by Town	23.6%	54.7%	14.2%	4.4%	0.9%	2.2%
Q7-2. Overall value that you receive for your tax dollars & fees	17.6%	44.3%	21.4%	8.2%	3.5%	5.0%
Q7-3. Overall image of Town	20.8%	45.6%	20.4%	10.4%	1.3%	1.6%
Q7-4. Overall quality of life	37.4%	41.2%	14.8%	5.0%	0.9%	0.6%
Q7-5. Overall feeling of safety	57.5%	36.5%	4.1%	0.9%	0.0%	0.9%
Q7-6. Overall quality of representation you receive from Town Council	9.1%	29.6%	28.9%	13.2%	6.9%	12.3%

WITHOUT "DON'T KNOW"

Q7. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with each of the following aspects of Town government and the Snowmass Village Community. (without "don't know")

(N=318)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q7-1. Overall quality of services provided by Town	24.1%	55.9%	14.5%	4.5%	1.0%
Q7-2. Overall value that you receive for your tax dollars & fees	18.5%	46.7%	22.5%	8.6%	3.6%
Q7-3. Overall image of Town	21.1%	46.3%	20.8%	10.5%	1.3%
Q7-4. Overall quality of life	37.7%	41.5%	14.9%	5.1%	0.9%
Q7-5. Overall feeling of safety	58.1%	36.8%	4.1%	1.0%	0.0%
Q7-6. Overall quality of representation you receive from Town Council	10.4%	33.7%	33.0%	15.1%	7.9%

Q8. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with each of the following functions of the Town of Snowmass Village administration.

(N=318)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q8-1. Overall quality of service provided by Town Manager's office	12.9%	29.2%	22.6%	10.7%	1.9%	22.6%
Q8-2. Overall quality of service provided by Town Clerk's department	15.1%	37.1%	19.8%	2.5%	0.6%	24.8%
Q8-3. Availability of Town personnel to address your needs	17.9%	35.5%	19.5%	7.5%	2.2%	17.3%
Q8-4. Ease & efficiency of license application processes (business or liquor licenses)	7.2%	12.3%	16.0%	1.3%	0.0%	63.2%
Q8-5. Availability of/access to public records	5.3%	16.7%	22.3%	1.6%	0.0%	54.1%

WITHOUT "DON'T KNOW"

Q8. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with each of the following functions of the Town of Snowmass Village administration. (without "don't know")

(N=318)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q8-1. Overall quality of service provided by Town Manager's office	16.7%	37.8%	29.3%	13.8%	2.4%
Q8-2. Overall quality of service provided by Town Clerk's department	20.1%	49.4%	26.4%	3.3%	0.8%
Q8-3. Availability of Town personnel to address your needs	21.7%	43.0%	23.6%	9.1%	2.7%
Q8-4. Ease & efficiency of license application processes (business or liquor licenses)	19.7%	33.3%	43.6%	3.4%	0.0%
Q8-5. Availability of/access to public records	11.6%	36.3%	48.6%	3.4%	0.0%

Q10. Do you own or rent your residence (Snowmass Village Residents only)?

Q10. Do you own or rent your residence	Number	Percent
Own free-market unit	150	47.2 %
Own deed-restricted unit	52	16.4 %
Own a "fractional" unit	1	0.3 %
Rent free-market unit	9	2.8 %
Rent Town-owned unit	43	13.5 %
Not a TOSV resident	33	10.4 %
Other	7	2.2 %
Not provided	23	7.2 %
Total	318	100.0 %

WITHOUT "NOT PROVIDED"

Q10. Do you own or rent your residence (Snowmass Village Residents only)? (without "not provided")

Q10. Do you own or rent your residence	Number	Percent
Own free-market unit	150	50.8 %
Own deed-restricted unit	52	17.6 %
Own a "fractional" unit	1	0.3 %
Rent free-market unit	9	3.1 %
Rent Town-owned unit	43	14.6 %
Not a TOSV resident	33	11.2 %
Other	7	2.4 %
Total	295	100.0 %

Q10-7. Other

Q10-7. Other	Number	Percent
Caretaker provides housing	1	14.3 %
Onsite employee housing owned by the company	1	14.3 %
Rent employee housing	1	14.3 %
Social member at Timbers Club	1	14.3 %
Own a fee simple house	1	14.3 %
I own a free market house and I rent a free market townhouse	1	14.3 %
Live in Old Snowmass and therefore visit Snowmass Village frequently	1	14.3 %
Total	7	100.0 %

Q11. How satisfied are you with your current residence?

Q11. How satisfied are you with your current residence	Number	Percent
Very satisfied	166	52.2 %
Satisfied	81	25.5 %
Neutral	25	7.9 %
Dissatisfied	13	4.1 %
Very dissatisfied	4	1.3 %
Not provided	29	9.1 %
Total	318	100.0 %

WITHOUT "NOT PROVIDED"

Q11. How satisfied are you with your current residence? (without "not provided")

Q11. How satisfied are you with your current residence	Number	Percent
Very satisfied	166	57.4 %
Satisfied	81	28.0 %
Neutral	25	8.7 %
Dissatisfied	13	4.5 %
Very dissatisfied	4	1.4 %
Total	289	100.0 %

Q12. Using a scale of 1 to 5, where 5 means "Extremely Important" and 1 means "Not Important," please rate the level of importance you feel for the Town to build the following types of affordable housing options within Snowmass Village.

(N=318)

	Extremely important	Very important	Important	Less important	Not important	Don't know
Q12-1. Single family deed-restricted homes	28.6%	11.3%	19.5%	17.9%	12.6%	10.1%
Q12-2. Deed-restricted townhomes/duplexes	29.6%	18.9%	22.6%	14.2%	6.3%	8.5%
Q12-3. Deed-restricted condominiums	29.6%	18.2%	24.2%	12.3%	6.6%	9.1%
Q12-4. Multi-family/apartment rental units	27.4%	22.3%	23.0%	7.9%	9.1%	10.4%
Q12-5. Senior housing	16.0%	13.8%	23.3%	21.1%	15.1%	10.7%
Q12-6. Seasonal workforce housing	29.9%	22.3%	27.0%	9.1%	5.7%	6.0%

WITHOUT "DON'T KNOW"

Q12. Using a scale of 1 to 5, where 5 means "Extremely Important" and 1 means "Not Important," please rate the level of importance you feel for the Town to build the following types of affordable housing options within Snowmass Village. (without "don't know")

(N=318)

	Extremely important	Very important	Important	Less important	Not important
Q12-1. Single family deed-restricted homes	31.8%	12.6%	21.7%	19.9%	14.0%
Q12-2. Deed-restricted townhomes/duplexes	32.3%	20.6%	24.7%	15.5%	6.9%
Q12-3. Deed-restricted condominiums	32.5%	20.1%	26.6%	13.5%	7.3%
Q12-4. Multi-family/apartment rental units	30.5%	24.9%	25.6%	8.8%	10.2%
Q12-5. Senior housing	18.0%	15.5%	26.1%	23.6%	16.9%
Q12-6. Seasonal workforce housing	31.8%	23.7%	28.8%	9.7%	6.0%

Q13. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following items regarding Town rental & deed-restricted housing.

(N=318)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q13-1. Quality of housing	11.0%	23.6%	19.5%	7.5%	1.6%	36.8%
Q13-2. Level of service & unit upkeep	6.9%	19.8%	18.9%	6.6%	3.5%	44.3%
Q13-3. Lottery Process	3.8%	18.9%	18.2%	6.9%	8.8%	43.4%
Q13-4. Requirements for continued occupancy (i.e., full-time employment, residency requirements)	11.9%	23.9%	14.8%	9.1%	7.5%	32.7%
Q13-5. Homeowner's associations (for deed-restricted properties only)	3.5%	16.0%	15.7%	5.7%	4.7%	54.4%

WITHOUT "DON'T KNOW"

Q13. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following items regarding Town rental & deed-restricted housing. (without "don't know")

(N=318)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q13-1. Quality of housing	17.4%	37.3%	30.8%	11.9%	2.5%
Q13-2. Level of service & unit upkeep	12.4%	35.6%	33.9%	11.9%	6.2%
Q13-3. Lottery Process	6.7%	33.3%	32.2%	12.2%	15.6%
Q13-4. Requirements for continued occupancy (i.e., full-time employment, residency requirements)	17.8%	35.5%	22.0%	13.6%	11.2%
Q13-5. Homeowner's associations (for deed-restricted properties only)	7.6%	35.2%	34.5%	12.4%	10.3%

Q15. Have you utilized Community Development Department services (building and planning) within the past 12 months?

Q15. Have you utilized Community Development Department services within past 12 months	Number	Percent
Yes	41	12.9 %
No	277	87.1 %
Total	318	100.0 %

Q15a. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with each of the following aspects of the Community Development Department.

(N=41)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q15a-1. Courtesy of staff	51.2%	29.3%	9.8%	2.4%	2.4%	4.9%
Q15a-2. Fairness of staff	48.8%	19.5%	12.2%	9.8%	0.0%	9.8%
Q15a-3. Adequacy of staffing in the department	26.8%	26.8%	22.0%	12.2%	0.0%	12.2%
Q15a-4. Timeliness & efficiency	36.6%	29.3%	19.5%	7.3%	4.9%	2.4%
Q15a-5. Providing clear expectations of the process	26.8%	29.3%	17.1%	9.8%	4.9%	12.2%
Q15a-6. Amount of information required in applications	14.6%	34.1%	17.1%	12.2%	4.9%	17.1%
Q15a-7. Electronic permit application process	12.2%	24.4%	19.5%	2.4%	2.4%	39.0%

WITHOUT "DON'T KNOW"

Q15a. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with each of the following aspects of the Community Development Department. (without "don't know")

(N=41)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q15a-1. Courtesy of staff	53.8%	30.8%	10.3%	2.6%	2.6%
Q15a-2. Fairness of staff	54.1%	21.6%	13.5%	10.8%	0.0%
Q15a-3. Adequacy of staffing in the department	30.6%	30.6%	25.0%	13.9%	0.0%
Q15a-4. Timeliness & efficiency	37.5%	30.0%	20.0%	7.5%	5.0%
Q15a-5. Providing clear expectations of the process	30.6%	33.3%	19.4%	11.1%	5.6%
Q15a-6. Amount of information required in applications	17.6%	41.2%	20.6%	14.7%	5.9%
Q15a-7. Electronic permit application process	20.0%	40.0%	32.0%	4.0%	4.0%

Q15b. Based on your experience with the Community Development Department, how does the process of working with the Department in Snowmass Village compare to other Jurisdictions? Snowmass Village is...

Q15b. How does the process of working with Community Development Department in Snowmass Village compare to other Jurisdictions	Number	Percent
Better	17	41.5 %
Same	9	22.0 %
Worse	2	4.9 %
Don't know/no opinion	13	31.7 %
Total	41	100.0 %

WITHOUT "DON'T KNOW / NO OPINION"

Q15b. Based on your experience with the Community Development Department, how does the process of working with the Department in Snowmass Village compare to other Jurisdictions? Snowmass Village is... (without "don't know/no opinion")

Q15b. How does the process of working with Community Development Department in Snowmass Village compare to other Jurisdictions	Number	Percent
Better	17	60.7 %
Same	9	32.1 %
Worse	2	7.1 %
Total	28	100.0 %

Q17. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with each of the following aspects of Public Works services in the Town of Snowmass Village.

(N=318)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q17-1. Overall street maintenance	32.1%	54.4%	7.5%	4.4%	0.9%	0.6%
Q17-2. Snow removal	39.3%	45.3%	6.3%	3.8%	1.3%	4.1%
Q17-3. Solid waste & recycling services	36.5%	45.0%	7.9%	5.3%	0.9%	4.4%
Q17-4. Availability of information on solid waste & recycling services	23.6%	35.5%	18.6%	7.2%	1.3%	13.8%
Q17-5. Adequacy of information on how to properly dispose of solid waste	21.4%	35.5%	17.6%	8.8%	2.2%	14.5%
Q17-6. Level of service provided for rates/fees paid for solid waste & recycling services	17.3%	36.5%	19.2%	4.1%	2.8%	20.1%

WITHOUT "DON'T KNOW"

Q17. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with each of the following aspects of Public Works services in the Town of Snowmass Village. (without "don't know")

(N=318)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q17-1. Overall street maintenance	32.3%	54.7%	7.6%	4.4%	0.9%
Q17-2. Snow removal	41.0%	47.2%	6.6%	3.9%	1.3%
Q17-3. Solid waste & recycling services	38.2%	47.0%	8.2%	5.6%	1.0%
Q17-4. Availability of information on solid waste & recycling services	27.4%	41.2%	21.5%	8.4%	1.5%
Q17-5. Adequacy of information on how to properly dispose of solid waste	25.0%	41.5%	20.6%	10.3%	2.6%
Q17-6. Level of service provided for rates/ fees paid for solid waste & recycling services	21.7%	45.7%	24.0%	5.1%	3.5%

Q18. Composting in Snowmass Village: The Town is currently piloting composting services for residents. Would you be willing to incur higher solid waste rates for the addition of TOSV composting services and bins?

Q18. Would you be willing to incur higher solid waste rates for addition of TOSV composting services & bins	Number	Percent
Yes	131	41.2 %
No	138	43.4 %
Not provided	49	15.4 %
Total	318	100.0 %

WITHOUT "NOT PROVIDED"

Q18. Composting in Snowmass Village: The Town is currently piloting composting services for residents. Would you be willing to incur higher solid waste rates for the addition of TOSV composting services and bins? (without "not provided")

Q18. Would you be willing to incur higher solid waste rates for addition of TOSV composting services & bins	Number	Percent
Yes	131	48.7 %
No	138	51.3 %
Total	269	100.0 %

Q19. When driving or riding in an automobile, please rate your level of satisfaction with the following intersections using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=318)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q19-1. Brush Creek & Wood Rd. Roundabout	33.3%	51.9%	8.5%	4.1%	0.9%	1.3%
Q19-2. Wood Rd. & Carriage Way (mini roundabout)	8.8%	32.7%	17.9%	18.2%	19.8%	2.5%
Q19-3. Brush Creek Rd. & Owl Creek Rd. (single stop sign)	10.4%	31.8%	16.7%	21.4%	18.6%	1.3%
Q19-4. Brush Creek Rd. at Town Park Station/Rodeo	26.1%	55.7%	11.3%	3.5%	0.9%	2.5%
Q19-5. Brush Creek & Faraway Rd.	15.7%	48.7%	21.4%	8.5%	2.5%	3.1%
Q19-6. Brush Creek & Sinclair Rd.	16.7%	50.9%	22.6%	5.7%	0.9%	3.1%

WITHOUT "DON'T KNOW"

Q19. When driving or riding in an automobile, please rate your level of satisfaction with the following intersections using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

(N=318)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q19-1. Brush Creek & Wood Rd. Roundabout	33.8%	52.5%	8.6%	4.1%	1.0%
Q19-2. Wood Rd. & Carriage Way (mini roundabout)	9.0%	33.5%	18.4%	18.7%	20.3%
Q19-3. Brush Creek Rd. & Owl Creek Rd. (single stop sign)	10.5%	32.2%	16.9%	21.7%	18.8%
Q19-4. Brush Creek Rd. at Town Park Station/ Rodeo	26.8%	57.1%	11.6%	3.5%	1.0%
Q19-5. Brush Creek & Faraway Rd.	16.2%	50.3%	22.1%	8.8%	2.6%
Q19-6. Brush Creek & Sinclair Rd.	17.2%	52.6%	23.4%	5.8%	1.0%

Q20. When walking or biking, please rate your level of satisfaction with the following intersections using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=318)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q20-1. Brush Creek & Wood Rd. Roundabout	20.4%	40.9%	18.2%	4.7%	2.2%	13.5%
Q20-2. Wood Rd. & Carriage Way (mini roundabout)	10.1%	32.4%	22.3%	11.9%	7.9%	15.4%
Q20-3. Brush Creek Rd. & Owl Creek Rd. (single stop sign)	10.1%	33.6%	20.8%	14.8%	8.5%	12.3%
Q20-4. Brush Creek Rd. at Town Park Station/Rodeo	17.0%	50.9%	15.4%	3.5%	1.9%	11.3%
Q20-5. Brush Creek & Faraway Rd.	11.6%	39.0%	25.5%	5.0%	1.9%	17.0%
Q20-6. Brush Creek & Sinclair Rd.	11.3%	40.6%	25.5%	2.8%	2.5%	17.3%

WITHOUT "DON'T KNOW"

Q20. When walking or biking, please rate your level of satisfaction with the following intersections using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

(N=318)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q20-1. Brush Creek & Wood Rd. Roundabout	23.6%	47.3%	21.1%	5.5%	2.5%
Q20-2. Wood Rd. & Carriage Way (mini roundabout)	11.9%	38.3%	26.4%	14.1%	9.3%
Q20-3. Brush Creek Rd. & Owl Creek Rd. (single stop sign)	11.5%	38.4%	23.7%	16.8%	9.7%
Q20-4. Brush Creek Rd. at Town Park Station/ Rodeo	19.1%	57.4%	17.4%	3.9%	2.1%
Q20-5. Brush Creek & Faraway Rd.	14.0%	47.0%	30.7%	6.1%	2.3%
Q20-6. Brush Creek & Sinclair Rd.	13.7%	49.0%	30.8%	3.4%	3.0%

Q21. Which traffic calming measure(s) currently used in Snowmass Village do you find acceptable for improving overall traffic flow and safety in Snowmass Village? And which techniques, if any, would you prefer NOT be used in Snowmass Village?

(N=318)

	Acceptable measure	Not acceptable measure	Don't know
Q21-1. Stop sign(s)	81.4%	11.3%	7.2%
Q21-2. Yield sign(s)	76.4%	13.2%	10.4%
Q21-3. Roundabout(s)	83.6%	10.1%	6.3%
Q21-4. Reduced speed limits	73.0%	15.4%	11.6%
Q21-5. Acceleration/de-acceleration lanes	66.0%	13.8%	20.1%
Q21-6. Crosswalks	90.6%	3.1%	6.3%
Q21-7. Pedestrian activated rapid flashing beacons at crosswalks	89.6%	5.0%	5.3%
Q21-8. Pedestrian islands/landscaped medians	79.6%	9.7%	10.7%

WITHOUT "DON'T KNOW"

Q21. Which traffic calming measure(s) currently used in Snowmass Village do you find acceptable for improving overall traffic flow and safety in Snowmass Village? And which techniques, if any, would you prefer NOT be used in Snowmass Village? (without "don't know")

(N=318)

	Acceptable measure	Not acceptable measure
Q21-1. Stop sign(s)	87.8%	12.2%
Q21-2. Yield sign(s)	85.3%	14.7%
Q21-3. Roundabout(s)	89.3%	10.7%
Q21-4. Reduced speed limits	82.6%	17.4%
Q21-5. Acceleration/de-acceleration lanes	82.7%	17.3%
Q21-6. Crosswalks	96.6%	3.4%
Q21-7. Pedestrian activated rapid flashing beacons at crosswalks	94.7%	5.3%
Q21-8. Pedestrian islands/landscaped medians	89.1%	10.9%

Q22. Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Oppose," please rate your level of support to construct sidewalks/pedestrian walkways at the following locations.

(N=318)

	Strongly support	Support	Neutral	Oppose	Strongly oppose	Don't know
Q22-1. Brush Creek Rd.-Owl Creek Rd. to Faraway Rd.	36.8%	27.7%	14.5%	8.5%	3.5%	9.1%
Q22-2. Brush Creek Rd.-Faraway Rd. to Wood Rd.	32.4%	27.4%	16.4%	11.3%	3.1%	9.4%
Q22-3. Brush Creek Rd.-Wood Rd. to Mountain View	32.7%	23.3%	21.4%	6.9%	1.9%	13.8%
Q22-4. Brush Creek Rd.-Mountain View to Snowmass Mall	37.1%	26.1%	16.7%	5.7%	1.9%	12.6%

WITHOUT "DON'T KNOW"

Q22. Using a scale of 1 to 5, where 5 means "Strongly Support" and 1 means "Strongly Oppose," please rate your level of support to construct sidewalks/pedestrian walkways at the following locations. (without "don't know")

(N=318)

	Strongly support	Support	Neutral	Oppose	Strongly oppose
Q22-1. Brush Creek Rd.-Owl Creek Rd. to Faraway Rd.	40.5%	30.4%	15.9%	9.3%	3.8%
Q22-2. Brush Creek Rd.-Faraway Rd. to Wood Rd.	35.8%	30.2%	18.1%	12.5%	3.5%
Q22-3. Brush Creek Rd.-Wood Rd. to Mountain View	38.0%	27.0%	24.8%	8.0%	2.2%
Q22-4. Brush Creek Rd.-Mountain View to Snowmass Mall	42.4%	29.9%	19.1%	6.5%	2.2%

Q24. How satisfied are you with the following aspects of Police services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following.

(N=318)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q24-1. Friendliness & approachability	60.7%	27.7%	4.1%	1.3%	0.3%	6.0%
Q24-2. Trustworthiness	59.4%	25.5%	6.6%	0.9%	0.3%	7.2%
Q24-3. Department's efforts to prevent crime	49.4%	28.0%	9.1%	1.6%	0.0%	11.9%
Q24-4. How quickly personnel respond to emergencies	48.1%	25.2%	7.2%	0.3%	0.6%	18.6%
Q24-5. Animal services	51.3%	22.3%	10.1%	1.6%	0.3%	14.5%
Q24-6. Overall quality of police services	59.7%	28.0%	4.7%	1.3%	0.0%	6.3%

WITHOUT "DON'T KNOW"

Q24. How satisfied are you with the following aspects of Police services in the Town of Snowmass Village? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following. (without "don't know")

(N=318)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q24-1. Friendliness & approachability	64.5%	29.4%	4.3%	1.3%	0.3%
Q24-2. Trustworthiness	64.1%	27.5%	7.1%	1.0%	0.3%
Q24-3. Department's efforts to prevent crime	56.1%	31.8%	10.4%	1.8%	0.0%
Q24-4. How quickly personnel respond to emergencies	59.1%	30.9%	8.9%	0.4%	0.8%
Q24-5. Animal services	59.9%	26.1%	11.8%	1.8%	0.4%
Q24-6. Overall quality of police services	63.8%	29.9%	5.0%	1.3%	0.0%

Q25. Based on your experience, please indicate if you feel the current levels of Police presence is "Too Much," "Just Right," or "Not Enough."

(N=318)

	Too much	Just right	Not enough	Don't know
Q25-1. Traffic patrol/traffic enforcement	5.3%	74.2%	11.6%	8.8%
Q25-2. Residential patrol	2.5%	67.9%	11.3%	18.2%
Q25-3. Retail/business patrol	1.9%	57.5%	3.8%	36.8%
Q25-4. Presence at special events	6.3%	77.4%	2.8%	13.5%
Q25-5. Liquor-serving establishments	2.5%	56.9%	4.1%	36.5%

WITHOUT "DON'T KNOW"

Q25. Based on your experience, please indicate if you feel the current levels of Police presence is "Too Much," "Just Right," or "Not Enough." (without "don't know")

(N=318)

	Too much	Just right	Not enough
Q25-1. Traffic patrol/traffic enforcement	5.9%	81.4%	12.8%
Q25-2. Residential patrol	3.1%	83.1%	13.8%
Q25-3. Retail/business patrol	3.0%	91.0%	6.0%
Q25-4. Presence at special events	7.3%	89.5%	3.3%
Q25-5. Liquor-serving establishments	4.0%	89.6%	6.4%

Q27. Would you utilize any of the following programs and/or transportation alternatives to driving your own vehicle if they were offered in Snowmass Village?

Q27. Which following programs and/or transportation alternatives to driving your own vehicle would you utilize	Number	Percent
Car share program (e.g. Car To Go)	37	11.6 %
Bike share program (e.g. We-Cycle)	60	18.9 %
Dedicated bike lanes	140	44.0 %
Electrification infrastructure (charging infrastructure for ebikes, EVs, etc.)	109	34.3 %
Other	9	2.8 %
None of the above	110	34.6 %
Total	465	

WITHOUT "NONE OF THE ABOVE"

Q27. Would you utilize any of the following programs and/or transportation alternatives to driving your own vehicle if they were offered in Snowmass Village? (without "none of the above")

Q27. Which following programs and/or transportation alternatives to driving your own vehicle would you utilize	Number	Percent
Car share program (e.g. Car To Go)	37	17.8 %
Bike share program (e.g. We-Cycle)	60	28.8 %
Dedicated bike lanes	140	67.3 %
Electrification infrastructure (charging infrastructure for ebikes, EVs, etc.)	109	52.4 %
Other	9	4.3 %
Total	355	

Q28. Do you ride the Village Shuttle?

Q28. Do you ride Village Shuttle	Number	Percent
Yes	230	72.3 %
No	88	27.7 %
Total	318	100.0 %

Q28a. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with each of the following aspects of Village Shuttle services in the Town of Snowmass Village.

(N=230)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q28a-1. Timely/punctual service	53.9%	39.1%	3.0%	2.2%	0.9%	0.9%
Q28a-2. Shuttle driver courtesy/ helpfulnes	52.2%	39.6%	7.0%	0.0%	0.4%	0.9%
Q28a-3. Ease of access/location of stops & routes	50.0%	39.1%	6.1%	2.6%	0.9%	1.3%
Q28a-4. Information in brochures & handouts	31.3%	33.5%	14.3%	4.3%	0.4%	16.1%
Q28a-5. Information at bus stops	29.1%	39.1%	20.0%	4.8%	0.4%	6.5%
Q28a-6. Information on website (www.villageshuttle.com)	26.5%	37.0%	13.9%	2.2%	0.0%	20.4%
Q28a-7. Information on map apps (Google Maps, Apple Maps, Transit App, etc.)	21.3%	24.8%	16.1%	3.5%	0.4%	33.9%
Q28a-8. Service hours & frequency	34.8%	45.7%	8.7%	4.8%	0.9%	5.2%
Q28a-9. Sense of safety	60.0%	36.5%	1.3%	0.4%	0.0%	1.7%
Q28a-10. Comfort & cleanliness of shuttles	50.9%	43.9%	2.2%	0.9%	0.4%	1.7%

WITHOUT "DON'T KNOW"

Q28a. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with each of the following aspects of Village Shuttle services in the Town of Snowmass Village. (without "don't know")

(N=230)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q28a-1. Timely/punctual service	54.4%	39.5%	3.1%	2.2%	0.9%
Q28a-2. Shuttle driver courtesy/helpfulnes	52.6%	39.9%	7.0%	0.0%	0.4%
Q28a-3. Ease of access/location of stops & routes	50.7%	39.6%	6.2%	2.6%	0.9%
Q28a-4. Information in brochures & handouts	37.3%	39.9%	17.1%	5.2%	0.5%
Q28a-5. Information at bus stops	31.2%	41.9%	21.4%	5.1%	0.5%
Q28a-6. Information on website (www. villageshuttle.com)	33.3%	46.4%	17.5%	2.7%	0.0%
Q28a-7. Information on map apps (Google Maps, Apple Maps, Transit App, etc.)	32.2%	37.5%	24.3%	5.3%	0.7%
Q28a-8. Service hours & frequency	36.7%	48.2%	9.2%	5.0%	0.9%
Q28a-9. Sense of safety	61.1%	37.2%	1.3%	0.4%	0.0%
Q28a-10. Comfort & cleanliness of shuttles	51.8%	44.7%	2.2%	0.9%	0.4%

Q28b. What factors are preventing you from riding the Village Shuttle?

Q28b. What factors are preventing you from riding Village Shuttle	Number	Percent
It is too far to nearest bus stop	33	37.5 %
Service is too infrequent	5	5.7 %
The bus does not run late enough	1	1.1 %
Service is unreliable	2	2.3 %
There is not enough information available to me	5	5.7 %
Other	28	31.8 %
Total	74	

Q29. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with each of the following aspects of Parking and Parking Management in the Town of Snowmass Village.

(N=318)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q29-1. Availability of parking in the winter	11.6%	32.4%	20.1%	19.2%	7.5%	9.1%
Q29-2. Availability of parking in the summer	21.1%	39.0%	18.2%	10.7%	4.7%	6.3%
Q29-3. Parking permit fees	10.7%	35.8%	23.9%	7.2%	2.2%	20.1%
Q29-4. Availability of parking information	9.7%	35.5%	25.8%	9.1%	3.1%	16.7%

WITHOUT "DON'T KNOW"

Q29. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with each of the following aspects of Parking and Parking Management in the Town of Snowmass Village. (without "don't know")

(N=318)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q29-1. Availability of parking in the winter	12.8%	35.6%	22.1%	21.1%	8.3%
Q29-2. Availability of parking in the summer	22.5%	41.6%	19.5%	11.4%	5.0%
Q29-3. Parking permit fees	13.4%	44.9%	29.9%	9.1%	2.8%
Q29-4. Availability of parking information	11.7%	42.6%	30.9%	10.9%	3.8%

Q30. Based on your experience, please indicate if you feel the current level of enforcement of parking restrictions is "Too Much," "Just Right," or "Not Enough."

Q30. You opinion of current level of enforcement of parking restrictions	Number	Percent
Too much	27	8.5 %
Just right	187	58.8 %
Not enough	38	11.9 %
Don't know	66	20.8 %
Total	318	100.0 %

WITHOUT "DON'T KNOW"

Q30. Based on your experience, please indicate if you feel the current level of enforcement of parking restrictions is "Too Much," "Just Right," or "Not Enough." (without "don't know")

Q30. You opinion of current level of enforcement of parking restrictions	Number	Percent
Too much	27	10.7 %
Just right	187	74.2 %
Not enough	38	15.1 %
Total	252	100.0 %

Q32. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with each of the following functions of the Tourism Department, and the overall value the community receives for their services.

(N=318)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q32-1. Appeal of special events offered in the summer	21.1%	48.1%	16.0%	7.2%	4.4%	3.1%
Q32-2. Appeal of special events offered in the winter	14.5%	45.9%	24.2%	6.0%	2.5%	6.9%
Q32-3. Promotion of Snowmass Village through marketing, advertising, public relations, etc.	16.4%	36.2%	23.6%	7.9%	4.7%	11.3%
Q32-4. Group sales & lodge bookings generated for Snowmass properties	10.7%	22.0%	21.7%	4.7%	3.1%	37.7%
Q32-5. Guest services centers at Town Park Station & Snowmass Mall	12.9%	30.5%	22.0%	3.8%	0.9%	29.9%
Q32-6. Variety of event offerings (e.g., music, sport, art)	17.6%	48.7%	19.5%	6.0%	3.8%	4.4%

WITHOUT "DON'T KNOW"

Q32. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with each of the following functions of the Tourism Department, and the overall value the community receives for their services. (without "don't know")

(N=318)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q32-1. Appeal of special events offered in the summer	21.8%	49.7%	16.6%	7.5%	4.5%
Q32-2. Appeal of special events offered in the winter	15.5%	49.3%	26.0%	6.4%	2.7%
Q32-3. Promotion of Snowmass Village through marketing, advertising, public relations, etc.	18.4%	40.8%	26.6%	8.9%	5.3%
Q32-4. Group sales & lodge bookings generated for Snowmass properties	17.2%	35.4%	34.8%	7.6%	5.1%
Q32-5. Guest services centers at Town Park Station & Snowmass Mall	18.4%	43.5%	31.4%	5.4%	1.3%
Q32-6. Variety of event offerings (e.g., music, sport, art)	18.4%	51.0%	20.4%	6.3%	3.9%

Q33. Based on your experience, please indicate if you feel the current amount of special events hosted in Snowmass Village is "Too Much," "Not Enough," or "Just Right."

(N=318)

	Too much	Just right	Not enough	Don't know
Q33-1. Number of special events offered in the summer	20.8%	60.1%	12.3%	6.9%
Q33-2. Number of special events offered in the winter	8.5%	61.3%	15.7%	14.5%

WITHOUT "DON'T KNOW"

Q33. Based on your experience, please indicate if you feel the current amount of special events hosted in Snowmass Village is "Too Much," "Not Enough," or "Just Right." (without "don't know")

(N=318)

	Too much	Just right	Not enough
Q33-1. Number of special events offered in the summer	22.3%	64.5%	13.2%
Q33-2. Number of special events offered in the winter	9.9%	71.7%	18.4%

Q34. What is the best way for you to receive information about tourism events, local offerings, and activities?

Q34. Best way for you to receive information about tourism events, local offerings, & activities	Number	Percent
Main tourism website (gosnowmass.com)	128	40.3 %
Main town website (tosv.com)	94	29.6 %
Bikesnowmass.com	8	2.5 %
Hikesnowmass.com	7	2.2 %
VIKsnowmass.com	2	0.6 %
Guest Service Center at Town Park Station	15	4.7 %
Guest Service Center at Snowmass Mall	18	5.7 %
Newspapers	151	47.5 %
Radio	37	11.6 %
eBlasts (emails)	130	40.9 %
Posters/flyers	62	19.5 %
Mailers	21	6.6 %
Social media	87	27.4 %
Other	6	1.9 %
Total	766	

Q34-14. Other

Q34-14. Other	Number	Percent
Don't need tourist info, we are working here	1	16.7 %
Banners across Brush Creek at Woodbridge	1	16.7 %
Word of mouth	1	16.7 %
Don't want them	1	16.7 %
I drive by park and see tents	1	16.7 %
Woodbridge banners	1	16.7 %
Total	6	100.0 %

Q36. Based on your experience(s) with our local parks and trails, how satisfied are you with our recreation programs? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following.

(N=318)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q36-1. Fitness programs	15.1%	35.2%	15.7%	5.0%	0.9%	28.0%
Q36-2. Aquatics programs	10.1%	20.4%	17.0%	3.1%	2.8%	46.5%
Q36-3. Camps & youth programs	8.5%	20.8%	14.5%	2.2%	0.6%	53.5%
Q36-4. Adult sports programs	7.5%	23.9%	21.7%	2.2%	0.6%	44.0%
Q36-5. Overall recreation programming	10.7%	30.8%	20.4%	1.9%	0.6%	35.5%
Q36-6. Recreation center facilities	18.9%	40.3%	12.9%	3.8%	2.8%	21.4%

WITHOUT "DON'T KNOW"

Q36. Based on your experience(s) with our local parks and trails, how satisfied are you with our recreation programs? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following. (without "don't know")

(N=318)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q36-1. Fitness programs	21.0%	48.9%	21.8%	7.0%	1.3%
Q36-2. Aquatics programs	18.8%	38.2%	31.8%	5.9%	5.3%
Q36-3. Camps & youth programs	18.2%	44.6%	31.1%	4.7%	1.4%
Q36-4. Adult sports programs	13.5%	42.7%	38.8%	3.9%	1.1%
Q36-5. Overall recreation programming	16.6%	47.8%	31.7%	2.9%	1.0%
Q36-6. Recreation center facilities	24.0%	51.2%	16.4%	4.8%	3.6%

Q37. Based on your experience(s) with our local parks and trails, how satisfied are you with our trail system and rule enforcement? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following.

(N=318)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q37-1. Trail etiquette exhibited by other trail users	15.1%	38.1%	19.5%	16.4%	4.1%	6.9%
Q37-2. Condition of park facilities & fields	27.0%	51.3%	10.4%	0.9%	0.0%	10.4%
Q37-3. Condition of paved surface trails & paths	20.8%	41.8%	18.2%	8.5%	4.7%	6.0%
Q37-4. Connectivity & effectiveness of trail network	21.4%	48.7%	13.2%	6.9%	2.2%	7.5%
Q37-5. Adequacy of trail information at trailheads	17.3%	47.5%	17.9%	6.6%	2.5%	8.2%
Q37-6. Adequacy of trail information available online	15.7%	33.6%	17.6%	2.5%	1.9%	28.6%
Q37-7. Adequacy of wayfinding signage along trails	16.7%	40.6%	20.8%	6.9%	3.5%	11.6%

WITHOUT "DON'T KNOW"

Q37. Based on your experience(s) with our local parks and trails, how satisfied are you with our trail system and rule enforcement? Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following. (without "don't know")

(N=318)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q37-1. Trail etiquette exhibited by other trail users	16.2%	40.9%	20.9%	17.6%	4.4%
Q37-2. Condition of park facilities & fields	30.2%	57.2%	11.6%	1.1%	0.0%
Q37-3. Condition of paved surface trails & paths	22.1%	44.5%	19.4%	9.0%	5.0%
Q37-4. Connectivity & effectiveness of trail network	23.1%	52.7%	14.3%	7.5%	2.4%
Q37-5. Adequacy of trail information at trailheads	18.8%	51.7%	19.5%	7.2%	2.7%
Q37-6. Adequacy of trail information available online	22.0%	47.1%	24.7%	3.5%	2.6%
Q37-7. Adequacy of wayfinding signage along trails	18.9%	45.9%	23.5%	7.8%	3.9%

Q38. Based on your experience, please indicate if you feel the current level of enforcement of our trail system and rules is "Too Much," "Just Right," or "Not Enough."

(N=318)

	Too much	Just right	Not enough	Don't know
Q38-1. Overall enforcement of seasonal trail closures	5.0%	66.0%	10.7%	18.2%
Q38-2. Overall enforcement of leash laws	8.8%	39.0%	36.5%	15.7%
Q38-3. Overall enforcement of trail rules (e.g., no dogs, equestrian only)	6.3%	43.7%	29.9%	20.1%
Q38-4. Overall enforcement of Nordic trail rules	2.2%	42.1%	14.2%	41.5%

WITHOUT "DON'T KNOW"

Q38. Based on your experience, please indicate if you feel the current level of enforcement of our trail system and rules is "Too Much," "Just Right," or "Not Enough." (without "don't know")

(N=318)

	Too much	Just right	Not enough
Q38-1. Overall enforcement of seasonal trail closures	6.2%	80.8%	13.1%
Q38-2. Overall enforcement of leash laws	10.4%	46.3%	43.3%
Q38-3. Overall enforcement of trail rules (e.g., no dogs, equestrian only)	7.9%	54.7%	37.4%
Q38-4. Overall enforcement of Nordic trail rules	3.8%	72.0%	24.2%

Q40. Do you feel well informed on current issues facing the town? Please select a number from 1 to 10 where 10 means "Extremely Informed" and 1 means "Not at all Informed."

(N=318)

	Extremely informed	9	8	7	6	5	4	3	2	Not at all informed	Not provided
Q40. Do you feel well informed on current issues facing the Town	6.3%	8.8%	17.0%	20.1%	16.0%	9.1%	6.3%	4.4%	4.1%	4.7%	3.1%

WITHOUT "NOT PROVIDED"

Q40. Do you feel well informed on current issues facing the town? Please select a number from 1 to 10 where 10 means "Extremely Informed" and 1 means "Not at all Informed." (without "not provided")

(N=318)

	Extremely informed	9	8	7	6	5	4	3	2	Not at all informed
Q40. Do you feel well informed on current issues facing the Town	6.5%	9.1%	17.5%	20.8%	16.6%	9.4%	6.5%	4.5%	4.2%	4.9%

Q41. How do you currently access government news and information, including information about Town services?

Q41. How do you currently access government news & information, including information about Town services	Number	Percent
Town website (tosv.com)	156	49.1 %
Town eNewsletters/alerts	151	47.5 %
Newspaper articles	232	73.0 %
Newspaper advertisements	58	18.2 %
Social media (Facebook/Twitter)	64	20.1 %
Friends/family/word of mouth	126	39.6 %
Forums or meetings	22	6.9 %
Grassroots TV/CGTV	14	4.4 %
Other	4	1.3 %
Total	827	

Q41-9. Other

Q41-9. Other	Number	Percent
Word of mouth	1	25.0 %
On the boards by Clark Market	1	25.0 %
Other residents	1	25.0 %
Radio	1	25.0 %
Total	4	100.0 %

Q42. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with each of the following aspects of the Town's Communication efforts.

(N=318)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q42-1. Overall level/amount of communication	9.4%	39.0%	33.0%	8.8%	1.6%	8.2%
Q42-2. Overall timeliness of communication	7.9%	37.1%	34.6%	7.9%	1.9%	10.7%
Q42-3. Overall ability to communicate with Town leaders	7.9%	33.6%	27.0%	7.9%	2.5%	21.1%
Q42-4. Overall level of opportunity to share my comments/concerns on Town issues	7.2%	34.0%	28.0%	10.7%	2.8%	17.3%

WITHOUT "DON'T KNOW"

Q42. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with each of the following aspects of the Town's Communication efforts. (without "don't know")

(N=318)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q42-1. Overall level/amount of communication	10.3%	42.5%	36.0%	9.6%	1.7%
Q42-2. Overall timeliness of communication	8.8%	41.5%	38.7%	8.8%	2.1%
Q42-3. Overall ability to communicate with Town leaders	10.0%	42.6%	34.3%	10.0%	3.2%
Q42-4. Overall level of opportunity to share my comments/concerns on Town issues	8.7%	41.1%	33.8%	12.9%	3.4%

Q43. Do you feel your voice is adequately heard by the Town?

Q43. Do you feel your voice is adequately heard by the Town	Number	Percent
Yes	94	29.6 %
No	78	24.5 %
Don't know/no opinion	146	45.9 %
Total	318	100.0 %

WITHOUT "DON'T KNOW / NO OPINION"

Q43. Do you feel your voice is adequately heard by the Town? (without "don't know/no opinion")

Q43. Do you feel your voice is adequately heard by the Town	Number	Percent
Yes	94	54.7 %
No	78	45.3 %
Total	172	100.0 %

Q44. Are you a registered voter in Snowmass Village?

Q44. Are you a registered voter in Snowmass Village	Number	Percent
Yes	216	67.9 %
No	85	26.7 %
Not provided	17	5.3 %
Total	318	100.0 %

WITHOUT "NOT PROVIDED"

Q44. Are you a registered voter in Snowmass Village? (without "not provided")

Q44. Are you a registered voter in Snowmass Village	Number	Percent
Yes	216	71.8 %
No	85	28.2 %
Total	301	100.0 %

Q45. How long have you lived within, or owned property within the Town of Snowmass Village?

Q45. How long have you lived or owned property within Town of Snowmass Village	Number	Percent
Less than 1 year	6	1.9 %
1-5 years	38	11.9 %
6-15 years	77	24.2 %
15+ years	160	50.3 %
Don't live in Town of Snowmass Village	34	10.7 %
Not provided	3	0.9 %
Total	318	100.0 %

WITHOUT "NOT PROVIDED"

Q45. How long have you lived within, or owned property within the Town of Snowmass Village? (without "not provided")

Q45. How long have you lived or owned property within Town of Snowmass Village	Number	Percent
Less than 1 year	6	1.9 %
1-5 years	38	12.1 %
6-15 years	77	24.4 %
15+ years	160	50.8 %
Don't live in Town of Snowmass Village	34	10.8 %
Total	315	100.0 %

Q46. What is your zip code?

Q46. What is your home zip code	Number	Percent
81615	254	82.5 %
81611	18	5.8 %
81623	9	2.9 %
81621	6	1.9 %
81654	3	1.0 %
81612	2	0.6 %
29455	1	0.3 %
81601	1	0.3 %
78703	1	0.3 %
87505	1	0.3 %
10022	1	0.3 %
60035	1	0.3 %
60712	1	0.3 %
17011	1	0.3 %
81656	1	0.3 %
60614	1	0.3 %
52401	1	0.3 %
43209	1	0.3 %
18451	1	0.3 %
98004	1	0.3 %
49022	1	0.3 %
81430	1	0.3 %
Total	308	100.0 %

Q47. What is your age?

Q47. Your age	Number	Percent
18-28 years	18	5.7 %
29-39 years	53	16.7 %
40-54 years	59	18.6 %
55-64 years	63	19.8 %
64-75 years	75	23.6 %
> 75 years	38	11.9 %
Not provided	12	3.8 %
Total	318	100.0 %

WITHOUT "NOT PROVIDED"

Q47. What is your age? (without "not provided")

Q47. Your age	Number	Percent
18-28 years	18	5.9 %
29-39 years	53	17.3 %
40-54 years	59	19.3 %
55-64 years	63	20.6 %
64-75 years	75	24.5 %
> 75 years	38	12.4 %
Total	306	100.0 %

Q48. Would you describe yourself as...

Q48. Your race/ethnicity	Number	Percent
Asian or Asian Indian	6	1.9 %
Black or African American	5	1.6 %
American Indian or Alaska Native	1	0.3 %
White	284	89.3 %
Hispanic, Spanish or Latino	30	9.4 %
Other	4	1.3 %
Total	330	

Q48-7. Self-describe your race/ethnicity:

Q48-7. Self-describe your race/ethnicity	Number	Percent
Mixed	2	50.0 %
Multi-race	1	25.0 %
Eurasian-Irish, Chinese	1	25.0 %
Total	4	100.0 %

Q49. What is your approximate total household annual income?

Q49. Your approximate total household annual income	Number	Percent
<$49,999K	25	7.9 %
$50K-$74,999	29	9.1 %
$75K-$99,999	33	10.4 %
$100K-$149,999	52	16.4 %
$150K-$249,999	40	12.6 %
$250K-$399,999	27	8.5 %
$400K-$599,999	8	2.5 %
>$600K	4	1.3 %
Not provided	100	31.4 %
Total	318	100.0 %

WITHOUT "NOT PROVIDED"

Q49. What is your approximate total household annual income? (without "not provided")

Q49. Your approximate total household annual income	Number	Percent
<$49,999K	25	11.5 %
$50K-$74,999	29	13.3 %
$75K-$99,999	33	15.1 %
$100K-$149,999	52	23.9 %
$150K-$249,999	40	18.3 %
$250K-$399,999	27	12.4 %
$400K-$599,999	8	3.7 %
>$600K	4	1.8 %
Total	218	100.0 %

2022 Town of Snowmass Village Community Survey

Open-Ended Comments

Presented to the Town of Snowmass Village, Colorado

October 2022

ETC INSTITUTE

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Q4a-1. Are there any topics of interest not included in the Town Council's Strategic Goals listed in Question 3 that you feel should be one of the Town's top priorities? If YES, what issue?

- (1) The town should not be subsidizing (not charging) Krabloonik's lease. The fact that they have received continued support from the town amidst blatant animal rights abuses is beyond disappointing. There is absolutely no reason for the council to renew their lease, and, if they do, the town will be openly supporting this joke of a business. The council has the blood of abused dogs on their hands, this is their opportunity to make it right...shut them down. (2) Resident input on significant developments in the town needs to be heard more. The town is literally turning Snowmass in to Vail. The council preaches building a community, but all they are doing is making it feel less like one. We are a town, not a cruise ship. There can be a healthy balance.
- (1)Over expansion of hotels on the mountain. (2)The over regulation of the short term rental market. (3) creation of a fenced in dog park.
- 1) Over building of new residential and commercial buildings. 2) I DO NOT believe that gov't should limit short term rentals.
- 1. Employee Housing (ownership). 2. Get rid of the real estate sales transfer tax. Could win any employee housing lottery, finally bought a free market condo, then got wacked with the transfer tax.
- 1. Quit trying to move the rodeo. Do not continue with the grandiose plan for a transit center. Scale it back to a more reasonable plan.
- 1.short term rentals of individual homeowners. Protecting view planes of homeowners, e.g. overgrowth of tall trees limiting views.
- Affordable housing for fulltime worker.
- Approve and get the Owl Creek and Brush Creek roundabout going. The intersection is an embarrassment and is growing dangerously problematic with the fast recent growth of our community. The crosswalk, the long lines of traffic backed up trying to turn off of Owl Creek Road and the effectiveness of our fire department all will improve with the roundabout.
- Architectural control. Make some trails exclusively to hikers.
- Balancing summertime event so they do not have a detrimental impact on the community/tourists not involved in the event. For example, the power of four mountain bike race had a huge impact on the town as it took over most of our bike trails not on the ski hill. From my perspective, that is acceptable as it is a "local event." In the past, the other mega events, ragnar, tough mudder, spartan race are races that outside organizations financially benefit and place an excessive burden on the community without a community or significant financial benefit as most participants camp. While the yoga event bring participants whom are extremely annoying it is a unique event and brings a financial benefit. I believe this place is so special, we deserve the right to be pickier about what we allow to occur. Thanks.
- Balancing the needs of the locals against the needs of the tourists. Crowd control, parking, types and amounts of tourist sought. i.e. The car show is a ridiculous environmental disaster that interferes with local road usage. Too many bike races, not policed or publicized sufficiently--dangerous for hiking on trails and gives priority to bike racing tourists to hikers.
- Before creating more housing, the existing system needs a Compliance Auditor and more stringent policies in place to ensure that the system is serving the community to the greatest

extent possible. I live in TOSV rental housing and would have no problem with verifying my employment within Snowmass Village at every lease renewal period.

- Better garbage collection and snow clearance. In the pines there is no garbage collection. We don't have a pickup truck which makes collecting and taking the garbage to the dump a huge hassle. Why isn't this development included in garbage pick up? As we don't get shuttle service either the snow clearance is much worse than it was when he had a home in Horseranch. Why? We love Snowmass and stayed here when we needed a larger home but these 2 issues are very aggravating especially as we are getting older.
- Bike paths are in terrible shape
- Bike trails that are not maintained by the town of Snowmass any more like Luge, Banzai, most of the trail on that of the hill
- Bring back the kids entertainment for the kids and their families.
- Can't the council stop or at least slow down all the development and try to keep Snowmass "just big enough"? Developers are the only ones who come out ahead. Running empty busses all over Snowmass especially in off season when anyone needing a ride can call in for a pick up since it only takes 10 minutes to get anywhere in town. Everyone has a phone now. It would save dollars as well as pollution for our fragile environment.
- Commercial, retail and guest bed development and its impacts on the community feel and increase in traffic flow.
- continue protection of local wildlife - continue to preserve the open space and breeding & migration grounds of local wildlife
- Continue to find the appropriate balance between community and resort. Continue to liaise with and receive input from part-time residents.
- Continued expansion and maintenance of the town's trail systems (both paved and unpaved).
- Control development and don't make exceptions to please a developer that is only here to make money, not support the community. At a certain point (after the center is complete) no more development is needed. If more comes, Snowmass will be forever changed.
- create interesting shopping and food venues for a more vibrant community
- Creating a greater sense of community among full-time residents
- Decreasing marketing dollars
- Define the town and the resort. Lately, it seems like the resort is more important that the town. Snowmass tourism needs to be reminded that people actually live in Snowmass Village and call it home. We have been barraged and inundated by special events and marketing that tries to fill every day of the Summer season with trite things to do. It is too much, and I want town council to know that there is a growing resentment toward the constant "more, more, more" mentality of Snowmass Tourism.
- DESPERATELY NEED DOG PARK
- Effective employee housing management and enforcement of qualifying rules after the move in and regular audit of lease agreements, checking employment verification. There should not be any STRs allowed in Snowmass Village!!!!
- Eliminate political statements
- Employee Housing supports different housing needs and supports the workforce. This is from seasonal to year-round housing, but in a tasteful fashion or not squeezing employees into a small box. Housing needs to support the mountain and family lifestyle. Providing housing options for

workforce housing helps support our schools, reduces traffic on Hwy 82, creates a community, and allows families to be together and not in a car.

- Events. The town should be looking at brining in events that actually help local businesses and are more family friendly and stop brining in events that are centered around alcohol. The "drunk fests" are getting old and not a contribution to this community.
- Eventual establishment of commuter rail from upper valley all the way to Grand Junction area. Local buses could service local areas off this line. This might help solve long-term demands for affordable housing and the ability to get to a place of employment within a reasonable amount of time (if no remote work is permitted) and lessen the amount of traffic on the roadways.
- Every Trail is over run with mountain bikes. It is unsafe for hikers. We need a good, dedicated trail for humans and off leash pups. Dogs and people need spaces too.
- Excessive potential spending on transit center, excessive spending on potential round-a-bout , lack of allowing e-mtn bikes on Smass single tracks
- family values, opportunities to learn together such as the Mastadon discovery. What a wasted opportunity to shine and teach. Honestly, the mountain is becoming a rich person's playground. Thank goodness for ACES or we'd just be a fancy dress up ski/eat/drink location.
- Fire prevention. We need the fire department, National Forest Service, towns of Snowmass and Aspen to cut and remove standing dead. If a large fire should happen during a very dry windy summer it would be extremely dangerous and would totally destroy our economy for years if not decades. Our owners and guest have the means to go anywhere around the world for an environment that suites them. Rarely are they tied to this area for business.
- fire prevention: we need to remove all standing dead in the Village because it is just fuel for any fires. Should we have a windy dry summer like we did in 2021 a strong fire could devastate not only our way of life but the economy of the Village. Many people who are owners and guests to Snowmass can basically afford to vacation anywhere in the world. They have many options and we are in constant competition for the resort dollar and should our scenic valley and amenities be destroyed, it would most likely take decades to come back. We work and live in this valley. We need to work with the National Forest Service, Pitkin Counties fire departments and local government to come up with a plan and implement as soon as possible. We were extremely lucky this summer with all the rain we got.
- Guiding Community Development/Construction for a sustainable future
- Housing. More employee Housing
- I am concerned about the amount of traffic all the new condos will bring as well as what will happen to restaurants and business when the "hot beds" go away for the season.
- I have been on a waiting list for a P.O. Box since 2020. Is it feasible / logistical to create more prior to The Center large scale renovation?
- I think the resident parking situation in lots 1-12 is terrible. This past winter parking access has been very limited. I have spoken to parking enforcement and they said they are writing lots of tickets but the fines are so low that visitors don't have an issue paying the low fine as it is only slightly higher than paying for parking at the village. Also, we are encouraging every tourist to rent a car who rent those condos, stay at the View. There are more red plate cars than I have ever seen. Also the summer parking is out of control. when are you going to require permits? I have no problem paying for seasonal parking. Please address ASAP.

- Illegal parking/need to enforce with more effort, diligence. Enforce trucking road use hours on Owl/Brush Creek - sooooo NOISY during off-hours.
- Improve management, performance, and effectiveness of resources already being collected
- Improving road surfaces. Wish we could have paved Brush Creek Rd at least to the roundabout. The Post Office needs to be fixed.
- In the event that creating more affordable housing for the workforce could take years to come to fruition, the town should find a way to help small local businesses financially as costs of commodities and especially labor have gone up considerably. Small local businesses cannot compete with giant corporations from out of the state that are able to buy up once locally owned businesses in the area and pay their employees inflated wages because they can afford to break even or even take a loss in order to advertise the name Aspen Snowmass in association with their business. The small and locally owned "Mom and Pop shops" cannot match those wages and afford to stay in business much longer.
- Increase aesthetics of the Snowmass Mall, which is a concrete eyesore (and therefore bad for the environment).
- Increase finer dining / retail in conjunction with all the new construction which is occurring in Base Village. Same with traffic issues.
- Insuring the economic viability of the small business owners and restauranteurs in Snowmass. STR rental night restrictions, for example, compromise economic viability.
- Issue with increasing traffic on Brush creek and the need for either Cameras or traffic light at Sinclair/ Brush Creek and also Owl Creek / Brush creek intersection. I have almost been hit by both visitors and other people with local plates that are distracted drivers using mobile devices! I use the existing crossing lights however people that are distracted simply do not pay attention at all!
- Less concerts! Less loudness and bring back the car races!
- Limit short term rentals to Commercial areas. The horse
- maintain the small town, family safe culture.
- maintaining the community character. too often the community character of Snowmass is not provided the appropriate consideration when discussing the future of the Town
- Maintenance of infrastructure. Bridges, roads, and water ways keep us all safely connected. Childcare and education seem important, I have no kids but recognize the importance for everyone!
- make sure the tourists keep coming
- Marketing department is out of touch, does not understand their role, has an excessive budget.
- Mask mandates ruin communities
- Monitor community development better, we cannot continue to create jobs without housing! we have developed sooooo much over the last years that we no longer have a post office to fit the needs of our town!
- More trails- mountain biking & hiking.
- More transparency between government and residents of the community .
- More vibrant music, food and arts events
- need more well built trails to continue Snowmass as a leading MTB destination
- Need to discuss the e bike issues. My class one e mountain bike should not be considered the same as a class two and should be allowed on OUR single track trails. Most areas around the US

are now allowing class one e bikes to ride their single tracks. Let's get on board with so many other areas that have done the research and now consider the class one bike the same as a regular mountain bike.

- number 4 environmental sustainability and resiliency
- Parking of 1.5 spaces per bedroom should be a minimum. Everywhere. No stacking.
- Parking. Intersection of Owl Creek and Brush Creek. Construction noise on weekends.
- Pedestrian safety on hiking/biking paths. Need speed bumps before driveway intersections. Stop signs no deterrent .
- please deal with the density of vacation beds in the town. it's no longer a town, but a tourist trap. please consider more parking at two creeks. can't even park at the base anymore, and the amount of trash and dirty dog bags is really sad. consider a roundabout at Owl Creek and Brush Creek Roads.
- Please make it easier to find out about the Town's rules and regulations…I.e. what are the noise restrictions (building and outside concerts, etc.). We found it impossible to navigate the policies online. Also no truck engine brakes.
- Poverty. With the incredible amounts of money in Snowmass, Aspen and the Roaring Fork Valley, eliminating poverty should be top of the list. Distribution of funds from private and public wells is necessary for all to make gains who are working and employees aren't valued accordingly, paid low pay check to pay check wages. Everything depends on everything else so please try and make this place a model of consideration and action.
- Protecting the environment within the town limits.
- Put more money into trail repair and repaying. Again more money into noxious weed mitigation?
- Reducing the impact of over-tourism.
- Reduction of construction noise and impact. Constructions in this town is insane, there is a serious lack of leadership in regards to maintaining peace and quiet in our idyllic mountain town
- Repaving existing dilapidated and dangerous paved bike trails both for safety and to keep road bikers off the roads. Some of these trails have been neglected for over 5 years!! Increased parking at access points to mountain biking trails to avoid spillover onto roads and shoulders.
- Restaurants and businesses open longer throughout the year, local specials, more local events then only July and August, more town involvement in businesses to ensure they are open and up to par, more compliance for workers only in employee housing, aid available for seniors to find housing elsewhere, sidewalks
- Restrict short term rentals.
- Road Repairs and Snow Plowing/Ice Removal in the winter.
- safer side walk at end of brush creek as approaches the Mall on the turn.
- Senior housing
- Short term rentals
- Side walks up wood road and brush creek, clearing snow on wood road faster.
- Sidewalks on owl creek! Need a roundabout and better safety measures on owl creek and brush creek intersection. Why aren't there any sidewalks on owl creek near fire station and the road going down by golf course and water treatment plant?
- Slow down the influx of tourism. There are too many events and too many people.

- Slow growth, if any. We may already be at our sustainable level. Why do we need more, more, more?
- slow the pace of development and construction of new housing. the new construction in the base village is overwhelming, and new condos in Snowmass Center is a bad idea. For one thing, by the law of supply and demand, new construction limits increases in the values of existing properties. Also, condos there combined with a bigger post office will make parking inconvenient.
- Snowmass is growing too fast. There are already too many big construction projects at Base Village. I'm not in favor of any new major construction projects until what has been approved and is in the pipeline gets completed. This goes for plans for a big new transit center at the Mall. Let's wait. The pace of new construction is too fast.
- STOP developing/growing/building/destroying Snowmass Village! If you stop building more insane hotels/resorts/etc. you won't need to build more employee housing ! It's not about building MORE employee housing, it should about stopping the development! Just STOP it.
- Stop development- more employee housing is not the answer. Less development = fewer employees = less housing required
- STOP THE DEVELOPMENT, WE CANT KEEP CREATING JOBS WITHOUT HOUSING. BALANCE!!!! IT IS INSANE TO THINK YOU ARE EVER GOING TO SOLVE THE HOUSING WITH HUGE HOTELS AND CONDOS THAT NEED HUNDERDS OF PEOPLE BEING BUILT! STOP THE MADNESS, AND SERIOUSLY ASKING PEOPLE TO SUBSIDIZE MORTGAGE PAYMENTS????? wtf RUN OUR TOWN CORRECTLY!
- Stop the urbanization of the Village
- STR regulations. Our town is dependent on tourism, especially the working class. Make sure STRs are safe and managed correctly and stop messing with the traditional lodging options that have been available for over 40 years. They are not the problem.
- Subsidizing housing for employees who might lose it when their kids grow up or asking them to invest their savings in a home that has an appreciation cap is not helping anyone. How is someone supposed to retire? Have a home for their children to visit? Live in fear that they will be homeless if they switch jobs? We are well past the time of helping working people live in SMV. Basalt, Carbondale and GWS are close enough.
- The biggest issue is that workforce and senior housing is lumped in the same question.
- The consistent lack of transparency in how affordable housing is allocated to those who work 40+ hours per week in SMV. It has always been a "who you know" approach not how long you have worked in SMV.
- The excessive construction that hinders operation of local businesses
- The increased density and traffic and corresponding impact on wildlife, environment and quality of life.
- The local bus service through Creekside Apartments/Brush Creek Apartments need to resume.
- The Rodeo has been a part of this community for 50 years and remains an attraction for locals and visitors. The current town manager and some of the elected officials have been expressing interest in slowly doing away with this unique to the west event, which takes care of its animals, in contrast to the Spanish bullfighting. This change in direction seams to reflect the personal bias of these individuals without regard for the history and tradition which brings large numbers of people to enjoy our community for its uniqueness. Do not downsize the Rodeo for additional soccer fields which serves far fewer people.

- The standards to acquire housing are too stringent and many are not meeting those requirements. Not their fault. The system requires us to work an unseasonable amount of hours
- The Thursday night concert vendor was awful this year. ASC events department did great previous years...this year there were long lines and not very nice people with only one site at the top of the hill. Pedestrian safety on Brushcreek Road especially from Owl Creek uphill to the Mall. Whatever was tried with the re-aligned white and yellow lines up to the mall is just more confusing I don't think anyone knows where they are supposed to walk or drive. Distributed composting containers to dumpsters around town over the one drop spot at the facility building. OMG...the post office...PLEASE. I know it is a federal office but WOW!
- The town's top priority should be keeping Snowmass Village's small town rural character. We do not need roundabouts, large transit centers, or redesigned entrances. I would support the improvements to town park but it encroaches on the wetlands and increases parking. Finish base village and don't build any more large tall buildings. I'm very disappointed that the town center redevelopment includes so many residential buildings up the hill to the northwest. The priority should be to not urbanize SMV.
- There needs to be a traffic light at Brush Creek and Owl Creek road as soon as possible! I have seen far too many "near misses" at this busy intersection. The light is necessary because the drivers on Owl Creek run out of patience waiting to turn onto Brush Creek Road and take chances pulling out into traffic, in addition, a good amount of drivers are traveling too fast down Brush Creek and have to jam on their brakes abruptly for those coming out of Owl Creek Road. This is truly a hazard and really should be addressed promptly with a traffic light for now and perhaps a round-a-bout in the near future.
- To clarify, need to focus on employee housing, not necessarily senior housing
- To limit development
- Too many special events causing overcrowding and stress on the village's infrastructure. Summer parking is horrible and unmanaged. Town Park usage lacks control and management for weekly events - many of which are good for the community and/or historical.
- TOSV should recognize and represent open market homeowners as equally a part of the community and not just some resource for more subsidized housing. EVERYBODY needs to pay into the RETT, not just open mkt owners. Please make real efforts not to pit employees against homeowners. We are one and the same. Homeownership Is not a right, contrary to the narrative being pitched. You are owed nothing by the community. Instead we are all part of this community. STR's are not just some resource to be controlled and exploited, they are vital to business and people's very existence in the valley. It is trendy to treat STR's as the source of the housing issue, but the truth could not be further away. Raising taxes (read: fines) will drive off not only tourism, but open mkt ownership as well. What's better- homes generating income for the community's government and businesses or empty homes most of the year?
- Truly affordable housing. Not affordable housing that is close to 1 million dollars. I definitely feel that we keep hearing how important the "locals" are, but community actions make it seem otherwise. I hear all the time that it is the wealthy people living, visiting etc. here that make it possible for the working class to live and work here. However, they have driven up the prices of absolutely everything here, making it near impossible to live and work here. It is the locals and working class that make EVERYTHING possible here. Stepping off my soap box...

- Visitor and Community awareness about our Public Works Department. I am blown away at how entitled people behave in regards to our trash and recycling. We are so fortunate with the service we have and people just abuse it with improper waste being left at our trash pick ups and no pride in the way they deal with their waste. I think it is down to a lack of awareness.
- Walkability around town
- We have been promised a dog park.
- We need to keep Snowmass Village a small community. That is why we moved here raised our kids here. Don't try to get any bigger we are busting at the seams already. We are losing the small town feel that we all love. This is due to over building(Hotels). Save our town.
- We need to stop blocking the view of the mountain. We have all these massive places going up and you can only seen1/3rd of the mountain. I mean, The Viceroy is only going to have views of other hotels. Can we please stop the overdevelopment for guests and start honking about locals…. Please!
- Where is the responsible grow? Where is affordable housing? This town has sold its soul to the highest bidder. This town needs more rental units. For the past few years the town has not been able to fill jobs. Almost all of the lifts closed last winter were because of lack of employees. You all raise taxes and fees every year and the service goes down drastically
- You have destroyed the natural beauty of Snowmass village. it looks like vail and is getting worse. it is horrible what has become of base village. you can't see the mountains anymore. if vail is your goal you did a great job. get rid of the horrible dog abuse sledding facility that is a stain on our community and just wrong. make sure we cap development and don't allow expansion of housing on golf course or of Anderson ranch expansion.

Q6. If you could keep one thing the same in Snowmass Village forever, what would it be?

- A cohesive community, of all residents (long-term, short-term, part-time) in a resort environment.
- a different vibe than Aspen
- A high quality ski mountain
- A mix of affordable and luxury businesses - lodging, restaurants, retail - so we don't become out of reach to locals like Aspen has.
- A no urbanized small town
- A safe place to have a good time with a small commercial feel
- A vacation or ski town.
- Access to nature/outdoors
- Access to outdoors (skiing, biking, hiking, etc.)
- Access to the outdoor amenities
- Access to trails
- Access to trails and open space
- Actually having an off-season
- All the great hiking trails.
- An off season without tourists
- Anything can be improved
- athletic fields & the music festival including Fanny hill Concerts
- base camp and the mall area
- Be able to afford to live in SMV after retirement (i.e. without working 1400 hrs. and committing to another 10 years working here????)
- beautiful grounds and trails
- Being a quiet small community
- clean air, natural open landscape uncluttered with big buildings
- Conoco
- Do not approve any additional building construction in base village. It is already too congested and much to tall.
- Down-home values
- Easy access to outdoor activities year around
- easy access to outdoor recreation
- encourage development that helps provide opportunities for local business owners. STR zoning also would help with real estate values skyrocketing - which good for a few, are at the cost of keeping a special place like Snowmass Village from being accessible to locals who are involved with the community.
- Everyone's access to the beautiful mountain (not only for playing on it, but the access to view the mountain and not blocked by huge buildings) and peaceful village.
- Family orientation
- Fee concerts and double rainbows
- First one is already gone which was homeownership relative affordability which is the backbone of building community. STR's kill that as a large portion of long term housing with residents that understand , respect , and foster our community values have been displaced by people buying homes they couldn't afford or justify purchasing without STR ability.
- Free bus transportation
- Free buses

- free parking in the summer
- free parking spaces including in upper lots
- Free public transportation.
- Free shuttle
- Free transit
- free transportation
- Free transportation.
- Friendliness
- Friendliness, sense of community
- Friendly people who work here. Even interactions with the police are friendly. The nicest thing about living in a small town.
- good relationship with the Aspen Skiing company.
- Great transit!
- Green spaces/open spaces/view planes
- greenspace
- Happy humans
- I like that it doesn't feel too crowded
- I miss family ownership of the Silvertree Hotel, Wildwood Lodge, and other properties that are now under corporate or vc control.
- I would keep the balance of hometown and resort. We are very close to the tipping point, and if we lose our unique and special hometown, we will become just another resort town.
- I would like to keep the village, a village, quaint small town, where people know each other, are friendly to one another, are contributing to the amenities that are attainable to people of all social classes, dining, cafés, festivals, trail access, recreation. I would like it to stay a small town made up of mostly local, year round people.
- I would love to see the mall as untouched as possible. Base Village is fine, but it could be anywhere. The mall is quintessentially Snowmass.
- il Poggio
- Il Poggio Restaurant
- It has already been lost. A rural, fairly cohesive and non corporatized community.
- it would be low rise building—but that is already gone.
- It's already gone
- It's size Please do not look for ways to add more units.
- It's tight knit community.
- It's too late for that. We have already lost our views!
- It's too late. All the big buildings are too much. But for now the Mall.
- JAS Labor Day Festival
- Jazz Aspen Snowmass Labor Day Concerts
- Keep any remaining open spaces undeveloped!
- Keep development reasonable . Do not turn it into a VAIL / Whistler copy!
- Keep home values rising (hahahaha)
- Keep horse trails open and make more. Bikes are taking over and there are too many trails for them already and for sure do not allow ebikes on any dirt trails.
- Keep it family oriented
- keep my family, employee housing home, to pass down to my children if they wanted to live and work here

- keep the existing trees in forest- no more clearing by SkiCo
- keep the limited density. don't allow more construction in the Snowmass Club area. our small villages are perfect the way we are.
- Keep the rodeo. Let's not try to copy Aspen. Keep the village feel
- Keep what's left of open space and views... Encroachment is deleting that.
- Keeping all open space and parks in pristine condition.
- Keeping it a village instead of a concrete jungle
- Keeping the lift lines and slopes uncrowded (but not sure that's in your control). otherwise, small town feel, way from craziness of Aspen.
- Krabloonik
- Leave short term rentals as they have been in past. I think the Single family residences should not be regulated to 56 days, but should be allowed 90 days at a minimum.
- Less events, the word is out, people like us, we don't need any more
- Less massive condo and hotel buildings/corporate hands all over the infrastructure of the village.
- Less tourists
- Less tourists
- Limit growth and traffic. No traffic lights.
- Limited crowds on the mountain in the winter.
- Local businesses
- Locals
- low population density
- low crime rate
- Low noise and light pollution
- Maintain low density housing and commercial areas
- Maintenance of roads, trails and ski runs.
- Management of the forest to prevent devastating fires by thinning and removing beetle killed trees.
- Minimal lift lines
- Mt. Daly
- No designer stores
- No e-bikes on mountain bike trails
- No large buildings
- No more development
- no short term rentals in single family areas
- No stop lights
- No stoplights
- no stoplights. don't let tourism take over. regulate STRs as there are enough vacation beds. charge taxes for all hotels, STRs, time share and condo rentals.
- No traffic lights
- No traffic lights
- No traffic lights
- No traffic lights
- Nothing stays the same, but I would limit population growth and development. Our current footprint is appropriate.
- Number of people
- Off seasons remain quiet

- One thing the same would be to continue to support the arts: JAS Labor Day, art displays & music.
- Open space
- Open space
- Open space
- Open space
- Open space
- Open space
- Open space & a trail system free of motorized bikes and monowheels
- open space and less density.
- open space and sense of community
- Open spaces staying open and not built upon.
- Open, welcoming vibe
- Our size. But that horse is already out of the barn.
- Outdoor recreation, trail upkeep, public safety, Thursday night concerts
- Overall mix of lodging/housing versus business is good, but the Mall needs an upgrade!
- Please don't change the entrance at town park. The size of our small community is perfect.
- Population
- Powder days with no lift lines.
- preserve open space
- preserve the family vibe / family orientation
- Question 5 is very poorly worded. Short term rentals are bad for Snowmass. Regulations are good for Snowmass.
- Quiet off seasons.
- Quiet off seasons.
- Quiet off seasons.
- Quiet, friendly environment, small population
- Quiet, serene lifestyle without pandering to and being over run by wealthy entitled tourists.
- Rec center
- Recreation and trails
- Relaxed environment where everyone is looking to enjoy themselves
- Rocky the cop
- Rodeo
- Rodeo
- Rodeo
- Rodeo and that area
- Rodeo as I feel it is a big asset and one that Aspen cannot offer!
- rodeo grounds
- rural character
- Safety
- Security
- Security
- Sense of community
- Sense of community
- Sense of SMALL community
- Sense of spaciousness and openness.
- Short Term rentals remain viable. especially townhouses and condominiums.

- Size
- Skiing
- Skiing
- Skiing
- Skiing & hiking trails
- small
- SMALL AND LOCAL
- Small community feel, not another Aspen
- Small government = freedom... Informed voluntary consent is essential.. Nuremberg trials established that officials, politicians... should not force experiments on the public ..
- Small town atmosphere with locals that is quickly disappearing .
- Small town character
- Small town character
- Small town character
- Small town character
- Small town character
- Small town character
- Small town character
- Small town feel which seems to be slipping away
- Small town feel. No more multi million dollar roundabouts or bud stations. We have enough.
- "Small town" feeling of exclusivity from Aspen.
- Small town high quality place to live and visit without the hassle of traffic, parking, and over crowding.
- Small village feel where locals say hey to each other and visitors get a sense of how amazing it is to be in Snowmass Village.
- SMALLER BASE VILLAGE!
- Snowmass housing just for Snowmass workers (to get into the program)
- Snowmass village will never be what it was like in the 70's and 80's those days are forever gone. Demand housing for development in the future no exceptions …
- Sort of too late. But no more building to block the ski mountain.
- Stewpot
- Stop building hotels and commercial businesses! Too developed!
- Stop raising rent!
- Summer Thursday Night Concerts
- Th ski hill
- That ship has sailed
- That we have a 1st class ski resort
- The Jews we are losing with construction
- The "mass snow" part
- The access to the "wilderness" surrounding us!
- The amount of publicly accessible land
- The clean up days, the concerts, the sense of community
- The commitment to the trail system.
- The culture of our police force.
- The current habitat, for both animals and humans

- The delicate balance between protecting our outdoor environment and the necessity of a vibrant and sustainable commercial environment.
- The events held in town
- The fact that it is not Aspen. Keep the development and growth limited.
- The fact that Snowmass is the second cousin to Aspen….this appears to protect Snowmass from many of the Developers, absentee owners, second (and third, fourth, fifth, etc.) homeowners.
- The feel of the Village is small and folksy - never a stranger for long. This can be lost in "resort" towns.
- The feeling of a smaller town and not a large city without the sense of community. A place that is less glitzy, not just a upscaled resort but a real town with real people.
- the free bus transportation
- the friendliness
- The friendly, beautiful and uncrowded town that it is loosing at a rapid rate.
- The great bike trail system
- The green spaces/open spaces
- The horse has already left the stable!
- The interconnected trails surrounding the community
- The laid back attitude and sense of community. We don't need people flying up and down Brush Creek
- The locals culture and sense of community!
- The mall
- the mountains
- The natural beauty and open sense of the land. So stop the intensity of co rubies land development.
- The off seasons. They're gone in Aspen - let's keep them in Snowmass Village.
- The open space left of Brush Creek Road just below Owl Creek Road. It is at the end of Melton Ranch. It may already be open space. It is a needed respite from all the building that is almost everywhere.
- The parking lots across from Fuel and the big Snowmass chair!!
- The public transportation system
- the quality of life and the very scenic surroundings.
- The quality small mountain town it once was, it's very sad to see SMV this way. The whole valley really, but SM hits home for me.
- The rec center
- The rec center
- The Rodeo
- The Rodeo
- The sense of community
- the sense of community where people who live here look out for one another
- The sense of security
- The size and quiet enjoyment. More isn't better.
- The size-no more concrete buildings
- The ski area
- The ski mountain
- The small town feel/community vibe, though this already feels it is going away quickly with all the new construction and condos

- the small town feeling
- The small town feeling that is much different than aspen
- The small town feeling where I feel I fit in
- The spectacular view of the village and the mountain backdrop as one approaches the town.
- The Timbermill.
- The town bus ride
- the trails
- The view
- The view of Mt Daly while driving up Brush Creek Road. Alas, that ship has sailed with all the new development.
- the views....but we've already messed that up.....so I'd have to say affordability
- The Village Shuttle
- The Village Shuttle and the Police Department.
- This community was purpose built for STR's, please don't create a hostile environment out of political expediency by over regulation.
- Thursday concerts
- Thursday concerts
- Thursday night concerts
- Thursday Night Concerts
- Thursday night concerts circa 1990's
- to keep the upper mall the same-NOT develop it as condos/living
- Too late
- Too late
- Too late for the 'good old days' so maybe try to keep Snowmass's small town character instead of trying to keep up with Vail or Beaver Creek.
- Tourist carrying capacity
- Trails, open space, and less crowded than Aspen.
- Transportation
- Transportation system
- Views of surrounding peaks
- Views of the mountains
- We've already passed keeping anything the same - 100 year old Sheep hearder's/sleight ride cabin at divide was destroyed to build high end homes
- where the sun rises
- Wine Festival!

Q9. Do you have any comments about services provided by the administration that you would like to share?

- A 2-BR deed restricted condo in Creekside has been vacant for four years after the death of the owner. It looks like it MIGHT be resold later this year…..MAYBE. This is an unacceptable use of existing deed restricted housing.
- Addressing the change of the base village area and the unsustainable model it offers for locals
- Be more available for your community. Someone shouldn't have to send 50 emails and phone calls about a pressing matter to even get a condescending response.
- Council is too hung up on the past and afraid to make necessary changes so they don't offend anyone. We need workforce and affordable housing now! There are opportunities available that council has squashed for all the wrong reasons!!!
- Council members make incredibly ignorant comments. It can be embarrassing.
- Don't use many of these services.
- Employers should be given more parking passes so employees can actually park in the village.
- Fees for simple roof replacement were excessive. Dealing with the Romero group was very difficult with slow response time.
- Get the town manager off his high horse.
- Have not really used any of the above in the year and a half I've been here so can't really comment.
- I don't have any comment.
- I feel like the town manager is stretched thin. It seems that it has become a position to accomplish specific goals as related to the new town park, rodeo, and other projects that seem personal goals. It feels like there needs to be more checks and balances in this office. Management should not be for the better of the whole and take into consideration environmental impacts, town needs, image, history, and long term needs. Town management should not be a knee jerk reaction to in the moment needs.
- I so appreciate the time and dedication they put into keeping our town the best that it can be.
- I think that the Town Manager does a great job addressing the important issues i.e. owl creek intersection, housing, Town entry/recreation grounds, although they may not be popular with the old timers in the upper valley.
- I would appreciate the return of electronics recycling in town, eliminating the need to visit the landfill for these items.
- I would like more communication from the town council regarding the future of what is being developed. Very few people know anything much about the future of the town center and what is planned.
- I would like the town council to communicate better with residents. Many people do not listen to the town council meetings and were unaware of the status of the redevelopment of the town center. The handling of the vote on Base Village provided far more information than the things that have gone on since that time. Almost no one I have spoken with have any idea of what is going on regarding the center.
- I would love to see krabloonik thrive and have a chance they are one of the top dog sled facilities in the world and are being treated horribly by the town and activist. They love those dogs they are a safe amazing company and should be seen as a jewel of the community rather than being abused by the activist. What's happening to krabloonik is a shame those dogs are loved happy and healthy and the changes the new owners have made is incredible. Let them and the dogs thrive this is their home. So many people love this company and what they share

- I'd emailed Mr. Moe about better maintenance of owl creek and brush creek trails. He took care of it!
- I'd like to see contact people and information for important issues to be more publicized, or more easily found. For example, the pedestrian light at Owl Creek is too small and drivers can't see it--who should that be addressed with. The signage on the hiking trails on the mtn are very unclear. Tape tied to trees and signage for bike races are often left on trees and trails--who should be responsible for this?
- I'm happy with the services I have accessed. I am concerned the town manager may have a political or pro development agenda.
- It is difficult to make town meetings, the hours typically chosen for that cut into a 9-5 job and a serving job of 3-10 that's like ALL the jobs here! However I acknowledge I don't have a better solution maybe 2 meetings at different times that week
- It takes a village, and you all help make it great. Thank you for everything you do
- Just moved here about a year ago and haven't had any direct interactions.
- Lack of addressing the issues of allowing EMtn bikes on some of not all single track trails in Smass village! Broad trails narrow minds seems to fit!
- Less concerts! Too loud! Some of us have to get up at 5 am to make the Snowmass club golf course look pretty for the community!
- Love the Housing Office!!
- More single family homes for sale like Coffey Place.
- Need reminders and information sent regularly to town events, functions, tax refund, business license renewal. Alerts directly from Snowmass regarding avalanche bomb set off, accidents, emergencies.
- Need to hold people accountable (especially the Town and events/marketing department) in the event application process. If criteria are not met or the permit is violated the event should be denied or cancelled. Too many other departments are having to pick up the slack and the citizens are having to deal with the lack of planning and preparation for some of these events.
- New to area and have not had to access many of the above departments.
- No idea if they're doing a good job or not.
- One day I went to Town Hall recently and there was almost nobody there. The remote working is not a service to our community.
- Our Town Manager is development crazy. The redevelopment of the entryway and Rodeo is poorly thought out, same with transit center, Owl Creek Roundabout. Its too late for overdeveloped base village. These are not keeping our town quiet and small. Aspenizing TOSV is not the answer
- Please hound the cell phone companies to put 5G microcells every 100 yards or whatever it takes to make my phone work everywhere, all the time.
- please provide covid vaccinations and testing again. please encourage SKICO to help with cleaning up food at elk camp that is bringing bears down. please provide more parking for locals at bases. more EV parking.
- Please shut down krabloonik
- Police staff are courteous / attentive and always winning to help. Staff at parking office are personable / professional and want to do their best!
- Police/security presence this summer has felt a bit invasive. Odd feelings of too much security-why were there 40 security guards at the exit of a Thursday night concert? Why police officers yelling at drivers from their cars?
- Public works has gone downhill, they don't seem to care anymore about helping when you call.

- Quality of employee housing grounds keeps has gone down hill.
- Road maintenance and snow removal has gotten worse in recent years.
- Rodeo. Keep it the same as it is
- Seems like the managers want more development than the population wants!
- SMV Building department, in error, approved an "administrative change" to our neighbors home. The approved permit was based on mis information. When we asked the town's building department to rectify their error (permit approval based on faulty "administrative change" status) they pushed the problem over to Homeowners Associations. This is clear negligence on the town's part. They should have corrected their mistake instead of passing the buck to the homeowners associations. The builder who applied for the building permit, misrepresented the building situation, and never got any homeowner approvals.
- Snow removal is excellent. Many large or medium buses traveling empty often. Some smaller buses maybe, or adopting more of a Uber/Lyft style service at times or some routes?? I know some of that is in effect now. Bike trails department does a good job.
- Speeding on Horse Ranch Dr is a chronic issue. Speed monitors need to be put on the downhill by trail rider rd.-not on the uphill side of the street. Contractors are the biggest offender.
- Thank you for keeping the roads clear and safe during big storms!
- Thank you!
- thanks for the covid testing site. Friendly trash pick man.
- The only way to effectively regulate short term rentals in single family homes is to designate certain weeks a year. If anything is rented outside of the designated weeks than we as a community can self police it. Using a set number of designated days would be impossible to regulate.
- The permit process is a joke. The biggest violator of the special event permit process is the TOSV.
- The Public Works Dept (** Anne Martens) has been very responsive when neighbors and I have reached out - but we still have a safety issue on Oak Ridge Road in Snowmass Village. We'd love to know when the Village can widen Oak Ridge Road, whether completely repaving it or just repaving the outer edges to achieve a widening. We have been told that there are a few areas where the town would be restricted from widening it, but where it CAN, when can that happen? Cars have to veer off pavement to pass each other and do get stuck in the gravel and dirt shoulders of the road. The gravel helps for a time, but gets dispersed and tires get stuck.
- The remodel of mountain view has been enormously disturbing
- There are more stakeholders in the ski business than the Aspen Skiing Co. in Snowmass Village. Present all options of like kind services in relation to skiing services.
- Town manager is interested in turning this TOWN into a CITY
- Unacceptably slow in getting a new bus stop.
- Very poor covid response.
- Way too much money spent on marketing.
- We had a contractor doing work on our unit and found out later he never had a license to do work in SMV and did not have a permit to do the work. You're missing opportunity for income and missing needed regulation of work getting done in the village
- We have one of the best local bus services and recreation possibilities around. Town has supported our outstanding electrical services and water Sanitation facilities with local partners.
- We just purchased a place less than a year ago and trying to learn more about and engage with the community which is why I answered “don’t know”. The biggest issue I see (and perhaps bc I don’t know) is how to access transportation to outdoor rec spaces like maroon bells. I usually have a vehicle when I’m in town but my guests often don’t. How do they get to these spaces?

- We need a continuous trail around the golf course so that we do not need to cross the road multiple times. A loop Please
- We need more housing!
- We will never be rid of the friction between citizen and service delivery as getting one's way frequently defines satisfaction. Committed manager and department leaders make the difference.
- Would like to get a playground put in at the Mountain View apartments. Would also like safe stroller access to the brush creek trail from Mountain View. The new stairs are nice, but I still have to push my stroller on brush creek to get across the street at creek side to access brush creek.
- Wrote town official about pedestrian safety on Brush Creek Rd. hiking/biking path and got no response.
- Yes as I said above would LOVE garbage pick up. As we age this chore is more difficult and it's unreasonable that an entire community paying the same level of taxes gets less service. Better and earlier snow clearance in our neighborhood would be nice too. This winter was pretty dangerous driving in the pines.
- Yes. While the housing department is burdened with an impossible job, it is disheartening that a unit at creekside was allowed to be vacant for over 5 years as the owner deceased with no heir. The town attorney opted to take no action (slippery slope for the town and justified) but more importantly is not addressing the situation through policy changes for any future units. As our community ages, it is important for the housing department to have has legal guidelines/responsibilities/rights established in the event an owner dies and the family is unwilling to take responsibility. Time to write a policy to address this, Dresser!!!!

Q14. OPTIONAL: Do you have any comments about services provided by the Housing Department that you'd like to share?

- Absolutely build more rental housing. Stop building deed restricted housing.
- again!!! we would NOT need so much more housing if we stopped creating jobs we don't need. this is simply about tax dollars not quality of life or vacation in Snowmass Village.
- Again…..2BR condo vacant for 4 years at Creekside.
- As a 35 year real estate capital markets professional I believe deed restricted real estate is flawed. The town is better off renting affordable units, maintaining proper reserves, and ensuring desirable living conditions. owning a house is expensive and limiting the benefits of appreciation lead to moral hazard and dilapidated properties. This is one of the reasons the Aspen model is a disaster.
- As a married, 38yr old couple, both working year round in Snowmass, it is extremely frustrating and hard to want to stay here when for 3yrs and 6months we have not been able to find year round affordable housing and somehow do not seem to be moving up the waitlist. We did not leave high paying city jobs to take a huge pay cut and have no where to live just so that we could also commute an hour to work. We took the pay cut to live where we work and want to have fun.
- Betsy is amazing
- Betsy is no Joe
- Betsy, Terri, and staff (and previously, Joe) have always been top tier. Their attentiveness, dedication, and concern for the well-being of tenants continues at an A+ level.
- Better assistance with upkeep on deed restricted units. Since we can't appreciate improvements due to caps on capital improvements many units are in poor shape. There is simply no incentive to improve units.
- better reimbursement for major upkeep items - better incentivization of keeping properties in good repair
- Better under direction of Joe Coffey.
- Build more rental units for families that work in Snowmass
- Businesses such as skico, Viceroy, the Viewline, should pay for their employees subsidized housing, or increase their salaries. This should not be the town's financial responsibility.
- Can't comment-not familiar enough for intelligent response
- Compromise on dogs
- Employment requirements for deed restricted units should also include people working for aspen valley hospital and aspen school district in the first priority group.
- Families should be allowed to have and build equity. It does not make sense to limit net worth for deed-restricted properties. People need to save for retirement, not game the system by 1. hiding assets, 2. buying expensive cars and recreational vehicles because they can't have money in the bank if they want to keep their homes or 3. allowing retired community members to stay in deed-restricted properties, especially when kids have moved out. Instead, allow families to save for retirement, move out when they no longer qualify because of employment or number of people living in the home has gone below required level. This allows new community members/employees to have a chance to get housing when they need it. Isn't this the way the system is suppose to work?
- Homeowners' dues and property maintenance associated with deed restricted housing make affordable housing unaffordable. If the Town were to snowplow or reduced the costs of water and solid waste it would help. Property Management Companies are charging the same rate as second homeowners and people who can afford these services.

- Housing department is a joke. Do they check whether people are actually here legally and working in Snowmass Village or do they just let anybody in at the expense of true hard-working locals.
- I am disappointed that a major capital replacement item like a $15,000 roof cannot be added to the resale value of the house.
- I believe the housing that has been more recently built is waaaay to expensive. Maybe the quality of the build warranted the cost, but maybe the products could be built a bit cheaper. I know many ideas on builds are in the works but lets GET GOING...The housing shortage didn't just happen!!! Sounds to me like the cost of "exploring" round-abouts is RIDICULOUSLY high & does not make sense.
- I don't have any comment on this.
- I favor limited employee housing and for it to be rental only, with requirements to be a current employee. I don't think government should be building senior housing.
- I feel large businesses should be required to provide funds for housing. And strict guidelines be in place for people owning deed restricted housing, but owning other properties out of state purchased after acquiring lottery property.
- I feel the town needs to make sure the deed restricted owners are in compliance with the requirements for continued occupancy. There are quite a few violators that are keeping qualified people from acquiring housing.
- I have had good interaction with the housing dept
- I moved into Mountain View with hopes of starting a life and a family in this town. However it appears to me that I can only do that while sheltering inside my 330 square foot unit with my wife…our hopes of moving up or out into a family home within snowmass seem like a pipe dream reserved for the wealthiest. It's been 6 years and I truly feel stuck inside my mold and mice filled home with a ever diminishing hope of starting a family(inside something other than a studio) in this otherwise paradise filled town. At least we have a dog to keep us sane… we'll that's not true because we are not allowed dogs :(
- I think multifamily units are more important than single family homes. Let's face it - no more space. We will have to build more density - why waste resources so a handful of families can have a house?
- I think that as in other areas of the valley there are a lot of people in deed-restricted housing that no longer qualify for the unit and this needs to better regulated. There are people who should no longer be taking up a unit that could be used by someone who is actually working in Snowmass or Pitkin County.
- I will say that I am satisfied with the "requirements for continued occupancy", but would like to see actually enforcement of individuals who are not meeting the requirements. There are many of these examples in Snowmass Village Housing that should be addressed. So maybe a better annual accountability system is needed.
- I wish we could just take one hole from the golf course… haha. I mean, turn it into a par3 and add housing. God, I wonder how many people that would upset
- I would continue to reach out to existing deed restricted homeowners for their feedback. They are living in the properties built by the town and have real life experiences in those smaller communities. Reach out to them/create safe spaces to hear their experiences/feedback
- I'd like a playground for the Mountain View apartments. Families are prioritized so we ought to prioritize a safe place for children to play together. Would also like a community bike rack for Mountain View. There have been mice in my unit for the past 18 months (since I moved in). I've had multiple maintenance requests (which have been completed), however I do believe there can be more done to inhibit the mice from entering my unit (my neighbors don't have mice). I believe

we need new flooring - the carpet in the dining area is surely holding years worth of food and grime, and updated bathrooms/kitchens. There is mold that I cannot get out of the bath tub where the prefab bath pieces come together. There is mold in the bathroom walls due to leaks, but again, that can't be addressed without an update because paint doesn't fix mold. For some reason all of the downstairs outlets are "stretched out" and plugs do not stay in or charge, they just fall out.

- it is important to turn over workforce housing when an individual retires. Workforce housing should be only available when you work as long as one works. when one no longer works, there needs to be a way to get people out of the home so it can be used by the next generation or other working person. For deed restricted housing consider a premium in excess of the calculated selling price paid by the Town.
- It seems like all the reviews on Coffee Place are that the construction is pretty poor. I'm not sure how much attention the housing department does to address these. The housing department also does no follow through on work status that is required to live in TOSV housing.
- it seems unfair to year round employees trying to get housing to continually being pushed down on "the list" to accommodate returning workers who have left the area for 6 months or more and wanting to get back into housing. Those people who leave, should be put at the bottom of the list.
- It would be beneficial to offer an incentive or a requirement to keep deed restricted units in good repair. From our personal experience, it has been difficult financially to fix, replace, and improve all of the big ticket items in our unit that the previous owner had let go for a long time. We had no real recourse in our contract as there were twenty people on the list behind us that would want the unit if we pressed the owner for repairs. Paint and cosmetic items are one thing..but flooring, roofing, appliances/tubs, water heaters, etc. are all big, expensive projects. There should be a requirement or an incentive to keep things to a certain standard.
- It's a joke. How is anyone supposed to live here and work here if the only option you have is free market housing. It's a shame.
- It's very important when building new housing units, that it does not negatively influence the environment.
- I've heard numbers of new beds needed to accommodate the local workforce be over 700 in TOSV alone. We cannot accommodate that much new subsidized housing, so commuting will be necessary for 100s of workers for the foreseeable future. Also, businesses which require housing for their staff should pick up most of the cost of housing their staff, either in TOSV or within an hour's commuting distance.
- Keep up the great work!
- Lack of ability to have children living in employee housing to inherit the home they have been living in and working locally for years! Not being able to add capital expenses to the cost of the owners home. Crossing homeowners were charged for a plan check on the new roofs they added ,excessive charge when so Many similar flood plans ,and so few actual plan checks done!
- Laundry rooms are always pretty filthy. -The machines (washers and dryers) are never cleaned and it always feels pretty gross using them. Why not do a rent discount for a nearby tenant to be in charge of cleaning the machines daily?
- Loan approval should not be required for lottery entry
- Lottery could be more in favor for longer tenured employees, Qualifications should be checked and enforced more often.
- Lottery process should be replaced with a seniority priority. Those who have been waiting the longest should have first right of refusal.
- Maintenance is slow and many complaints are met with 'that's just how the building is'. Our screens on doors and windows should function. Our bedroom doors should swing on hinges.

- Many of my friends have nowhere to live up here. The seniors are being kicked out because they can't work anymore. Where are they going to go?
- More housing for young families and individuals is needed to help keep the community thriving, businesses open (the Mall is a ghost town and it's sad), etc. Seniors should relocate downvalley where it is less icy, there's less elevation, less possible medical conflicts, etc.--I'm very sorry if that sounds callous, but the fact of the matter is that this Valley is quite literally dying from lack of workers and families who are now relocating to Parachute, Silt, New Castle, where it's more affordable or out of area entirely. And please continue to right-size units, and ensure that the lottery process is fair.
- More housing in general, keep remodeling older units, credit card readers for washing machines
- More housing is not the answer. Less Development.
- More housing the number one issue for Snowmass Village.
- More investigations into compliance are needed regarding current owners of deed restricted units and owning other properties within the drainage. There are several owners within Rodeo Place and The Crossing in violation
- More single family homes.
- More timely action taken on occupancy requirements.
- Need more compliance. I only know a handful of those that are in full compliance of housing. I know more not in compliance. I also know many year round employees in Snowmass who couldn't get housing for years. No events in May or June. No businesses open Memorial Day.
- No rule are enforced. There are many businesses that operate out of deed restricted house. There are a lot of people that own property in the valley and make more money than they are allowed to . Look on Google maps, there is businesses listed on there that are in employee housing. I worked for Andrew huck for 6 years until February. Our office was his home. What is the point of having rules if there not enforce. How many people that sell real estate live in employee housing? I bet over half the people living in deed restricted housing would not qualify today. It's seem like once you're in you're in. You could win powerball and still have employee housing.
- Not enough affordable housing for employees
- Not enough units. Also some of the rules are nonsense. You can't have a second job in aspen even if you work fulltime in Snowmass. (80% rule is complete nonsense). I understand prioritizing Snowmass full time year round employees but it's unbelievable you get penalized for having a second job that you literally need to afford to live in this valley. Penalized for hustling, penalized for trying to survive. Can't take a second job because then you won't qualify for SM housing. Also having a no pet rule for a house you bought is crazy. Please do better. People wonder why people are so depressed and defeated in this town.
- NOT NEARLY ENOUGH HOUSING FOR EMPLOYEES OF THE BUSINESSES HERE. HOW DO YOU EXPECT BUSINESSES TO OPERATE WHEN THERE AREN'T ENOUGH PLACES TO HOUSE THE WORKFORCE??
- Overall, TOSV does a great job building and managing employee housing.
- part time homeowners have to pay into a snowmass HOA, deed restricted homes should as well. we need more housing for people that want to live and work full time, but a lot of people beat the system and sublet. also seasonal workers tend to be more transient and not dedicated to the community, so skico should provide that kind of housing down valley.
- People that do not still qualify are allowed to remain in deed restricted housing
- Please build employee housing! No more mega hotels

- Rental units best.. owner occupied units often end up as second homes as the owners retire for the winter in Arizona..
- Requirements for continued occupancy are good, but I think the town falls short in making sure that owners comply with those rules. Enforcement has definitely gotten better in the past few years, and HOA's could do more to pass info to TOSV.
- Requirements for continued occupancy are not strictly enforced meaning there are owner units sitting empty or occupied by people not working. There are 20 plus individuals/families in each lottery who both live and work here and are deserving of the units that are not properly occupied.
- Residency enforcement should be enforced better. I know people who are gone much of the year, and are retired county employee and yet manages to keep his employee housing while others cannot find a home.
- Retired persons, living in larger homes, (4+bedrooms) in which those bedrooms remain unused, maybe consider offering those retired persons fabulous senior housing/neighborhoods with storage and yards. (Smaller homes but still in great neighborhoods with other retired friends!) It's not sustainable or affordable to continue building more and more subsidized large 4+ bedroom houses if there is never any movement. To honor the amazing service our retirees have given our community, we should help them move into senior housing neighborhoods that are beautiful and spacious but smaller, 2 bedrooms. Recycle the larger homes for the newer families who need the bedrooms. Again, storage and yards would be very important for the retired families.
- Senior housing at 8500 feet elevation and resort pricing? Does this make any sense at all? No, it doesn't! Where do you even get the notion that this is ok? Snow and ice is not necessarily safe for seniors, is it?
- Snowmass Housing Authority should require proof of employment via Tax Returns (IRS 1040) back to date of stated employment in SMV. The housing department currently only requires a letter from their employer stating when their employment began which is unsatisfactory.
- So grateful to have a studio at Mtn View! It could use some love and apparently it's on the way, 200 Bldg. Staff is great when there's a maintenance issue I can't resolve, quick and efficient. Office staff keeps us informed via email and physically posts important information where it can be seen.
- Special interest exceptions have been allowed and should not be. People have been able to skip the line to gain housing. People should have to submit w-2 form to prove employment in TOSV. This verification of employment should be shown yearly.
- Staff in the housing office does a great job at managing a difficult department. Polite, informed, responsive
- Stated previously
- The "rules" exist, but people taking over leases to avoid the waitlist needs to be stopped. I see it happening in Snowmass the most and it gives an unfair advantage to people who are will to cheat the system vs those who are trying to follow the rules.
- The amount of people who have gotten TOSV housing that no longer work within the Town. Makes it almost impossible for people who work in snowmass to be in snowmass. Single people deserve to have 2 bedrooms too. A couple tends to take up one bedroom and have a spare guest room.
- The big issue I have with the town housing is that single people can get 2 bedroom apartments. I understand that this was established during a time that the amount of single people looking for housing exceeded the amount of single rooms available, and there was a surplus of 2 bedrooms. However, there are a lot of families looking to buy 2 bedroom apartments, but they have to also compete with single people. I feel this should be revised.

- The focus on building deed-restricted single family homes is absurd. The focus should be on creating higher occupancy deed restricted housing. Land is such a valuable commodity and while the American dream is for a free standing home with a garage and a lawn, it is simply asking for too much. If you want that, then I believe you should move down valley. Accept living close to your neighbors and move to some place you can afford. It is just asking too much of the town.
- The HOA fees are far too high for what is offered and done for service and even kept in escrow for large maintenance items (such as replacing a roof for example). The HOA fees are in fact what kept my wife and I from going forward on entering the lottery for a 2-bedroom deed restricted unit. It made our monthly housing cost too high for our income/budget.
- The housing needs to be more aggressive at removing folks that aren't working in the Village and county fulltime to allow others opportunities for housing that are working.
- The housing ratio to the amount of job creating the development has done is out of balance, we need balance!!! we also need to improve the way the housing program is run. We as residents would also like to see where you plan on putting housing so we can understand the impacts. The housing issue is totally a TOSV created issue. The development of Base village and others have made it almost impossible to get employees because the jobs that were created are MORE than the housing. The TOSV needs to fix this ASAP.
- The housing up keep has gone down hill. Washers and dryers are ridiculously priced for the quality they are kept and the maintenance of the common parking and grounds is not maintained well
- The lottery process seems to be better than Apache however it's still difficult for people working in snowmass to get housing with a huge waiting list and the aging residency that is currently in those housing units. It seems like there is no roll off plan to bring in employees to the businesses that are growing and expanding in the community. Many people are coming from Silt! Although I do not currently live in snowmass housing the upkeep on the units I've been in have been atrocious. Carpeting and tiling from three occupants ago!
- The more new construction for second home owners, and "hot bed" units the more employee housing. What happened to building enough but not too much. I think you passed the too much a year ago and there are still plans for more. This is very poorly planned. There are not enough restaurants or shops for all the new occupants to Snowmass during peak ski season. Many restaurants can't afford to keep there doors open during off season because of lack of business. The holidays come and many establishments have just hired new employees. The town now has the people who have paid a lot for their vacation or property and they have high expectations of what their experience should be. Very difficult situation and opens the door for lots of discontent for visitors and then employees.
- The only reason there is significant need for more employee housing is because there is more development which requires more employees. More employees requires more housing. The town council said they would allow enough but not too much development and they have gone well beyond enough.
- The remodel has been an intrusive and disgusting process. The state of our units is very poor. Still lacks proper ventilation, the windows replaced have no screens and with the continued rain throughout the summer and long term water damage I don't know how there won't be mold and continued draining and humidity concerns in the future. I will be very disappointed if our rents will be raised after a year where our quiet enjoyment was affected with shoddy replacements and a rushed, poorly executed remodel.
- The system needs to be updated and changes made where necessary. Citizens can help with that process. There should be priority given to not only the amount of years/hours worked here but the amount of time lived here. Jobs may come and go but for those born here (for example) there

should be priority. For those who tried to work here but their work hours fluctuated, that should be a consideration. In general the purchasing price to purchase deed restricted is way too high. Only those with high paying jobs or some private support can offered to buy in. An example of that would be the high prices of single family homes at Horse Ranch. If the cost of building is too high, perhaps a simpler design should be in the works or considered. Emphasis should be placed on renting and not purchasing. You may purchase housing when you had a job here but then you work elsewhere and you still have the housing. Renting is way more changeable. You can't "kick" people out of their homes but their could be rules for renters. Their should be value placed on free market homeowners who are willing to rent to the workforce. Not everyone is out to get the visitor's dollars. Citizen input is paramount.

- There is an employee housing unit next to the Pokolodi Lodge, I think it should be sold to a developer and use the proceeds to build more employee housing at the Center development. This real estate is prime and could provide for greater number of units elsewhere. I know you are currently fixing the units, but this is just a band aid.
- There is no enforcement for people who are not following the deed restrictions.
- They did a great job on the remodels, but it’s so dirty and we never get the stairs, walkways or windows washed.
- Tighter oversight of eligibility requirements.
- Too many people live in subsidized housing that own other housing properties outside the County. Subsidized housing should NOT be for the wealthy.
- We feel there should be forced downsizing or established rules or terms (There is no reason someone or a couple should occupy a 3 or 4 bedroom with grown kids). Make the re eligibility at least 3 years. We disagree with working for 10 years and being guaranteed housing for life.
- What are the possibilities of building employee housing, just outside the town, in the two or three deep valleys on the left side of Brush Creek Road?
- Whatever decisions are made with regard to affordable housing, they should be actually defining affordable in relation to the salary of the average worker in the area. A million dollar condo isn’t affordable to most workers. If not addressed in an equitable and conscious manner, the area will find itself unable to recruit and maintain an ample and quality workforce
- Wish we had snow removal on the weekends
- Worker housing should be for Snowmass Village workers. Lack of foresight on this issue has turned worker housing into retired housing and housing for people who don't use it year round.

Q16. OPTIONAL: Do you have any comments about the services provided by the Community Development Department that you would like to share?

- Again, the fees are excessive for a simple site visit (roof replacement). Getting permits through the town was easy, getting approval through Romero Group TOSV HOA was unreasonably slow and difficult to work with.
- Great reputation, especially compared to Aspen
- I wish someone would have a more global long term view of our village. Not just short term money making view.
- Mike and Sara are awesome to work with.
- More staffing would improve the timeliness
- Past experiences have been wonderful (4-10 years ago)
- please make it easy for people to make fire safe and climate friendly changes to their homes such as safe roofs, tree trimming/removal, solar power and EV charging. please do not approve poorly designed or cheaply made homes. it will worsen property values and deteriorate over time. please protect public view corridors. how those 2 modern homes ever got approved on owl creek road east of the little red schoolhouse is unfathomable. they block the view of Daly and should have NEVER been approved. that should really be investigated, as the original rules prohibited such structures and someone did something to get around it. keep open areas and views protected.
- Require more parking : at least 1.5 per bedroom..
- Some regulations need to be instituted and put into law to restrict the planting of trees that will grow so high as to obstruct views of homeowners. When we bought our home we had fabulous views of Mt. Daly that have now been obliterated by the growth of huge pine and Aspen trees. The planning commission is supposed to govern this but have no power to do anything to the neighbors who are doing this planting w/o regard for the consequences on surrounding properties.
- Thanks for prompt communication and quick inspection.
- THE CONSTRUCTION ON WOOD ROAD IS AWFUL! IT DIMINISHES THE VALUE OF STAYS AT THE BUSINESSES ALONG WOOD ROAD AND HAS DEGRADED THE VALUE OF THE PROPERTIES. GUESTS HAVE CONTINUALLY COMPLAINED ABOUT THE CONSTRUCTION NOISE AND NUISANCE FOR THE PAST 2 YEARS AND IT HAS HURT OUR BUSINESS.
- The issue is with all the HOAs. 2 levels for every area is burdensome.
- We are working with contractors on getting a permit to do construction so we don't have enough experience yet to address these questions
- While it's still better than Aspen and Pitkin, it feels the new department is trying to be more like them, please don't. Keep things simple.

Q23. OPTIONAL: Do you have any comments about the services provided by the Public Works Department that you would like to share?

- 1. Too many signs. 2. Need to remove the flashing beacons or get people to use them all of the time.
- A more permanent and maintained trail should be cut from the cul-du-sac on N Ridge LN down to the Village Way paved trail. There is a gas pipeline cut (at least I think that's what's there) along the route that already has a makeshift path. That path should be improved and maintained.
- Access to the bike paths along Brush Creek could be improved for people to see and use them more
- Although the flashing lights at the Town Park Station crosswalk are very helpful, I'm surprised nobody has been hit. Too many people are flying down Brush Creek Road and fail to stop or even notice that the lights are flashing. On top of this, most people who are crossing are very ignorant of the traffic and push the button, start walking without hesitation, expecting traffic to stop.
- Although the small roundabout at wood road does not have many accidents , I do find it to be a point of frustration between ALL users. More sidewalks would prevent people from walking on streets from bus stops. I feel the bus stops are the biggest place they are needed but there are other access points that don't involve roads to get to other places asked like the far-away to wood road. The snow removal needs to be better especially if you can barely get around without sliding with studs and 4wheel drive. I think the way of composting could be rethought, however composting in general is a good idea. I don't know that the passing lanes would be the greatest ideas however a pullout wouldn't be horrible when there is slow traffic or some legislation that says if there are 4 cars behind you to pull over… like Montana has. If you are going to go with passing lanes make them more efficient and effective the one going into snowmass village on brush creek
- Automated flashing light by Mountain View across brush creek. Just like at faraway and Sinclair.
- Best winter road maintenance in the valley.
- Bike paths could be maintained better. Stop signs and rumble strips by tennis courts and Black Saddle should be removed and replaced with Yield and speed limit signs. These are the most stupid Stop signs anywhere.
- Bikers--We have spent millions of dollars on Bike Lanes and yet some bikers decide NOT TO USE THEM and determine to ride down the middle of the road used for cars and trucks. Since there is a double line, the bikers know we cannot pass them. Once I attempted to do this on Owl Creek Rd. towards Aspen and was cursed at and given the "finger". SIGNS SHOULD BE ERECTED STATING NO BIKERS ALLOWED ON ROADS USED FOR CARS AND IT SHOULD BE STATED THAT BIKE LANES ARE TO BE USED.
- Brush creek at Upper Woodbridge is an issue
- Brush Creek Rd.-Wood Rd. to Mountain View AND Brush Creek Rd.-Mountain View to Snowmass Mall. I commonly see locals walking the road on these routes. While the other locations seem like great use-cases for sidewalks, I don't commonly see folks walking there. It feels like the bike path is a close enough route that people will use it.
- Carriage way wood rd. Traffic circle need to put yield signs in more visible places.
- Cars are NOT stopping at Crosswalks. More enforcement is needed. Crosswalks markings on the roadway are needed at Brush Creek Rd and Brush Creek Ped Path crossing. Cars are driving fast with no intent to stop. Same at upper Low Line trail and Owl Creek road. Most crosswalks need flashing lights. Our bike paths are in horrible condition.

- Cars heading down Wood Road towards the mini roundabout have NO IDEA that it's a roundabout. A flashing light or something needs to be put up on Wood Road to protect drivers on Carriage Way using the roundabout as it should be used.
- Confused on questions asking for support to construct pedestrian walkways in the above questions. They all already exist. Just need better signage maybe.
- Current paths are not used. Why build more. Mountain View to Mall seems appropriate given the amount of pedestrians/work staff walking to work.
- Good at cleaning up bear skat but useless in addressing written safety concerns.
- Great work guys! You do a great job keeping up with the needs of the village
- how can there not be a flashing crosswalk at the fire station? assume ambulance is close when people get hit?
- I believe that if you increase the number of people who live here and the infrastructure to properly create the environment they require, it has an exponential effect on creating more needs. In other words Dick Lamm was right. If you build more infrastructure or try to attract more people, the system fills to just beyond capacity and starts again. Let's focus on improving the quality of what we have.
- I don't know why but the flashing pedestrian crossing at Brush Creek and Sinclair is not effective enough. Vehicles don't see it? As a pedestrian it's always a 50/50 to wait and see if they see it? They are affective at other intersections but this one needs more help.
- I find it appalling that TOSV allows for curbside trash pick up in Horse Ranch and on Fairway Drive. This directly contradicts all of the effort that TOSV puts into protecting wildlife. How do we as a community allow this to happen? TOSV needs to stand up to the residents of these two subdivisions and discontinue this archaic practice! Build a dumpster shed at the bottom of Horse Ranch Drive and at the top of Fairway Drive. There is plenty of real estate in both of those locations. Also, while I currently use the central drop-off location for compost at the Town Shop, I know that many more people would compost if it were more convenient (i.e. multiple compost drops throughout the Village).
- I find it interesting Composting services were mixed with Evergreen Xero Waste and now the Town is looking to provide this service for an additional amount. Really?
- I like the idea of more pedestrian walkways, but doesn't the bike path cover much of that area?
- I live near the Faraway/Woodbridge/Brush Creek area and I think we should have a sidewalk from the uphill bus drop-off at Faraway to Woodbridge Road. walking on that shoulder in the winter is sketchy. ... Also, as more development comes to Base Village and more traffic, this section is going to be even more difficult to get onto Brush Creek. thanks for the flashing ped crossings there a few years back.
- I love having the compost dumpster. This is amazing. Thank you!!! I do not think compost dumpsters are necessary at every dumpster shed.
- I miss the electronics dumpster
- I selected 'don't know' for reduced speed limits because I am not sure they will be enforced adequately
- I support the sidewalk, but we already have the paths above the road. our visitors just don't know they're there. Public works does a good job.
- I think the mini roundabout is dangerous and that there should be a stop sign on Carriage Way instead. The Owl Creek and Brush Creek intersection gets very backed up during our town's rush hour times in the summer and winter (9am/3pm) for camps and skiing. Perhaps a regular sized round about would be helpful there. I'm looking forward to the Meadow Ranch/Fairway 3 bus stop move and the cross walk (hopefully with flashing lights) that will be put in place for the

increased number of families with school aged children that live in the surrounding neighborhoods.

- Is recycling actually recycled?
- It is extremely difficult and dangerous to turn left from Faraway rd. to go to bank , grocery store, doctors , anywhere. The is also a sheet of ice at the bottom of Faraway rd. making it difficult to stop at the stop sign. Sliding people into oncoming traffic on brush creek rd.
- it is time to stop deliberating on a roundabout at owl creek and brush creek. that is the worst intersection in Snowmass Village. its dangerous, traffic backs up on owl creek at times, drivers are either too aggressive or don't know what they are doing holding up traffic. please address ASAP
- It would be nice to have benches at the Brush Creek & Wood Rd bus stops.
- I've watched tourists nearly get run over at stop signs, etc. And I've watched tourists try to walk in the middle of the road to get to their destination. I think more pedestrian-friendly areas are needed.
- keep up the good work
- mini roundabout doesn't work. I'd never pull out in front of someone even though I'd have the right of way. I think just go back to a 3 way intersection with a stop sign for downhill traffic on Carriage Way- let up and downhill traffic on Wood Rd have the right of way.
- More signs indicating pedestrian walkways/trails for tourists so they don't walk on the roads.
- Most areas asked about sidewalks already have existing trails/ sidewalks
- Not the fault of public works that traffic has increased beyond what out town can handle.
- Pedestrian lights must be on a longer base and brighter--drivers don't see it.
- Pedestrian trail higher to WRV on Wood road. SO MANY walk that and it is dangerous and very busy area
- People have turned Brush creek into a speed way and ignore pedestrian cross walks. You need to find ways to slow them down particularly when they are on the straightway up to the village.
- Please don’t add medians. Very distracting as a driver and harder to see pedestrians. Who sets the blinking light time for the crosswalks? Always seems too long. We might have to evaluate bike path vs more sidewalks. Doesn’t feel safe to walk on bike paths always with ebikes, but we definitely don’t want the ebikes on the roads!!!
- please widen Oak Ridge Road - NOT because we want cars to drive faster, but because we want cars to stay on pavement and not have to pull off pavement/into shoulders and ditches just to pass an oncoming vehicle. Many cars get stuck when having to pull off the pavement
- Portable traffic light at Owl Creek/Brush creek intersection during busy periods (traffic flow study to determine what Busy Period would be). Definitely would not support an expensive roundabout at that intersection
- Public works is helping w/speed control & its greatly appreciated!
- Regarding waste pick up, it is still obvious that homeowners pay for the service but many random people from other areas drive by and use the service. I do not have a solution, just an observation. Therefore higher prices for new services does not seem appropriate until this issue is resolved. There should be a pedestrian walk way painted across the road at Meadow Road and Brush Creek Road (by the dumpsters) This section of crossing is used to access the bus and the walking/biking trail. This walk way has been requested in the past but it has not been implemented. This crosswalk is ESSENTIAL.
- Roads department is outstanding. Thank you, John Baker.
- Roundabout at Wood & Carriage needs to be bigger and more built out.
- Seeing pedestrians on brush creek (the big turn coming into the mall) in the winter is going to result in an accident, guaranteed.

- Should return the dumpster location on Wood road - even if near / in Base Village. .
- So, if the town wants to move towards more composting, then the ordinance not allowing outside agencies to pick up trash needs to be amended. Currently, the town does not allow the composting trash services to operate within town limits because it is not allowed per the ordinance. In addition, if you try to have your compost picked up by them, the waste department contacts you to inform you that you are in violation. I don't think it is ideal to add a compost pickup service to the town responsibilities instead would prefer the town allows composting pickup from a private company and allows them to utilize the bear-proof dumpster buildings. I realize that has the potential to create some damage to those buildings but would argue that it would be less of a hassle than the town assuming the responsibility of compost pickup. thanks
- some of these are currently connected by Bike and Walking paths. These are not well maintained and many people do not know they exist. It will all depend on how they walk ways are designed because the roundabout at Wood Road and Carriage is not good at all. It is made even further difficult when the directions of how to use seem to be continually changing.
- Speed bumps like those at the Woody Creek Tavern might be highly desirable to slow traffic down.
- Strongly support pedestrian pathways, sidewalks or lanes. I would really like to see more folks seeing the village as a pedestrian safe and efficient way to get around. We have the elevation changes which make getting around more challenging than the Aspen core but I believe folks would be more willing to walk if they can see the way as apposed to walking on the shoulder of the busy Brush Creek, Owl Creek, Faraway, Wood Rd and even Ridge Rd.
- thank you for putting in the stairs in from mountain view to brush creek--makes a HUGE difference!
- The annual bill for trash/solid waste is very high, and it comes in off season when income is limited. I would love to break that bill into halves or quarters, rather than one big one once a year.
- The bike path crossing at Brush Creek Rd at Ditch line trail should be painted and have flashing light for pedestrian/cycling right of way . Same for Owl Creek out of Tom Blake Parking lot to Highline Trail. Both are very dangerous for pedestrians and cyclists.
- The carriage way round about should be a stop sign. It’s very confusing and kind of dangerous. No one knows how to properly use it
- The current paved pathways/trails should all be maintained before any new additions.
- The excessive charge for garbage use of the dumpster should be absorbed by the town thru general fund
- The existing town bike/pedestrian trail system (Brush Creek, Owl Creek, Melton Ranch, etc.) functions well in place of dedicated sidewalks.
- The horrible mangling of roadside shrubs and vegetation last fall on Oak Ridge, Sinclair, Faraway roads was a big mistake and the mitigation of this eyesore has been slow and incompletely handled. Extra brush, limbs, and debris has been left alongside these roads and is a constant eyesore to those of us who previously enjoyed walking and biking daily on the roads. The work is waiting to be completed so please get it together before the snow flies and fix the mess you made. Thank you.
- The intersection at owl creek and brush creek is crazy dangerous at night during the season with people walking across clad in winter black. Can’t we offer them a welcome gift package with neon light sticks or flashlights when they arrive in SMV?
- The mini roundabout is useless and often unsafe as drivers do not treat it as a roundabout. No more roundabouts are needed and stop signs work fine.

- The mini roundabout on Wood Rd is a joke and the worst possible solution for that location. Nobody ever stops coming down Wood Rd and I can't believe there haven't been any accidents. TOSV shuttle drivers are probably the worst.
- The proposed roundabout at Brush Creek Road and Owl Creek Road is a sound solution only if there is a "slip lane" coming off of Brush onto Owl.
- The public works department is the best! The snowplow service is the best in the country! Employees are all friendly, courteous and efficient.
- The rapid flashing beacons are great additions. A crosswalk at Meadow Rd would be great.
- the streets are really bad. too many pot holes. need roundabout at owl creek and brush creek. unsafe and takes so long. potentially pedestrian bridge also.
- the town just stopped composting from our homes by a wonderful SMALL business , now you are asking if the town should do it???? thought it was a bear issue.
- The trails and paths are very much appreciated. I'm confused why you're asking about sidewalks on brush creek and faraway / owl creek/ wood road when the path by the creek already exists... So left those unanswered
- There are plenty of walking trails in place to navigate the village by foot. We don't need more sidewalks where there are already trails in place.
- There needs to be a cross walk at Brush Creek and Meadow Road. Paving needs to be extended from the entrance of the Rec Center to Horse Ranch Drive on the south bound side. There are 2 small sections entering and exiting the uphill bus pullout that are two pinch points for cyclists. Brush Creek Road needs to be wider from the Rec Center to Owl Creek Road for cyclists. The width of the paving through the Town Park Station area on Brush Creek road needs to be wider overall for cycling.
- They are nice people and very friendly(due to small community)
- they're awesome
- Traffic lights save lives
- Unfortunately, bikers, for the most part, don't utilize side walks or bike paths so no need to construct more for them to use!
- Unfortunately, human nature is at play…stops signs work great IF people actually stop at them. The flashing lights at crosswalks are extremely helpful to notify drivers of pedestrians IF the pedestrians actually push the button. Not a dig at the Public Works folks, I'm all for these safety measures, just wish the users of the roads were more sensible
- Very high opinion of Public Works employees
- Walkways listed above already exist and they are not along the road which is pleasant. A flashing light crosswalk is needed at Brush Creek Road and Meadow Road. Anybody and everybody dumps their trash at Meadow and Brush Creek Rd bins and residents pay for it. The recent closing and locking door devices don't work well. The boards warp and are difficult to open and close.
- We already have walking and bike paths in many of these locations that need to be updated and made more pleasant to be on. There is no landscaping or wildflowers to enhance to make the areas more appealing. The town seems to have no interest in beautifying the town's appearance. It is very sad to go to other communities in the Roaring Fork Valley and seeing what the other towns are doing to enhance the beauty of what has been done due to development. We don't even get any kind of commitment for art installations or landscaping. A real shame!
- We have pedestrian walkways but many people are unaware or unwilling to walk the steps to use them, instead walking on the roads. There certainly needs to be more enforcement of dog leash laws, as consistently dog owners are not keeping their pets in control creating unsafe conditions for other users on the paths.

- We have to do something better about the mini round about even if it a traffic light
- We need a button activated flashing cross walk by the fire station. Not only is the speed limit 35 mph passed the fire station and through one of the busiest crosswalks for walkers and dogs, but the cross walk is on a large corner where absolutely no one stops. It is remarkable that no one has been killed there.
- What about the intersection at owl creek rd and high line rd, could we at least get a 2nd lane to make a right to go onto high line towards the Tom Blake Parking and over owl creek rd? And what about drivers going 20 miles under the speed limit?? Really, some of us ain't on vacation! Do they get tickets for driving too slow, how about pulling over and then continue your joy ride?
- When you are a pedestrian coming from Woodbridge there is no way that makes you feel to safe. Yes, there is the trail (can't remember the name), but it can be hard to find. Especially at night
- While yield signs, speed limited etc. are designed to calm traffic, I've seen people widely disregard them. Shape of road, speed bumps and offsets (like in crested butte) force speed control and are better ways to control traffic law adherence
- Woodbridge - the actual bridge - needs updating/support and more lights that work; also the walking/bike use trail behind Upper Woodbridge condominiums up/behind leading to Martingale need MASSIVE UPDATING - they're falling APART - 20 year asphalt is falling down the hill - supports holding back the hill are collapsing - please take a look !!
- Y'all do a great job!! I would love if you could do tours and show us our infrastructure and the wonderful people behind it.
- Yes I would like to see a safe crossing option from Mountain View to brush creek trail for a stroller or someone in a wheelchair. And underpass or sidewalk and flashing crosswalk.
- You need to move the bus stop or enforce that walking people cross at the cross walk at the mini round-about. People get off the bus top on Brish Creek and cross all over the place making it extremely likely someone is going to get run over. The people cross with about a line of 10 people wide or just walk out in front of cars when they are not to the actual cross walk.

Q26. OPTIONAL: Do you have any comments about the services provided by the Police Department that you would like to share?

- All personnel I'm acquainted with are always extremely friendly and helpful.
- Being longtime 'friends' with the police here... apparently gets you far. However, if you don't know any of them ...you're already at a disadvantage. Stop the nepotism/friendship-favoritism.
- Best force in the State of Colorado
- Brian Olsen is a great role model for his officers. Laurie Smith (retired) and Tina White have been outstanding examples of public service.
- Can we please crack down on people smoking pot in the mall and base village and other public areas.
- Chief should get out more
- Difficult to enforce, but more vehicle noise enforcement. more Speed enforcement on Divide Rd. and Upper Brush Rd. i.e. including motorcycles. Thanks.
- doing a great job
- Enforce not stopping at ped crossings. Lower ALL Speed Limits in Town. Especially at entry and Owl Creek Roads.
- Excellent Police Department!!
- Excellent service
- Firm believer that most policing issues can be caught upstream of the enforcement routine. Overfunding of police and too much police presence does not make a community "safer" - if a community does not feel safe there are other questions to ask before solutioning that more police solves the issue.
- Front office personnel is not as friendly as past years.
- How about the security jerks working this summer at the free concerts. Shutting down the bar 45 mins prior to the bar closing time. I get there late after work and deserve a drink if I want one. They were on a power trip and LAME!! Fix it for next year please. They are NOT from around here!
- I can't thank you enough for everything you all do for us.
- I didn't know we had a police department and haven't seen an officer in the times I've been at our place. Fire department has a greater presence
- I have very little interaction with the police dept but they always seem to be at the right place at the right time. They are not heavy handed in their approach to policing and public safety.
- I think our police department is one of the best department in the town.
- I think the Police Dept. is the best run of all services in Snowmass Village. They should be acknowledged and rewarded for their excellent services.
- I would like to see enforcement of the noise regulations as it pertains to excessively noisy motorcycles.
- If we're going to have leash laws and trails where dog's aren't allowed, there should be enforcement. Otherwise remove the rule and other trail users will at least know what to expect.
- In a world where we get constantly berated with terrible cops doing terrible things I am PROUD of the men and women we have working in snowmass.
- Is SMPD 24hours a day? If not, I feel that some late night are starting to increase and Pitkin Co responding might take too long.
- Love all the police chiefs since the beginning and their crews!
- Love our Police Department!
- LOVE THE POLICE DEPARTMENT-their efforts & all they do!!

- Melton RANCH HAS A SPEEDING PROBLEM. MANY FAMILIES WITH YOUNG CHILDREN PLAY NEAR THE ROAD AND speeding is a problem.
- MY EXERIENCE IS THAT THEY ARE ALL FAIR and understand that we are a small community and most of us have lived her a long time and want to keep the "small town" attitude.
- Not a knock on the force, just that I haven't had to interact with them which I guess is a good thing.
- Our police are wonderful,
- Please enforce speed limits
- police are responsive and do a good job. They are polite, approachable, and not heavy handed.
- Police here have helped me out with obtaining gas once when I ran empty and also helped me when I slid off the road during a snowstorm. Things like this build goodwill in our community. I love that they aren't just giving tickets, they are helping residents. Thank you, TOSV Police Dept!
- See earlier comments, wrong section. This summer felt invasive / over bearing. More enforcement / separate than community oriented.
- Speed enforcement lacking.
- Speed limits on Brush Creek Road near Sinclair could be enforced more strictly.
- Take down fences at Fanny Hill concerts. It looks like s**t. Relax and let people enjoy the concerts. The alcohol served there is too expensive, and lines are too long. Get it back to how it was before the fences and policing. It was a lot of fun then and much more welcoming.
- Thank you for your service
- Thank you! It's a very safe community but if / when something occurs I have full confidence in our local Police Team.
- The best in the USA
- The cops bunch up too much.
- The officers are a part of our community and that relationship is a guiding principle. Thanks for recognizing its importance.
- The philosophy of the PD is a good match for the type of community we are at this point.
- The police are great, friendly, understanding and not intimidating. Keep up the good work.
- The police department seems to be vastly understaffed. There need to be more police!
- They are doing a great job!
- They were extremely helpful on a personal issue and spent a lot of time with us.
- They've been terrific.
- Too many restrictions on events when they do not experience the events themselves.
- Very quick response time.
- Way to many people speeding. Please enforce more.
- We are very fortunate to have the best PD in the valley!
- We have the best police department in the world. Rocky and Frenzy are always terrific!
- We likely have the best police department of any small town in the state. We are so lucky to have the kind, caring, responsive, and dedicated police personnel that we have. Keep up the good work!
- We need more parking enforcement in Lots 1-12. too many violators and also I know people are camping in those lots in their camper vans. need to increase parking ticket fees and tow vehicles. I work at the snowmass mall and see this daily
- Would be nice to have more patrol up wood road in winter to keep people from parking on side walks and in the middle of the road

- would like to see police lap neighborhoods more often and check people leaving bars and pot shops.

Q27-5 [Other]. Would you utilize any of the following programs and/or transportation alternatives to driving your own vehicle if they were offered in Snowmass Village?

- If you offer free ebike rentals from parking lots that would not take 20 minutes to ebike to the base village or mall (Rodeo) I would use them.
- It seems like many of these are done… could you provide new ideas?
- More frequent shuttles from Brush Creek Park and Ride during winter so I don't have to drive up and down Brush Creek Road
- our current bike and walking paths are very poorly maintained. They have become quite dangerous with the introduction of e-bikes. One of the towns goals was to have good connectivity without driving individual cars, requiring more parking and I see there has been very little improvement with no apparent plans for all future traffic due to the new residences that have been built.
- Scooters, Micro transit, maybe even a publicly operated TNC type service
- SMV is just too steep for We-cycle. I love riding but really think e-bikes are the way to go for this town. And not the responsibility of the town.
- The free Village shuttle.
- Uber or even taxi if offered at a reasonable rate.
- Walking

Q28b-7 [Other]. What factors are preventing you from riding the Village Shuttle?

- car is far more convenient
- Don’t want to ride the bus
- Don't need to.
- I am disabled and cannot walk long distances to and from bus stops.
- I can walk everywhere.. don't ride shuttle bus except for a few times a year... and during the winter it's just too full of people
- I do not need bus service.
- I don't go anywhere
- I don't need it. I typically incorporate post office/grocery store stops with other business that takes me out of town.
- I drive my own car
- I either walk, ride my bike or use RFTA
- I need my car to load groceries
- I need the flexibility of having my own transportation.
- I only work here so drive and park.
- I think the transportation services are not appropriate in the seasons with low rider use. During the off season we have gas run buses driving around empty. They could be put on call and save on the expense and pollution. It would be easy to put signs up and run adds letting people know they are on call in certain locations. Snowmass and the Aspen Ski Company are supposed to be environmentally proactive. The busses are not electric and run empty at least 1/2 of the year on low ridership routs. Plus now the price of gas is significant.
- I walk!
- If my travel is within the “Village,’ I will usually walk. If I am going beyond the “Village,” I use RFTA when it’s convenient.
- in the habit of driving my own car
- it's so much quicker to drive
- No Need for Me
- Not necessary for us
- Requiring useless masks that do not block a virus... the infection rate is the same = mask or no mask.
- Stops too far from housing, inadequate street lights during night
- They had stupid mask mandates
- TOV has it's own shuttle.
- walk or bike
- We just always drive our own car.
- We prefer driving our automobiles
- When I am going somewhere in Snowmass I either need my vehicle for groceries, or have supplies in the car for an event. Or I am walking my dog. Either way, I don't use or need the shuttle.

Q31. OPTIONAL: Do you have any comments about the services provided by the Transportation and Parking Department that you would like to share?

- A structured parking system needs to be in place in the summer. Guests can't find parking during Thursday Nights. Lots should be used for lodging and not car campers. Hard to enforce car camping without association to lodging.
- Again, we don't have enough parking to support all the development.
- Already answered.
- As mentioned above some large or medium buses empty or near empty on some routes. Smaller bus for the Snowmass Club route? Can't have too many buses for special events like Music in the Town park, Rodeo, Wine festival, etc. but thank you for what is provided.
- Availability in upper lots is limited when people don't park properly or clear their vehicles of snow and ice.
- Base Village doesn't have good access unless parking in garage.
- Better shuttle connection from RFTA to Two Creeks for employees (especially on weekends) and skiers
- Bus start too late in the morning.
- During Special Events parking should be more enforced.
- During the ski season, many people parking in the Rodeo lot park outside the boundaries infringing on the lanes for negotiating the parking lot, creating dangerously narrow lanes for driving thru the parking lot. Stricter enforcement and towing might result in greater compliance.
- Fines are too high....and enforcement is so arbitrary and inconsistent
- Fiscal year for parking permits could be more random. That would help alleviate the rush before Thanksgiving.
- Folks in the office are very friendly and helpful.
- get that mall transit thing built!
- I am a regular lot user. My condo has a 1 vehicle policy, so one of the two cars we own is parked in a town lot. Last winter I saw camping and vehicles that were way beyond the parking time limit allowed to take up room in lots before being removed. I always obey the posted regulations, and I expect others to as well because space is limited. Once year-round paid permits go into effect, I will have a much higher expectation of enforcement. I am definitely all for year-round fees for that reason.
- I do have concerns about vehicles parked overnight/camping Town Park parking lot. While I do not have any issues with campers in general, it does seem like a safety issue to have unregistered overnighters with so many kids accessing the Rec center and playground areas. It hasn’t been as bad this summer as last, but I definitely still see vans and out of state vehicles that are there overnight.
- I like resident parking passes availability for parking
- I think the newly planned bus depot at the Mall is poorly planned and very unsightly. Snowmass and the Aspen Ski Company promote themselves as environmentally pro active yet we do not have electric buses and they drive around empty during many times of the year. There should be signs at certain bus stops that provide a number to call for service and make them on call during low seasonal occupancy. We see buses driving around empty and they have been nick named ghost buses for lack of passengers.
- I would be willing to pay more to be able to park my car where I work. I am a fulltime single mom, I cannot take a bus to my kids if there is an emergency-there is no one else to help my kids
- I would like to see free parking passes for permanent residents

- I would like to see more routes go up by mountain view and creekside, it seems like only 2 go that way all the others go up snowmelt.
- I'd love to keep as many cars off the road as possible, so some kind of incentive to ride the bus would be HUGE… i.e. free basket of fries, beer, soda, candy bar or hot coco up top
- I'm a full time resident. For instance this week was jazz aspen and I couldn't even park in my lot because people that don't live here were parking there. Very inconvenient.
- If you have to be at work at 6am in the town there is no transportation. People working at hotels or for breakfast have to figure out ways to get to work.
- In winter town park fills up with construction workers vehicles. Construction companies should find parking on their construction sites and leave room at the town park for tourist parking to go skiing
- Make it easier for guests to park in the winter. It's about a guest experience and getting a $60 ticket for accidentally giving their front desk one incorrect digit does nothing good for the perception of the community and the guest facing workers are the ones receiving all the vitriol. Work better with the lodges that host guests paying for parking spots and don't write them off when they come to the parking department with issues directly relating to parking department services.
- More enforcement in lot 6 in the winter especially in the handicap spots and taxi stand
- More visible and/or easily accessible public information/signage for guests (and even valley residents outside of Snowmass) who drive up here and have no understanding of our parking system. There is definitely a need for more parking in the winter time with skier traffic but then again there is a need for more people to use public transportation. We also need to make sure that these new large-scale residential developments have adequate parking to accommodate the numbers that they draw in. I think the # lots get misused in the summertime without any permitting system or regulation of access, but it is also a benefit to the local community to be able to use the lots for access to recreation, events, and local businesses.
- Need at least one full-time year-round parking person, but really need more than that. There needs to be a presence from the parking department at special events (like Thursday night concerts).
- Need better information of seasonal changes to bus routes frequency.
- need to eliminate the allowance for non employees or residents ability to purchase season parking passes [Gold/Senior] we have the rodeo lot and free bus for them
- Only Suggestion is to crack down on the people that purchase multiple parking passes to "sell" to people in Aspen so they can park in the upper lots. I uphill 4 days a week during winter and I hear people bragging about what they do.
- Our parking situation in lots 1-12 is a mess. too many tourist cars that I think we encourage by letting the Viewline and condos have as much parking as possible in those lots. also we need more parking enforcement, higher violation fees, enforce the no overnight camping (I see people waking up in their camper vans as I go to work at 7am at the mall), and tow cars out of there faster. Those lots should be Snowmass resident permit or fee lots. there is no reason SMV needs to have free parking all summer these are the same tourist that pay $6/hr. in Aspen. give your residents and owners a benefit through the residence permit. Encourage less tourist cars. this needs to be addressed ASAP.
- Parking in the summer should remain free. Village shuttles tends to be really hot in the summer.
- Parking in the upper village is often at capacity. This is more of a marketing problem than an infrastructure problem. It seems as if Snowmass is in the early stages of a capacity problem with degradation of guest and resident experience already in progress.

- Parking is usually okay for us unless there is a special event. Then parking is not good at all, and we will frequently choose to not go to an event because there is not enough parking.
- Parking of long term vehicles in numbered lots during events and in winter should not be allowed. Closing numbered lots because too many people drove a rented car to the village to stay. Plowing in the winter in numbered lots need to be done earlier in the morning before permitted cars arrive.
- People parking on roads seems to be limited in enforcement. Too lax in letting people park their vehicles in town roadways.
- Please don't build the boondoggle bus depot. It provides very little for a whole lot of cash. Stop letting the budget burn a hole in your pocket….
- Please make a locals parking pass available to anyone in the Valley even without the Snowmass Village zip.
- please provide more EV parking and wider spaces as most people drive big cars. better signage to let tourists know to ride on the PATH next to owl creek NOT on the road. so dangerous.
- Please resume local busses through Creekside &Brush Creek Apartments
- Previously stated, the base village seems to be taking over, including the parking garage. They do what they want and is not always great quality or pipes break etc. Information on brochures needs updated and the transit app although works great everywhere else throughout the valley, is hard to interpret in Snowmass.
- Route #3 is very hard to rely on. It is either late or early every single time. Had to purchase a bicycle because it is not reliable.
- Run small buses when no or few riders... too often see large, empty buses during the off season and during slow periods. .
- Shuttle does not go up (to a reasonable way) Faraway Rd. Parking: there is no parking at trailheads when it appears it could be figured out. Or parking to catch the shuttle.
- shuttles rock
- Thankless job. But thank you
- The #3 should go to Brush Creek and the Transit hub at Town Park. This is more efficient for all users, especially utilizing Two Creeks as an alternate place to pick up and drop off. The distance, time and cost would be minimal. If I work or live at the Snowmass Club I have to grab #3 then transfer to the Town Park bus. We can do better by closing this loop
- The best service.
- The future for the Snowmass Center re-development looks pretty grim for parking availability. People just using the Post Office daily need adequate parking, The number of people using existing parking all day while they ski or bike is not acceptable. Limited time parking might solve that.
- The new plans to reduce parking at Town Park is a terrible decision and does not solve any problems, it just creates more. It is essential that parking be allowed on the new rodeo surface in the winter, otherwise the Town should buck up and be down there on the weekends when the parking is full and the poor ASC employees have to deal with the upset locals.
- The parking under the base is just the worst!!! That's why we avoid going there
- The Snowmass Shuttle is a great service!
- The town clearly needs more parking for residents. Any significant town event has inadequate parking and messages go out that lots are full well before the event. Even with a parking pass in the winter, it can be difficult to find a place to park.
- The town desperately needs more parking/lots/spots. What we available now for visitors and workers is embarrassing.

- The Village shuttle should operate until the last RFTA bus arrives in the Village. Dial-a-ride is insufficient.
- There's not enough parking because there are too many people coming here
- Too hard to ride the bus. Stop at faraway road - every bus comes uphill at the same time and there are too many routes. I don't have time to go on a tour of the village on my way to work - I want to get where I'm going.
- Too much affordable and available parking leads to overuse of single-occupancy vehicles.
- Transportation Department does an Excellent Job !!!
- Transportation needs to pay more attention to ecology and environmental concerns.
- Transportation seems adequate. Town shuttle is a great service that we use a lot
- Using Town Parking Lots for Car Storage should be prohibited
- We are very fortunate to have the best Transportation department in the valley
- We are very grateful for the shuttle system
- We need better bike racks on *all* the village busses!
- We walk up daily from bottom of fairway dr to mall or center, and shuttle back. We love EVERYTHING about the shuttle! Just wish more locals would use them! If you could further limit parking options for visitors, that would be great.
- What is up with the lame construction this fall causing a huge constant cluster for Owl Creek Rd? Just make a roundabout at the intersection of Brush Creek and Owl Creek and stop closing it down. Transportation power trip!!!
- Wish the shuttle would go later on weekends.
- Would like the Horse Ranch Shuttle to go further up Horse Ranch.
- You're all doing an amazing job

Q35. OPTIONAL: Do you have any comments about or suggestions for the services provided by the Tourism Department?

- 90% of the special events doesn't bring anything to local restaurant, bars, shops, etc.. Profit is only made by hotels and short term rental owners. Majority of events bring crowd that either can't afford to dine in in local restaurants or complain about prices and rates. Thursday night concert is just wasting of tax money since it brings very little to restaurant and shops in the Snowmass mall (drinks sold at the concert by vendors and guest are allowed to bring their own food). All events that were held this year had food and beverage vendors oppose to make people shop and dine at local restaurants and bars, and that is what is actually killing local economy. Most special events that were held this and past years are not worth tax money spent on them since those events don't generate enough high profile crowd that can spend enough money so event can pay for itself through tax money.
- Clarification on summer events: it's not really too much, however, I feel we should pick our strongest events and do them bigger/better, some of the smaller events are lack-luster and dollars/efforts can be out toward bigger weekend festivals. Concert series is a must and should be expanded (seems like when I first moved here 2002, there were more weeks ?)
- Do we actually see an uptick in revenue for hotels/local business's (except for perhaps the grocery store) during events like Ragnar and other events that allow usage of the Town Park/ ASE all field for tents/camping? Is there actual tracking for how these events realistically drive revenue. It seems to me that they do more damage to the spaces/cause consternation to people utilizing these spaces. This might even include the Rodeo grounds. Couldn't we make more soccer/lacrosse spaces and involve Snowmass in broader regional tournaments that yield rentals of rooms/dining in restaurants particularly in the shoulder seasons and the summer when their is capacity. Move the Rodeo to the intercept lot/Cozy point where horses/equestrian style spaces already are established.
- Enough. We are feeling more like Vail every year.
- Events should end on time to respect noise restrictions and respect the community.
- Fewer events in the summer and fall. A bit overrun, and so many road closures (may be amplified by the soul-crushing year of construction) more events that focus on hotel stays/ revenue. What does Ragnar bring to the town except tents? And can we take down the damn posters on the lampposts? They are usually in the way - and why spend money advertising Snowmass to people who are already here? Seriously, how many signs / distractions are there in the wood creek/ brush creek roundabout already?????
- Give their budget to housing dept.
- Have a more cohesive message, have more predictable (reliably predictable) annual events (e.g., Fanny Hill concerts, Balloon Festival), plus better distinguish SV from Aspen.
- I am a local children's entertainer. TOSV hired me but one time this entire summer. If we are a family oriented resort, we should have regular entertainment for children, especially since you have several local children's entertainers in Snowmass Village. They built momentum with many families in previous years, and completely destroyed it by not continuing this year. I sent everyone to Aspen this year when they asked me where to go. That's just silly.
- I am not sure how many people go to the websites but most look in the papers. The ski company has an excellent for of advertising by doing blast emails.
- I avoid the mountain whenever there is a special event in the summer.
- I don't particularly like Ragnar...seems like they take a lot of town resources but don't contribute much to the town...but I don't know what TOSV charges the event. I also don't particular like

Tough Mudder type competitions. They seem disrespectful to the mountain and don't clean up all their way finding signs but I recall that it has been a couple of years since we have had one of those type events, maybe intentional, maybe COVID related?

- I don't think SMV needs to be spending much money on advertising our town. Aspen is a zoo which is why we wanted to buy and live in Snowmass. Keep it that way. Aspen Ski Co does enough marketing
- I think our governor nailed it by saying, we don't need to increase tourism in this state. We have what we can sustain and now need to take more care to cultivate what we have. Also, utilizing funds collected from lodging to fund the housing department. Admittedly, I don't know where our lodging taxes go.
- I'd say provide more sporting special events, but this would involve a Town Park redesign, which our friends at the rodeo won't seem to let happen...
- If the tax revenues are expanded to also fund housing, please ensure that a significant enough portion of the budget is invested in tourism to support our economy.
- if the Tourism Department handles Fanny Hill concerts: thumbs up except for food and beverage services 2022. Beverages expensive and inconvenient. Survey of friends say they (we) would pay a small cover charge to improve that aspect, or return to "old days" of bring your own.
- Instagram and Facebook
- It seemed in the past the events mainly revolved around music and alcohol. The last few seasons there were events not involving music and alcohol (bike races, running races, baseball tournament, volleyball, obstacle courses, etc.) I hope that trend continues, these type of events appear to benefit more businesses than the music and alcohol events.
- It seems like the Rec center is always used I the summer weekends.
- It seems that seasonal resort communities are realizing that they have been discovered and don't have to put so much effort into marketing and should be putting more effort into community building. I appreciate that and think Snowmass should work on developing an identity outside of tourism. I fully understand that tourism is the bread and butter but the community is the foundational plate and knife.
- It would be really nice to have one place to find local events. There are commonly events I don't know are happening until day-off because our events calendars aren't synced or kept up to date
- Keep it going. The more events the better, gives residents choices that far exceed what would be available in towns 100 times the size of ours. A vibrant event and cultural trade gives us the restaurants, shopping and a vibrancy that makes Snowmass special. Tourism drives the community, providing activity and a vibe.
- Keep the Rodeo viable - with enough parking / exercise area for cowboys, their horses, trailers, etc.
- Less Summer events. Encouraging rates at Hotels for these events over of STR's with more options for camping. The STR's for these events really impact the residential "community" negatively.
- Make the rodeo arena a covered year round event arena. Bring in concerts, circus, demonstrations, cooking shows, gymnastic events, hockey, indoor soccer/lacrosse. There is so much you could do with an indoor arena like that. It would bring more guests to these huge hotels in SMV, what are you waiting for?
- More events for Latino community
- More music. Fill the valley between the peaks. More small and medium sized events, between the larger events.
- Much too much! Redirect marketing/tourism tax to workforce housing.
- No, I think y'all do a great job!

- Please bring back the kids entertainment for the kids and their families.
- please provide more activities for teens. please provide more camps for teens. please provide more activities and camps at the rec center. it's way underutilized for teens year round. art and sports and tech are missing. all they have is fencing and basketball. should have some drop in games and camps.
- Please stop brining more events that involve alcohol and do not support any businesses except for the bars. The tourism department should be more involved with their events and hold people accountable for not following permits (this includes the tourism department). If you can't handle the amount of events you bring in, then stop brining them in. The town's infrastructure cannot handle the amount of people coming and the locals are getting tired of hearing the rowdy late night crowds after the events are done. Bring in more family friendly events and daytime events that are not drunken fests.
- Posters may help get out the info?
- Posters only when appropriate. I think the overall marketing of special events is very poor.
- Quit packing every weekend in the summer with events/multiple events!!!!! Summer is overcrowded. Just us the summers back.
- Represent all the stake holders equally.
- Sales and group marketing budget seems very high. Also, it seems unnecessary to be spending large amounts of the tourism budget to bring in more people when we are overcrowded at certain times of the year.
- Scale it back
- Ski co seems to have too much influence over the tourism board.
- Slow down with the marketing blitz that is eroding the character of our home town. Does anyone who works for Snowmass Tourism actually live in the Village? Their job is to get people to come here, and they have been successful at that. Now, it is up to TOSV to decide when enough is enough. Remember COVID, and the Summer of 2020? We did not have any events (or very few at the most). People came here. They hiked and bikes and camped and spent money. 30 years ago, we needed a robust approach to marketing the Village. Now we are a known quantity. While I do not think that we should completely stop marketing, I think we should definitely slow down and re-evaluate. We also have so many summertime events that town staff literally cannot manage them.
- spend more money on upgrading things for every day use instead of one off events
- The events department rules!
- The information that the tourism department does not usually align with that of ski co. They should do more research and partnership with the company. Many people go to the resort with information and packets from the tourism department that is outdated, misleading and wrong. Things change and most of the resources I've seen need more alignment. I cannot express how many people have come to my place of business and told me how I was wrong! The tourism department is the front face and needs to be more aligned.
- The question above is not worded properly. The fact is that information is not shared well and is difficult to find. Let people know where the latest invasion is happening so we can avoid the crowds! GoSnowmass.com never has current/updated info. It SHOULD be the place to get info, but it's terrible. Stop spending money to lure more tourists to a place that is already overrun by tourists. We don't have enough locals to serve all of the tourists, so STOP! What a waste of money -To keep paying people to work for a Tourism Department - we don't need you to facilitate constant large groups that overwhelm the community/workforce.

- The Tourism Dept should ensure that the special events they bring into town actually drum up business for local establishments, rather than allow these gatherings to hire or bring their own services with them or give the business to Aspen Ski Co.
- The town is "sold" enough. Summer often feels as though it does not belong to the locals. Dial back the promotion. Does anyone really think we need more people here?
- There are way too many events. And the events are a complete JOKE and WASTE OF TAX DOLLARS!!!! How many events can we squeeze in that are centered around promoting getting drunk and doing drugs?! So much for a family resort! PATHETIC!
- There should be more of a presence at Base Village and the Mall. Also at the Visitors Center (already something there but not heavily used) but mostly at Base Village. A kiosk could be set up as they do at the Aspen Mall (near Paradise Bakery). This information could possibly have volunteers who would spend some time assisting the visitors. They could supply a large amount of information such as maps and fliers.
- They're killing it
- Too many events has negatively impacted all of those who live and work here. It's stretched our resources too thin. Infrastructure, both physical but also manpower. People are happy to come visit even without all the crazy events. Reduce the quantity of events and they will be even more successful without burning out the community, workers and land. Market people to come enjoy our community, nature, great restaurants — those are like minded. We do NOT need events to bring people here!!!
- TOO MANY EVENTS!!!
- Too many events, and they all seem to be getting larger/busier.
- Too much
- Too many events with low quality and low attendance not so good band in the summer. Better quality events/ bands
- Way finding still severely lacking for basic services in mall and base village. Nobody can find rentals as the signs are small and oriented poorly. Bathrooms a daily mystery for tourists, transportation to and from the mall and base village unclear, tickets offices are hidden, as are lockers (which are lacking), and it seems that the bathrooms (severely lacking) in the base village tend to get cleaned during peak usage times every day-especially in winter causing even more confusion for tourists. How did such inadequate restroom facilities even pass the building department? Water access for tourists is even more lacking. Selling bottled water seems counter to all the environmental concerns and efforts, yet it is allowed to continue…
- we are at the point where there are too many people in the summer.
- We have chosen to live at a destination resort so some advertising and marketing is necessary, but lets not over do it. lets keep offseason dead and our marketing budget reasonable.
- What happened to the snowmass discovery center? I missed education based events and locations
- When in Los Angeles I constantly see tv ads for park city . Never any for Aspen/Snowmass
- Why does every event involve drinking ?
- Work to make the website more user-friendly. Accept input from the community about the events and activities promoted. Clean up after events.

Q39. OPTIONAL: Do you have any comments about or suggestions for the services provided by the Parks, Recreation and Trails Department that you would like to share?

- 1. Our Nordic trails continue to be walked on by both humans and dogs, in areas that are well signed as skiing only. This of course, negates the hard work of the groomers, and degrades the skiing experience for the rest of us. Many of the walkers are visitors staying at the Snowmass Club who have no clue. Maybe some educational tools for the guests there?? It's a constant problem all winter and enforcement is non-existent. 2. Where did the robust weed mitigation program go that we had with Star Jamison?!? The lower South Rim at Mountain View has become as eyesore of invasive thistle, hounds tongue, etc. Bring back the program of spraying, and invasive weed mitigation!!!! This particular trail has changed so much over the past five years! 3. Signage on trails: South Rim at Mountain View needs more 'Do not cut trail signs' (or Stay on Trail) and educational brochures! Cheap fixes. It would be great to have a ranger on the trail once in awhile to see how many dogs are off leash and how many people regularly cut down the eroding washes which create the social trails. Also to pick up the poop bags that dog owners leave on the side of the trail…..
- 1. The recreation facilities seem to be under-used (Soccer field, baseball diamond). 2. Sidewalks, where trails already exist, are not necessary (I.E. Brush Creek-Faraway to wood Road and Brush Creek-Owl Creek to Faraway).
- A pump track and bike skills park at the rec center parking and fields would be a huge benefit and growth opportunity for the town of Snowmass and would elevate the sense of community.
- Again, human nature comes into play. Animal Services can only be in so many places at one time so I don't blame them. I quite often see bags of dog poop on the trails, dogs off leash, dogs on trails they shouldn't be (Hawkridge), folks not yielding or announcing themselves properly. Unless humans take it upon themselves to do better it won't change.
- Allow pedal assist ebikes on single track, when the current rules were put in effect they were for gas engines, non polluting quiet Bikes did not exist.
- Are they seriously spraying Roundup on trails and paths? That's what I heard. If so, please stop.
- As our community ages E-bikes should be allowed on all trails. Also more frequent trash can attention should be paid after special events and holidays.
- Bike paths need to be repaved. Connectivity. People get lost on Brush Creek to Village Way all the time.
- Bike trails have really fallen into disrepair as of late. I think the signage is poor for bikers.
- Brush Creek trail should not be lease law. There is no wildlife 5 feet from the Brush Creek Highway.
- Closure of the bike path along Brush Creek Road from the Rodeo area to Hwy 82 just doesn't make sense.
- Connectivity is amazing. All road crossings should be clearly painted and have flashing lights. Paved surface bike paths should be maintained and repaired constantly, dealing with roots and dips and holes. It only serves to get more people on the paths when they are totally buffed.
- Definitely not a cohesive trail connection to the Rim Trail from the mall...people are too confused as to how to get there from Lot 4 & Lot ?(across from Stonebridge) to the Rim once they hit the employee housing parking lot/bike path behind Creekside condo's that are owned. They cut up between the buildings which is a safety issue to me & a bit sketchy to have strangers roaming around the buildings. We CAN do better!
- Department tries hard, but some people still leave bags of poo on trails. Some people selfish. Cigarette butts too.

- Ditch the rodeo and the rodeo grounds. SMV and its' guests would be better served by an ice rink/multi-purpose facility at that location that could be used for a multitude of purposes (including revenue generating uses) year-round.
- Ditch Trail maintenance and dog leash enforcement seriously lacking
- Dog owners need to pick up their dogs poop and putting it in a plastic bag and leaving on the trail is not picking it up. Lease laws are very poorly enforced.
- Dogs dogs. Everywhere. Off leashes. S**t everywhere!!!! What trail enforcement??? I understand that the Rec has a lot of offerings, but the prices are crazy. Please think of subsidizing or helping out locals. If we don't want everyone to be at the bars why are our recreation prices so high? The gym is outdated and small. The pool is outside when we have 8 months of winter.
- don't dumb down ort trails to suit intermediates, enough signage, no e bikes on single track
- E bike are out of control on the bike path….trails by the village bound Trails and discovery are not maintain.
- E bikes on trail system, paved paths through and around town especially, sometimes a problem. Some riders riding at high speeds, not appropriate for multi-use trails.
- Easier walking trails near Town Park would be nice. Some people just want to enjoy nature and perhaps view art set up by our town. Even a light refreshment and restroom facility in this area would be a consideration This may be in the new town plan but I am not sure it is.
- E-Bikes go way too fast on the paved trails. We need signage letting all bikers know that pedestrians have the right of way, as well as signage to encourage speeding bikers to announce they're coming and to slow down when passing pedestrians.
- Eliminate leash requirements on Ditch Trail and Rim Trail.
- Enforcement of Eike restrictions is a big thing going forward as more tourists choose to ignore signs and restrictions
- Give their budget to housing dept
- Given the exponential growth in the number of dogs and the lack of compliance, TOSV should institute dog licenses and charge licensing fees to make the program self-sustaining.
- good move putting collection cans on the Ditch Trail for poop bags
- Hard to judge enforcement when there is no trail ranger. Animal Control officers do not count as trail rangers, they have too much on their plate already. I think it would be a great idea to create a year-round trail ranger position to patrol the trails and help with enforcement.
- I have had so many interactions with dogs off leash with my bike riding. Last year I was launched off my bike multiple times by dogs not being on a leash with an owner saying, "my dog is well behaved". I always thank owners who do have their dogs on leash. Most problems on Tom Blake and Village Bound trail.
- I wish they would make some trails for people and dogs off leash only. On these trails no bikes and no equestrian would make it safe for those who wish to utilize dog and human only trails. Allowing people to walk with their dogs off leash in some places would make it easier for those of us with dogs to abide by the leash laws in other places. Why do those with horses or those on bikes get special trails but those with dogs don't?
- I would like to see more designated trail rangers
- I would like to see more in person exercise classes at the recreation center. Nobody wants to take a "virtual" class. We May need to pay professional teachers more to attract good teachers. Also early morning classes for those of us who like to work out before work.
- I would like to see Water Aerobics at the pool again.

- I've never seen a leash law enforced. Dogs off leash and their poop not being collected are definitely a problem. People also tend to end up on bike trails with their unleashed animals due to lack of markings at trail intersections.
- I'm concerned about the increased number of ebikes/etoys and safety... Also the main trail up to Base Village is getting increasingly busier especially during "rush" hour. Many different modes of transportation are being used including various activities like dog walking, scooting, biking, strollers, ebikes, one wheels - you name it - maybe clearly marked lanes or even etiquette lessons need to be reiterated/shared in a fun and friendly way. I worry about people/children getting hit that are nonchalantly walking on the "wrong" side by a blind turn...
- Increasing ebike traffic makes the bike paths a little scary in the summer. They are quiet and move at a much different pace than expected - silently gaining on you uphill for example. The cross below the snowmass center is dangerous so close the blind entrance to the center. I hope re-routing is part of the master plan for snowmass center redevelopment.
- Individual Showers/ curtains in the bathrooms. It's stressful to try and shower after a work out with strangers, even if you are trying to make it quick a little privacy could go a long way.
- Indoor winter pickleball is appreciated and hopefully not priced out of reach! Rec Center is a well run fine facility!
- It is unfortunate to see how the SM recreation center is deteriorating before our very eyes. The management is extremely lazy and entitled and it shows.
- Lack of adequate trail signs on the paved trails to aspen for our guests. Time To allow EMtn bikes on at least some of not all single track trails , we are well behind the rest of the resort communities in allowing this increasingly popular pastime ,head in the sand approach by all those capable of addressing this, always saying it's the other agency that must move forward!
- Lack of enforcement of leash laws and trail rules is significantly impacting users negatively
- Leash laws must be enforced throughout the town and trails. The addition of the pickleball courts has been great. although the on court liaison has been difficult to work with.
- Love our trails. Might recommend trail education to visitors and residents alike. If we have leash laws, they should be better enforced whenever possible
- Make sure enforcement is not prejudice towards residents, including identification on trails.
- Missing some better trail signage at some trail heads with maps (Town park bike trail information/maps), Tom Blake Trail are two examples where there seems to be some signage lacking. Lots of people parking at Rodeo grounds but where is a map near there? How about a map up by the Crossings? A map behind the grocery store (back right corner of the parking lot above the grass area/ by Romero Group spaces) also, where can people park there?
- More grooming of bike/hike/Nordic trails in winter. Open a fat bike winter trail system. Find a way to connect snowmass to Aspen by fat bike in the winter
- More off leash trails for dogs, please
- More signage on trails like distances
- Mountain biking has exploded over the past couple of years. It's a great amenity for residents and visitors alike but I have safety concerns. It is hard to find a trail just to walk/hike without being plowed over by high speed downhill bikers. Also, it is scary to see some inexperienced (often unhelmet) bikers on the road when there is an acceptable and much safer path for them to use.
- Mt bikes have ruined trails by creating dust that is unhealthy to hikers. And come flying dangerously downhill a hiker has to watch diligently to be able to jump out of the way. I don't know what the solution is. I am not against Mt bikes. At least please don't allow electric bikes. Or maybe create a Mt bike park. And have some dedicated hiking trails.
- Need more swim lessons offered and instructors.

- New treadmills in the rec center would be amazing. Also expansion of the weight room.
- Not allowing class one e mountain bikes to be allowed on single track trails is no right. Class two and three e bikes should not be allowed. They're like motorcycles/ scooters Class one is just the next generation of mountain bikes
- Overall, a very good product. Yes, we need to continue to (re) pave the asphalt trails as money and the budget allow. Progress is being made. I'd like to see animal control show up in the winter at the dedicated dog trail on Owl Creek trail and the golf course. I have been harassed and even attacked by off leash dogs a number of times. There is no accountability for careless owners. The Rec Ctr could use more space and needs to be able to meet peak demand hours better than it has historically.
- Paved paths ate in horrible condition. Too many dogs off leash.
- people keep walking on trails with dogs off of leash and leaving their waste bags on the trail or in a pile somewhere. it's disgusting and not right. mountain bikers come down hiking trails. very LITTLE attention is paid to trimming hiking trails, yet mountain bike trails are immaculate. skico doesn't care about hikers, because they don't buy passes, but seriously that's wrong!
- Please improve the (currently makeshift) trail from the N Ridge LN cul-du-sac down to the Village Way paved trail. If that trail was maintained year round (groomed snow in winter and mowed in summer) I would make 50% less car trips because walking to the Village Shuttle stop would be easy.
- Rec center was built cheaply and it shows. The trail signage for cyclists (visitors) to reach Aspen from SMV is very poor. Every day in the summer I see people who are lost and can't find the connecting trail to get them to Aspen. This is most apparent at the intersection of trails going Owl Creek/Brush Creek. The connecting trail by Meadow Ranch is not signed at all so cyclists end up riding through M.R. and being unable to see the trail is supposed to go up the gravel road. It has been this way for years and I have commented on it for years! Being an almost daily user of the Nordic trails, I see some improvement on the golf course trails but we need a lot more enforcement to keep walkers and walkers with dogs off the ski-only trails.
- Removal of all of the "Star-era" signage. Too small. simply too small
- Remove leash restrictions. Run the ditch trail ditch seasonally to remove silt and slime.
- Repaving the switchbacks of the paved owl creek trail by The Pines should be a priority. Repaving the paved trail by the entrance to Two Creeks should be too. Would be great to widen all the paved trails. Is there any way to connect the Rim trail with the ditch trail? Would love for that extra connectivity!
- Rude bikers are a continuing problem.
- Signage on bikes/walking paths needs to be improved. I walk and or bike often. Almost every single day I encounter a tourist on a bike. Other than the upper part of the village, they get lost and confused EVERY day. They have no idea what to do or where to go anywhere along paths by Owl Creek by the Fire Station, Meadow Ranch, or near Cathy Robison Park. I see them get so confused and lost that they end up riding their bike on either Owl Creek or Brush Creek and abandoning the paths. If going down valley on Brush Creek to interceptor lot. They get confused about taking the path down once they cross the path by Cross Owl Creek at the Fire Station and then once across Owl Creek by the church, what are they supposed to do? And if confused, they go out onto Brush Creek and ride on the road. The same is true when they come from Aspen via Owl Creek.....once they get to crossing paths at Cathy Robinson Park, total confusion/frustration and they go out onto the road to bike up, It need A LOT of attention

- Since walkers cannot access the Nordic system along Owl Creek, it would be appreciated if the Owl Creek bike/pedestrian Trail was groomed throughout the winter to give walkers a place to exercise along Owl Creek.
- snowmass xc ski trails are dominated by dogs off leash and dog walkers - making the experience very ugly for the person trying to enjoy the trails xc skiing
- Stop closing so many trails and long time periods.. The big killers of baby elk , deer, etc. are bears, lions, and wolf packs.
- Thank you for doing all the work on the playground! Y'all need to take some responsibility for the wonderful physical health many of us enjoy!
- The amount of unleashed dogs on the bike path and trails is getting out of hand! Dogs should be leashed since SMV has a leash law and it should be enforced. The constant calling out "he's friendly" as their dog rushes you on the bike path is harassment by an unwanted animal and quite dangerous in the snow and ice. Not to mentioned those of us that have our dogs on leash do not need an unleashed dog rushing up on our dog or person. The number of ebikes and the speed that they ride on the bike path is also becoming dangerous. People are rarely using bike path/trail etiquette and families/groups of people on ebikes frequently take up the entire bike path riding side by side (instead of single file) and runners/walkers etc. must yield to them. At times, having to completely hop off the bike path just to avoid getting hit by the careless rider(s). The bike path(s) around SMV used to be such a great place to run/walk/walk with our dog but quickly becoming more and more dangerous. I have experienced similar issues on the Nordic trails around the SMV golf course each winter. People are walking/stomping/letting dogs walk all over the ski only paths! Again, dogs are unleashed and I have been harassed/nipped at while on ski's by someone's dog. There needs to be some type of enforcement on our bike paths, summer trails and nordic trails. Signage is fine but without consequences it does absolutely nothing for those breaking the rules.
- The bike trail at Tom Blake is too steep. Dangerous for everyone
- The extended closure or trails in Two Creeks until June 28th makes no sense if Tom Blake opens on June 21st and the area is accessible. It needs to be consistent.
- The lack of trail etiquette is astonishing. But worst is when eBikes are approaching walkers and do not alert. Due to their speed and how quickly they approach, it is startling. Very disappointing. Wish people would have a better sense of common courtesy.
- The Nordic trails last year were negatively impacted by all the walkers and dogs who broke the rules. The trails here are challenging and when the groomed trails have lots of foot prints in them, it makes very hard to ski. I went to the Aspen Golf course most days. It would have been nice to have better trails here. I think most people just do not understand the impact they have. It would also be nice to have the Nordic shop back.
- The Owl Creek Chase could use MAJOR SIGNAGE! How about a place for SUP, Snowmass Village would have everything if it had water usage. What about the Ziegler Reservoir, SMV bought it for our water shed, but what about non motorized vessels from Dawn to Dusk, No Alcohol, fishing, a small fee or seasonal permits?? I will work there! Please!!!!!!!!!! Too far to Ruedi and too far and no parking for the Aspen Nature Preserve.
- the published trail maps have serious errors, and there should be signs at all trail intersections. It would be nice for there to be more hiking trails leading down from the top of the gondola, especially directly to the mall.
- The Rec Center needs to explore expansion, becoming over crowded regularly.
- The Recreation Center is a phenomenal facility, but I feel that the number of members is outgrowing the space. Many times it feels cramped and busy during evening hours.

- the situation with dogs off leash and people not cleaning up after their dogs is very poorly managed. Putting the dog poop in a bag and left on the trail is not picking up after them. We need a dog park where the dogs can run free and play with one another, socialize. Many towns have terrain parks for dogs to enjoy. Dogs need options. Also the town needs far more parks that have trees and areas to just sit and enjoy being here. If you look at Aspen you will see many parks that are just meant to relax and enjoy. It appears that most of our parks are for sports and that is good but we desperately needs parks in lovely setting to just have a picnic and enjoy the area.
- The Snowmass Recreation Center is drastically overcrowded. It was waaaaay 'underbuilt'. Maybe the influx of new residents is the reason it is so overcrowded. Too bad because it used to be a nice facility, The Snowmass Club is far to expensive so no other options in SMV, at least for me.
- The town should consider paying higher wages to fitness staff in order to retain instructors and be able to build and maintain a strong and consistent group fitness program.
- there are plenty of dog walkers who let their dogs walk on the trails off-leash, despite rules saying dogs should be kept on-leash
- There are several paved trails that are in rough shape and need to be fixed, patched, re-paved, etc. There also seems to be some single track trails that are maintained fine, but others that could use some work.
- There are too many walkers on the nordic trails in winter. They have become almost unskiable. There needs to be more uphill only bike/hike trails like the Discovery Trail. There are too many dogs off leashes on the trails year round.
- Tina and Lauren do an amazing job but they need HELP! There need to be several full-time rangers to strictly enforce the trail rules and ordinances.
- Too many biker/hiker conflicts.
- Too many dogs off leash especially during spring when newborns with mothers are frequently encountered. Also dogs off leash put stress on wildlife in winter. Fines should be issued automatically.
- Too much interaction with bikers on hiking trails
- Top of Anaerobic Nightmare isn't labeled very well.
- Unfortunately with the explosion of Ebikes, many people completely disregard the NO EBIKES signs on many of the train and blatantly go on these trails. Many of these people are inexperienced riders that not only put themselves in danger but everyone else on the trail as well. In addition some (NOT ALL) are quite rude when reminded about NO Ebikes on trails. Something really needs to be done about this before someone really gets hurt. There is a reason why trails like Deadline require skills to guide and aerobic ability to get there.
- Unleashed dogs are dangerous on shared use trails.
- Until recently, some paved trails have suffered from deferred maintenance and were in a shameful state of disrepair.
- Visitors need better instructions on trail etiquette and it's a shame that Ditch Trail now has trashcans lining it because people can't clean up after their pets. Also the signage for Vista trail needs to be improved immensely; even as a local, I don't think I've ever taken the same route twice. It's confusing up there and with its proximity to the Base Village there needs to be better signage.
- We could improve with shortcutting and trail braiding
- We need an enclosed dog park
- We need more dedicated hiking trails, especially on the Alpine Springs and Sam's Knob areas.
- we need more trails for dogs and people free from the danger of mountain bikes

- We need more work on the thistles growing in the open spaces. They need to be removed or hit with an herbicide before they seed in the late summer, otherwise the problem just continues. Getting to them before they seed will produce a smaller crop each year and make them easier to deal with in the future.
- why didn't you ask the question about E BIKE enforcement? its ridiculous. they are all over our single track trails. they ignore the little signs, are rude, can't ride and this is untenable. this is a major safety issue
- Why does Snowmass not have Silver Sneakers for Seniors?
- Why in the world don't we have a dog park in Snowmass Village???
- Worst trail map EVER. Fire tourism staff and pay to have a good area trail map made.
- Would like to see more yoga classes and earlier / later for people who have daily commitments such as work/children. Also, the hours of the rec center are not enough. Would like to see them open at 5 and close at 10pm. That’s huge for me, the hours are really inconvenient. The pool doesn’t even open until 11am for children and I find that hugely inconvenient! And it’s unfortunate how early the pool closes on the weekends.
- Would love if the women's and men's bathrooms had ways you could shower in privacy.

Q43a. If NO to Question 43, please tell us why you do not feel your voice is heard, and/or how we could improve.

- Again, it is very trendy to blame all housing problems on STR's while at the same time promoting their usage and enjoying the income produced. You can't have it both ways. We are a resort first and a community second. None of this would even exist without the ski area. None. We build community, you maintain it. Not the other way around.
- All I hear about is housing.
- All they seem to do is pay attention to Skico and promote marketing. There is little concern for maintaining the character of our village and the impacts of over-tourism.
- Cant relate to the Council and its curtain pro development attitude
- Council and Senior Staff seem to have minds made up in advance and have not welcomed or responded to significant proposals, despite considerable back-up material I have provided.
- Doesn't seem like the town cares too much about locals... the town seems to care more about money than responsible growth.
- Don't think the latino community at Snowmass is represented or heard well enough.
- focused on development. waste of money on master plan that turned us into vail
- For three years I've been working on trying to get the town to even talk about e bikes. Numerous e mails to council members and not ONE reply. Very rude and unprofessional
- GID Metro District.
- Give more time for public feedback not during work hours. Most people policies actually effect have to work during the day and cannot go to a meeting before 5pm. The meeting I have attended are frequented by opinionated/uninformed part time residents who would rather see the town become a retirement community in the mountains without realizing the effects it will have on the amenities they currently enjoy. Give normal working class people more opportunity and education on matters being decided.
- Greed.
- Have council member answer email addressed to them
- Have emailed the town council members with no response!
- I (along with many others) keep sharing that there are too many events. It is wearing down our community in numerous ways. This is being ignored! Improvement would look like reducing the number of events!
- I feel like the Town manager will do whatever he wants regardless of residents' opinions. The rodeo is a benefit to this community, but I feel he is determined to end it. There are other places people could park.
- I find it very difficult to know what the Council is working on a weekly basis. A column in the paper (Daily News) with current issues and what the Town is facing would be helpful. A report on the weekly meetings would help all residents feel up to date without having to research it on the Town site. Then, provide contact info of Council members so citizens can comment and directly connect with our representatives.
- I guess send more updates after meetings. I.e.. what is happening with the POSTR. Rodeo, Roundabouts, Wetlands, and building of huge hotels.
- I have asked for better cell phone coverage at three in-person town council meetings over the last decade and have been politely told "we're working on it." Well, the Pandemic is over, no wildfires so far this year, and 5G is rolling out nationwide- it's time for Snowmass to have wholly contiguous, redundant, and robust cell coverage. I want to ride my bike from Aspen along Owl

Creek RD up and over to Two Creeks and all the way to Krabloonick and have my iPhone fully functional the entire way.

- I have lived in the area for 40 years, have owned a business, active in real estate - no one has asked for my opinion, ever
- I seem to hear from everyone I run into, that we are over building!
- I think this survey is a great place to start. not all of us are going to a council meeting but we have opinions. Please consider those of us who live here year round for the past 5+ years
- I think this survey is very good. I think town council meetings are intimidating and I would never speak at one. In the past I have been involved with connectivity discussions and have gone to the presentations (that were advertised) to see what was going on regarding the transportation hub at the mall. I appreciate that but I am not certain what kind of attention was paid to the feedback from residents.
- I wouldn't even know who to go to.
- Inadequate notice of council agenda items
- It does not seem like the town pays any attention to what residents want. They have in their mind what is good and makes money
- It is my responsibility to make it to meetings to be heard and I feel I have failed to hold up my end of that. I wish you would have multiple meeting times for people with different schedules. Also I feel so far "removed" I don't currently feel I bring anything of value to the discussion and it would take my consistent presence at meetings to even form an opinion.
- It's uncomfortable to approach anyone on council or department heads. But if town council and department heads asked the businesses and community members, I think they would get more honest input.
- Meetings are often scheduled very early in the morning and too early for those of us that live down valley.
- Meetings should be announced with more specific agendas. It's hard to understand what's going on.
- My concerns don't seem to rank high enough with the TOSV to enact change.
- No idea who to go to with an issue. Again the issues I have are garbage collection and snow clearance and maybe getting some shuttle stops in the pines so guests wouldn't need me to drive them everywhere.
- No one to talk to if I don't go to meetings and meetings are too negative.
- "Not so much whether voice is heard but more of what is actually done about it. Is voice being heard if everything is staying the same and not much is being done about it?
- Would appreciate the town creating a position of local business liaison who actively and physically interacts with local businesses on a day to day basis. "
- Not sure how to even get a opinion heard
- Only one experience and that was no response to letter pointing out pedestrian safety issues in Brush Creek bike/ pedestrian right of way.
- Opportunities to speak on various issues are never available until too late in the process.
- Politicians and staff should not hide behind masks in public. Should reply to polite emails / valid comments. Hold more public meetings outside of the city hall building.
- Short term rentals. You take a survey with over 65% saying the town should stay out of it and yet you push forward. You hear push back in meetings and say "I believe we all agree", no we do not. This is a resort that supports a community. All of the nice community assets were/are paid for with resort/tourist income. Keep the goose laying the golden eggs.

- still dominated by 'good old boy' backroom deals - Town Park keeping rodeo arena [used 10 days a year] instead of something for the whole town that could be used 100 or more days a year.
- Stupid mask
- The “Pro Development” feel in SV is overwhelming the quiet enjoyment of our town.
- The agenda takes precedence over the voice of the voters/ residents
- The people that live on Wood Rd. have been neglected in the pursuit of capitalistic expansion. The construction has been ongoing for too long and we have seen nothing but negative consequences from it. Why are the residents of lower Wood Rd. being punished?
- The town needs to prioritize our housing our mountain workers and taxing the crap out of luxury homeownership which prevents locals from renting or buying a normal working or middleclass home
- Too many mountain bikes. Loss of Labor Day concert to Buttermilk.
- Town doesn't care about part time homeowners, yet we pay significant taxes and want to live there full time if we can. we will move there once our kids graduate high school, and be active in local politics and remember how poorly part time homeowners were treated, especially during covid-19. please consider doing more part time homeowner surveys, communication and outreach. it's just not right. the ptrab should have zoom meetings open to other part time homeowners. it's not transparent anymore and used to be.
- We all need more employee housing and no one is doing anything.

Town of Snowmass Village

Agenda Item Summary

DATE OF MEETING:

Janaury 17, 2023

AGENDA ITEM:

Discussion and Consideration of Financial Support to the Response Inc. Capital Campaign

PRESENTED BY:

Clint Kinney, Town Manager
Shannon Meyer, Response Executive Director
Betsy Crum, Housing Director
Brian Olson, Chief of Police

BACKGROUND:

For the past 40 years, Response Inc. has provided a wide range of services for victims of domestic and sexual abuse from Aspen to Carbondale, including victim advocacy, 24-hour crisis assistance, support groups, education in the school systems, and transitional housing assistance. In 2021 alone, Response served 175 individual survivors and answered over 300 crisis calls in the upper Valley.

Housing is one of the biggest challenges facing Response's clients as they try to leave abusive relationships. Fear of losing housing is one of the top reasons that victims do not leave their abuser and domestic violence is a leading cause of homelessness for women and children. Housing is a challenge for any working family in this Valley; with the additional stress of abuse, this challenge can be insurmountable. Response currently provides emergency shelter (only 3 nights) in local hotels and transitional housing (up to three months) in several apartments rented or owned by Response throughout the community. Given the current market, Response has been struggling to retain these options. They currently have a waiting list of survivors who cannot leave their abusive home until another hotel or apartment becomes available.

For these reasons, Response has decided to pursue construction of a "clustered" shelter/office complex in Basalt. This model will provide individuals and families with private units, common space, and on-site case management and advocacy services for up to three months. Response has a purchase contract for a site adjacent to Highway 82 next to the Isberian Rug Company, which has great access to transportation and schools. Response envisions building a 6,000 square foot two-story building that can house 6-8 survivors and their children. They expect to serve 40-50 clients per year there

(not including children). Common spaces will include a large kitchen and living space, and outdoor play and gathering space for residents. Most of the shelter space will be on the second floor of the building. There will also be an attached garage with a caretaker unit above it (1,200sf). Response will also move its primary office to this complex in order to better serve the clients who are in residence and in the community. The office will house five - six staff and have a small conference room, client meeting rooms and other client resources. Response will still maintain a presence in Aspen to meet with clients during the day.

Obviously this is a large capital undertaking. Response will be launching a capital campaign in the next month or two and is looking to raise approximately $6.2 million for the entire project. Much of the fundraising will focus on long-time donors and foundations, but there will still be a considerable funding gap. Response will look in part to local municipalities and Pitkin and Eagle Counties to participate financially in this important project.

To that end, Response is requesting that Town of Snowmass Village consider a one-time contribution of $30,000 to the capital campaign. Both the TOSV Police Department and TOSV Housing Department work closely with Response and attest to the importance of their work in our community. Both the Housing Director and Chief of Police serve on the Response Board of Directors.

FINANCIAL IMPACT:

This requested contribution is not included in the 2023 budget. Should the Council desire to participate, an additional appropriation would be needed. The timing of the appropriation would likely be Spring 2023. The recommended source of funds would be from the Town's marijuana and tobacco fund. These respective taxes generated approximately $186,000 through November of 2022 (it was budgeted to generate $145,000 in tax revenue). The funds are available in the fund balance.

APPLICABILITY TO COUNCIL GOALS & OBJECTIVES:

Regionalism
The Town is committed to being proactive and participating in regional approaches for topics that face the entire Roaring Fork Valley including, but not limited to, transportation, workforce housing, senior housing, recreation, and public health matters.

COUNCIL OPTIONS:

1. Direct staff to prepare an additional appropriation for $30,000
2. Direct staff to prepare and additional appropriation for a different amount
3. Take this request under advisement and consider it at a different date

4. Choose not to participate in the capital campaign

STAFF RECOMMENDATION:

It is the recommendation of Town Staff, that the Council:

Make a motion committing to and approving a $30,000 contribution to the Response Inc Capital Campaign and direct staff to prepare an additional appropriation later this spring to earmark the funds.

ATTACHMENTS:

A. Letter requesting funds
B. Architectural Drawing
C. Proposed Project Budget

December 30, 2022

Town Council
Town of Snowmass Village
130 Kearns Rd. / P.O. Box 5010
Snowmass Village, CO 81615

Dear Council Members,

For the past 40 years, Response has provided a wide range of services for victims of domestic and sexual abuse in the Roaring Fork Valley, including victim advocacy, 24-hour crisis assistance, support groups, education in the school systems, and transitional housing assistance. We provide trauma-informed, non-judgmental services to any survivor that lives, works or visits western Eagle and Pitkin counties. All of our services are offered in English and Spanish and thanks to our supporters, are always free of charge. In 2021, Response served 175 individual survivors and answered over 300 crisis calls. Response staff provided over 1,200 student education days in middle and high schools from Basalt to Aspen.

Housing is one of the biggest challenges facing Response's clients as they try to leave abusive relationships. Fear of losing housing is one of the top reasons that victims do not leave their abuser and domestic violence is a leading cause of homelessness for women and children. Housing is a challenge for any working family in this Valley; with the additional stress of abuse, this challenge can be insurmountable. Response currently provides emergency shelter for up to three nights in local hotels and transitional housing (up to three months) in several apartments rented or owned by Response throughout the community. We also provide long term rental assistance for up to 12 months to survivors who are clients of Response. Since the housing program started in 2019, it has provided one or more form of housing assistance to 185 survivors and 145 children.

Response currently has three transitional units and has been trying to rent a fourth unit for six months. We have been unable to find one due to the intensive pressures on the rental market. There is almost always a waiting list of survivors who cannot leave their abusive home until another option is available. In 2022, Response had 17 survivors and 17 children utilize our transitional housing units for an average of 1.6 months per client. We had to turn away another 13 survivors over the course of the year.

In order to meet the demand for safe housing for survivors, Response has decided to pursue construction of the first domestic abuse shelter in the upper Roaring Fork Valley. This will be a public facing shelter and office complex located in Basalt. The shelter will use the non-congregate clustered shelter model that will provide individuals and families with private units as well as common spaces. The center will also provide on-site case management and advocacy services for both residential and non-residential clients. Response has just purchased a parcel adjacent to Highway 82 next to the Isberian Rug Company, which has great access to transportation, schools and other community services.

The center will be approximately 8,000 square feet including the shelter and Response office. The shelter will have seven efficiency units with individual bathrooms and kitchenettes. Five will be large enough for a survivor and three children and two will be suitable for two single adult survivors. The shelter will have a total of 24 beds, and we anticipate serving between 40-50 clients per year there (not including children). Common spaces will include a large kitchen and living space, and outdoor play and gathering space for residents. Most of the shelter space will be on the second floor of the building. There will also be an attached garage with a caretaker unit above it. Response will also move its primary office to this complex in order to better serve the clients who are in residence and in the community. The office will house five - six staff and have a small

BOARD OF DIRECTORS
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conference room, client meeting rooms and other client resources. Response will still maintain a presence in Aspen to meet with up-valley clients during the day.

Obviously, this is a large capital undertaking but the benefits to our community will be immeasurable. Response will be launching a capital campaign in January 2023 and will need to raise approximately $7.5 million for the entire project. We have already received a lead campaign gift of $2 million from the Diane and Bruce Halle Foundation. Much of the fundraising will focus on long-time donors and foundations, but there will still be a considerable funding gap. Response is asking for the support of all municipalities whose citizens come to our agency for assistance. To that end, we would like to request that the Town of Snowmass Village consider a one-time contribution of $30,000 to Response's campaign to build a domestic abuse center in the upper Roaring Fork Valley.

Sincerely,

Shannon Meyer

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building plan sketches

parking

- 14 general use parking spots
- 4 gated spots (2 garage)

total parking provided: 18 spaces

anticipated main level program

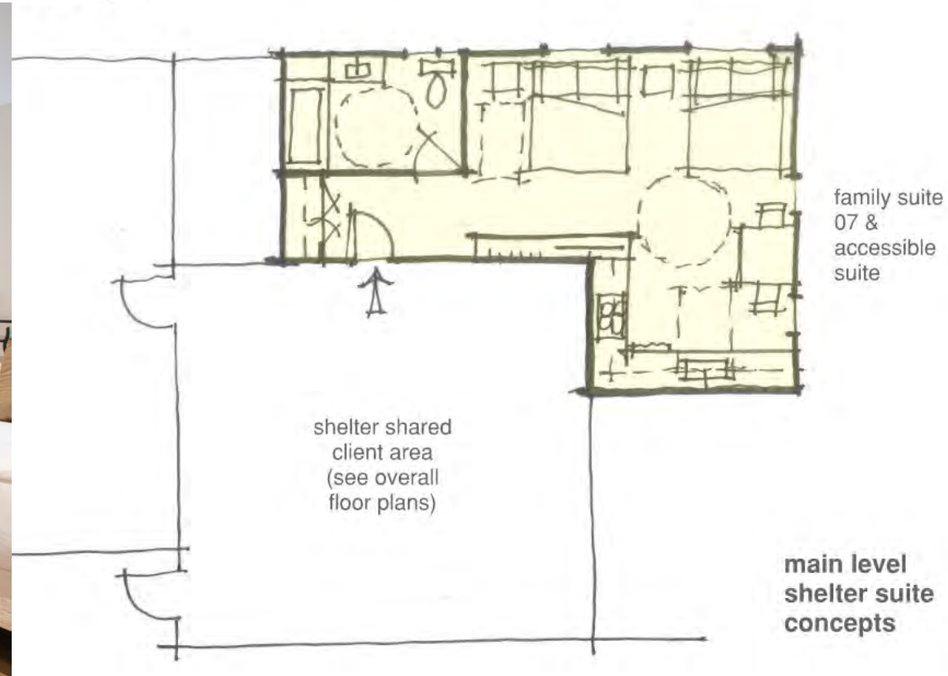
(upper level and totals on next page)

- office SF:	2,000sf - 2,200sf
- shelter (main level) SF:	1,150sf - 1,350sf
- garage SF:	600sf - 800sf
total SF main level:	**3,150sf - 3,550sf** **+ 600sf - 800sf garage**

anticipated upper level program (main level on previous page)

- shelter upper level SF:	3,500sf - 3,700sf
- caretaker SF:	600sf - 800sf
total SF upper level:	**4,100sf - 4,500sf**
total SF all levels:	**7,250sf - 8,050sf**
	+ 600sf - 800sf garage

Bright Future Shelter Room Concept Image



concept rendering

concept rendering

RESPONSE SHELTER OFFICE PROJECT BUDGET

SHELTER PROJECT EXPENSES

Phase 1: Planning		
Capital campaign consultant	$	90,000
Staff Time	$	50,000
Campaign expensese	$	40,000
Land use planning	$	20,000
Architectural Feasibility	$	10,000
Land	$	1,200,000
	$	**1,410,000**
Phase 2:		
Construction/landscaping/parking/utilites	$	3,600,000
Design/Engineer/Contractor Fees	$	600,000
Fees/Testing/Insurance	$	173,000
Owner contingency	$	360,000
Building Security	$	57,000
	$	**4,790,000**
Total	**$**	**6,200,000**

PROJECTED INCOME SOURCES

Halle Foundation	$	2,250,000
DOLA Office of Homelessness	$	2,000,000
Salmon Foundation	$	200,000
Daniels Fund	$	250,000
Gates Family Foundation	$	20,000
El Pomar Foundation	$	20,000
Boettcherr Foundation	$	20,000
Pitkin County	$	150,000
Town of Snowmasss Village	$	30,000
Eagle County	$	20,000
Basalt	$	20,000
Grants/Foundations	**$**	**4,980,000**
Major Donors ($100,000+)	$	500,000
Mid-level Donors ($25,000-$99,000)	$	250,000
Individuals	$	200,000
Board Pledges	$	90,000
Local businesses	$	180,000
Individuals	**$**	**1,220,000**
TOTAL	**$**	**6,200,000**

Town of Snowmass Village

Agenda Item Summary

DATE OF MEETING:

January 17, 2023

AGENDA ITEM:

Special Review Application for the proposed Transit Center on Numbered Parking Lots 5 and 6.

PRESENTED BY:

Brian McNellis, AICP/MLA, Senior Planner
David Shinneman, Community Development Director

BACKGROUND:

The Planning Commission is still currently reviewing the Special Review application for the project and has yet to approve a recommendation for consideration by Town Council. The Planning Commission has reviewed the application at the November 30th, December 7th, and 14th, and January 4th meetings. The next meeting is scheduled for February 1st.

PROCESS:

In accordance with Section 16A-5-230 Special Review, the Town Council must first receive a formal recommendation from the Planning Commission before undertaking their review of proposal.

FINANCIAL IMPACT:

Staff will elaborate on the Financial Impacts of the proposed Transit Center upon the conclusion of Planning Commission's review of the project.

APPLICABILITY TO COUNCIL GOALS & OBJECTIVES:

Staff will elaborate on the applicable Goals & Objectives upon the conclusion of Planning Commission's review of the project.

COUNCIL OPTIONS:

Town Council should continue to a date certain the Special Review of the Transit Center to allow the Planning Commission time to finalize their review of the project.

STAFF RECOMMENDATION:

Staff recommends the Town Council open the hearing and hear public comments regarding the Transit Center and continue the public hearing until February 6, 2023.

ATTACHMENTS:

None at this time

Town of Snowmass Village

Agenda Item Summary

DATE OF MEETING:

January 17, 2023

AGENDA ITEM:

Second Reading of Ordinance No. 1, Series 2023 Rezoning of the Numbered Parking Lots from SPA to PUB.

PRESENTED BY:

Brian McNellis, AICP/MLA, Senior Planner
David Shinneman, Community Development Director

BACKGROUND:

The Town of Snowmass Village (owner of the Numbered Lots 1-13), Carriage Way, and the respective roadways along "Snowmelt Road" within the West Village, is requesting the property (consisting of 11.95 acres) be rezoned from Specially Planned Area ('SPA') to Public ('PUB') to rezone the property to an appropriate district to provide areas for uses required by, and for the benefit of, the public, or to be reserved for future community facilities.

If approved the rezoning would accommodate future public improvements and facilities within the property – including the consideration of a new transit center as a Special Review use in the current location of Lots 5 and 6 (situated at the western terminus of the Snowmass Village Mall).

The Town Council approved Ordinance No. 1, Series of 2023 on first reading at their January 3rd meeting.

PROCESS:

The application shall be reviewed in accordance with Section 16A-5-220 Amendments to Official Zone District Map and upon a recommendation from the Planning Commission who voted for approval of the rezoning pursuant to PC Resolution No. 4 of 2022 (Attachment 2).

FINANCIAL IMPACT:

There is no financial impact to the Town related to the rezoning request.

APPLICABILITY TO COUNCIL GOALS & OBJECTIVES:

In accordance with the West Village CPA as referenced in the Comprehensive Plan: *Encourage Transit Oriented Development (TOD) that will incorporate a new Transportation Center with civic spaces and plazas with good solar exposure. With a large percentage of boarding on both the RFTA and Snowmass shuttle system occurring in the West Village, the area should accommodate a new modern transit center in concert with any proposed Mall expansion*.

COUNCIL OPTIONS:

Town Council may approve, approve with modifications, or deny Ordinance No, 1 Series 2023.

STAFF RECOMMENDATION:

Staff recommends Town Council open the public hearing and take public comments regarding the proposal to rezone the Numbered Parking Lots and approve Ordinance No. 1 Series of 2023 on Second Reading.

ATTACHMENTS:

Attachment 1 - Draft Ordinance No. 1 Series of 2023 with Exhibits
Attachment 2 PC Resolution No. 4 of 2022

TOWN OF SNOWMASS VILLAGE
TOWN COUNCIL

ORDINANCE NO. 1
SERIES OF 2023

AN ORDINANCE WITH CONDITIONS APPROVING A REZONING THE TOWN OWNED NUMBERED PARKING LOTS, CARRIAGE WAY, AND ASSOCIATED RIGHT-OF-WAY FROM SPECIALLY PLANNED AREA ('SPA -1') TO PUBLIC ('PUB').

WHEREAS, an application for an Amendment to the Official Zone Map of the Town of Snowmass Village (hereafter Town) was initiated by the Town Council of Snowmass Village by way of an application formally submitted on February 24, 2022 requesting the Re-Zoning of the "Numbered Lots" (1 through 13 - consisting of approximately 11.95 acres and including all associated right-of-way corridors as seen attached hereto as Exhibit B) from Specially Planned Area ('SPA-1') to Public ('PUB') to best accommodate a new Transit Center and parking garage on Lots 5 and 6 as well as any future community oriented improvements to the Town owned parking areas (Numbered Lots) and/or right-of-way as part of or adjacent to Carriage Way; and

WHEREAS, the application was deemed complete on March 7, 2022, after which the project has since been reduced in size and architectural design amended, and has been referred for evaluation to Town Departments/Divisions, Districts, and other referral agencies on October 14, 2022; and

WHEREAS, the Town Council approved Ordinance No. 9, Series of 2018 adopting the 2018 Town of Snowmass Village Comprehensive Plan (the "Comprehensive Plan"); and

WHEREAS, on page 9 of the Comprehensive Plan, one of the Guiding Principles labeled 'Connected' specifies the Town's effort to, "*Support a safe, reliable and innovative transportation system that balances all modes of transportation (walking, biking, transit and motor vehicles) in all weather conditions, and offers strong linkages between neighborhoods, nodes, and valley-wide communities.*"; and

WHEREAS, on page 9 of the Comprehensive Plan, another of the Guiding Principles labeled 'Balanced' specifies the Town's effort to, "*Provide a high quality of life for residents and a fulfilling experience for visitors. Balance the needs of the community and resort by maintaining a high quality of life for residents when making decisions about the future*;" and

WHEREAS, on Page 22 of the updated Comprehensive Plan summarized the goals of the West Village- Comprehensive Planned Area (CPA), specifying the need to, "*Encourage Transit Oriented Development (TOD) that will incorporate a new Transportation Center with civic spaces and plazas with good solar exposure. With a large percentage of boarding on both the RFTA and Snowmass shuttle system occurring in the West Village, the area should accommodate a new modern transit center in concert with any proposed Mall expansion*."

DRAFT

WHEREAS, the Specially Planned Area ('SPA-1') zone does not suitably accommodate public improvements, a rezoning of the Numbered Lots (and associated right-of way) to Public ('PUB') zone will allow for the implementation of necessary "Community Facilities" as supported by the Comprehensive Plan and outlined herein; and

WHEREAS, on November 30, 2022, the Planning Commission heard the findings and recommendations of town staff, considered public comments, made its findings and official recommendation of approval pursuant to PC Resolution No. 4 of 2022 (attached hereto as Exhibit B); and

WHEREAS, the proposed Re-Zoning application in this Resolution is being processed under the provisions of Section 16A-5-220, "*Amendments to Official Zone District Map,*" of the Snowmass Village municipal code; and

WHEREAS, the Town Council has determined that the revisions to the "*Official Zone District Map*" as hereinafter set forth are necessary for the public health, safety, and welfare.

NOW, THEREFORE, BE IT ORDAINED, by the Town Council of the Town of Snowmass Village, Colorado, as follows:

Section One: General Findings. Based upon the information provided and the application materials, the staff report, analyses, and testimony given during the meetings, the Planning Commission finds as follows:

1. **Application material sufficiency**. The Applicant has submitted sufficient information pursuant to Section 16A-5-220 of the Municipal Code to permit the Town Staff and Town Council an adequate review of the proposed 'Amendment to Official Zone District Map' application.
2. **Public Hearing Notices**. The Applicant met the minimum public hearing notice requirements outlined in Section 16A-5-60, 'Notice of public hearing' in the Municipal Code.

Section Two: Specific Findings. The Town Council more specifically finds that:

1. The 2018 Comprehensive Plan policies and goals stated previously in this resolution and the following Comprehensive Plan strategies are consistent with the proposed Re-Zoning application:

2. The procedural requirements set forth in Section 16A-5-220, '*Amendments to Official Zone District Map*' of the Municipal Code have been satisfied.

3. The proposed amendment complies with the applicable '*Review Standards*' specified

within Section 16A-5-220(e) of the Municipal Code.

Section Three: Action. The Town Council hereby approves the following zoning application for the public Numbered Lots, Carriage Way (and associated right-of-way) as described in the submission documents and incorporated herein by reference, subject to the conditions stated in Section Four below:

Section Four: Conditions. The approval of the re-zoning application is conditioned upon satisfaction of the following requirements:

1. The Official Zone District Map currently stored on the Town's Geographic Information data base, also available through the Town's Community Development Department, shall be amended to reflect this Re-Zoning as accepted by the Town Council.

2. This approval is subject to the recording of this document in the Real Estate Records of the Clerk and Recorder of Pitkin County, Colorado.

Section Five. Severability. If any provision of this Ordinance or application hereof to any person or circumstance is held invalid, the invalidity shall not affect any other provision or application of this Ordinance which can be given effect without the invalid provision or application, and, to this end, the provisions of this Ordinance are severable.

INTRODUCED, READ, AND APPROVED, as amended, on first reading by the Town Council of the Town of Snowmass Village on January 3, 2023 upon a motion by Council member Fridstein, the second of Council member Shenk, and upon a vote of 5 in favor and 0 against.

APPROVED, READ AND ADOPTED on second reading by the Town Council of the Town of Snowmass Village on January 17, 2023 upon a motion by Council Member _____, the second by Council Member ____, and upon a vote of ___ in favor and _____ against.

TOWN OF SNOWMASS VILLAGE
TOWN COUNCIL

_____
Bill Madsen, Mayor

ATTEST:

_____
Megan Boucher, Town Clerk

APPROVED AS TO FORM:

_____
Town Attorney

Exhibits incorporated herein:

A. Property Description & Location Map
B. PC Resolution No. 4 of 2022

Parcel Vicinity & Rezoning Map – Numbered Parking Lots

Snowmass Village, CO – Parcel I.D. 273302400851

-

PROPERTY DISCRIPTION: 86 PARKING LOTS 1-12 OF WEST VILLAGE AREA ALSO AS AMENDED AT PLAT BK 107 PG 60

TOWN OF SNOWMASS VILLAGE

PLANNING COMMISSION

RESOLUTION NO. 4
SERIES OF 2022

A RESOLUTION PROVIDING RECOMMENDATIONS TO THE TOWN COUNCIL REGARDING THE PROPOSED RE-ZONING OF THE WEST VILLAGE NUMBERED PARKING LOTS FROM SPECIFICALLY PLANNED AREA ('SPA -1') TO PUBLIC ('PUB').

WHEREAS, an application for an Amendment to the Official Zone Map of the Town of Snowmass Village (hereafter Town) was initiated by the Town Council of Snowmass Village by way of an application formally submitted on February 24, 2022 requesting the Re-Zoning of the "Numbered Lots" (Lots 1 through 12 - consisting of approximately 11.95 acres and including all associated right-of-way corridors as seen attached hereto as Exhibit A) from Specifically Planned Area ('SPA-1') to Public ('PUB') to best accommodate a new Transit Center and parking garage on Lots 5 and 6 as well as any future community oriented improvements to the Town owned parking areas (Numbered Lots) and/or right-of-way as part of or adjacent to Carriage Way; and

WHEREAS, the application was deemed complete on March 7, 2022, after which the project has since been reduced in size and architectural design amended, and has been referred for evaluation to Town Departments/Divisions, Districts, and other referral agencies on October 14, 2022; and

WHEREAS, the Town Council approved Ordinance No. 9, Series of 2018 adopting the 2018 Town of Snowmass Village Comprehensive Plan (the "Comprehensive Plan"); and

WHEREAS, on page 9 of the Comprehensive Plan, one of the Guiding Principles labeled 'Connected' specifies the Town's effort to, "*Support a safe, reliable and innovative transportation system that balances all modes of transportation (walking, biking, transit and motor vehicles) in all weather conditions, and offers strong linkages between neighborhoods, nodes, and valley-wide communities.*"; and

WHEREAS, on page 9 of the Comprehensive Plan, another of the Guiding Principles labeled 'Balanced' specifies the Town's effort to, "*Provide a high quality of life for residents and a fulfilling experience for visitors. Balance the needs of the community and resort by maintaining a high quality of life for residents when making decisions about the future;*" and

WHEREAS, on Page 22 of the updated Comprehensive Plan summarized the goals of the West Village- Comprehensive Planned Area (CPA), specifying the need to, "*Encourage Transit Oriented Development (TOD) that will incorporate a new Transportation Center with civic spaces and plazas with good solar exposure. With a large percentage of boarding on both the RFTA and Snowmass shuttle system occurring in the West Village, the area should*

accommodate a new modern transit center in concert with any proposed Mall expansion."

WHEREAS, the Specially Planned Area ('SPA-1') zone does not suitably accommodate public improvements, a rezoning of the Numbered Lots (and associated right-of way) to Public ('PUB') zone will allow for the implementation of necessary infrastructure for community benefit as supported by the Comprehensive Plan and outlined herein; and

WHEREAS, on November 30, 2022, the Planning Commission heard the findings and recommendations of town staff, considered public comments, made its findings and recommendations, and considered and acted upon this resolution; and

WHEREAS, the proposed Re-Zoning application in this Resolution is being processed under the provisions of Section 16A-5-220, *"Amendments to Official Zone District Map,"* of the Snowmass Village municipal code; and

WHEREAS, the Planning Commission has determined that the revisions to the *"Official Zone District Map"* as hereinafter set forth are necessary for the public health, safety, and welfare.

NOW, THEREFORE, BE IT RESOLVED, by the Planning Commission of the Town of Snowmass Village:

Section One: Findings. Based upon the information provided and the application materials, the staff report, analyses, and testimony given during the meetings, the Planning Commission finds as follows:

1. The 2018 Comprehensive Plan policies and goals stated in the Whereas section of this resolution and the following Comprehensive Plan strategies are consistent with the proposed Re-Zoning application:
2. The procedural requirements set forth in Section 16A-5-220, *'Amendments to Official Zone District Map'* of the Municipal Code have been satisfied.
3. The proposed amendment complies with the applicable *'Review Standards'* specified within Section 16A-5-220(e) of the Municipal Code.

Section Two: Recommendations to the Town Council. The Planning Commission recommends that the Town Council approve the proposed Re-Zoning of the Numbered Lots from Specifically Planned Area ('SPA-1') to Public ('PUB') and to update and amend the Official Zoning Map, pursuant to the municipal code provisions below in Section 16A-3-20, 'Official Zone District Map':

(a) Map Established. The location and boundaries of the zone districts within the Town are shown on the map entitled "The Town of Snowmass Village Official Zone District Map." The Official Zone District Map, with all notations, references and other information shown thereon, is hereby incorporated within this Development Code by reference, as if it were set

forth here in full. The Official Zone District Map shall be identified by the date of its adoption or amendment, which shall be shown thereon.

(b) Location. Regardless of the existence of purported copies of maps depicting zone district boundaries, the Official Zone District Map shall be located in the Building and Planning Department, shall be available for inspection during normal business hours and shall be the final authority as to the current zoning designations of land, buildings and other structures in the Town.

(c) Amendment. If a change is made in zone district boundaries or other matters portrayed on the Official Zone District Map, pursuant to Section 16A-5-220, Amendments to the Official Zone District Map, such change shall be entered on the map by the Planning Director promptly following its adoption. A note shall be entered on the map indicating the date the map was amended.

The Official Zone District Map currently stored on the Town's Geographic Information data base, also available through the Town's Community Development Department, shall be amended to reflect this Re-Zoning if accepted by the Town Council.

INTRODUCED, READ, AND APPROVED by the Planning Commission of the Town of Snowmass Village on November 30, 2022, upon a motion by Commission Member Clauson, the second of Commission Member Faurer and upon a vote of 5 in favor and 0 against.

TOWN OF SNOWMASS VILLAGE
PLANNING COMMISSION

B. Marshack

Brian Marshack, Chair

ATTEST:

Sara Nester

Sara Nester, Planning Commission Secretary

Attachments:
Exhibit A – Parcel Location & Rezoning Map

PC Reso 4 2022 - Re-Zoning of Numbered Lots_final

Final Audit Report 2022-12-13

Created:	2022-12-08
By:	Sara Nester (snester@tosv.com)
Status:	Signed
Transaction ID:	CBJCHBCAABAAYKn0AHt-on-4ONDZqojohIPqLKN4h0_D

"PC Reso 4 2022 - Re-Zoning of Numbered Lots_final" History

Document created by Sara Nester (snester@tosv.com)
2022-12-08 - 9:21:44 PM GMT

Document emailed to Brian Marshack (bmarshack@gmail.com) for signature
2022-12-08 - 9:22:02 PM GMT

Email viewed by Brian Marshack (bmarshack@gmail.com)
2022-12-13 - 12:43:51 PM GMT

Document e-signed by Brian Marshack (bmarshack@gmail.com)
Signature Date: 2022-12-13 - 12:44:29 PM GMT - Time Source: server

Agreement completed.
2022-12-13 - 12:44:29 PM GMT

Town of SNOWMASS Village | Powered by Adobe Acrobat Sign

Parcel Vicinity & Rezoning Map – Numbered Parking Lots

Snowmass Village, CO – Parcel I.D. 273302400851

-

PROPERTY DISCRIPTION: 86 PARKING LOTS 1-12 OF WEST VILLAGE AREA ALSO AS AMENDED AT PLAT BK 107 PG 60

From: Brian McNellis
To: Patricia Jayne Keefer; Snowmass Town Council
Cc: Dave Shinneman; Megan Boucher
Subject: RE: Public Comment - Transit Center Project and Rezoning
Date: Monday, January 9, 2023 8:32:40 AM
Attachments: image001.png

Hi Patricia,

Thank you for your comments. I will make sure they are included in the next Town Council packet regarding the Transit Center.

Kind regards,

Brian McNellis, Senior Planner AICP/MLA
Town of Snowmass Village
130 Kearns Road
Snowmass Village, CO 81615-5010
T: 970-923-5524 ext 639
bmcnellis@tosv.com
www.tosv.com

From: Patricia Jayne Keefer <pjkeefer@gmail.com>
Sent: Sunday, January 8, 2023 9:28 AM
To: Snowmass Town Council <council@tosv.com>
Cc: Brian McNellis <bmcnellis@tosv.com>; Dave Shinneman <dshinneman@tosv.com>; Megan Boucher <mboucher@tosv.com>
Subject: Public Comment - Transit Center Project and Rezoning

Dear Town Council:

Please consider the four areas of concern below as Public Comment with respect to the Transit Center Project and associated Rezoning. The sequence of the concerns are as they occurred when reading the 102-page document provided by the Town's Notice of Public Hearing. For your reference, I've owned Capitol Peak #3320 for 9 years and have visited Snowmass regularly for 47 years.

Note that this input may not be received in time to be included in the agenda packet because the

notification arrived with only 48 hours to read, digest and respond in order to make the published deadline.

1. Page 12 has a statement that the Town will work with the Base Village Developer to improve the transit experience.
History shows that statements like this means the developer will make commitments but then push all the expense of
fulfilling that commitment to residential owners. Residential owners historically have not had a voice in this process
with a result that Base Village residential owners currently have 11 taxes and fees imposed by the developer. I ask that
any discussions in this regard be held in a public forum with notification to each Base Village residential property owner
and that Town Council confirm how any improvement committed by the developer will be funded. I ask for no more
additional fees or taxes or increases in the existing taxes and fees. An added statement such as ... without any additional
expense to Base Village residential owners ... would address the concern.

2. During construction, the loss of numbered parking lot spaces will stress other Village parking locations such as the
privately owned Base Village Garage. The Base Village parking garage is a subterranean condominium.
HOA fees including capital reserves (which have been dramatically increased since the developer put the condominium
governance and ownership in place) to maintain the garage are paid by multiple owners. Base Village podium residential owners
receive pass-through billing of these fees from the Base Village Company Master Association, BVCo. Because additional demand will be
created and therefore wear and tear on the facility, it is requested that all off-season parking be available on a fee-for-service basis 24x7
so that people are financially encouraged to use public transportation. Demand and therefore wear and tear requiring maintenance will be reduced.

For the reference of new council members, in addition the above referenced HOA fees, Base Village residential owners are burdened with the
bonded indebtedness that funded the construction of most of the public-use (including the public use portion of the garage) Base Village
facilities which effectively doubles our Pitkin County tax bill with over 50 mils added. It is a surprise to most people that the extensive
snowmelt used by SkiCo to stage their lessons, their ski rental business or run activities for their Tree House for-profit day care, is owned by BVCo
and 80% of the funding is from Base Village residential owners.

3. The Rezoning map shows that rezoning appears to be requested well beyond the specific

Transit center area. This overreach
expands all the way down Carriage Way to the entrance to the surface parking lot in front of our Capitol Peak buildings. I don't know why
this rezoning is necessary for this area and it alarms me because it feels like there is some hidden agenda to rezone this area. I ask that the
rezoning be limited to the Transit Center specific area.

4. Page 88 has the most objectionable item - without any of the consideration given to the Pokolodi Lodge for noise, pollution, vibration, traffic etc. -
is the proposal to move the Kiss and Ski function and its traffic from its current location near the Mall Transit Center to private property called the Tree House.
This is highly objectionable because this area abuts the front portions of all three Capitol Peak buildings, the Capitol Peak outdoor hot tubs
and already has overflowing traffic problems at peak times. In addition this area is entirely maintained by private HOA funds levied by BVCo.
As stated many times, 80% of BVCo's funding is from fees levied on residential property owners: however, residential property owners have about 20% of
the voting power and Board seats. The developer has control - even after 15 years of full build out of this area and 2/3 build-out of the entire development.

If the above 4 concerns can be addressed as described or similarly effective methods to avoid further financial burdening or threat of burdening Base Village residential owners,
I am supportive of the right-sized Transit Center and Rezoning.

Thank you for considering this input.

Wishing You Blue Skies and Tailwinds™,

Pat

Patricia Jayne (Pat) Keefer
FAI Gold Medalist, Round the World Air Race
Director, Lone Star Flight Museum Board
Recipient, Wright Master Pilot Award
Donor, Twin Comanche PA39-10 to Lone Star Flight Museum
President, Patricia Jayne Keefer Foundation

™ of Tailwinds.com

Megan Boucher

From: Fred Ilfeld <filfeld@gmail.com>
Sent: Wednesday, January 11, 2023 10:57 AM
To: Patricia Jayne Keefer
Cc: Snowmass Town Council; Brian McNellis; Dave Shinneman; Megan Boucher
Subject: Re: Public Comment - Transit Center Project and Rezoning

Pat, thank you for your analysis and perspective on the Transit Center Project and rezoning. You have succinctly summarized the concerns of residential owners in the Base Village and stated them in a clear understandable manner. As a fellow residential owner (Capitol Peak A #s 3205 & 3207), I heartily second your concerns and recommendations. Fred Ilfeld (FILFELD@gmail.com)

On Sun, Jan 8, 2023 at 8:28 AM Patricia Jayne Keefer <pjkeefer@gmail.com> wrote:

Dear Town Council:

Please consider the four areas of concern below as Public Comment with respect to the Transit Center Project and associated Rezoning. The sequence of the concerns are as they occurred when reading the 102-page document provided by the Town's Notice of Public Hearing. For your reference, I've owned Capitol Peak #3320 for 9 years and have visited Snowmass regularly for 47 years.

Note that this input may not be received in time to be included in the agenda packet because the notification arrived with only 48 hours to read, digest and respond in order to make the published deadline.

1. Page 12 has a statement that the Town will work with the Base Village Developer to improve the transit experience.
History shows that statements like this means the developer will make commitments but then push all the expense of fulfilling that commitment to residential owners. Residential owners historically have not had a voice in this process with a result that Base Village residential owners currently have 11 taxes and fees imposed by the developer. I ask that any discussions in this regard be held in a public forum with notification to each Base Village residential property owner and that Town Council confirm how any improvement committed by the developer will be funded. I ask for no more additional fees or taxes or increases in the existing taxes and fees. An added statement such as ... without any additional expense to Base Village residential owners ... would address the concern.

2. During construction, the loss of numbered parking lot spaces will stress other Village parking locations such as the privately owned Base Village Garage. The Base Village parking garage is a subterranean condominium.
HOA fees including capital reserves (which have been dramatically increased since the developer put the condominium governance and ownership in place) to maintain the garage are paid by multiple owners. Base Village podium residential owners receive pass-through billing of these fees from the Base Village Company Master Association, BVCo. Because additional demand will be

created and therefore wear and tear on the facility, it is requested that all off-season parking be available on a fee-for-service basis 24x7
so that people are financially encouraged to use public transportation. Demand and therefore wear and tear requiring maintenance will be reduced.

For the reference of new council members, in addition the above referenced HOA fees, Base Village residential owners are burdened with the
bonded indebtedness that funded the construction of most of the public-use (including the public use portion of the garage) Base Village
facilities which effectively doubles our Pitkin County tax bill with over 50 mils added. It is a surprise to most people that the extensive
snowmelt used by SkiCo to stage their lessons, their ski rental business or run activities for their Tree House for-profit day care, is owned by BVCo
and 80% of the funding is from Base Village residential owners.

3. The Rezoning map shows that rezoning appears to be requested well beyond the specific Transit center area. This overreach
expands all the way down Carriage Way to the entrance to the surface parking lot in front of our Capitol Peak buildings. I don't know why
this rezoning is necessary for this area and it alarms me because it feels like there is some hidden agenda to rezone this area. I ask that the
rezoning be limited to the Transit Center specific area.

4. Page 88 has the most objectionable item - without any of the consideration given to the Pokolodi Lodge for noise, pollution, vibration, traffic etc. -
is the proposal to move the Kiss and Ski function and its traffic from its current location near the Mall Transit Center to private property called the Tree House.
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Fred Ilfeld MD
Olympic Valley, CA 96146
The Sea Ranch, CA 95497
phone and text- (530) 448-6060
email- FILFELD@GMAIL.COM